



# Ekonomikas un kultūras augstskola (EKA University of Applied Sciences) Riga, Latvia

### **Courses for Erasmus+ students**

Academic year 2025/2026, Spring semester 2026

Dear incoming Erasmus+ students,

Below you will find a course list and the course descriptions of most courses taught in English for exchange students.

If you have any questions, please do not hesitate to contact me at <a href="mailto:erasmus@eka.edu.lv">erasmus@eka.edu.lv</a> .

Kind regards,

Marina Tihomirova EKA University of Applied Sciences Institutional Erasmus+ coordinator

# Spring Semester 02.02.2026-28.06.2026 Exam period 01.06.2025 - 28.06.2026

# **Courses joining student groups (in English)**

B_Vz_P_Eng_1	
Management - first year (Bachelor)	ECTS
Latvian Language	3
Digital marketing	3
Macroeconomics	6
Branding	3
Research Methodology	6
Accounting	6
Philosophy	3

B_Vz_P_ENG_1_Z	
Management - first year (Bachelor)	ECTS
Management	9
Microekonomics	6
Sociology	3
Legal Regulation of Entrepreneurship	9
Work, Environment and Civil Safety	3

B_Vz_P_ENG_2	
Management - second year (Bachelor)	ECTS
Business Economics and Planning	9
Statistics	6
Human Resources Management	6
Conflict management and alternative dispute resolution	6

B_Vz_P_ENG_3	
Management - third year (Bachelor)	ECTS
Intellectual Property Rights	6
International Marketing and Trade	3

B_M_P_Eng_1	
Marketing - first year (Bachelor)	ECTS
Workshop "Visual Communication"	3
Workshop "Digital marketing"	3
Workshop "Creative ideas"	3

B_M_P_Eng_2	
Marketing - second year (Bachelor)	ECTS
Workshop "Content Marketing"	3
Consumer Behavior in the Market	6

Professional Foreign Language I (English)	6
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B_Ek_P_Eng_1	
Business Economics - first year (Bachelor)	ECTS
Financial mathematics	6

B_Ek_P_Eng_2	
Business Economics - second year (Bachelor)	ECTS
Logistics economics	3
Innovation economy	6

M_Bv_P_EngZ_1	
<b>Business Administration (Master)</b>	ECTS
Cross-Cultural Communication	6
Intellectual Property Protection	6
Business Value Management	6
Integrated Management systems	6
Start-ups Management	6
Design thinking	6

M_Bv_P_Eng_Z_2	
Business Administration (Master)	ECTS
Research Methods and Organization of Academic Work	6
Corporate Finance Management	6
Digital Economy	6
International Law	6

M_Bv_P_Eng_1	
Business Administration (Master)	ECTS
Marketing Management	6
Intellectual Capital Management	6
Human Resources and Leadership	6
Strategic and Change Management	6
Management Theories	6

M_AE_P_Eng_1				
Circular economy and social entrepreneurship (Master)	ECTS			
Legal Framework for Circular Economy and Social Responsibility	6			
Social Entrepreneurship	6			

M_PV_P_Eng_1				
International cultural project management (Master)	ECTS			
International Etiquette and Protocol	6			
Leadership and Personal Branding	6			

Project Financing 2	6
Labor, Environmental, and Civil Protection	3
Digital Transformation	3

M_Pv_P_Eng_Z_2				
International cultural project management (Master)	ECTS			
Project financing	9			
Leadership and self-positioning	6			
International etiquette and protocoll	6			

PB_It_P_Eng_1				
Information Technologies - (Bachelor)	ECTS			
Higher Mathematics	5			
Programming I	6			
Database technologies I	6			
Computer Networks I	4			
The Operating Systems	6			

PB_It_P_Eng_2				
Information Technologies - (Bachelor)	ECTS			
WEB Programming II	6			
Information Technologies - (Bachelor)	ECTS			
Artificial intelligence	5			
Probability Theory and Mathematical Statistics	6			
Computer systems organization and architecture	5			
WEB Programming I	3			
Programming III	6			

### **LATVIAN LANGUAGE**

Auth	or/-s of the study course:	
Assis	tant professor Zane Veidenberga, Mg.sc.edu., PhD can	didate
Cred	its (Latvian):	ECTS:
2		3
Final	evaluation form:	
Exan	nination	
Stud	y course prerequisites:	
-		
Stud	y course aim:	
		ledge and skills required to obtain A1 level in the Latvian
	uage.	reage and skins required to obtain AT level in the Lativian
Stud	y course learning outcomes ( Knowledge, Skills, Comp	etencies):
:	concrete surroundings when people speak slowly a 2. Students can understand familiar names, words an 3. Students can interact in a simple way provided the slower rate of speech and help them formulate wh questions in areas of immediate need or on very fa	d very simple sentences. other person is prepared to repeat or rephrase things at a lat they are trying to say. They can ask and answer simple
Stud	y course thematic plan:	
1.	<u> </u>	ct details (Alphabet. Verbs <i>būt</i> , <i>nebūt</i> . Numbers 1-20. Pronouns
2.	People, countries, languages and nationalities (Verbs	
3.	In a town and in the country (Verbs redzēt, apmeklēt	· · · · · · · · · · · · · · · · · · ·
4.	My home and my family (Verbs dzīvot, īrēt + nouns ir	
5.	Travelling and transport (Verbs iet, braukt, lidot + no	·
6.	Daily routines (Times of the day, verbs ēst, dzert, lasī	-
7.	In a shop and bank (Verbs pirkt, pārdot, maksāt + no	uns in the relevant case.)

Study	Study course calendar plan:						
		Lecture contact ho	ours (incl. seminars, c	liscussions)			
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements			
1.	Greeting and addressing. Introducing yourself Contact details (Alphabet. Verbs būt, nebūt. Numbers 2 20. Pronouns.						

Food and meals (Verbs cept, vārīt, garšot, negaršot + nouns in the relevant case.)

Stud	y course calendar plan:			
		Lecture contact he	ours (incl. seminars, o	discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements
2.	People, countries, languages and nationalities (Verbs dzīvot, runāt, strādāt, studēt.)	4		
3.	In a town and in the country (Verbs redzēt, apmeklēt + nouns in the relevant case.)	4		
4.	My home and my family (Verbs dzīvot, īrēt + nouns in the relevant case.)	4		
5.	Travelling and transport (Verbs iet, braukt, lidot + nouns in the relevant case.)	4		
6.	Daily routines (Times of the day, verbs ēst, dzert, lasīt, gulēt, darīt + nouns in the relevant case.)	4		
7.	In a shop and bank (Verbs <i>pirkt</i> , <i>pārdot</i> , <i>maksāt</i> + nouns in the relevant case.)	4		
8.	Food and meals (Verbs cept, vārīt, garšot, negaršot + nouns in the relevant case.)	4		
	Total:	32		

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Independent work description:							
Study form	Type of independent work	Form of control					
full-time	Write a short story telling how you get from your hostel/ apartment to the university/ airport/ city centre etc. in at least 10 sentences.	Completed written task submitted in Moodle – marking + feedback					
studies	Prepare a 5 minute presentation (PowerPoint + speech) telling a story about yourself (or your daily routine, home, home country, city, family etc.).	Presentation, classroom discussion (questions – answers)					
part-time							
studies							
part-time							
studies with							
e -learning							
elements							

Structure of the study course:								
		Contact hour	S					
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours	
full-time	32	6	2	40	24	16	80	

studies				
part-time studies				
part-time studies with e -learning elements				

### The evaluation of the study course learning outcomes:

### Students shall:

- attend at least 70% of contact classes and take an active participation in classroom activities;
- complete successfully 2 independent work assignments (see *Independent work description* table) meeting the requirements for A1 level;
- pass final test (consisting of oral and written part).

The final grade for the course is formed by successful completion of the 3 above mentioned requirements, i.e. active participation in classroom activities (20%), 2 independent work assignments (30%) and final test (50%).

	participation in classroom activities	(20%), 2 independen	t work assignmer	nts (30%) and fina	al test (50%).	
				Evaluation		
		Evaluation	Minimum	Average level	High level	Excellent
No.	Learning outcome	method/-s	level	(65% till 84%)	(85% till 94%)	level
		method/-3	(40% till 64%)			(95% till
						100%)
1.	Students can recognise familiar	Practical reading	Students can	Students can	Students can	Students
	words and very basic phrases	exercises and	recognise	recognise	recognise	can
	concerning oneself, one's family	listening tasks,	40%-64% of	65%-84% of	85%-94% of	recognise
	and immediate concrete	question -	familiar	familiar	familiar	95%-
	surroundings when people	answer sessions	words and	words and	words and	100% of
	speak slowly and clearly.		very basic	very basic	very basic	familiar
			phrases	phrases	phrases	words
						and very
						basic
	Charlenda and and and and	Duratical wardt	Charlente	Charlente e	Charlente	phrases
2.	Students can understand familiar names, words and very	Practical reading exercises and	Students can understand	Students can understand	Students can understand	Students can
	simple sentences.	listening tasks,	40%-64% of	65%-84% of	85%-94% of	understa
	simple sentences.	individual and	familiar	familiar	familiar	nd 95%-
		pair work,	names, words	names, words	names, words	100% of
		question -	and very	and very	and very	familiar
		answer sessions	simple	simple	simple	names,
			sentences	sentences	sentences	words
						and very
						simple
						sentence
						S
3.	Students can interact in a simple	Practical speaking	Students can	Students can	Students can	Students
	way provided the other person	and listening	ask simple	ask simple	interact	can freely
	is prepared to repeat or	tasks in pairs and	questions,	questions,	asking simple	interact
	rephrase things at a slower rate	groups,	partially	fully	questions	asking
	of speech and help them	presentation	understand	understand	and providing	simple
	formulate what they are trying		what is said/	what is said/	simple	questions
	to say. They can ask and answer		asked, but	asked, but	answers, but	and
	simple questions in areas of		have	have	there are	providing
	immediate need or on very		difficulties	difficulties	minor	simple
	familiar topics.		with	with	vocabulary	answers
			providing	providing	and grammar	
			answers	relevant	issues	
				answers due		

				to grammatical or vocabulary issues		
4.	Students can write a short, simple text and fill in forms with personal details, for example, entering their name, nationality and address on a registration form.	Written tasks (individual work), examination	40%-64% of tasks completed correctly	65%-84% of tasks completed correctly	85%-94% of tasks completed correctly	95%- 100% of tasks complete d correctly

Litera	ature and information sources:
Comp	oulsory literature and information sources
1.	Auziņa, I. et.al. (2014). A1 Laipa. Latviešu valodas mācību grāmata. Rīga: Latviešu valodas aģentūra.
Addit	tional literature and information sources
1.	Dumpe, D. (2009). Latvian in three months. Rīga: Zvaigzne ABC.
2.	Ozola, N. (2005). Латышский язык за три месяца. Rīga: Zvaigzne ABC.
3.	Poikāns, K. (2014). Es protu latviešu valodu. Testu krājums (A1, A2). Rīga: Zvaigzne ABC.
4.	Svarinska, A. (2003). Latviešu valoda. Mācību kurss 25 nodarbībām. Rīga: Zvaigzne ABC.
Othe	r information sources
1.	Latvian Academy of Science Terminology Comission. Akadterm. Online dictionary. [Accessed 30.11.2018.] Available
	at: http://termini.lza.lv/term.php
2.	European Comission. Eur-lex. Translation corpus. [Accessed 30.11.2018.] Available at: http://eur-lex.europa.eu
3.	Linguee. Online LV-ENG/ENG-LV dictionary. [Accessed 30.11.2018.] Available at: <a href="http://www.linguee.com/english-">http://www.linguee.com/english-</a>
	latvian/
4.	Sproge, I., Kaupers, R. Joka pēc alfabēts [Accessed 30.11.2018.] Available at:
	https://www.youtube.com/watch?v=W5e9GJfHC4A&index=4&list=PLqJcHm-6n4cGcJ_AWZisWAL5FZ53xCsg0
5.	Tilde. Letonika. Online dictionary [Accessed 30.11.2018.] Available at:
	https://www.letonika.lv/groups/default.aspx?g=2
6.	Tilde. Online LV-ENG/ENG-LV dictionary and translation tool. [Accessed 30.11.2018.] Available at:
	https://www.tilde.lv/
7.	Zīle, U. Mācāmies krāsas. [ Accessed 30.11.2018.] Available at:
	https://www.youtube.com/watch?v=gylg2qAj_dE&list=PLqJcHm-6n4cGcJ_AWZisWAL5FZ53xCsg0'
8.	Zīle, U. Mācāmies skaitīt līdz desmit, mācāmies ciparus.[ Accessed 30.11.2018.] Available at:
	https://www.youtube.com/watch?v=f4-CcCJ0Ni8&index=2&list=PLqJcHm-6n4cGcJ_AWZisWAL5FZ53xCsg0

Author/s of the course:	
MBA, guest lecturer, Edgars Koroņevskis	
Credit points (Latvian):	ECTS credits:
2	3

### Final evaluation form:

Examination

### **Study course prerequisites:**

Marketing

### Study course aim:

Provide students with the acquisition of appropriate digital marketing knowledge and practical skills.

### Study course learning outcomes (knowledge, skills, competences):

- 1. Understand the importance of digital marketing in culture field.
- 2. Understand the user experience and usability principles.
- 3. Understand digital marketing methods and channels.
- 4. Understand social media marketing.
- 5. Able to plan digital marketing activities, campaigns and budget.

### The required study course content to achieve the learning outcomes (Study course thematic plan):

Digital marketing functions and channels, e-commerce
 Content marketing
 Search Engine Optimization (SEO)
 Social media management
 Paid advertising
 Evaluation methods of marketing activities

### Study course calendar plan:

		Lecture contact h	ours (including sem	ninars, discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e- learning elements*
9.	Digital marketing functions and channels, e- commerce  Business objectives and target audiences  Digital marketing planning, budget  Methods and channels  User experience, usability	4	3	1.5
10.	Content marketing  • Principles, content plan	4	3	1.5

## Study course calendar plan:

		Lecture contact h	ours (including sen	ninars, discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e- learning elements*
	Content types			
	The basic principles of formatting			
11.	Search Engine Optimization (SEO)	4	2	1
12.	My Business  Social media management	4	2	
12.	<ul> <li>Social media communication plan</li> <li>The most popular channels: Facebook, Instagram, YouTube etc.</li> <li>Content creation for social media networks</li> </ul>	4	2	1
13.	Paid advertising	4	3	1.5
14.	Evaluation methods of marketing activities     Google Analytics     Social media statistical tools	4	3	1.5
	Total:	24	16	8

Independent v	Independent work description:				
Study form	Type of independent work	Form of control			
Full-time studies, part-time	1. Fill out target-audience matrix, to create at least 1 audience person and 1 client travel	Group work			
studies, part-time studies with e-learning	Create Google Ads Display     advertising campaign in test     environment	Seminar			
elements	3. Creation a content marketing plan	Group work			

4. Create a digital marketing campaign | Presentation plan and budget

Structure of the study course:							
	Contact hours					Mandatory	
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	24	6	2	32	32	16	80
Part-time	16	6	2	24	32	24	80
Part-time studies with e-learning elements	8	6	2	16	32	32	80

Evalu	nation of the study course	e learning outcome	es:			
				Evaluation	criteria	
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)
1.	Understand the importance of digital marketing in culture field	Discussion, examination	Understand the basic concepts	Understand the importance of digital marketing	Understand the significance and principles of digital marketing	Freely able to describe the most popular digital marketing principles
2.	Understand the user experience and usability principles.	Seminar	Understand basic terms, is able to recognize simplified examples	Able to analyze and understand the importance of user experience, understand its link with meeting the digital marketing objectives	Able to demonstrate practical usability and poor user experience cases, understand the significance of these factors in marketing communicatio n	Able to illustrate the theory with practical examples and point out the main user experience problems, draw conclusions based on user research
3.	Understand digital marketing methods	Seminar, examination	Able to list the most popular	Able to list and describe in	Able to describe a	Able to compare, in a

	and channels.		forms of digital marketing	detail the various forms of digital marketing, able to describe their advantages and disadvantages	significant number of the digital marketing methods, describing in detail the advantages and interaction of the channels	balanced way, digital marketing methods and channel use, based on the evaluation methods and research data
4.	Understand social media marketing.	Discussion	Able to name the most popular social media networks	Understand the main differences among the most popular social media channels, able to choose the most appropriate social media channel for the target audience	Able to devise appropriate strategy for each media channel	Able to devise appropriate strategy and assessment system for each social media channel, connecting it with other resources, such as websites
5.	Able to plan digital marketing activities, campaigns and budget.	Presentation	Understand the basic principles of planning, able to design a simplified plan	Able to design a detailed communication plan while planning the use of different channels	Able to create a digital marketing plan with activities, cost planning	Able to create a detailed plan with a budget, the assessment of other marketing methods and time schedule

Lite	Literature and other sources of information:					
Mai	ndatory literature and information sources					
1.	Chaffey D. (2019). Digital marketing. Harlow, United Kingdom.					
2.	Hanlon A. (2019). Digital Marketing: Strategic Planning & Integration. London, United Kingdom.					
3.	Kingsnorth S. (2019). Digital marketing strategy. New York:Kogan Page.					
4.	Praude, V., Šalkovska, J. (2018). Satura mārketings internetā. Rīga, Latvija.					
Furt	her reading					
1.	Alhlou F., Asif S., Fettman E. (2016). Google Analytics Breakthrough: From Zero to Business Impact. NewYork, United States.					
2.	Gothelf J. (2016). Lean UX. Sebastopol, United States.					
3.	Kawasaki G. (2014). The Art of Social Media : Power Tips for Power Users. London, United Kingdom					
4.	Kotlers F. (2007). Mārketings no A līdz Z. Jumava, Rīga.					

5.	Praude, V. (2011). Mārketings 1.grāmata. Burtene, Rīga.			
Othe	r sources of information			
1.	https://digitalmarketinginstitute.com/			
2.	https://digijourney.com/			

### Macroeconomics

Dr. oec. Anna Ābeltiņa	
Credit points (Latvian):	ECTS credits:
4	6

### Final evaluation form:

Examination

### **Study course prerequisites:**

Microeconomics

### Study course aim:

To provide students with the necessary knowledge, skills and competence acquisition in the field of macroeconomics.

### Study course learning outcomes (knowledge, skills, competences):

- 1. Understand the substance and basic concepts of macroeconomics as the foundation of the state's economic policy.
- 2. Understand key macroeconomic indicators.
- 3. Able to solve practical tasks in accordance with the acquired theoretical knowledge.
- 4. Able to critically analyze problems at the economy level.
- 5. Able to provide arguments to discuss the fundamental issues of macroeconomics.

# The required study course content to achieve the learning outcomes (Study course thematic plan): 1. The substance and key indicators of macroeconomics 2. Macroeconomic balance and instability 3. Monetary system 4. Fiscal framework 5. International economic relations

### Study course calendar plan:

aajus	sted in terms of the number of contact nours and the thematic sec	quence.		
Lecture contact hours (including sem discussions)				
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*
15.	Introduction to macroeconomics.	4	2	1
16.	<ul> <li>Key indicators of macroeconomics.</li> <li>Gross National Product and Gross Domestic Product.</li> <li>The methods of calculating Gross Domestic Product.</li> <li>Other macroeconomic indicators.</li> <li>Nominal and real Gross Domestic Product. Price indices.</li> <li>Gross Domestic Product and population welfare. Economic growth.</li> </ul>	8	4	2
17.	Macroeconomic instability.     Production cycles as macroeconomic instability manifestation.     The substance of inflation and its forms of expression.	6	3	1

Study	y course calendar plan:				
1	ew of the study group's/students' needs, interests, previous knowle sted in terms of the number of contact hours and the thematic sec	•	e level of unde	rstanding, the plan can be	
		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*	
	<ul> <li>The substance, types and socioeconomic consequences of unemployment.</li> </ul>				
18.	<ul> <li>Monetary system.</li> <li>Money demand and supply.</li> <li>Two-tier banking system.</li> <li>Monetary policy.</li> </ul>	8	4	2	
19.	Aggregate demand and supply.  • Aggregate demand - its structure and factors.  • Aggregate supply: Keynesian and classical approach.  • Aggregate supply changes.  • Macroeconomic balance and changes.  • Demand and supply shocks. Automatic process and regulatory measures.	6	3	1	
20.	Income – expenditure model component analysis.  • Consumption, savings, investment.  • Income–expenditure balance and multiplication effects.	4	2	1	
21.	Fiscal framework.      Government expenditure structure.     Taxes: functions, principles.     The state budget, its deficit and public debt.	6	3	2	
22.	International economic relations.  International trade - substance and policy.  International capital movement.  The international labor movement.  International Monetary System.	6	3	2	

Independent work description:					
Study form	Type of independent work	Form of control			
All forms of studies	<ol> <li>The acquisition of macroeconomic theory issues.</li> <li>Find a solution for a given macroeconomic problem/task, to support the chosen solution with macroeconomic theory conclusions.</li> <li>Prepare discussion report on a certain macroeconomic theory question, support opinion and critically substantiate the statements.</li> </ol>	Presentation 2 quizzes 2 seminars			
	Independently read sources 1, 2 and 3 from the mandatory literature list and prepare a discussion report on the given issue of macroeconomic theory.				

Total:

Structure of the study course:								
		Contact hou	ırs		Independent	Mandatory 	Total	
Study form	Lecture contact hours (including seminars,	Consultations, guest lectures, conferences, field trips,	Final evaluation (exam, test, defense)	Total	work (number of hours)	reading and/or audio and video material	hours of the course	

	discussions)	business games, etc.				watching/ listening	
Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

### **Evaluation of the study course learning outcomes:**

During the study course, 2 quizzes and 1 independent work assignment have to be successfully completed, 2 seminars have to be participated in, at least 70% of the lectures have to be attended and the exam passed. The final grade for the course is formed as the mean of combined average grades for the independent work assignments and the exam.

1110 11	near or combined averag	Evaluation criteria					
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)	
1.	Understand the substance and basic concepts of macroeconomics as the foundation of the state's economic policy.	Independent work Seminar Examination	Understand the basic concepts.	Understand the basic concepts and terms, but there are difficulties in the formulation of regularities.	Understand the basic concepts, terms and regularities.	Have a good grasp of the substance, concepts and able to analyze the regularities.	
2.	Understand key macroeconomic indicators.	Independent work Seminar Examination	Understand the substance of key indicators.	Understand the substance of key indicators, but there are difficulties in the formulation of regularities.	Understand and able to apply key macroeconomic indicators in problem-solving.	Have a good grasp of key macroeconomic indicators.	
3.	Able to solve practical tasks in accordance with the acquired theoretical knowledge.	Independent work Quizzes Examination	Able to apply the acquired knowledge independently to solve certain macroeconomic problems.	Able to apply the acquired knowledge independently in solving macroeconomic problems.	Able to deal with different level practical tasks independently.	Able to solve practical tasks freely and creatively.	
4.	Able to critically analyze problems at the economy level.	Discussion Seminar	Able to analyze the information obtained, however, there are difficulties discerning regularities.	Able to analyze the information obtained, however, there are difficulties in formulating conclusions.	Able to analyze the information obtained critically and to formulate conclusions.	Able to analyze the obtained information critically, draw conclusions and propose solutions.	
5.	Able to provide arguments to discuss the fundamental issues of macroeconomics.	Discussion Presentation Seminar	Able to discuss current events, unable to formulate opinion.	Able to discuss current events, but there are difficulties to argue a viewpoint.	Able to provide arguments to discuss current events, formulate and justify opinions.	Excellent argumentative and oratorical skills.	

Literature and other sources of information:
Mandatory literature and information sources

1.	Krugman, P., Wells R. (2018). Macroeconomics. NY: Macmillan Education, p. 561.
2.	Bikse, V. (2015). Makroekonomika: teorija un politika. Liepāja, LiepULiePA, 269 lpp.
3.	Šenfelde, M. (2012). Makroekonomika. Rīga, RTU izdevniecība, 244 lpp.
Furth	ner reading
1.	Baumol, W., J, Blinder, A., S. (2012). Economics: Principles & Policy, 12 <sup>th</sup> International Edition. South-Western
	Cengage Learning, 437 - 612, 689 - 727 p.
2.	Kutuzova, O. (2012). Finanses un kredīts. BiznesaaugstskolaTurība 15 – 88, 126 – 162, 179 - 217.
3.	Mankiw, N., G., Taylor M., P. (2010). Economics. South-Western Cengage Learning, 473 – 783 p.
4.	Брю, С., Л., Макконнел К., Р. (2015). Экономикс: краткий курс. Москва: ИНФРА-М, 461 стр.
5.	Tautsaimniecībasanalīze
	http://www.fm.gov.lv/lv/sadalas/tautsaimniecibas_analize/
6.	Makroekonomikasikmēnešaapskats
	http://www.fm.gov.lv/lv/sadalas/tautsaimniecibas_analize/tautsaimniecibas_analize/ikmenesa_makroekonomikas
	<u>un_budzeta_apskats/</u>
7.	Nodokļi
	http://www.fm.gov.lv/lv/sadalas/nodoklu_politika/
8.	Starptautiskāsadarbība
	https://www.em.gov.lv/lv/nozares_politika/starptautiska_sadarbiba/
Othe	r sources of information
1.	Centrālāstatistikaspārvalde <u>www.csb.gov.lv</u>
2.	LatvijasEkonomikasministrija <u>www.em.gov.lv</u>
3.	LatvijasFinanšuministrija <u>www.fm.gov.lv</u>
4.	Latvijas Banka <u>www.bank.lv</u>
23.	Zinātniskožurnāludatubāze EBSCO <u>www.search.ebscohost.com</u>

# Branding

Author/s of the course:					
Dr.phil., Professor Velga Vēvere					
Credit points (Latvian):	ECTS credits:				
2	3				
Final evaluation form:					
Examination					
Study course prerequisites:					
Management					
Study course aim:					
To provide students with the necessary knowledge, skills	s and competence acquisition in the field of branding.				
Study course learning outcomes (knowledge, skills, competences):					

- 1. Understand the substance of the concept of "branding" and related concepts.
- 2. Understand the steps of branding process and necessary data mining methods used for its implementation.
- 3. Able to analyze brands, to determine their value.
- 4. Able to analyze consumer purchasing decision-making stages.

### The required study course content to achieve the learning outcomes (Study course thematic plan):

- 1. The essence and meaning of branding in a company's (organization's) activities
- 2. Branding development (directions and authors)
- 3. Branding in various kinds of businesses
- 4. External identifiers of a brand
- 5. Brand building and management
- 6. Brand portfolio management
- 7. Place branding
- 8. Brand promotion

### Study course calendar plan:

adjus	sted in terms of the number of contact hours and the thematic se	quence.		
		Lecture		cluding seminars,
			discussior	
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*
24.	The role of brand in an organization's activities:	3	2	1
	Brand definitions			
	Branded and non-branded products			
	Brand analysis models			
25.	The development of branding:	3	1	1
	Brand creation, history			
	The development stages of branding			
3.	Branding in various industries:	4	3	1
	Manufacturer's brand			
	Service brand			
	Co-brand			
	Retail brand			
27.	External identifiers of a brand	4	3	1
	• Name			
	• Logo			
	Advertising slogan			
	Packaging			
28.	Brand development:	3	2	1
	Strategic			
	Administrative			
	Operational			
29.	Brand portfolio management:	3	2	1
	The concept of brand portfolio			
	Brand distribution and expansion			
	Segmentation and positioning			
30.	Place branding:	2	1	1
	• Concept			
	Nation branding			
	City branding			
31.	Brand promotion:	2	2	1
	Marketing communication			
	Promotion strategy			
	Total	: 24	16	8

\* If, in the program, the course is not available in this form, then these rows have to be highlighted with light gray color

Independent wor	k description:	
Study form	Type of independent work	Form of control
Full-time studies	Independent / Practical assignment's brief description:  1. Analyze the texts given by the instructor 2. Prepare a presentation "X brand study"  Mandatory reading and/or audio and video material for listening/watching brief description:  Study sources 1, 2, 3 and 4 from the mandatory list of sources and source 4 from the further reading section on the topics acquired during the study course	Seminar, discussion Independent work
Part-time studies	Independent / Practical assignment's brief description:  1. Analyze the texts given by the instructor 2. Prepare a presentation "X brand study"  Mandatory reading and/or audio and video material for listening/ watching brief description:  Study sources 1, 2, 3 and 4 from the mandatory list of sources and source 4 from the further reading section on the topics acquired during the study course	Seminar, discussion Independent work
Part-time studies with e-learning elements	Independent / Practical assignment's brief description:  1. Analyze the texts given by the instructor	Seminar, discussion Independent work

Structure of the s	tudy course:							
		Contact ho	ours			Mandatory		
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course	
Full-time	24	6	2	32	32	16	80	
Part-time	16	6	2	24	32	24	80	
Part-time studies with e- learning elements	8	6	2	16	32	32	80	

### **Evaluation of the study course learning outcomes:**

During the course, students have to prepare 2 independent assignments and participate in 1 seminar, as well as to attend at least 50% of lectures and pass a written examination. The final evaluation is the average grade of 3 assessments (2 independent work assignments and the exam)

			Evaluation criteria						
No.	Learning outcome:	Evaluation	Minimum level	Average level	High level	Excellent level (10)			
NO.	Learning outcome.	method/s	(from 40% to	(from 65% to	(from 85% to	(from 95% to			
			64%)	84%)	94%)	100%)			
1.	Know about the	Seminar,	Able to name	Know the key	Excellent	Freely discusses			
	substance of	discussion,	key branding	branding	understanding of	branding concepts			
	branding, its	examination	concepts,	concepts, able	brand essence	and terminology,			
	principles and		describe them	to identify and	and brand	able to analyze and			

	methods			describe the types of brand	typology, understand the brand's role in society	judge the trends
2.	Know strategic planning and plan implementation	Independent work, discussion, quiz	Understand the structure of a plan and the main principles of its creation	Understand the structure of a plan and the main principles of its creation very well	Understand the planning process at the strategic level, able to draw up a plan	Understand the planning process at the strategic level, able to create a brand development plan
3.	Know how to determine brand value	Independent work, discussion	Know the brand structure and able to describe the main elements	Know the brand structure and able to describe the main features as well as conduct their detailed analysis	Know the brand valuation methods, able to use them in practice	Know the brand valuation methods, able to use them in practice as well as to calculate brand equity
4.	Information collection and processing skills and the maintenance of brand value	Discussion, group work	Have skills in obtaining information from various sources	Able to critically evaluate the information gathered, however, there are problems in the formulation of the question under study	Able to get and process information very well, formulate research questions and plan the research study	Able to get and process information very well, formulate research questions and plan the research study as well as conduct it
5.	Have problem analysis and solving competences	Discussion, independent assignment, quiz	Able to identify the brand management problems and to present them in front of the audience	Able to identify the brand management problems and present them in front of the audience, however, unable to offer solutions	Able to identify the brand management problems and present them in front of the audience, as well as able to offer solutions to the problems	Able to identify the brand management problems and present them in front of the audience, as well as develop a problem-solving strategy (model)

### **Literature and other sources of information:** Mandatory literature and information sources Balmer J. M. T., Abratt, R. (2016). Corporate brands andc orporate marketing: emerging trends in the big five eco-system. Journal of brand management, Available https://www.researchgate.net/publication/283720522 Corporate brands and corporate marketing Emerging trends in t he big five eco-system Brito, M. (2013). Your brand, the next media company: how a social business strategy can enable better content, smarter marketing and deeper customer relationships. Indianapolis, IN: QuePub. Ghernev A. (2018). Strategic Brand Management. Evanston: Northwestern University. Godins, S. (2014). Violetā govs : [kā veicināt sava zīmola, produktu un pakalpojumu atpazīstamību]. Jelgava : Zoldnera izdevniecība. Grubor, A. Milovano, O. (2017). Brand Strategies in the Era of Sustainability. Interdisciplinary Description of Complex Systems 15(1), 78-88. Available at <a href="https://hrcak.srce.hr/file">https://hrcak.srce.hr/file</a> Hammonds, Dž. (2008).Tava biznesa zīmols : kā vadīt zīmolu, piesaistīt klientus un kļūt pamanāmam tirgū. Rīga : Lietišķās

Marwick, A., E. (2013). Status update: celebrity, publicity, andbrandinginthesocialmediaage.NewHaven; London:

informācijas dienests.

YaleUniversityPress. 2013.

Rosenbaum-Elliott, R., Percy, L., Pervan, S. (2018). Strategic brand management. Oxford: OxfordUniversityPress.

Further reading

Anholt, S. CompetitiveIdentity. (2007). The New Brand Management for Nations, Cities and Regions. London: PalgraveMacmillan.

Cocoran I. (2007). The Art of Digital Branding. New York: Allworth Press.

Kornberger, M. (2010).BrandSociety. How Brands Transform Management and Life-style. Cambridge: Cambridge UniversityPress.

Kucuk, S. U. (2019). Brand Hate: Navigating Consumer Negativity in the Digital World. Cham, Switzerland: PalgraveMacmillan, [2019]

Steenkamp, J.-B. (2017). Global brand strategy: world-wise marketing in the age of branding. London: Palgrave Macmillan.

Other sources of information

https://www.adweek.com/brand-marketing/
https://brandstruck.co/blog/

https://identitydesigned.com/

### **RESEARCH METHODOLOGY**

Author/-s of the study course:				
Assistant professor Mg.Psych. Jekaterina Bierne				
Credits (Latvian):	ECTS:			
4	6			
Final evaluation form:				
Exam				
Study course prerequisites:				
no				
Study course aim:				
To provide students with the necessary knowledge, skills and competences in the field of research methodology				
Study course learning outcomes ( Knowledge, Skills, Competencies):				

- 1. Understand the main research methodology concepts and research principles
- 2. Able to independently formulate the aim and tasks of the research, question and hypothesis, research variables
- 3. Able to choose data acquisition and analysis procedures appropriate for the purpose of the research
- 4. Able to adequately assess the validity and reliability of the research performed, the amount of the required data (sample) of the study
- 5. Able to statistically process quantitative research data

Formatting and presentation of research results.

12.

Study course calendar plan:

- 6. Able to analyze the required information in order to gain understanding of the particular subject of research in the field of economics and management science
- 7. Able to present the results of the study
- 8. Able to reasonably discuss the conclusions of the study and application possibilities

### Study course thematic plan: Essence of research methodology, principles of the scientific research. The role of researches in the development and improvement of the company performance. General requirements for research work. Research work organization. Stages of research conducting and creating a structure for research paper. 2. Research topic, subject, subject, object, aim and tasks. Research question and research hypothesis. 3. General scientific methods, data collecting (gathering) methods and data processing techniques in modern research. Specifics of qualitative and quantitative research. The essence and structuring of the research theoretical background. Requirements for development and 4. presentation of the research theoretical background. Search and selection of the information sources and analysis of its content according to the research aim. 5. Research design (descriptive, experimental, quasi-experimental, data mining schemes). 6. Research variables and their measurement scales (data types). Determination of variables according to the aim, question, hypothesis of the research. 7. Quality characteristics of the research: reliability, validity, representativeness. Techniques for sample selection. 8. The essence of the statistical hypothesis. Types of relationships between variables. Hypotheses about statically significant differences and correlation between variables. Statistical conclusion and its reliability. 9. Organization of empirical data collecting and processing (documents analysis, observation, interview, questionnaire, focus group, etc. according to the specifics of the study). Integration of the theoretical constructs of the research into the research methodology. 10. Possibilities for statistical analysis of the research data (indicators of descriptive statistics, inferential statistics tools and their correspondence to the research design). 11. Introduction to multivariate statistics. Univariate, bivariate and multivariate statistics for different research designs. Possibilities of dispersion analysis, regression analysis, application of factor analysis.

	•			
		Lecture con	tact ours (incl.	seminars, discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements
32.	Essence of research methodology, principles of the scientific research. The role of researches in the development and improvement of the company performance. General requirements for research work. Research work organization. Stages of research conducting and creating a	4	2	1

Stud	y course calendar plan:			
		Lecture cor	ntact ours (incl.	. seminars, discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements
	structure for research paper.			
33.	Research topic, subject, subject, object, aim and tasks.Research question and research hypothesis.	4	2	1
34.	General scientific methods, data collecting (gathering) methods and data processing techniques in modern research. Specifics of qualitative and quantitative research.	4	2	2
35.	The essence and structuring of the research theoretical background. Requirements for development and presentation of the research theoretical background. Search and selection of the information sources and analysis of its content according to the research aim.	4	2	1
36.	Research design (descriptive, experimental, quasi-experimental, data mining schemes).	4	2	1
37.	Research variables and their measurement scales (data types).  Determination of variables according to the aim, question, hypothesis of the research.	4	2	1
38.	Quality characteristics of the research: reliability, validity, representativeness. Techniques for sample selection.	4	2	1
39.	The essence of the statistical hypothesis. Types of relationships between variables. Hypotheses about statically significant differences and correlation between variables. Statistical conclusion and its reliability.	4	2	2
40.	Organization of empirical data collecting and processing (documents analysis, observation, interview, questionnaire, focus group, etc. according to the specifics of the study). Integration of the theoretical constructs of the research into the research methodology.	4	2	2
41.	Possibilities for statistical analysis of the research data (indicators of descriptive statistics, inferential statistics tools and their correspondence to the research design).	4	2	2
42.	Introduction to multivariate statistics. Univariate, bivariate and multivariate statistics for different research designs. Possibilities of dispersion analysis, regression analysis, application of factor analysis.	4	2	1
43.	Formatting and presentation of research results.	4	2	1
	Total:	48	24	16

Independent work description:							
Study form	Type of independent work	Form of control					
All study forms	<ol> <li>Creating the Bibliography including ar least 15 literature and information sources of different types, in accordance with the Guidelines.</li> <li>Creating the research paper Introductions including research topicality (relevance), aim, tasks, object and subject, data mining</li> </ol>	Written task submission and evaluation, presentation and discussion, control work					

- and processing methods, research limitations in accordance with the Guidelines.
- 3. Creating the introduction based resarch work presentations in accordance with the Guidelines.
- 4. Analysis of the two different published scientific researches in the field of management, including research question, methodology, validity, findings and significance level.

### Mandatory reading:

- 1)3rd source (full text),
- 2)2rd source (section 1.2; pp.64 -84, section 2, pp. 84 -206, section
- 3.2, pp. 212 271, section 5, pp.316 352
- 3) 1st source(section 2; pp.63 126)

### Structure of the study course:

		Contact hour	s				
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	48	8	4	64	64	32	160
part-time studies	24	18	6	48	64	48	160
part-time studies with e -learning elements	12	16	4	32	64	64	160

### The evaluation of the study course learning outcomes:

**Students** are expected to fully and successfully perform all independent tasks, to participate in 2 seminars delivering the presentations matching requirement, to attend at least 50% of classroom meetings, to successfully perform control work and exam test. Final grade for the course derives as the mean of all performed independent tasks and the exam.

		Evaluation	Evaluation criteria					
No.	Learning outcome	method/-s	Minimum level	Average level	High level	Excellent level		
		metriou/-3	(40%till64%)	(65% till 84%)	(85% till 94%)	(95% till100%)		
1.	Understand the main	Discussion,	Understand the	Correct	Correct	Correct and		
	research methodology	control work	main research	understanding	understanding	detailed		
	concepts and research		principles, but	of the main	of and free	understanding		
	principles		there are	research	operating with	and reasoning		
			difficulties with	methodology	the main	on the		
			methodology	concepts and	research	research		

			concepts	research principles with some gaps	methodology concepts and research principles	methodology concepts and research principles
2.	Able to independently formulate the aim and tasks of the research, question and hypothesis, research variables	Independent work, discussion, control work	Able to independently formulate the simple aim and tasks of the research, but there are difficulties with question and hypothesis, research variables	Partially able to independently formulate the aim and tasks of the research, question and hypothesis, research variables	Able to independently formulate the aim and tasks of the research, question and hypothesis, research variables	Able to independently and sophisticatedly formulate the aim and tasks of the research, question and hypothesis, research variables
3.	Able to choose data acquisition and analysis procedures appropriate for the purpose of the research	Independent work, control work	Able to choose data acquisition and analysis procedures partly appropriate for the purpose of the research from the limited scope	Partially able to choose data acquisition and analysis procedures appropriate for the purpose of the research	Able to choose data acquisition and analysis procedures appropriate for the purpose of the research	Able to confidently and sophisticatedly choose data acquisition and analysis procedures appropriate for the purpose of the research
4.	Able to adequately assess the validity and reliability of the research performed, the amount of the required data (sample) of the study	Discussion, control work	Able to assess the validity and reliability of the research performed, but there are problems with the amount of the required data (sample) of the study	Partially able to adequately assess the validity and reliability of the research performed, the amount of the required data (sample) of the study	Able to adequately assess the validity and reliability of the research performed, the amount of the required data (sample) of the study	Able to adequately and confidence assess the validity and reliability of the research performed, the amount of the required data (sample) of the study
5.	Able to statistically process quantitative research data	Independent work, control work	Able to statistically process quantitative research data, using limited amount of tools and with lack of grounded	Partially able to statistically process quantitative research data, making grounded conclusions, which partially	Able to statistically process quantitative research data, making grounded statistical conclusions	Able to statistically process quantitative research data with wide variety of tools, making grounded

			statistical reasoning	reflects the research results		statistical conclusions on research results
6.	Able to analyze the required information in order to gain understanding of the particular subject of research in the field ofeconomics and management science	Independent work, discussion	Able to analyze minimal amount of required information in order to gain understanding of the particular subject of research in the field	Able to analyze the required information in order to gain partial understanding of the particular subject of research in the field	Able to analyze the required information in order to gain understanding of the particular subject of research in the field	Able to confidently and sophisticatedl y analyze the required information in order to gain understanding of the particular subject of research in the field
7.	Able to present the results of the study	Discussion	Able to present the results of the study partially as required, with lack of confidence	Able to consequently present the results of the study with some minor mistakes	Able to consequently and confidently present the results of the study as required	Able to confidently and impressively present the results of the study as required
8.	Able to reasonably discuss the conclusions of the study and application possibilities	Discussion	Able to the conclusions of the study and application possibilities, with lack of appropriate reasoning and confidence	Able to reasonably discuss the conclusions of the study and application possibilities with some difficulties	Able to reasonably discuss the conclusions of the study and application possibilities	Able to reasonably and confidently discuss the conclusions of the study and application possibilities

### Literature and information sources:

### **Compulsory literature and information sources**

- 1. Bryman, A. (2016). Social Research Methods. UK: Oxford University Press.
- Guidelines on Preparation and Defense of Research Papers, Project Reports and Theses at the University of Economics and Culture (edited and approved 30.01.2019.) J.Titko, O.Lentjušenkova, S.Keišs u.c. Rīga: Ekonomikas un kultūras augstskola, 2018.

### Additional literature and information sources

- 1. Adams, K.A. (2019). Research methods, statistics, and applications. LA: Sage
- 2. Bordens,K.S., Abbott, B. (2018). *Research Design and Methods: a Process Approach.* 10th ed. Dubuque, IA: McGraw-Hill Education
- 3. Dawson, C. (2009). Introduction to research methods: a practical guide for anyone undertaking a research project. Oxford: How To Books.
- 4. Fisher, C., Buglear, J. (2010). Researching and writing a dissertation: an essential guide for business students. New

	York: Financial Times/Prentice Hall.
5.	Gill, J., Johnson, P. (2010). Research methods for managers. LA: Sage
6.	Wilson, J. (2010). Essentials of business research: a guide to doing your research project. LA:Sage Publications.
Othe	r information sources
1.	EBSCO HOST data base. Electronic source. Available at: <a href="http://web.b.ebscohost.com/">http://web.b.ebscohost.com/</a>
2.	EMERALD Insight database. Electronic source. Available at: <a href="https://www.emerald.com/insight/">https://www.emerald.com/insight/</a>
3.	Google Scholar database. Electronic source. Available at: <a href="https://scholar.google.com/">https://scholar.google.com/</a>
4.	Information Research. Electronic source. Available at: <a href="http://informationr.net/ir/">http://informationr.net/ir/</a>

### **ACCOUNTING**

Author/s of the course:					
Professor, Dr.oec. Vita Zariņa					
Credit points (Latvian):	ECTS credits:				
4	6				
Final evaluation form:					
Examination					
Study course prerequisites:					
Microeconomics, Legal regulation of business					
Study course aim:					
To provide students with the necessary knowledge, skills and competence acquisition in the field of accounting.					
Study course learning outcomes (knowledge, skills, competences):					

- 1. Know and understand the substance, meaning and concepts of accounting records
- 2. Know the latest laws and regulations related to accounting records
- 3. Know the accounting records process and accounting work organization
- 4. Able to apply the acquired knowledge to manage the records of assets and liabilities
- 5. Able to express, support and defend opinion
- 6. Able to conduct accounting work related to the records of economic processes, prepare reports
- 7. Able to analyze accounting record keeping organization

# Accounting as a form of record keeping, its meaning and tasks. Requirements for accounting records. Systems, types and forms of accounting records. Classification and characterization of economic assets and their sources of origin. Accounting balance sheet and its characteristics. Changes in the balance as a result of economic operations. Accounting accounts and double entry. Balance sheet accounts and operation accounts. Plan of book-keeping accounts. Double entry. Recording and evaluation of balance sheet and profit or loss items.

- 6. Documentation and inventory.
- 7. Accounting reports. The company's annual report and its components.
- 8. Accounting work organization in a company.

### Study course calendar plan:

		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*	
44.	Accounting as a form of record keeping, its meaning and tasks.Requirements for accounting records.Systems types and forms of accounting records.		2	1	
45.	Classification and characterization of economic assets and their sources of origin.	4	2	1	
46.	Accounting balance sheet and its characteristics. Changes in the balance as a result of economic operations.	8	4	2	
47.	Accounting accounts and double entry. Balance sheet accounts and operation accounts. Plan of book-keeping accounts. Double entry.	4	2	1	
48.	Recording and evaluation of balance sheet and profit or loss items.	20	10	4	
49.	Documentation and inventory.	2	1	1	
50.	Accounting reports. The company's annual report and its components.	4	2	1	
51.	Accounting work organization in a company.	2	1	1	
	Total:	48	24	12	

Independent work description:					
Study form	Study form Type of independent work Form of control				
Full-time studie	c	ources and their sources, the opening balance ations bookings, records in accounts, closing	2 independent work assignments; 2 quizzes		

	2. complex task that covers all successively completed accounting cycle stages;	Seminar
	3. the acquisition of accounting theory issues;	
	4. the business operations account correspondence learning.	
	Mandatory reading and/or audio and video material for listening/ watching brief description:	
	To study literature included in the mandatory list of sources and one source from of the list of further reading (in foreign language) about the topics acquired during	
	the course.	
	<ul><li>Independent / Practical assignment's brief description:</li><li>1. the classification of economic resources and their sources, the opening balance</li></ul>	2 independent work
	sheet composing, economic operations bookings, records in accounts, closing of accounts and balance sheet composing;	assignments; 2 quizzes
	2. complex task that covers all successively completed accounting cycle stages;	Seminar
Part-time	3. the acquisition of accounting theory issues;	
studies	4. the business operations account correspondence learning.	
	Mandatory reading and/or audio and video material for listening/watching brief	
	description:	
	To study literature included in the mandatory list of sources and one source from	
	of the list of further reading (in foreign language) about the topics acquired during the course.	
	Independent / Practical assignment's brief description:	2 independent
	1. the classification of economic resources and their sources, the opening balance	work
Part-time studies	sheet composing, economic operations bookings, records in accounts, closing of	assignments;
with e-learning	accounts and balance sheet composing;	2 quizzes
elements	2. complex task that covers all successively completed accounting cycle stages;	Seminar
	3. the acquisition of accounting theory issues;	
	4. the business operations account correspondence learning.	
	Mandatory reading and/or audio and video material for listening/watching brief	
	description:	
	To study literature included in the mandatory list of sources and two sources from	
	of the list of further reading (at least one in a foreign language) about the topics	
	acquired during the course.	

Structure of the study course:							
	Contact hours					Mandatory	
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

### **Evaluation of the study course learning outcomes:**

The final evaluation of the course for **full-time students** is formed from successfully completed two independent work assignments, two passed quizzes, active participation in discussions (seminar) during the classes and passed exam covering the studied topics of the course;

The final evaluation of the course for **part-time students** is formed from successfully completed two independent work assignments, two passed quizzes, active participation in discussions (seminar) during the classes and passed exam covering the studied topics of the course.

			Evaluation criteria				
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)	
1.	Know and understand the substance, meaning and concepts of accounting records	Independent work, discussion, quiz	Know the key concepts, their substance and importance in accounting records	Know the key concepts, their substance and importance in accounting records, their regularities	Know and understand the key concepts, their substance and importance in accounting records, as well as their regularities and use	Know the substance, meaning and concepts of accounting records well, as well as their regularities, able to use them independently	
2.	Know the latest laws and regulations related to accounting records	Quiz, discussion	Know only the main requirements of the laws and regulations regarding the accounting records	Partly know the requirements of the laws and regulations regarding the accounting records	Familiar and able to explain the requirements of the laws and regulations regarding the accounting records	Have a good grasp of the requirements of the laws and regulations regarding the accounting records	
3.	Know the accounting records process and accounting work organization	Discussion, practical work, individual assignment	Know the main accounting records processes and accounting work organization	Partly know the accounting records process and accounting work organization	Know the accounting records process and accounting work organization	Have a good grasp of the accounting records process and accounting work organization	
4.	Able to apply the acquired knowledge to manage the records of assets and liabilities	Independent work, discussion, quiz	Able with difficulty to apply knowledge concerning accounting records	Mainly able to independently apply knowledge concerning accounting records	Able to apply the acquired knowledge to manage the records, in relation to accounting records	Able to apply the acquired book-keeping knowledge professionally in relation to accounting records	
5.	Able to express, support and defend opinion	Discussion	Able to express, support and defend opinion, but there are difficulties with argumentatio n	Able to express a well-argued and supported opinion, as well as able to defend it	Able to express a well-argued opinion, discuss the latest developments	Able to express well-argued and supported opinion, as well as discuss and defend it	
6.	Able to conduct accounting work related to the records of economic processes	Independent work, discussion	Have difficulties to independently conduct accounting work related to the records	Mainly able to conduct accounting work related to the records of economic processes	Able to independently conduct accounting work related to the records of economic	Able to independently conduct accounting work related to the records of economic	

			of economic processes		processes, but there are errors in solving specific problems	processes
7.	Able to analyze accounting record keeping organization	Independent work, discussion, quiz	Able to analyze accounting work organization, unable to identify problems and find possible solutions	Able to independently analyze and evaluate accounting work organization, unable to identify problems and find possible solutions	Able to independently analyze and evaluate accounting work organization, identify problems, and, using a variety of research methods, find possible solutions	Able to independently analyze and evaluate accounting work organization, perceive the problems, and, using various research methods, find solutions for the improvement of accounting work

	ature and other sources of information:					
	datory literature and information sources					
1.	Leibus, I., Grigorjeva, R., Jesemčika, A., Svarinska, A. (2016). Grāmatvedībaspamatiuzņēmumos. Atkārtots un					
	atjaunots 2.izdevums. Rīga: Lietišķāsinformācijasdienests.					
2.	Gadapārskatu un konsolidētogadapārskatulikums. Spēkā no 22.10.2015. Electronic resource. Available:					
3.	https://likumi.lv/ta/id/277779-gada-parskatu-un-konsolideto-gada-parskatu-likums Gadapārskatu un konsolidētogadapārskatusagatavošanasnoteikumi, LR MK noteikuminr. 775. Spēkā no 22.10.2015					
٥.	no 22.12.2015. Electronic resource. Available: https://likumi.lv/ta/id/278844-gada-parskatu-un-konsolideto-gada-					
	parskatu-likuma-piemerosanas-noteikumi					
4.	Leibus, I. (2016). Pirmiesoļikomercdarbībā: darbībasuzsākšana, grāmatvedība un nodokļi. Rīga:					
٦.	Lietišķāsinformācijasdienests.					
5.	Likums "Par grāmatvedību". Pieņemts 14.10.1992. Publicēts: Ziņotājs, 12.11.1992. Nr. 44/45.					
6.	Noteikumi par grāmatvedībaskārtošanu un organizāciju, LR MK noteikumiNr. 585.Spēkā no 22.10.2015 no					
	21.10.2003. Electronic resource. Available: https://likumi.lv/doc.php?id=80418					
Furth	ner reading					
1.	Leibus, I., Grigorjeva, R., Jesemčika, A., Svarinska, A. (2014). Grāmatvedībaspamatiuzņēmumos. Rīga:					
	Lietišķāsinformācijasdienests.					
2.	Jaunzeme, J. S. (2016). Starptautiskiefinanšupārskatustandarti: standartuapkopojums un pielietojumapiemēri. Rīga:					
	Lietišķāsinformācijasdienests, (Bilancesbibliotēka).					
3.	Grebenko, M. (2015). Darbalikums un grāmatvedība. Rīga: Lietišķāsinformācijasdienests, (Bilancesbibliotēka).					
4.	Jevigina, I., Sundukova, Z. (2004). Finanšugrāmatvedībaspamati. Rīga: RTU Izdevniecība.					
5.	Krogzeme, H. (2011). Nodokļu un finanšugrāmatvedībaspamati. Rīga: RTU izdevniecība.					
6.	Sundukova, Z. (2011). Uzņēmējdarbībaslīdzekļu un to veidošanāsavotuuzskaite un novērtēšana. Mācībugrāmata.					
	Rīga: RTU Izdevniecība.					
7.	Ābika L., Brūna I., Būmane I., Kasale M. (2008). Praktiskodarbuuzdevumigrāmatvedībasteorijā. 2.					
	papildinātsizdevums. Rīga: SIA Izglītībassoļi.					
8.	Shields, G. (2018) . Accounting Principles. The UtimateQuide to Basic Accounting Principles, Gaap, Accrual					
	Accounting, Financial statements, Doble Entry Bookkeeping and More. Leipzig: Amazon.					
9.	Maynard ,J. (2017). Financial Accounting ,Reporting&Analysis. United Kingdom: Oxford University Press.					
10.	Sangster, A. (2018). Frank Wood's Business Accounting 1. Harlow: Pearson.					
11.	Financial Accounting and Reporting (IFRS). (2018). Icaew: Partner in Learning.					
	12. Grigorjeva, R., Jesemčika, A., Leibus, I., Svarinska, A., (2009) Finanšugrāmatvedība. Rīga:Izglītībassoļi, 252 lpp.  Other sources of information					
1.	Grāmatvedības uzskaites kārtība budžeta iestādēs, LR MK noteikumi Nr.87. Spēkā no 13.02.2018 Electronic					
1.	resource. Available: https://likumi.lv/ta/id/297134-gramatvedibas-uzskaites-kartiba-budzeta-iestades					
	P:					

Bilance: [žurnāls] – Rīga: SIA Lietišķāsinformācijasdienests iFinanses: [žurnāls] – Rīga: SIA IzdevniecībaiŽurnāls

### **PHILOSOPHY**

Author/s of the course:

Dr.phil., Professor VelgaVēvere

Credi	t points (Latvian):	ECTS credits:
2		3
Final	evaluation form:	
Exam	ination	
Study	course prerequisites:	
Secor	ndary school level knowledge of the history of culture	and literature
Study	course aim:	
To pr	ovide students with the necessary knowledge, skills a	nd competence acquisition in the field of philosophy.
Study	course learning outcomes (knowledge, skills, comp	etences):
8	3. Know and understand the substance of philosoph	y, its role and function in society
9	2. Know the historical and contemporary models of	philosophical analysis
1	.0. Able to carry out the philosophical analysis of cur	rent socio-economic and cultural problems
1	1. Know the basic principles of text analysis	
	2. Able to use the basic principles of critical thinking	
1	3. Able to support and defend opinion	
	4. Able to collect and evaluate information	
1	5. Able to practically present the results of research	, write pointed essays
The r	equired study course content to achieve the learning	g outcomes (Study course thematic plan):
1.	The substance of philosophy and its role in society	
2.	The European origins of philosophy - mythology, an	cient philosophy
3.	Late antique and medieval philosophy	
4.	Classic modern philosophical concepts	
5.	The 19th-21st century philosophical directions - exis	stentialism, pragmatism, psychoanalysis, phenomenology, the

	philosophy of life, hermeneutics
6.	Language philosophy, analytical philosophy and logical positivism
7.	Philosophy and culture, cultural semiotics
8.	The philosophy of science from historical and contemporary perspective
9.	The human being and society - social utopias, the problem of power
10.	Philosophy and economics, the philosophy of money and consumption

### Study course calendar plan:

		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*	
52.	The substance of philosophy and its role in society	2	1	0.5	
53.	The European origins of philosophy - mythology, ancient philosophy	3	2	0.5	
3.	Late antique and medieval philosophy	2	1	0.5	
55.	Classic modern philosophical concepts	3	2	0.5	
56.	The 19th-21st century philosophical directions - existentialism, pragmatism, psychoanalysis, phenomenology, the philosophy of life, hermeneutics	4	4	2	
57.	Language philosophy, analytical philosophy and logical positivism	2	1	1	
58.	Philosophy and culture, cultural semiotics	2	1	1	
59.	The philosophy of science from historical and contemporary perspective	2	1	1	
9.	The human being and society - social utopias, the problem of power	2	1	0.5	
61.	Philosophy and economics, the philosophy of money and consumption	2	2	0.5	
	Total:	24	16	8	

<sup>\*</sup> If, in the program, the course is not available in this form, then these rows have to be highlighted with light gray color

Independent work description:					
Study form	Type of independent work	Form of control			
	Independent / Practical assignment's brief description:				
	1. Analyze the text fragments given by the instructor according to a certain	Independent			
	scheme: a) the main idea of the passage (supported by quotations from the text);	work			
	b) information about the author and the work in question (paragraph 1); c) the				
	today's topicality and importance of the problems raised in the passage				
Full-time studies	2. Prepare for the quiz on the key concepts and directions of philosophy				
	Mandatory reading and/or audio and video material for listening/watching brief description:	Quiz			
	Study sources 1, 2, 4 and 5 from the mandatory list of sources and sources 1, 2, 3,				
	7, 8 from the further reading section on the topics acquired during the study course				
	Independent / Practical assignment's brief description:				
	1. Analyze the text fragments given by the instructor according to a certain				
Part-time	scheme: a) the main idea of the passage (supported by quotations from the text);	Independent			
studies	b) information about the author and the work in question (paragraph 1); c) the	work			
studies	today's topicality and importance of the problems raised in the passage				
	2. Prepare for the quiz on the key concepts and directions of philosophy	Quiz			
	Mandatory reading and/or audio and video material for listening/ watching brief				

	description: Study sources 1, 2, 4 and 5 from the mandatory list of sources and sources 1, 2, 3,	
	7, 8 from the further reading section on the topics acquired during the study course	
Part-time studies with e-learning elements	Independent / Practical assignment's brief description:  1. Analyze the text fragments given by the instructor according to a certain scheme: a) the main idea of the passage (supported by quotations from the text); b) information about the author and the work in question (paragraph 1); c) the today's topicality and importance of the problems raised in the passage  2. Prepare for the quiz on the key concepts and directions of philosophy  Mandatory reading and/or audio and video material for listening/ watching brief description:  Study sources 1, 2, 4 and 5 from the mandatory list of sources and sources 1, 2, 3,	Independent work Quiz
	7, 8 from the further reading section on the topics acquired during the study course	

Structure of the study course:								
		Contact ho		Mandatory				
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course	
Full-time	24	6	2	32	32	16	80	
Part-time	16	6	2	24	32	24	80	
Part-time studies with e-learning elements	8	6	2	16	32	32	80	

## **Evaluation of the study course learning outcomes:**

Students successfully complete all independent work assignments and pass the exam. The final grade for the course is formed as the mean of combined average evaluations for the independent work assignments and the exam.

			Evaluation criteria			
No.	Loarning outcome	Evaluation	Minimum level	Average level	High level	Excellent level (10)
INO.	Learning outcome:	method/s	(from 40% to	(from 65% to	(from 85% to	(from 95% to
			64%)	84%)	94%)	100%)
1.	Know and	Independent	Know the main	Know the main	Excellent	Fully aware of the
	understand the	work,	concepts of	concepts of	knowledge of	key concepts of
	substance and basic	discussion,	philosophy,	philosophy,	the main	philosophy, able to
	concepts of	quiz	have the basic	able to identify	concepts of	independently
	philosophy		understanding	the problems of	philosophy, able	discuss the
			of philosophy's	philosophy,	to discuss	philosophy's role in
			role in society	describe them	independently	society and to use
					the philosophy's	the knowledge for
					role in society	situation analysis
2.	Know the historical	Independent	Able to	Able to identify	Able to identify	Have a good grasp
	and contemporary	work,	identify the	the main	the main	of the historical
	models of	discussion,	main historical	historical	philosophical	philosophical
	philosophical	quiz	philosophical	philosophical	analysis models,	analysis models,
	analysis		analysis	analysis	characterize	analyze them in
			models,	models,	them as well as	today's context,
			describe them	describe them	analyze them in	make a creative
			superficially	in depth	today's context	interpretation
3.	Able to carry out the	Independent	Able to	Able to identify	Able to identify	Able to identify the
	philosophical	work,	identify some	the current	the current	current socio-

	analysis of current socio-economic and cultural problems	discussion	of the current socio- economic and cultural challenges, provide insight from the perspective of philosophy	socio-economic and cultural problems, make their philosophical description	socio-economic and cultural problems, perform their philosophical analysis	economic and cultural problems, critically analyze them and offer possible solution variants
4.	Know the basic principles of text analysis	Discussion, group work	Know what the textual analysis is, able to use it at the elementary level	Know the text analysis methods, able to apply them in practice	Have a good grasp of the basic principles of text analysis, able to independently carry out philosophical text research	Fully conversant with the basic principles of text analysis, able to independently carry out philosophical text research
5.	Able to use the basic principles of critical thinking	Discussion, independent assignment, quiz	Able to identify, name and characterize thinking errors	Able to identify, name and characterize thinking errors, offer solutions	Able to use critical thinking methods and techniques in text and situation analysis, offer solutions	Able to critically analyze information and situations, present opinion and find solutions
6.	Able to support and defend opinion	Independent work, discussion, quiz	Able to form philosophical argumentation according to the proposed models	Able to form philosophical argumentation according to the proposed models, defend opinion	Able to creatively use philosophical argumentation methods, make counter arguments, discuss	Able to creatively use philosophical argumentation methods, make counter arguments, discuss, moderate discussions
7.	Able to collect and evaluate information	Independent work, discussion	Able to find the necessary sources in libraries and online databases with the help of the instructor	Able to independently find the necessary sources in libraries, online databases, select and evaluate them	Able to independently find the necessary sources in libraries, online databases, evaluate them and use in research	Able to independently find the necessary sources in libraries and online databases, creatively use them in scientific research and make original conclusions
8.	Able to practically present the results of research, write pointed essays	Independent work	Able to report the results of the research in an essay	Able to report the results of the research in an essay and present them to an audience	Able to report the results of the research in a well-argued, pointed essay, support findings and present the results to an audience	Able to report the results of the research, argue its conclusions very well, present them in front of an audience, as well as moderate student discussions

Literature and other sources of information:
Mandatory literature and information sources

1.	Delēzs, Ž.,Gvatari, F. (2010). Kasirfilosofija?Rīga :JāņaRozesapgāds.				
2.	Dirāns, V. (2010). Filosofijasstāsts :pasaulesizcilākofilosofudzīve un atziņas. Rīga :Zvaigzne ABC.				
3.	Evans S. (2018). A history of Western philosophy. Downers Grove, Illinois, Inter Varsity Press.				
4.	Filosofijasvēsture : no antīkāspasauleslīdzmūsdienām. (2006). RīgaJāņaRozesapgāds.				
5.	Kūle, M. (sast.). (2016). Fenomenoloģijamūsdienupasaulē. Rīga: LU FSI				
6.	Pazuhina, N., Štolls, P., Šuvajevs, I. (2018). Bezvarīgovara: Masariks, Patočka, Havels. Rīga: LU FSI.				
7.	Platons. (2015). Dialogi. Rīga: Zinātne.				
8.	Rasels, B. (2008). Filosofijasproblēmas. Rīga :JāņaRozesapgāds.				
9.	Rufinga, M. (2016). Kants, Šopenhauers un Nīče. LU FSI: Rīga.				
	Stūre-Stūriņa, I. (2016). Totēms un tabu: toreiz un tagad. Rīga: LU FSI				
Furth	ner reading				
1.	Barts, R. (2008). Camera lucida: piezīme par fotogrāfiju. Rīga: Laikmetīgāsmākslascentrs.				
2.	Blekbērns, S. (2007). Domā :neatvairāmsievadsfilozofijā. Rīga: 1/4 Satori.				
3.	Debors, G. (2017). <i>Izrādessabiedrība</i> . Rīga: Laikmetīgāsmākslascentrs.				
4.	Freids. (2017). Viņpustīksmesprincipa. Rīga: Zvaigzne ABC.				
5.	Jankovskis, Ģ. &Jankovska, M. (2017). Being There and Together. Riga: Creative Media Baltic.				
6.	Kūle, M. (sast.) (2016). Fenomenoloģijamūsdienupasaulē. Rīga: FSI.				
7.	Memory Acess Denied. (2019). Rīga: Zinātne				
8.	Safranski, R. (2010). Nīče :viņadomāšanasbiogrāfija. Rīga :DienasGrāmata.				
9.	Vējš, J. N. (2017). Četrasesejas par Berlinu. Rīga: FSI.				
10.	Vēvere, V. S(2011). SērensKirkegors: būt un vēstīt. Rīga: FSI.				
11.	Vēvere, V. (sast.). (2014). Kirkegoriskielasījumi. Rīga: FSI.				
	r sources of information				
1.	Punctum. Literatūras un filozofijasžurnāls. Electronic resource [viewed on 25.09.2019]. Available:				
	www.punctummagazine.lv				
2.	RīgasLaiks.Rīga :RīgasLaiks.				
3.	Satori. Electronic resource [viewed on 25.09.2019]. Available: <u>www.satori.lv</u>				
4.	StanfordEncyclopediaofPhilosophy. Electronic resource [viewed on 25.09.2019]. Available:				
	<u>www.plato.stanford.edu</u>				

#### **MANAGEMENT**

Author/s of Study course:					
Docent Mg.Psych. Jekaterina Bierne					
Credit points:	Credit score in the ECTS system:				
6	9				
Test form:					
Examination					
Study course prerequisites:					
None					
Course objectives are:					

To provide the students the necessary knowledge, skills and competence in management.

#### Course outcomes (knowledge, skills, competencies):

- 1. Knows the key principles of organisation management and management theories
- 2. Knows the choice of strategies, their economic preconditions, the feasibility of determining suitability and performance, the decision-making criteria
- 3. Knows how to apply management science terminology to academic and professional needs
- 4. Can find information on topical research in the field of management
- 5. Knows how to obtain data on the management process and their quantitative and qualitative characteristics
- 1. 6. Capable of identifying problems independently in the area of business management
- 2. 7. Can develop solutions of identified problems both independently and in a team
- 8. Is capable of arguing about the current events of the company's management, understanding its connection with the company's performance

#### The content of the study course required to attain the results of the study (thematic plan of the course):

- 1. The nature and role of management in the function of the organisation, its main principles and processes. The nature of the organisation, its functional and developmental relationships.
- 2. The concept of efficiency of management, the nature of internal and external environmental analysis. Organisation management audit.
- 3. Management idea evolution and key authorities. Current trends in today's business environment.
- 4. The planning process in the company. Organisation and business strategy. Planning philosophy in a changing environment and its hierarchical levels.

5.	The organising process in the company. Conceptual organisation and coordination of organisational resources.  Forms and parameters of organisation structure. The size and life cycle of the organisation in its construction.
6.	Motivation in the company, its importance, principles and methods. The essence and concepts of motivation. The essence of the motivation system and its analysis company X
7.	The role of control and assessment processes in management, their nature, their organizational forms and methods. The target management approach.
8.	The company's external environment, its elements and models. Outside business, external environmental research opportunities and company adaptation mechanisms.
9.	The evolution of strategic leadership, strategy development phases and strategic decision parameters. The process of developing the strategy. Transforming strategy into the operational objectives.
10.	The types of company's strategies, their advantages and risks, suitability detection options. Economic prerequisites for the competition and development strategy. Assessing business feasibility and perspectives. Analysis of market trends, supply and demand, price and cost analysis, risk assessment, success forecast.
11.	Target programme method. Goals tree. The principles and performance indicators of the targets. The decision tree.  Decision making under conditions of uncertainty and probability, calculation of anticipated value. Network planning, its principles, development technique and graphical solution.
12.	Company internal environment, analysis and management of its elements. Power, ethics and policy in organisations, their main research.
13.	Manager's role in management. Leadership theories Management styles. The manager's more relevant competencies, functions and roles in the organisation.
14.	Organisational culture role in organisation functioning. The organization's cultural typologies, levels and elements, their research and management options.
15.	The role of communication in managing the company. Communication modes, channels and tools. Patterns of internal communication, typical shortcomings and ways to prevent them. Organisation structure from the perspective of information movements.
16.	Team role in company management. The team types, principles for building and managing, and the criteria for effective functioning. The role of conflicts in organisations, their types, management and resolution options.
17.	Managing time and stress in organisations. Stress reasons, phases and mitigation options. The nature and prevention of professional burn-out. Time management traditional and modern concepts, their features and effectiveness.
18.	Organisation development and management of change. The strategic importance of change, its types, levels and phases. Organisational and communicative aspect of change, evaluation of their results.

# **Study course schedule:**

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (t.sk workshops, discussions) number of contact hours				
No.	Theme	full-time studies	part-time studies	part-time studies with e-learning elements*		
62.	The nature and role of management in the function of the organisation, its main principles and processes. The nature of the organisation, its functional and developmental relationships.	4	2	1		
63.	The concept of efficiency of management, the nature of internal and external environmental analysis. Organisation management audit.	4	2	1		
64.	Management idea evolution and key authorities. Current trends in today's business environment.	4	2	1		
65.	The planning process in the company. Organisation and business strategy. Planning philosophy in a changing environment and its hierarchical levels.	4	2	1		

# Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (f		, discussions) number
No.	Theme	full-time studies	part-time studies	part-time studies with e-learning elements*
66.	The organising process in the company. Conceptual organisation and coordination of organisational resources. Forms and parameters of organisation structure. The size and life cycle of the organisation in its construction.	4	2	1
67.	Motivation in the company, its importance, principles and methods. The essence and concepts of motivation. The essence of the motivation system and its analysis company X	4	2	1
68.	The role of control and assessment processes in management, their nature, their organizational forms and methods. The target management approach.	4	2	1
69.	The company's external environment, its elements and models. Outside business, external environmental research opportunities and company adaptation mechanisms.	4	2	1
70.	The evolution of strategic leadership, strategy development phases and strategic decision parameters. The process of developing the strategy. Transforming strategy into the operational objectives.	4	2	1
71.	The types of company's strategies, their advantages and risks, suitability detection options. Economic prerequisites for the competition and development strategy. Assessment of business feasibility and perspectives. Analysis of market trends, supply and demand, price and cost analysis, risk assessment, success forecast.	4	2	1
72.	Target programme method. Goals tree. The principles and performance indicators of the targets. The decision tree. Decision making under conditions of uncertainty and probability, calculation of anticipated value. Network planning, its principles, development technique and graphical solution.	4	2	1
73.	Company internal environment, analysis and management of its elements. Power, ethics and policy in organisations, their main research.	4	2	1
74.	Manager's role in management. Leadership theories Management styles. The manager's more relevant competencies, functions and roles in the organisation.	4	2	1
75.	Organisational culture role in organisation functioning. The organization's cultural typologies, levels and elements, their research and management options.	4	1	0.5
76.	The role of communication in managing the company.  Communication modes, channels and tools. Patterns of internal communication, typical shortcomings and ways to prevent them.  Organisation structure from the perspective of information movements.	4	1	0.5

# Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (t.sk workshops, discussions) number of contact hours			
No.	Theme	full-time studies	part-time studies	part-time studies with e-learning elements*	
77.	Team role in company management. The team types, principles for building and managing, and the criteria for effective functioning. The role of conflicts in organisations, their types, management and resolution options.	4	1	0.5	
78.	Managing time and stress in organisations. Stress reasons, phases and mitigation options. The nature and prevention of professional burn-out. Time management traditional and modern concepts, their features and effectiveness.	4	1	0.5	
79.	Organisation development and management of change. The strategic importance of change, its types, levels and phases.  Organisational and communicative aspect of change, evaluation of their results.	4	2	1	
	Total:	72	32	16	

	Type of independent assignment	Type of control
	1) Analysis of an enterprise's internal and external environment in a real case with 3 strategic management tools	Presentation, discussion
	2) Audit of management processes following pre-defined parameters to one real case	Presentation, discussion
	3) Goal tree development	Submitting a task in a writter form
	4) Analysis of problematic case in strategic management	Presentation, discussion
Full-time studies	5) Analysis of the current article from electronic databases in management (topic by student's choice)	Presentation, discussion Quiz, test
	Compulsory reading: 1) Source 1. (part 1, pp. 7 - 27; part 2, pp. 36 - 56; part 3, pp. 68 - 88; part 4, pp. 100 - 130, part 7, pp. 210 - 230)	
	2) Source 2 (part 1, pp. 4 - 37; part 7, pp. 243 - 281; part 13, pp. 498 - 533)	
	3) Source 3. (Section 1, pp. 1 -25, section 2, pp. 30 - 55, section 3, pp. 57 - 95, section 5, pp.124 - 157, section 6, pp. 161 - 181, section 7, pp. 184 - 205, section 8, pp. 208 - 228, section 9, pp. 230 - 255, section 13, pp. 359 - 397)	
Part-time	1) Analysis of an enterprise's internal and external environment in a real case with 3 strategic management tools	Presentation, discussion
studies	Audit of management processes following pre-defined parameters to one real case	Presentation, discussion

	3) Goal tree development 4) Analysis of problematic case in strategic management 5) Analysis of the current article from electronic databases in management (topic by student's choice)  Compulsory reading: 1) Source 1. (Part 1, pp. 7 - 27; part 2, pp. 36 - 56; part 3, pp. 68 - 88; part 4, pp. 100 - 130; part 5, pp. 137 - 172; part 7, pp. 210 -230; part 8, pp. 240 - 270; part 9, pp. 271 - 307; part 11, pp. 341 - 370) 2) Part 2, pp. 2 - 1; part 4, pp. 37 - 2; part 40, pp. 70 - 7; part 243, pp. 281 - 10; part 366, pp. 396 - 12; part 453, pp. 483 - 13; part 498, pp. 533 - 16; part 620, pp. 650 - 307; part 11, pp. 341 - 370) 3) Source 3. (Section 1, pp. 1 - 25, section 2, pp. 30 - 55, section 3, pp. 57 - 95, section 5, pp.124 - 157, section 6, pp. 161 - 181, section 7, pp. 184 - 205, section 8, pp. 208 - 228, section 9, pp. 230 - 255, section 10, pp. 259 - 288, section 11, pp. 325 - 355, section 13, pp.359 - 397)	form Presentation, discussion Submitting a task in a written form Quiz, test
Part-time studies with e-learning elements	1) Analysis of an enterprise's internal and external environment in a real case with 3 strategic management tools  2) Audit of management processes following pre-defined parameters to one real case  3) Goal tree development  4) Analysis of problematic case in strategic management  5) Analysis of the current article from electronic databases in management (topic by student's choice)  Compulsory reading: 1) Source 1. (Part 1, pp. 7 - 27; part 2, pp. 36 - 56; part 3, pp. 68 - 88; part 4, pp. 100 - 130; part 5, pp. 137 - 172; part 7, pp. 210 -230; part 8, pp. 240 - 270; part 9, pp. 271 - 307; part 11, pp. 341 - 370)  2) Source 2 (part 1, pp. 4 - 37; part 2, pp. 40 - 70; part 7, pp. 243 - 281; part 10, pp. 366 - 396, part 12, pp. 453-483; part 13, pp. 498 - 533, part 15, pp. 573 - 619, part 16, 620 - 650, part 18, pp. 693 - 730, part 19, pp. 733 - 769) 3) Source 3. (Section 1, pp. 1 -25, section 2, pp. 30 - 55, section 3, pp. pp. 57 - 95, section 5, pp.124 - 157, section 6, pp. 161 - 181, section 7, pp. 184 - 205, section 8, pp. 208 - 228, section 9, pp. 230 - 255, section 10, pp. 259 - 288, section 11, pp. 325 - 355, section 13, pp.359 - 397)	Submitting a task in a written form  Presentation, discussion  Submitting a task in a written form  Submitting a task in a written form  Submitting a task in a written form  Submitting a task in a written form. Quiz, test

#### Study course organisation and the volume of the course: Contact hours Compulsory Consultations, reading Total guest lectures, and/or audio Lecture hours Final Test Independent course Total Study form conferences, and video (incl. seminars, work hours (exam, test, credit material study tours, discussion) defence) hours listening/watc applied games, hing etc. 96 Full-time 72 18 6 96 48 240

Part-time	36	30	6	72	96	72	240
Part-time studies with e-learning elements	18	24	6	48	96	96	240

#### Course acquisition requirements and evaluation of results:

For *full-time students* the requirements are to complete successfully and fully 5 classroom works, 5 independent works, take part in two seminars with presentations, attend a minimum of 50% of lectures, successfully fulfill a test and pass an exam. The final assessment in the course of study is the arithmetic mean of the assessments of independent works and the exam.

For *part-time students* the requirements are to complete successfully and fully 5 classroom works, 5 independent works, take part in two seminars with presentations, attend a minimum of 50% of lectures, successfully fulfill a test and pass an exam. The final assessment in the course of study is the arithmetic mean of the assessments of independent works and the exam.

For *part-time with e-learning elements course students* the requirements are to complete successfully and fully 5 classroom works, prepare 4 commented seminar presentations, attend a minimum of 50% of lectures, successfully fulfill a test and pass an exam. The final assessment in the course of study is the arithmetic mean of the assessments of independent works and the exam.

			Evaluation criteria				
No.	Learning outcomes	Evaluation	Minimal level (from 40% to	Intermediate level	High level (from 85% to	With distinction (from 95% to	
INO.	Learning outcomes	method	64%)	(from 65% to	94%)	100%)	
				84%)			
1.	Knows the key principles of organisation management and management theories	Discussion, quiz, exam test	Knows the key principles of organisation management, but weak knowledge of management theories	Mostly knows the key principles and theories of company management, demonstrating slight shortcomings in their understanding	Knows the key principles and theories of company management, demonstrating their correct understanding	Understands in detail the principles of company management, can discuss the issues and aspects of historical development	
2.	Knows the choice of strategies, their economic preconditions, the feasibility of determining suitability and performance, the decision-making criteria	Discussion, quiz, exam test	Knows the choice of scientific strategies, with a negligently understanding of their economic preconditions, the possibilities for determining suitability and effectiveness,	In general, knows the choice of strategies, their economic preconditions, the feasibility of identifying suitability and effectiveness, the decision- making criteria	Knows the choice of strategies, their economic preconditions, the feasibility of determining suitability and performance, the decisionmaking criteria	Knows the details of the choice of strategies, their economic preconditions, the feasibility of determining suitability and performance, the decisionmaking criteria	

			the decision- making criteria			
3.	Knows how to apply management terminology to academic and professional needs	Independent work, classroom discussion, test, exam	Applies management terminology, allowing errors within the meaning of the individual concepts	Mainly is able to use the knowledge of management terminology, negligent understanding of some terms is noticed	Knows how to use management terminology, can identify the incorrect application of it	Knows how to correctly use management terminology, demonstrating a rich and detailed understanding of terms
4.	Can find information on topical research in the field of management	Independent work	Can partially find out the information on current research in the field of management, with insufficient focus on the range of potential sources	Knows how to find out about current research in the field of management, based on well-known sources and considering the range of available information carelessly	Knows how to find information about current research in the field of management, based on different sources available and critically evaluating the range of available information and its quality	Knows how to find information about current research in the field of management, by expanding broad search and demonstrating a deep understanding of the range of available information and its quality
5.	Is able to obtain data on the management processes of the company and on its quantitative and qualitative characteristics	Independent work	Is able to obtain data on the management processes of the company and on its quantitative and qualitative characteristics with difficulty, negligently judging their sufficiency	Is able to obtain data on the management processes of the company and on its quantitative and qualitative characteristics, without deep understanding of their meaning	Is able to obtain data on the management processes of the company and on its quantitative and qualitative characteristics	Is able to obtain and analyse data on the management processes of the company and on its quantitative and qualitative characteristics
6.	Capable of identifying problems independently in the area of business management	Independent task, discussion	Can carelessly identify problems in company management without going into their deep analysis	Partly able to identify problems in the management of the company	Can identify problems in company management independently, partly explaining their reasons and ways of resolving them	Can identify problems in company management independently, explaining their reasons and ways of resolving them

7.	Can develop	Independent	Can partly	Can develop	Can develop	Is able to build
	solutions of	task, discussion	develop	partly justified	justified	justified and
	identified problems		solutions of	solutions of	solutions of	detailed
	in company		identified	identified	identified	solutions to
	management both		problems in	problems in	problems in	address
	independently and in a team		company	company	company	company
	III a team		management	management	management	management
				both		problems, both
				independently		independently
				and in a team		and in a team
8.	Is capable of arguing about the current events of the company's management, understanding its connection with the company's performance	Discussion	Can discuss topical issues of company management, but cannot provide arguments to justify own opinion	Can discuss topical issues of company management, but provides negligent arguments to justify own opinion	Is able to reason in discussing the current events of the company management by providing reasonable questions and answers	Is able to reason convincingly in discussing the current events of the company management by putting forward reasoned questions and providing extended answers

Lite	rature and other sources of information:
Com	pulsory literature and other sources of information
1.	Daft, R. L. (2015). Organization theory and design. Cengage learning.
2.	Mullins, L.J. (2016). Management and organisational behaviour. Pearson.
3.	Pitt, M., Koufopoulos, D. (2012). Essentials of Strategic Management. Sage Pablications.
Reco	nmended literature
1.	Adizes, I.(2018). <i>Prāsmīga pārmaiņu vadība</i> . Rīga, Zvaigzne ABC.
2.	Adler, R., (2018). Strategic performance management : accounting for organizational control. NY, Routledge
3.	Brunsson, N., & Olsen, J. P. (2018). The Reforming organization: making sense of administrative change. Routledge.
4.	Caune, J.,Dzedons A. (2009). <i>Stratēģiskā vadīšana</i> . Rīga: Līdojošā zivs.
5.	Clegg, S. R., Kornberger, M., & Pitsis, T. (2015). Managing and organizations: An introduction to theory and practice. Sage.
6.	Cunliffe, A. L. (2008). Organization theory. Sage.
7.	Handbook of organizations (2015) Ed.March J., London, Routledge.
8.	Hodgkinson, G.P., Starbuck, W.H. (2008) Organizational Decision Making. Oxford University Press.
9.	Jeston, J. (2014). Business Process Management. Routledge.
10.	Jones, G. R. (2013). Organizational theory, design, and change. Upper Saddle River, NJ: Pearson,.

11.	Lasserre, P. (2017). Global strategic management. Macmillan International Higher Education.
12.	Praude, V. (2012) Menedžments (2.sejumos).Rīga, Burtene.
13.	Ruperte, I. (2010) Uzņēmuma vadīšana :īsi par galveno teorijā un praksē. Rīga, Jumava.
Othe	er sources of information
1.	Kurt, A., & Zehir, C. (2016). The relationship between cost leadership strategy, total quality management applications and financial performance.
2.	Mphahlele, A., & Schachtebeck, C. (2018, September). Organisational structure and management style: Perceived effects on employee productivity at an urban university. In 30TH ANNUAL CONFERENCE OF THE SOUTHERN AFRICAN INSTITUTE OF MANAGEMENT SCIENTISTS (SAIMS) (p. 281).
3.	EBSCO HOST data base
4.	RESEARCHGATE data base
5.	EMERALD data base
6.	Google Scholar data base

### Microeconomics

Author/s of the course:						
Dr. o	Dr. oec. Anna Ābeltiņa					
Cred	it points (Latvian):	ECTS credits:				
4		6				
Final	evaluation form:					
Exam	ination					
Study	y course prerequisites:					
Know	rledge at the secondary school level					
Study	y course aim:					
•	ovide students with the necessary knowledge, skills an beconomics and its role in the economy.	d competence acquisition about the substance of				
Study	y course learning outcomes (knowledge, skills, compe	tences):				
1	L. Know the substance, meaning and concepts of mic	roeconomic theory.				
2	2. Able to solve practical tasks in accordance with the	acquired theoretical knowledge.				
3	3. Able to critically analyze problems at the level of b	ranch, company and household.				
4	4. Able to provide arguments in discussion using microeconomic concepts and theory.					
Ľ	5. Able to apply microeconomic instruments in order to achieve various objectives.					
The required study course content to achieve the learning outcomes (Study course thematic plan):						
1.	Microeconomic theory: the substance and key conce	pts.				
2	Demand supply and their types of flevibility	•				

Consumer market behavior methodology.

Market and competition. Market forms.

Manufacturing resource (factor) market specifics.

Production theory. Costs and their types. Profit and the company's goal.

4.

5.

		Lecture cont	act hours (includ	ing seminars, discussions)
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*
80.	<ul> <li>Microeconomic theory: the substance and key concepts.</li> <li>Economic theory as a science.</li> <li>Necessities, product, factors of production.</li> <li>Economic systems.</li> <li>Economic turnover.</li> <li>Economical principle.</li> </ul>	8	4	1
81.	<ul> <li>Demand, supply and their types of flexibility.</li> <li>Demand function. Demand factors.</li> <li>Supply function. Supply factors.</li> <li>Market balance.</li> <li>Demand and supply elasticity analysis.</li> </ul>	8	4	2
82.	Consumer market behavior methodology.  Utility of goods - total and marginal utility.  Cardinal and ordinal utility.  Gossen's laws.  Indifference curve and the budget line. Consumer choice.	8	4	1
83.	Production theory. Costs and their types. Profit and the company's goal.  Production function.  Manufacturer balance.  Cost theory. The short-term costs of production and their types.  Long-term production costs.  Practical application of costs.	10	4	4
84.	Market and competition. Market forms.  Competition and market structure.  Perfect competition characteristics.  Market monopoly and monopolistic ways.  Monopolistic market.  Oligopoly: the essence, models, effects.	8	4	2
85.	Manufacturing resource (factor) market specifics.  Labor market.  Capital market.  Land (natural factors) market.	6	4	2
	Total:	48	24	12

Independent work description:				
Study form	Type of independent work	Form of control		

	The acquisition of microeconomic theory issues.	Presentation
All forms of	<ol><li>Find a solution for a given microeconomic problem/task, support the chosen solution with microeconomic theory conclusions.</li></ol>	2 quizzes
studies	<ol><li>Prepare discussion report on a certain microeconomic theory question, support opinion and critically substantiate the statements.</li></ol>	2 seminars
	Read independently sources 1, 2, 3 from the mandatory literature list, and prepare a discussion report on the given issue of microeconomic theory.	

Structure of the study course:							
		Contact ho		Mandatory			
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independe nt work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

# **Evaluation of the study course learning outcomes:**

During the study course, 2 quizzes and 1 independent work assignment have to be successfully completed, 2 seminars have to be participated in, at least 70% of the lectures have to be attended and the exam passed. The final grade for the course is formed as the mean of combined average grades for the independent work assignments and the exam.

	1					
				Evalua	tion criteria	
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)
1.	Understand the essence and basic concepts of microeconomics.	Independent work Seminar Examination	Understand basic concepts.	Understand the basic concepts and terms, but there are difficulties in the formulation of regularities.	Understand the basic concepts, terms and regularities.	Have a good grasp of the substance, concepts and able to analyze the regularities
2.	Understand key microeconomic indicators.	Independent work Seminar Examination	Understand the substance of key indicators.	Understand the substance of key indicators, but there are difficulties in the formulation of regularities.	Understand and able to apply key microeconomic indicators in problem-solving.	Have a good grasp of key microeconomic indicators

3.	Able to solve practical tasks in accordance with the acquired theoretical knowledge.	Independent work Quizzes Examination	Able to apply the acquired knowledge independently to solve certain microeconomi c problems.	Able to apply the acquired knowledge independently in solving microeconomic problems.	Able to deal with different level practical tasks independently.	Able to solve practical tasks freely and creatively.
4.	Able to critically analyze problems at the levels of branch, company and household.	Discussion, Seminar	Able to analyze the information obtained, however, there are difficulties discerning regularities.	Able to analyze the information obtained, however, there are difficulties in formulating conclusions.	Able to analyze the information obtained critically and to formulate conclusions.	Able to analyze the obtained information critically, draw conclusions and propose solutions.
5.	Able to provide arguments to discuss the fundamental issues of microeconomics.	Discussion Presentation Seminar	Able to discuss current events, unable to formulate opinion.	Able to discuss current events, but there are difficulties to argue a viewpoint.	Able to provide arguments to discuss current events, formulate and justify their views.	Excellent argumentative and oratorical skills.

Liter	ature and other sources of information:					
Man	datory literature and information sources					
1.	Krugman P., Wells R. (2018). <i>Microeconomics</i> . Macmillan Education, New – York.					
2.	Mankiw, N., G., Taylor M., P. (2017). Economics. Cengage Learning					
3.	Nešpors V. (2015). Mikroekonomikasteorijaspamati. RTU Izdevniecība, Rīga.					
Furth	ner reading					
1.	Frank R. (2006). Microeconomics and behavior. McGraw-Hill/Irwin, London.					
2.	Gods U. (2008). Mikroekonomika.BiznesaaugstskolaTurība, Rīga.					
3.	Dzelmīte M., Volodina M. (2005). <i>Mikroekonomika</i> . Izglītībassoļi, Rīga.					
4.	Fedotovs A. (2007). Mikroekonomika. BVK, Rīga.					
5.	Libermanis G. (2007). Mikroekonomika. Multineo, Rīga.					
Othe	r sources of information					
1.	Centrālāstatistikaspārvalde. Electronic resource. Available: www.csb.gov.lv					
2.	LatvijasEkonomikasministrija. Electronic resource. Available: <u>www.em.gov.lv</u>					
3.	LatvijasFinanšuministrija. Electronic resource. Available: www.fm.gov.lv					
4.	Latvijas Banka. Electronic resource. Available: <u>www.bank.lv</u>					
5.	LatvijasNacionālābibliotēka. Ekonomika. E- resursuavoti. Electronic resource. Available:					
	https://www.lnb.lv/lv/nozaru-celvedis/ekonomika					
6.	Zinātniskožurnāludatubāze EBSCO. Electronic resource. Available: <a href="https://www.search.ebscohost.com">www.search.ebscohost.com</a>					
7.	Zinātniskopublikāciju, konferenčumateriāli. Electronic resource. Available: <a href="http://www.researchgate.net/">http://www.researchgate.net/</a>					
8.	Zinātnisko publikāciju, konferenču materiāli. LLU. Electronic resource. Available: <a href="http://www.llu.lv/lv/konferences">http://www.llu.lv/lv/konferences</a>					

#### Sociology

Author/s of the course:					
Lecturer, MBA Jeļena Budanceva					
Credit points (Latvian):	ECTS credits:				
2	3				

#### Final evaluation form:

#### **Examination**

#### Study course prerequisites:

Knowledge in cultural history and philosophy at the secondary school level

### Study course aim:

To provide students with the necessary knowledge, skills and competence acquisition in the field of sociology

### Study course learning outcomes (knowledge, skills, competences):

- 16. Know and understand the emergence of sociology and its basic theories
- 17. Know and able to operate with the basic concepts of sociology
- 18. Know the problems and development processes of modern society
- 19. Able to obtain the necessary information and analyze it, developing independent work or research studies
- 20. Able to independently develop sociological research study

#### The required study course content to achieve the learning outcomes (Study course thematic plan):

- 1. Sociology as the scientific study of society. The emergence of sociology and its founders.
- 2. Classic, modern and postmodern theories of sociology.
- 3. Making of society. Social structures. Social problems.
- 4. Personality as a public relations subject and object. Socialization.
- 5. Stratification, social mobility. Inequality. Deviation, control.
- 6. Studies in sociology the study types and specifics. Research methods and selection.

#### Study course calendar plan:

		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e- learning elements*	
86.	Sociology as the scientific study of society. The emergence and founders of sociology.	2	2	1	
87.	Classical theories of sociology - Marx, Weber, Durkheim.	2	2	1	
88.	Society creation. Social structures. social problems.	4	2	1	
89.	Modern sociological theories.	4	3	1	

		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e- learning elements*	
90.	Personality as a public relations subject and object. Socialization.	2	2	1	
91.	Stratification, social mobility. Deviation, control.	2	1	1	
7.	Studies in sociology - types and specifics.	4	2	1	
8.	Research methods and selection.	4	2	1	
		24	16	8	

<sup>\*</sup> If, in the program, the course is not available in this form, then these rows have to be highlighted with light gray color

Study form	Type of independent work	Form of control
Full-time studies	<ul> <li>Independent / Practical assignment's brief description:</li> <li>1. presentation of a current social problem in the context of postmodern theory</li> <li>2. combined task, covering sociological research unit</li> <li>Mandatory reading and/or audio and video material for listening/ watching brief description:</li> <li>To study at least one postmodern work of a sociological theoretician (as per the further reading list); to study the concepts related to social problems (at least two sources from 1 to 4); read and analyze at least one sociological research study.</li> </ul>	2 presentations - group and/or individual - during the classes 1 independent work assignment
Part-time studies	<ul> <li>Independent / Practical assignment's brief description:</li> <li>1. presentation of a current social problem in the context of postmodern theory</li> <li>2. combined task, covering sociological research unit</li> <li>Mandatory reading and/or audio and video material for listening/ watching brief description:</li> <li>To study at least one postmodern, sociological author (as per reading list, 10-19); to study the concepts related to social problems (at least two sources from 1 to 4); read and analyze at least one sociological research study.</li> </ul>	1 presentation - group and/or individual - during the classes 2 independent work assignments
Part-time studies with e-learning elements	<ul> <li>Independent / Practical assignment's brief description:</li> <li>1. presentation of a current social problem in the context of postmodern theory</li> <li>2. combined task, covering sociological research unit</li> <li>Mandatory reading and/or audio and video material for listening/ watching brief description:</li> <li>To study at least one postmodern, sociological author (as per reading list, 10-19); to study the concepts related to social problems (at least two sources from 1 to 4); read and analyze at least one sociological research study.</li> </ul>	1 presentation - group and/or individual - during the classes 2 independent work assignments

Structure of the study course:								
	Contact hours				Mandatory			
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course	
Full-time	24	6	2	32	32	16	80	
Part-time	16	6	2	24	32	24	80	
Part-time studies with e-learning elements	8	6	2	16	32	32	80	

### **Evaluation of the study course learning outcomes:**

The final score is formed as the arithmetic average of all submitted and evaluated assignments during the semester and final test (examination) grade.

The final evaluation of the course for **full-time students** is formed from completed **one** independent work assignment, **two** presentations, active participation in discussions during the classes, lecture attendance (at least 70% of the classes must be attended) and passed exam covering the studied topics of the course;

The final evaluation of the course for **part-time students** is formed from completed **two** independent work assignments, **one** presentation, active participation in discussions during the classes, lecture attendance (at least 50% of the classes must be attended) and passed exam covering the studied topics of the course;

			Evaluation criteria			
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)
1.	Know and understand the emergence of sociology and basic theories	Presentation	Know and understand the substance and significance of sociological theories at the basic level	Know and understand the substance and significance of the most important sociological theories	Know and understand the substance and significance of the most important sociological theories, able to discuss	Know and understand the substance, significance and development trends of sociological theories, able to discuss them with supported arguments
2.	Know and able to operate with the basic concepts of sociology	Quiz	Know and understand the concepts of sociology at the basic level	Know and understand the concepts of sociology and their role in	Know and understand the basic concepts, their substance and significance in sociology,	Know and understand the substance, significance and development

	Т		ı			
				sociology	able to discuss	trends of sociological concepts, able to discuss them
3.	Know the social problems and development processes of modern society	Independent work Assignment 1	Know some social problems and processes in society	Know several social problems and processes in society	Know social problems and processes in society, able to discuss	Have a good grasp of social problems and processes in society as well as development trends, able to discuss about them
4.	Able to obtain the necessary information and analyze it, developing independent work or research studies	Independent work Assignments 1 and 2	Able to barely independently obtain and analyze the information and data of social character	Able to independent ly obtain and analyze the information and data of social character	Able to independently obtain and analyze the information and data of social character, as well as discuss	Able to professionally obtain and analyze the information and data of social character, able to discuss
5.	Able to independently develop sociological research study	Independent work Assignment 2	Able to independently develop sociological research study at a basic level	Able to independent ly develop sociological research study	Able to independently develop sociological research study as well as defend it	Able to professionally develop sociological research study as well as defend it with supported arguments

Liter	Literature and other sources of information:						
Man	Mandatory literature and information sources						
1.	Introduction to sociology. (2014). London: W.W. Norton & Company.						
2.	Laķis, P. (2002). Socioloģija. Rīga: Zvaigzne ABC.						
3.	Ritzer, G. (2016). Essentials of sociology. Los Angeles: Sage						
4.	The Oxford Handbook Of Sociology, Social Theory and Organization Studies (2016). United Kingdom: Oxford						
	University Press.						
Furt	her reading						
1.	Rifkins, Dž. (2004). Jaunās ekonomikas laikmets. Rīga: Jumava.						
2.	Corrigan, P. (1997). The sociology of consumption: an introduction. Sage Publications.						
3.	Mūrnieks, E. (2000). Sabiedrības sociāli ekonomiskā stratifikācija. Rīga: RTU izdevniecība.						
4.	Stīgers, M. (2008). Globalizācija: ļoti saistošs ievads. Rīga: Satori.						
5.	Swedberg, R. (2003). Principles of economic sociology. Princeton University Press.						
6.	Социология 2 половины ХХ-начала ХХ1 века. (2010). Ред. – Институт социологии Российской академии наук.						
	Москва: Академический проект.						
7.	Волков, Ю.Г., Добреньков, В.И., Нечипуренко, В.Н. и др. (2000). Социология. Издание 2. Москва: Гардарики.						
8.	Борзых, С. (2013). Теория потребления. Москва: ИНФРА-М.						
9.	Ritzer, G. (2001). Explorations in the sociology of consumption: fast food, credit cards and casinos. Sage.						
10.	Bauman, Z. (2001). Liquid modernity. Polity press.						

11.	Bauman, Z. (2007). Consuming Life. Cambridge: Polity.				
12.	Beck, U. (1986). Risikogesellschaft: auf dem Weg in eine andere Moderne. Frankfurt a.M.: Suhrkamp.				
13.	Burdjē, P. (2004). <i>Praktiskā jēga</i> . Rīga: Omnia Mea.				
14.	Ritzer, G. (2011). The McDonaldization of society. 6th ed. Sage Publications.				
15.	Baudrillard, J. (1998). The Consumer Society: Myths and Structures. SAGE.				
16.	Baudrillard, J. (1994). Simulacra and Simulation. University of Michigan Press.				
17.	Fuko, M. (2001). <i>Uzraudzīt un sodīt</i> . Tulk. I. Geile-Sīpolniece. Rīga: Omnia Mea.				
18.	Castells, M. (1996). The Rise of the Network Society. Cambridge, Massachusetts; Oxford, UK: Blackwell.				
19.	Sennett, R. (2006). The Culture of the New Capitalism, Yale books.				
20.	Mazika S. (2008). Jaunā institucionālisma pazīmes kultūrā. Liepāja.				
21.	Jones, A. (2006). Dictionary of globalization. Polity.				
22.	Fulcher, J., Scott, J. (2003). Sociology. Oxford University Press.				
Othe	Other sources of information				
1.	Žurnāls "Biznesa psiholoģija"				
2.	Žurnāls "Социологический журнал				
3.	Žurnāls "Социологические исследования"				

### LEGAL REGULATION OF ENTREPRENEURSHIP

Author/-s of the study course:						
Mg. iur., mg.oec.TatjanaDžugleja						
Credits (Latvian):	ECTS:					
6	9					
Final evaluation form:						
Exam						
Study course prerequisites:						
Not necessary.						
Study course aim:						
,	s and competences on drafting of documents, legal force of all protection of employees and the essence of commercial law the law norms.					
Study course learning outcomes (Knowledge, Skills, Competencies):						
1. Be able to draw up and prepare, analyse and use documents and also electronic documents. Be able to use computer programs and other information technologies.						
2. Understand the essence of introduction into Law, principles of law, methods and content. Understand the peculiarities of the translation of legal norms and their practical application in the legal field.						
3. Be able to realize the essence of introduction into labour and social law, principles, methods and content. Understand the peculiarities of the translation of legal labour and social norms and their practical application in the legal field.						
4. Understand the essence of commercial law, principles, methods and content. Be able to analyse, select and apply commercial normative legal acts in practice.Be guided in matters of commercial transactions and legal protection of commercial transactions.						
5. Be able to collect, select, summarize and analyse legal information necessary for the performance of work assignments, using appropriate legal research methods and information technologies.						
6. Be able to argue and present your point of view in legal is	ssues.					
Study course thematic plan:						

Introduction intodrawing up and preparing documents.Legal force of documents. Working with documents.

Introduction into Labour law. Principles of labour legal relations. Employment contract. termination of an

Introduction into Commercial law. Commercial law system and its basic principles. The Register of Enterprises of

1.

2.

3.

4.5.

Electronic documents.

employment contract.

Introduction into law. Latvian law system.

Latvian social law system. Social security and insurance.

the Republic of Latvia. Commercial Transactions.

Study	Study course calendar plan:					
		Lecture	contacthours (incl. se	eminars, discussions)		
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements		
92.	Introduction into drawing up and preparing documents.Legal force of documents. Working with documents. Electronic documents.	12	6	3		
93.	Introduction into law. Latvian law system.	16	8	4		
94.	Introduction into Labour law. Principles of labour legal relations. Employment contract. termination of an employment contract.	18	9	4		
95.	Latvian social law system. Social security and insurance.	6	3	2		
96.	Introduction into Commercial law. Commercial law system and its basic principles. The Register of Enterprises of the Republic of Latvia. Commercial Transactions.	20	10	5		
	Total:	72	36	18		

Independent	ndependent work description:					
Study form	Type of independent work	Form of control				
	Work out independently various types of management and household documents.	Individual work				
	Summarize information about essence, principles and content of legal system of Latvia.	Tasks, team work, discussions				
full-time studies	Summarize information about establishment of employment legal relationships, preconditions for establishment of employment legal relationships, entering into an employment contract.	Tasks, discussions Test				
	Analyse the principles of operation of commercial companies, to identify problematic issues and their solutions in practice.	Report (presentation) Test Seminar				
	Final practical work about study course (detailed answers and opinions on the questions asked).	Individual work and exam				

	Reading:	
	To study three sources from the list of compulsory sources, two sources from list of additional literature and at least one source from other information sources.	
	Independently read Latvian normative legal acts from the list of these acts on relevant topics.	
	Work out independently various types of management and household documents.	Individual work
	Summarize information about essence, principles and content of legal system of Latvia.	Team work, discussions
	Summarize information about establishment of employment legal relationships, preconditions for establishment of employment legal relationships, entering into an employment contract.	Tasks, discussions Test
part-time studies	Analyse the principles of operation of commercial companies, to identify problematic issues and their solutions in practice.	Report (presentation) Seminar
	Final practical work about study course (detailed answers and opinions on the questions asked).	Individual work and exam.
	Reading:	
	To study three sources from the list of compulsory sources, two sources from list of additional literature and at least one source from other information sources.	
	Independently read Latvian normative legal acts from the list of these acts on relevant topics.	
	Work out independently various types of management and household documents.	Individual work
part-time studies with e -learning elements	Summarize information about essence, principles and content of legal system of Latvia.	Tasks
elements	Summarize information about establishment of employment legal relationships, preconditions for establishment of employment legal	Test

relationships, entering into an employment contract.	
Analyse the principles of operation of commercial companies, to identify problematic issues and their solutions in practice.	Report (presentation)
Final practical work about study course (detailed answers and opinions on the questions asked).	Individual work and exam.
Reading:	
To study three sources from the list of compulsory sources, two sources from list of additional literature and at least one source from other information sources.	
Independently read Latvian normative legal acts from the list of these acts on	

#### Structure of the study course:

our actions of an optimization								
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, final evaluation in the course	Individual work (hours)	Compulsory reading and/or audio and video material listening/watching	Total course credit hours			
full-time studies	72	10		86				
part-time studies	36	10	72	122	240			
part-time studies with e -learning elements	18	10		140	240			

### The evaluation of the study course learning outcomes:

The final assessment of the study course for **full-time students** consists of successfully passed two tests, presented report, participation in the seminar and successfully passed the exam. Final assessment is formed by: 30% assessment of tests, 40% evaluation of the report; 10% participation in the seminar; 20% exam evaluation.

The final evaluation of the study course for **part-time students** consists of successfully completed independent work – thereport, successfully passed onetest, participation in the seminar and successfully passed the exam. Final assessment is formed by: 40% evaluation of the report; 30% assessment of test; 10% participation in the seminar; 20% exam evaluation.

The final evaluation of the study course for part-time students with e-learning elements consists of successfully completed independent work – the report, successfully passed one test and successfully passed the exam. Final assessment is formed by: 40% evaluation of the report; 30% assessment of test, 30% exam evaluation.

		Evaluation		Evaluation criteria					
No.	Learning outcome	method/-s	Minimum level (40%till64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till100%)			
1.	Be able to draw up	Individual	In general is able	Able to draw up,	Able to draw up,	Able to draw up,			
	and prepare, analyse	work	to draw up and	analyse and	analyse in	analyse in			
	and use documents		prepare	prepare	details and	details and			

	and also electronic documents. Be able to use computer programs and other information technologies.		documents, but difficult to analyse documents, also electronic documents. Difficult to use computer programs and other information technologies.	documents, also electronic documents. Able to use computer programs and other information technologies.	prepare documents, also electronic documents. Able to use computer programs and other information technologies.	prepare documents, also electronic documents. Very high level of digital competences (using computer programs and other information technologies).
2.	Understand the essence of introduction into Law, principles of law, methods and content. Understand the peculiarities of the translation of legal norms and their practical application in the legal field.	Tasks, team work, discussions	In general understand the essence of introduction into Law, able no name principles of law, methods and content, but difficult to understand the peculiarities of the translation of legal norms and their practical application in the legal field.	Good understanding of the essence of introduction into Law, principles of law, methods and content. Good understanding of the peculiarities of the translation of legal norms and their practical application in the legal field.	Very good understanding of the essence of introduction into Law, principles of law, methods and content. Very good understanding of the peculiarities of the translation of legal norms and their practical application in the legal field.	Perfect understanding of the essence of introduction into Law, principles of law, methods and content. Perfect understanding of the peculiarities of the translation of legal norms and their practical application in the legal field.
3.	Be able to realize the essence of introduction into labour and social law, principles, methods and content. Understand the peculiarities of the translation of legal labour and social norms and their practical application in the legal field.	Tasks, discussions test	In general able realize the essence of introduction into labour and social law, principles, methods and content, but difficult to understand the peculiarities of the translation of legal labour and social norms and their practical application in the legal field.	Able to realize the essence of introduction into labour and social law, principles, methods and content. Understand the peculiarities of the translation of legal labour and social norms and their practical application in the legal field.	Able to realize the essence of introduction into labour and social law, principles, methods and content. Very good understanding of the peculiarities of the translation of legal labour and social norms and their practical application in the legal field.	Able to realize the essence of introduction into labour and social law, principles, methods and content. Perfect understanding of the peculiarities of the translation of legal labour and social norms and their practical application in the legal field.
4.	Understand the essence of commercial law, principles, methods and content. Be able to analyse, select and	Report (presentation) Test Seminar	In general understands the essence of commercial law, principles, methods and	Good understanding of the essence of commercial law, principles, methods and	Very good understanding of the essence of commercial law, principles, methods and	Perfect understanding of the essence of commercial law, principles, methods and

	apply commercial normative legal acts in practice. Be guided in matters of commercial transactions and legal protection of commercial transactions.		content. Difficult to analyse, select and apply commercial normative legal acts in practice. In general is guided in matters of commercial transactions and legal protection of commercial transactions.	content. Analyse, select and apply commercial normative legal acts in practice. Is guided in matters of commercial transactions and legal protection of commercial transactions.	content.  Very good analysing, selecting and applying abilities of commercial normative legal acts in practice. Is guided in matters of commercial transactions and legal protection of commercial transactions.	content. Perfect analysing, selecting and applying abilities of commercial normative legal acts in practice. Is guided in matters of commercial transactions and legal protection of commercial transactions.
5.	Be able to collect, select, summarize and analyse legal information necessary for the performance of work assignments, using appropriate legal research methods and information technologies.	Individual work	In general able to collect, select and summarize legal information necessary for the performance of work assignments, using appropriate legal research methods and information technologies. Difficult to analyse collected information.	Good abilities of collecting, selecting, selecting, summarizing and analysing legal information necessary for the performance of work assignments, using appropriate legal research methods and information technologies.	Very good abilities of collecting, selecting, summarizing and analysing legal information necessary for the performance of work assignments, using appropriate legal research methods and information technologies.	Perfect abilities of collecting, selecting, summarizing and analysing legal information necessary for the performance of work assignments, using appropriate legal research methods and information technologies.
6.	Be able to argue and present your point of view in legal issues.	Report (presentation) , seminar	In general understands the essence ofintroduction into law, labour and social law, commercial law, but difficult to justify your point of view in some legal issues.	Good understanding of the essence ofintroduction into law, labour and social law, commercial law. Able to argue your point of view in some legal issues.	Very good understanding of the essence ofintroduction into law, labour and social law, commercial law. Able to argue your point of view in some legal issues.	Perfect understanding of the essence ofthe essence of introduction into law, labour and social law, commercial law. Able to argue your point of view in in some legal issues.

# **Literature and information sources:**

# Compulsory literature and information sources

- 1. Baikovs A. Introduction into law: lectures outline and control assignments for the non-law students (part-time and distance learning)/ A. Baikov, N. Nikiforov; Baltic International Academy.Riga: Baltic International Academy, 2007 (210 pages).
- 2. Daniels K. Introduction to employment law. CIPD: Kogan Page, 2019 (287 pages).

English and European perspectives on contract and commercial law. Oxford and Portland, Oregon: Bloomsbury, 2017 (498 pages). 4. Flogaitis S. Oxford and Portland, Oregon: Hart Publishing, 2017 (105 pages). 5. Jones L. Introduction to business law. Oxford: University press, 2015 (680 pages). Shirley T. Model business letters, e-mails & other business documents =Lietišķovēstuļu, e-pasta un citulietišķodokumentuparaugi. Rīga: Zvaigzne ABC, 2006 (496 pages). 7. Tare I. Labour law in Latvia. 2nd edition. The Netherlands: Kluwer Law International, 2012 (130 pages). 8. Zasova A., Melihovs A. Assessment of labour market elasticity in Latvia. Rīga, Latvijasbanka, 2005 (59 pages). Additional literature and information sources Bingham T. The role of law. Penguin UK: Reprint edition, 2011 (213 pages). Burrows A. A casebook on contract. 6th Revised edition. Oxford, United Kingdom: Bloomsbury Publishing PLC, 2018 2. (968 pages). Glanville W. Learning the Law. Sweet & Maxwell; 16th edition, 2016 (304 pages). 3. Heredero, Ana Gómez. Social security as a human right: the protection afforded by the European Convention on 4. Human Rights. Strasbourg: Council of Europe Publishing, 2007 (67 pages). 5. Heredero, Ana Gómez. Social security: protection at the international level and developments in Europe. Strasbourg: Council of Europe Publishing, 2009 (241 pages). Kelsen H. General Theory of Law and State. Aldine Transaction, 2005 (556 pages). 6. 7. Labour law reforms in Eastern and Western Europe/TomassDavulis. Brussels, Belgium: P.I.E. Peter Lang, 2017 (501 Reddy J., Canavan R. Commercial law. New edition. London, United Kingdom: Taylor & Francis Ltd, 2015 (207 pages). 8. 9. Social security and the rule of law: [General Survey concerning social security instruments in light of the 2008 Declaration on Social Justice for a Fair Globalization: third item on the agenda: information and reports on the application of conventions and recommendations: report of the Committee of Experts on the Application of Conventions and Recommendations (articles 19, 22 and 35 of the Constitution)]. Geneva: International Labour Office, 2011 (279 pages). The law of social security. 5<sup>th</sup> edition. London: Butterworths, 2002 (805 pages). Latvian normative legal acts 13.04.2000. Commercial Law. Available: https://likumi.lv/ta/en/id/5490-the-commercial-law 14.10.1998. Civil Procedure Law. Available: https://likumi.lv/ta/en/en/id/50500 2. 3. 31.10.2002. Electronic Documents Law. Available: https://likumi.lv/ta/en/en/id/68521 04.11.1950. European Convention on Human rights. Available: 4. https://www.echr.coe.int/Documents/Convention ENG.pdf 5. 23.03.2000. Group of Companies Law. Available: https://likumi.lv/ta/en/en/id/4423 6. 20.06.2001. Labour Law. Available: https://likumi.lv/ta/en/id/26019-labour-law 7. 26.09.2002. Labour Dispute Law. Available: https://likumi.lv/ta/en/en/id/67361 07.12.1984. Latvian Administrative Violations Code. Available: https://likumi.lv/ta/en/en/id/89648 8. 9. 15.12.1992. Law On Judicial Power. Available: https://likumi.lv/ta/en/en/id/62847 06.05.2010. Law On Legal Force of Documents. Available: https://likumi.lv/ta/en/en/id/210205 10. 31.05.2012. Law On Official Publications and Legal Information. Available: https://likumi.lv/ta/en/en/id/249322 11. 07.09.1995. Law On Social Security. Available: https://likumi.lv/ta/en/en/id/36850 12. 13. 31.10.2002. Law On State Social Allowances. Available: https://likumi.lv/ta/en/en/id/68483 14. 01.10.1997. Law On State Social Insurance. Available: https://likumi.lv/ta/en/en/id/45466 15. 20.11.1990. Law On the Enterprise Register of the Republic of Latvia. Available: https://likumi.lv/ta/en/en/id/72847 06.04.2006. Ombudsman Law. Available: https://likumi.lv/ta/en/en/id/133535 16. 17. 06.11.1995. On Maternity and Sickness Insurance. Available: https://likumi.lv/ta/en/en/id/38051 18. 28.01.1937. The Civil Law. Available: https://likumi.lv/ta/en/en/id/225418 19. 15.02.1922. The Constitution of the Republic of Latvia. Available: https://likumi.lv/ta/en/en/id/57980

17.06.1998. The Criminal Law. Available: https://likumi.lv/ta/en/en/id/88966

20.

Othe	r information sources
1.	Council Directive 91/383/EEC of 25 June 1991 supplementing the measures to encourage improvements in the safety
	and health at work of workers with a fixed- duration employment relationship or a temporary employment
	relationship.
2.	Council Directive 91/533/EEC of 14 October 1991 on an employer's obligation to inform employees of the conditions
	applicable to the contract or employment relationship.
3.	Council Directive 92/85/EEC of 19 October 1992 on the introduction of measures to encourage improvements in the
	safety and health at work of pregnant workers and workers who have recently given birth or are breastfeeding (tenth
	individual Directive within the meaning of Article 16 (1) of Directive 89/391/EEC).
4.	Council Directive 94/33/EC of 22 June 1994 on the protection of young people at work.
5.	Directive 2014/67/EU of the European Parliament and of the Council of 15 May 2014 on the enforcement of Directive
	96/71/EC concerning the posting of workers in the framework of the provision of services and amending Regulation
	(EU) No 1024/2012 on administrative cooperation through the Internal Market Information System ('the IMI
	Regulation').
97.	Directive 2014/54/EU of the European Parliament and of the Council of 16 April 2014 on measures facilitating the
	exercise of rights conferred on workers in the context of freedom of movement for workers.
7.	Eleventh Council Directive 89/666/EEC of 21 December 1989 concerning disclosure requirements in respect of
0	branches opened in a Member State by certain types of company governed by the law of another State.
8.	Proposal for a DIRECTIVE OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL on single-member private limited
	liability companies.
9.	Failure of a Member State to fulfil obligations - Directive 2005/56/EC - Cross-border mergers of limited liability
10	companies - Failure to transpose within the prescribed period.
10.	Directive 2001/29/EC of the European Parliament and of the Council of 22 May 2001 on the harmonisation of certain
11.	aspects of copyright and related rights in the information society.  Directive 2001/84/EC on the resale right for the benefit of the author of an original work of art.
12.	Directive 2004/48/EC of the European Parliament and of the Council of 29 April 2004 on the enforcement of
12.	intellectual property rights.
13.	Directive 2011/77/EU of the European Parliament and of the Council of 27 September 2011 amending Directive
10.	2006/116/EC on the term of protection of copyright and certain related rights.
14.	Directive 2012/28/EU of the European Parliament and of the Council of 25 October 2012 on certain permitted uses
	of orphan works Text with EEA relevance.
15.	Directive 2014/26/EU of the European Parliament and of the Council of 26 February 2014 on collective management
	of copyright and related rights and multi-territorial licensing of rights in musical works for online use in the internal
	market Text with EEA relevance.
16.	Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals
	with regard to the processing of personal data and on the free movement of such data.
17.	Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural
	persons with regard to the processing of personal data and on the free movement of such data, and repealing
	Directive 95/46/EC (General Data Protection Regulation).
18.	Labour law: its role, trends and potential, source:
	https://www.ilo.org/wcmsp5/groups/public/@ed_dialogue/@actrav/documents/publication/wcms_111442.pdf
19.	Perspectives on labour economics for development, source:
	https://www.ilo.org/wcmsp5/groups/public/@dgreports/@dcomm/@publ/documents/publication/wcms_190112.
	pdf
20.	Shaw Malcolm N. International law. 5 <sup>th</sup> edition. <u>http://pc-</u>
	freak.net/international_uni
	versity_college_files/Cambridge%20University%20Pres
	s%20-%20Malcolm%20N.%20Shaw%20-%20International%20Law,%2
21	O5th%20Edition.pdf  Termination of employment instruments, source: <a href="https://www.ilo.org/wcmsp5/groups/public/ed">https://www.ilo.org/wcmsp5/groups/public/ed</a> norm/
21.	normes/documents/meetingdocument/wcms 153602.pdf
	iornics/ documents/ meetinguocument/ wells 155002.pui

# Labor, environmental and civil protection

Author/s o	Author/s of the course:						
Mg.da.,ing	Mg.da.,ing., adjunct lecturer Mārtiņš Pužuls						
Credit poin	ts (Latvian):	ECTS credits:					
2	2 3						
Final evalu	ation form:						
Examination	on						
Study cour	se prerequisites:						
Secondary	education requirements in physics, mathematic	cs, biology, anatomy					
Study cour	se aim:						
and civil pr	otection.	and competence acquired in the field of labor, environmental					
Study cour	se learning outcomes (knowledge, skills, comp	etences):					
1. Ur	nderstand labor protection system in the EU and	d the country.					
2. Ur	nderstand basic principles of the environmental	and civil protection system.					
3. Ab	ple to create a labor protection system in the co	mpany.					
	ple to perform the environmental risk assessme	•					
	ple to manage labor protection training process						
The require	ed study course content to achieve the learning	g outcomes (Study course thematic plan):					
1. Labo	or protection laws and regulations. Situation in t	the country regarding the field of labor protection.					
2. The	The internal monitoring of work environment. Identification and assessment of risks related to work						
envii	environment.						
<del></del>	on plan. Accidents at work and occupational dis	eases.					
	tric safety. Fire protection.						
	protection and disaster management.						
6. Envii	ronmental protection basics.						

		Lecture contact hours (including			
		seminars, discussions)			
No.	Topic	full-time studies	part-time studies	part-time studies with e- learning elements	
98.	Labor protection laws and regulations. Situation in the country	4	2		
	regarding the field of labor protection.				
99.	The internal monitoring of work environment. Determination and assessment of risks related to work environment.	12	6		
100.	Action plan. Accidents at work and occupational diseases.	2	2		
101.	Electric safety. Fire protection.	2	1		
102.	Civil protection and disaster management.	3	2		
103.	Environmental protection basics.	1	1		
	Total:	24	16		

<sup>\*</sup> If, in the program, the course is not available in this form, then these rows have to be highlighted with light gray color.

Independent wor Study form	Type of independent work	Form of control
,	Independent / Practical assignment's brief description:	
	Labor protection situation in the student's chosen field or business or	Essay
	company.	Independent
	2. Identifying risk factors in a particular work environment.	work
Full-time studies		
	Mandatory reading and/or audio and video material for listening/ watching brief	_
	description:	
	Study the 1st, the 2nd, the 3rd sources from the mandatory source list and 15.	
	from the other sources of information list of specific topics.	
	Independent / Practical assignment's brief description:	
	1. Labor protection situation in the student's chosen field or business or	Essay
	company.	Description
Part-time	2. Description and analysis of possible disasters in the student's place of residence.	
studies	Mandatory literature reading and/or audio and video material for listening/ watching brief description:	
	Study the 1st, the 2nd, the 3rd sources from the mandatory source list and 15.	
	from the other sources of information list of specific topics.	

Structure of the study course:							
		Contact ho	ours		Independent	Mandatory reading	Total
Study form	Lecture	Consultations,	Final	Total	work	and/or audio	hours of
	contact	guest lectures,	evaluation	<b>Total</b> (number of	and video	the	
	hours	conferences,	(exam, test,		hours)	material	course

	(including	field trips,	defense)			watching/	
	seminars,	business				listening	
	discussions)	games, etc.					
Full-time	24	6	2	32	32	16	80
Part-time	16	6	2	24	32	24	80

# **Evaluation of the study course learning outcomes:**

Students, during the study course, successfully have to complete **two** independent work assignments, have to participate in **two** seminars, have to attend **70%** of the lectures and **have to pass** the exam.

The final score is a combination of:

- 30% of the total exam evaluation consisting of the average evaluation of the independent work done during the semester;
- 70% of the total exam evaluation consists of the exam score.

			Evaluation criteria					
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)		
1.	Understand labor protection system in the EU and the country.	Essay. Practical work.	Partly understand labor protection system.	Have mastery of the key system operating principles.	Able to understand the key processes of the labor protection system. This is reflected in practical work.	Excellently done practical work. Completely understand the formation of labor protection system and the performance differences in the EU.		
2.	Able to create a labor protection system in the company.	Discussion.	Partly understand labor protection system in the company.	Have mastery of the key labor protection system operating principles in the company.	Able to understand the key processes of the labor protection system. This is reflected in practical work.	Excellently done practical work. Completely understand the formation of labor protection system in the company.		
3.	Able to perform the environmental risk assessment of their profession.	Practical work. Seminar.	Partly understand work environment risk nature and their evaluation.	Have mastery of the main conditions to identify risks in work environment.	Understand the work environment risk assessment processes. Can explain the substance of these processes.	Understand the work environment risk detection techniques. Able to analyze and explain with supporting details the work environment risk assessment results.		
4.	Able to manage labor protection training processes in the company.	Practical work. Discussion.	Partly understand the need for training in the	Have mastery of the main principles of creating labor	Able to organize and write labor protection	Have mastery of training system's designing principles. Able to		

			field of labor protection.	protection training system.	instructions for certain jobs.	analyze flexibly and with supporting details the elements of the system.
5.	Understand the basic principles of the environmental and civil protection system.	Discussion. Practical work.	Partially understand civil protection and disaster management principles and environmental principles.	Have understanding of civil protection processes. Have understanding of the basic principles of environmental protection.	Understand the basic principles of the civil protection system formation. Understand the basic principles of environmental protection.	Have mastery of civil protection system formation and its operational procedures in the country.  Can clarify with supporting details the operation of elements of the system.

Liter	ature and other sources of information:
Man	datory literature and information sources
1.	Kaļķis V., Roja Ž., Kaļķis H. (2015). Arodveselība un riski darbā. Medicīnas apgāds. Rīga , 533
2.	Darba drošība.(2010). LBAS.LM.,278
3.	Ergonomika darbā.(2010). LBAS.LM.190
4.	Kusiņš J., Kļava G. Civilā aizsardzība. (2011) SIA Drukātava, 124
5.	Nikodemus O., Brumelis G. Dabas aizsardzība.(2015) LU Akadēmiskais apgāds, 288
Furti	her reading
1.	Darba higiēna.(2010) LBAS.LM., Rīga, 179
2.	Psihosociālā darba vide.(2010) LBAS, LM,Rīga, 156
3.	Darba apstākļi un veselība darbā. (2010) LBAS, LM,Rīga, 167
4.	Darba aizsardzība uzņēmumā. Palīgs jaunajam komersantam.(2013) LDDK, Rīga, 48.lpp CD komplektā.
Othe	er sources of information
1.	Darba aizsardzības likums (spēkā esošā redakcija). Passed: 20.06.2001. Published: Latvijas Vēstnesis, 06.07.2001. Nr.105(2492)
2.	Likums "Civilās aizsardzības un katastrofas pārvaldīšanas likums " ( spēkā esošā redakcija) Passed: 05.05.2016.
	Published: Latvijas Vēstnesis 25.05.2016. Nr. 100(5672)
3.	Ministru kabineta noteikumi Nr.238 "Ugunsdrošības noteikumi" (spēkā esošā redakcija) Passed: 19.04.2016.
	Published: Latvijas Vēstnesis 22.04.2016. Nr.78(5650)
4.	www.osha.lv
5.	www.vdi.gov.lv
6.	www.lm.gov.lv
7.	www.vugd.gov.lv
8.	www.varam.gov.lv

# **BUSINESS ECONOMICS AND PLANNING**

Auth	or/s of the course:						
Dr.oe	Dr.oec., Professor Vita Zariņa						
Credi	t points (Latvian):	ECTS credits:					
6		9					
Final	evaluation form:						
Exam	ination						
Study	/ course prerequisites:						
Micro	peconomics, Accounting						
Study	/ course aim:						
	ovide students with the necessary knowledge, skills an olanning	d competence acquisition in the field of business economics					
Study	course learning outcomes (knowledge, skills, compe	tences):					
3	<ol> <li>Understand the use of financial information in the analysis of economic activity</li> <li>Able to define the types of costs and their impact on performance result</li> <li>Able to calculate the product's/service's cost, price</li> <li>Able to prepare a business plan for a product/service</li> <li>Able to present opinion</li> </ol>						
The r	equired study course content to achieve the learning	outcomes (Study course thematic plan):					
1.	Revenue, costs, their types, impact on the result of b	usiness activity					
2.	Business resources, the necessary calculations, methods						
3.	Methods for calculating costs, price calculation						
4.	Strategic and operational planning, resource planning						
5.	Business idea, situation research, business plan struc	ture					
6.	Investment, repayment periods						

Study	Study course calendar plan:					
In view of the study group's/students' needs, interests, previous knowledge and the level of understanding, the plan can be adjusted in terms of the number of contact hours and the thematic sequence.						
		Lecture contact hours (including seminars, discussions)				
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e- learning elements*		
104.	Revenue, costs, their types, impact on the result of busine	6	2	1		

		Lecture contact hours (including seminars, discussions)			
No.	No. Topic		Part-time studies	Part-time studies with e- learning elements*	
	activity				
105.	Business resources, the necessary calculations, methods	6	3	2	
106.	Methods for calculating costs, price calculation	12	5	2	
107.	Strategic and operational planning, resource planning	12	5	3	
108.	Business idea, situation research, business plan	30	15	7	
	preparation				
109.	Investment, repayment periods	6	2	1	
	Total:	72	32	16	

Independent work description:						
Study form	Type of independent work	Form of control				
	1. Market study about the implementation opportunities of a new business idea	3 presentations				
	2. Business plan preparation	2 quizzes				
Full-time	3. Independently read material on the market research opportunities	Seminar				
studies	Mandatory reading and/or audio and video material for listening/ watching					
	brief description:					
	Study sources 1, 2, 3 and 4 from the mandatory source list					
	1. Market study about the implementation opportunities of a new business idea	3 presentations				
	2. Business plan preparation¶	2 quizzes				
Part-time	3. Independently read material on the market research opportunities	Seminar				
studies	Mandatory reading and/or audio and video material for listening/ watching					
	brief description:					
	Study sources 1, 2, 3 and 4 from the mandatory source list					
	1. Market study about the implementation opportunities of a new business idea	3 presentations				
Part-time	2. Business plan preparation	2 quizzes				
studies with	3. Independently read material on the market research opportunities	Seminar				
e-learning	Mandatory reading and/or audio and video material for listening/ watching					
elements	brief description:					
	Study sources 1, 2, 3 and 4 from the mandatory source list					

Structure of the study course:								
		Contact hou	urs			Mandatory		
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	and/or audio	Total hours of the course	
Full-time	72	18	6	96	96	48	240	
Part-time	32	34	6	72	96	72	240	
Part-time studies with e-learning elements	16	26	6	48	96	96	240	

#### **Evaluation of the study course learning outcomes:**

The final evaluation of the course for full-time students consists of 2 quizzes passed, presentation of business plan (in parts, with 3 presentations), participation in the seminar and a passed exam. The final score consists of: 30% quiz score, 40% assessment of a business plan developed during the semester; 10% participation in the seminar; 20% the exam score. The final evaluation of the course for part-time students and part-time students with e-learning elements consists of a successfully completed independent work - prepared business plan (in parts, with 3 presentations), passed quiz and passed exam. The final score consists of: 30% quiz score, 40% assessment of a business plan developed during the semester; 10% participation in the seminar; 20% the exam score.

parti	cipation in the seminar; 20% t	le exam score.		 Fyaluatio	on criteria	
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)
1.	Understand the use of financial information in the analysis of economic activity	Seminar	Understand the company's financial structure, able to analyze it	Understand the company's financial structure, able to analyze it, explain the obtainedresults	Understand the company's financial structure, able to analyze and explain it, support opinion, understand regularities	Perfectly understand the company's financial structure, able to analyze and explain it, support opinion, understand regularities
2.	Able to define the types of costs and their impact on performance	Quiz	Understand the cost structure	Understand the cost structure well, able basically support the impact on performance	Understand the cost structure well, able to support the impact on performance well	Understand the cost structure, the impact on performance very well
3.	Able to calculate the product's/service's cost, price	Presentation	Understand the cost calculation methods, able to name pricing methods	Understand the cost calculation methods well, able to choose the most appropriate, able to name pricing methods	Understand the cost calculation methods well, able to choose the most appropriate and use it in cost calculation, able to offer pricing methods and select the most appropriate	Understand the cost calculation methods very well, able to choose the most appropriate and use it in cost calculation, able to offer pricing methods very well and select the most appropriate
4.	Able to prepare a business plan for a product/service	Presentation Discussion	Able to prepare at least the main components of business plan for a new product/servic	Able to prepare a complete business plan for a new product/service, the main components of	Able to prepare a complete business plan for a new product/service very well, all main	Able to prepare a complete business plan for a new product/servic e perfectly,

			е	business plan have appropriately been prepared	components of business plan have appropriately been prepared	the main components of business plan have appropriately been prepared and precisely calculated
5.	Able to present opinion	Presentation	Prepared and presented the assigned business plan, able to tell about the calculations made, able to answer at least on key questions	Prepared and presented business plan, able to tell about the conducted research and calculations, able to answer the majority of questions	Well prepared and presented business plan, able to tell about the conducted research and calculations, provide good answers to the questions	Well-argued and well supported business plan presentation, freely able to talk about the research carried out and calculations, provide exhaustive answers to the questions

Litera	Literature and other sources of information:					
Man	datory literature and information sources					
1.	Shefrin H. (2017). Behavioral corporate finance. McGraw-Hill Education.					
2.	Semjonova N. (2013). Komercdarbībasfinansēšanasaprēķini :mācībulīdzeklis . RTU Izdevniecība					
3.	Terence C.M. (2018). Corporate Finance. Routledge, London and New York.					
4.	Drury C. (2018). Management and Cost Accounting. Cengage.					
Furth	er reading					
1.	Zariņa V.,Strēle I. (2009). Finanšuplānošanauzņēmumā. Lietišķāsinformācijasdienests.					
2.	Jones C. (2010). Investments : principles and concepts. Wiley, Hoboken, N.J.					
3.	Kurjanovičs V. (2010). Biznesanovērtējums :metodika un organizācija . Merkūrijs LAT.					
4.	Kusins J., Zariņa V. (2017). Gadapārskats un ieprēkšējoperiodukļūdas .Turībasmācībucentrs.					
5.	Pelšs A. (2004). Izmaksuanalīzelēmumupieņemšanai . LU akademiskaisapgāds.					
Othe	r sources of information					
1.	Gadapārskatu un konsolidētogadapārskatulikums. Electronic resource. [viewed on 22.11.2018]. Available:					
	https://likumi.lv/ta/id/277779-gada-parskatu-un-konsolideto-gada-parskatu-likums					
2.	Biznesaplānastruktūra. Electronic resource. [viewed on 22.11.2018]. Available:					
	http://miljons.jal.lv/Documents/bp/ka_veidot_biznesa_planus.pdf					
3.	LIAA Biznesaplāns. Electronic resource. [viewed on 22.11.2018]. Available: <a href="http://www.liaa.gov.lv/lv/biznesa-">http://www.liaa.gov.lv/lv/biznesa-</a>					
	<u>abc/finanses</u>					

# **STATISTICS**

Author/s of the course:

Dr.oec., Assistant Professor AijaSannikova					
Credit points (Latvian):	ECTS credits:				
4	6				
Final evaluation form:					
Examination					
Study course prerequisites:					
Financial Mathematics, Microeconomics, Financial Theory					
Study course aim:					
To provide students with the necessary knowledge, skills a	nd competence acquisition in the field of statistics.				
Study course learning outcomes (knowledge, skills, comp	etences):				
6. Know and understand the substance, meaning and co	ncepts of statistics.				
7. Able to apply the acquired knowledge in solving pract					
8. Able to independently carry out a statistical analysis of					
9. Able to critically evaluate the obtained results of the a					
The required study course content to achieve the learning	g outcomes (Study course thematic plan):				
1. Introduction to statistical theory, statistical data min	ning techniques, population and selection				
2. Statistical data grouping, the distribution of queuing	g, data display in tables and figures				
3. Statistical key indicators of ungrouped and grouped data					
4. Time series analysis, data representation in tables a	nd figures				
5. Individual indexes and general indexes					
6. Correlation and linear regression analysis					
7. Sampling method					

		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*	
110.	Introduction to statistical theory, statistical data mining			2	
	techniques, population and	4	2		
	selection				
111.	Statistical data grouping, the distribution of queuing, data display in tables and figures	10	5	4	
2.3.	Statistical key indicators of ungrouped and grouped data	8	4	2	
3.4.	Time series analysis, data representation in tables and figures	8	4	2	
114.	Individual indexes and general indexes	6	3	2	
115.	Correlation and linear regression analysis	8	4	4	
116.	Sampling method	4	3	2	
	Total:	48	24	12	

<sup>\*</sup> If, in the program, the course is not available in this form, then these rows have to be highlighted with light gray color

Independent wor	k description:			
Study form	Type of independent work	Form of control		
Full-time studies	<ol> <li>Independent / Practical assignment's brief description:         <ol> <li>The study of statistical theory issues.</li> <li>Find a solution for a given analytical problem (situation/task), to support the chosen solution with statistical theory.</li> <li>Practical work completion, which includes successively applicable statistical methods about a specific statistical theory question, arguing critically and critically assessing the obtained results.</li> </ol> </li> <li>Mandatory reading and/or audio and video material for listening/ watching brief description:         <ol> <li>Study sources 1, 2 from the mandatory literature list, and prepare a discussion report on the given issue of statistical theory.</li> </ol> </li> </ol>			
Part-time studies and Part-time studies with e- learning elements	Independent / Practical assignment's brief description:  1. The study of statistical theory issues.  2. Find a solution for a given analytical problem (situation/task), to support the chosen solution with statistical theory.  Practical work completion, which includes successively applicable statistical methods about a specific statistical theory question, arguing critically and critically assessing the obtained results.  Mandatory reading and/or audio and video material for listening/ watching brief description:  Study sources 1, 2 from the mandatory literature list, and prepare a discussion report on the given issue of statistical theory.	2 independent work assignments; 2 seminars		

Structure of the study course:								
		Contact ho	ours			Mandatory 		
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course	

Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

The final evaluation of the course for **full-time students** consists of successfully completed two independent work assignments and successful participation in two working seminars, active participation in practical work completion and discussions during the classes, lecture attendance (at least 70% of the classes have to be attended) and successfully passed exam test covering the topics of the course.

The final evaluation of the course for **part-time students** consists of successfully completed two independent work assignments and successful participation in two working seminars, active participation in practical work completion and discussions during the classes, lecture attendance (at least 70% of the classes have to be attended) and successfully passed exam test covering the topics of the course.

			Evaluation criteria					
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)		
1.	Know and understand the substance, meaning and concepts of statistics.	Practical work, seminar	Know and understand the basic concepts of statistical theory.	Know the most important concepts of statistical theory, their substance, role in the socioeconomic process analysis	Know the most important concepts of statistical theory, their substance, and able to justify their choice in analyzing social-economic processes	Know and understand the concepts of statistical theory, their substance, and able to apply them to critically evaluate their use in certain studies of socialeconomic processes		
2.	Able to apply the acquired knowledge in solving practical tasks.	Practical work, seminar	Able to apply knowledge in solving statistical problems, but there are errors in calculations	Able, to a certain degree independently, apply knowledge to solve standard statistical problems	Able to apply the acquired knowledge in solving statistical problems	Able to critically apply knowledge in solving statistical problems		
3.	Able to independently carry out the statistical analysis of the data.	Practical work, seminar	Able to express opinion or elaborate on other statements about the use of statistical theory in problem solving	Able to partially and sporadically support own or another person's opinion on the use of statistical theory in problem solving	Able to support and defend opinion on the use of statistical theory in problem solving	Able to critically evaluate own or another person's opinion on the use of statistical theory in problem solving		
4.	Able to critically	Practical	Able	Able to analyze	Able to identify	Able to		

evaluate the obtained results of the analysis of statistical data and draw conclusions.	work, seminar	sporadically analyze and apply statistical theory to achieve various goals	and apply statistical theory to achieve various goals	problems and use statistical research methods to achieve goals	independently analyze and evaluate the use of statistical research methods to achieve goals, use various
					research (calculation) methods to solve statistical problems

Litera	ture and other sources of information:
Mana	latory literature and information sources
1.	Jansons V., Kozlovskis K. (2015). Mārketingapētījumi: teorija un prakse SPSS 20 vidē. RTU Izdevniecība, Rīga.
2.	Orlovska A., Jurgelāne I. (2016). Ekonomiskāstatistika. RTU Izdevniecība, Rīga.
3.	Orlovska A. (2012). Statistika :mācībugrāmata. RTU Izdevniecība, Rīga.
4.	Statistikaslikums. Electronic resource [viewed on 29.08.2019]. Available https://likumi.lv/ta/id/274749-statistikas-likums
5.	Tokunaga, H.T. (2019). Fundamental Statistics for the Social and Behavioral Sciences 2nd Revised edition. SAGE
٥.	Publications Inc
Furth	er reading
1.	Jansons V., Kozlovskis K. (2012). Ekonomiskāprognozēšana SPSS 20 vidē :mācībugrāmata. RTU Izdevniecība, Rīga.
2.	Orlovska, A. (2007) <i>Statistika</i> (mācībulīdzeklis). Rīga: RTU.
3.	Slavinska I., Zvirgzdiņa R. (2007). Statistika. SIA "Biznesavadībaskoledža", Rīga.
4.	Vergina, G. (2005). StatistikaekonomistiemKamene, Rīga
	sources of information
1.	Centrālā statistikas pārvalde. Datu bāze. Electronic resource. Available: https://www.csb.gov.lv/lv
2.	Latvijas Banka. Statistika. Electronic resource. Available: https://www.bank.lv/statistika
3.	Ekonomikas Ministrija. Tautsaimniecības attīstība. Electronic resource. Available:
	https://em.gov.lv/lv/nozares_politika/nacionala_industriala_politika/uznemejdarbibas_vide_/uznemejdarbibas_vides_uzl
	abosana/konsulte_vispirms_
4.	Eurostat.Statistics by theme.Electronic resource. Available: <a href="https://ec.europa.eu/eurostat">https://ec.europa.eu/eurostat</a>
5.	Vītols, J. (1988). Statistikasvispārīgāteorija. Rīga, Zvaigzne.
6.	Anderson David R., Sweeney Dennis J., Williams Thomas A. (2005). Contemporary Business Statistics with Microsoft Excel.
	South-Western: Div of Thomson Learning
7.	Arhipova, I., Bāliņa, S. (2006) Statistikaekonomikā un biznesā: risinājumiar SPSS un MS Excel (mācībulīdzeklis). Rīga:
	Datorzinībucentrs.
8.	Krastiņš, O., Ciemiņa, I. (2003) <i>Statistika</i> (mācībugrāmataaugstskolām). Rīga: LR CSP.
9.	Goša, Z. (2007) <i>Statistika</i> (mācībugrāmata). Rīga: Izglītībassoļi.
10.	Schmuller, J. (2013). Statistical Analysis with Excel For Dummies. 3rd Edition, John Wiley & Sons, New Jersey
11.	Елисеева, И.И. (и др.) (2010) Статистика: учебник. Москва: Проспект.
12.	Ефимова, М. Р. (2006) Общаятеориястатистики: учебник.Москва: ИНФРА-М.
13.	Van Matre Joseph G., Gilbreath Glenn H. (1987) Statistic for Business and economics. Homewood: IRWIN. Illinois 60430

#### **HUMAN RESOURCES MANAGEMENT**

Author/s of Study course:					
Docent, Mg.Psych. Jekaterina Bierne					
Credit points:	Credit score in the ECTS system:				
4	6				
Test form:					
Examination					
Study course prerequisites:					
Management					
Course objectives are:					
To provide students with the acquisition of necessary knowledge, skills and competence in the field of human resources					

## Course outcomes (knowledge, skills, competencies):

- 1. Knows key principles and functions of human resources management
- 2. Knows the power of management efficiency of human resources management
- 3. Can find information on topical research in the field of human resources management
- 4. Can analyse the performance of various human resource management functions in the company
- 5. Able to choose the human resources selection, evaluation, motivation and training methods for the company's needs
- 6. Can identify problems in human resource management independently
- 7. Can develop solutions of identified problems both independently and in a team
- 8. Is capable of arguing about the current events of the company's human resources management, understanding its connection with the company's performance

The	content of the study course required to attain the results of the study (thematic plan of the course):
1.	The essence and key concepts of human resources management The human resources role in enterprise development. Interaction of interests in effective implementation of human resources management. Human resources specialist roles and competencies.
2.	Organisational solutions (models) for Human resources management and basic functions in the company. The importance of labour legislation in the implementation of human resources management functions
3.	The nature of the effectiveness of human resources management, its analytical capacity, quantitative and qualitative indicators. Audit of human resources management.
4.	The evolution of human resources management, development phases, transformation of approaches. Major authors and research in the field of human resources management.
5.	The nature and methods of human resources planning Personnel turnover.
6.	Nature and methods of work analysis. Development and updating of job descriptions and requirement profiles. The relationship between work analyses and recruitment, training and evaluation of the personnel.
7.	Search opportunities of the employees in the labour market. Personnel categories and occupational classification.
8.	The recruitment process and the possibilities for its organisation. Personnel selection methods and instruments. Evaluating the results of the recruitment.
9.	Recruiting and personnel involvement in work. Technically organisational and psychological aspects of the adaptation of personnel.
10.	Staff teaching, training and development. Team building. Nature of career management and organisational solutions (models).
11.	Nature and role of personnel evaluation in company development Staff evaluation methods and organisational solutions.
12.	Creating a motivation system for the company Methods and tools to motivate human resources. Effective motivating criteria and role in enterprise development.

	Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics						
		Lectures (t.sk workshops, discussions) number of contact hours					
No.	Theme	full-time studies	part-time studies	part-time studies with e-learning elements*			
117.	The essence and key concepts of human resources management The hum resources role in enterprise developmed Interaction of interests in effective implementation of human resources management. Human resources specialist role and competencies.		2	1			
118.	Organisational solutions (models) for Human resources management and basic functions in the	4	2	1			

company. The importance of labour

Study course schedule:

# Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and

		Lectures (t.s	•	cussions) number of
No.	Theme	full-time studies	part-time studies	part-time studies with e-learning elements*
	legislation in the			
	implementation of			
	human resources			
140	management functions		0	4
l19.	The nature of the effectiveness of human resources	4	2	1
	management, its analytical capacity,			
	quantitative and			
	qualitative and qualitative indicators.			
	Audit of human			
	resources managemen			
L20.	The evolution of human resources management,	4	2	1
	development phases,			
	transformation of			
	approaches. Major			
	authors and research i			
	the field of human			
	resources managemen			
l21.	The nature and methods of human resources planning	4	2	1
	Personnel turnover.			
l22.	Nature and methods of work analysis. Development and	4	2	1
	updating of job			
	descriptions and			
	requirement profiles.			
	The relationship between work analysis			
	and recruitment, traini			
	and evaluation of the			
	personnel.			
L23.	Search opportunities of the employees in the labour mark	4	2	1
	Personnel categories a			_
	occupational			
	classification.			
L24.	The recruitment process and the possibilities for its	4	2	1
	organisation. Personne			
	selection methods and			
	instruments. Evaluatin			
	the results of the			
	recruitment.	_	_	
L25.	Recruiting and personnel involvement in work. Technically	4	2	1
	organisational and			
	psychological aspects of			
	the adaptation of			
126	personnel.	4	2	1
126.	Staff teaching, training and development. Team building.  Nature of career	4	2	1
	management and			
	organisational solution			

Study	y course schedule:			
	g into account the needs of the study group/learners, the in rstanding, the plan may adjust the number of contact hours			owledge and
unue	standing, the plan may dajust the number of contact hours	Lectures (t.sk workshops, discussions) number of contact hours		
No.	Theme	full-time studies	part-time studies	part-time studies with e-learning elements*
	(models).			
127.	Nature and role of personnel evaluation in company development Staff evaluation methods ar organisational solutior		2	1
128.	Creating a motivation system for the company Methods at tools to motivate hum resources. Effective motivating criteria and role in enterprise development.	4	2	1
	Total:	48	24	12

Description of the independent tasks:						
Study form	Type of independent assignment	Type of control				
Full-time studies	1) theoretical analysis of the HRM functions 2) Auditing of the functions of HRM for one real case, following predefined parameters 3) Summary of two publications on the activities in HRM Compulsory reading: 1) Source 1. (Part 1, pp.6 - 22, part 3, pp.36 - 48, part 4, pp.50 - 58, parts 8 - 18, pp.95 -222). 2) Source 2 (full), 3) Source 3. (part 2, pp. 37 - 74; part 7, pp. 236 - 276; part 13, pp.	Submitting a task in a written form Presentation, discussion Presentation, discussion				
	407 - 457)					
Part-Time Studies	1) theoretical analysis of the HRM functions 2) Auditing of the functions of HRM for one real case, following predefined parameters 3) Summary of two publications on the activities in HRM  Compulsory reading: 1) Source 1. (Part 1, pp.6 - 22, part 3, pp.36 - 48, part 4, pp.50 - 58, parts 8 - 18, pp.95 -222). 2) Source 2. (Part 3, pp. 295 - 439) 3) Source 3. (part 2, pp. 37 - 74; part 7, pp. 236 - 276; part 13, pp. 407 - 457)	Submitting a task in a written form Presentation, discussion Presentation, discussion				
Part-time studies with e-learning elements	1) theoretical analysis of the HRM functions 2) Auditing of the functions of HRM for one real case, following predefined parameters 3) Summary of two publications on the activities in HRM Compulsory reading: 1) Source 1. (Part 1, pp.6 - 22, part 3, pp.36 - 48, part 4, pp.50 - 58, parts 8 - 18, pp.95 -222). 2) Source 2. (Part 3, pp. 295 - 439) 3) Source 3. (part 2, pp. 37 - 74; part 7, pp. 236 - 276; part 13, pp. 407 - 457)	Submitting a task in a written form Presentation, discussion Presentation, discussion				

		Contact hou		Compulsory			
Study form	Lecture hours (incl. seminars, discussion)	Consultations, guest lectures, conferences, study tours, applied games, etc.	Final Test (exam, test, defence)	test, Total work hours		reading and/or audio and video material listening/watc hing	Total course credit hours
Full-time	48	8	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

### **Course acquisition requirements and evaluation of results:**

For *full-time students* the requirements are to complete successfully and fully 3 classroom works, 3 independent works, take part in two seminars with presentations, attend a minimum of 50% of lectures, successfully pass an exam. The final assessment in the course of study is the arithmetic mean of the assessments of classroom works, independent works, and the exam.

For *part-time students* the requirements are to complete successfully and fully 3 classroom works, take part in two seminars with presentations, attend a minimum of 50% of lectures, successfully pass an exam. The final assessment in the course of study is the arithmetic mean of the assessments of classroom works, independent works, and the exam.

the course of study is the untilinetic mean of the assessments of classroom works, independ						, und the exam.
				i e	on criteria	
		Evaluation	Minimal level	Intermediate	High level	With distinction
No.	Learning outcomes	method	(from 40% to	level	(from 85% to	(from 95% to
		memou	64%)	(from 65% to	94%)	100%)
				84%)		
1.	Knows key	Discussion,	Knows	Knows key	Knows key	Knows deeply
	principles and	classroom	carelessly key	principles and	principles and	key principles
	functions of human	work,	principles and	functions of	functions of	and functions of
	resources	independent	functions of	human	human	human
	management	work, exam	human	resources	resources	resources
		test	resources	management	management,	management,
			management	in general	can comment	understands
					on them	their
					independently	interconnection
					and critically	S
					evaluate them	
2.	Knows the power	Discussion, an	Aware of the	Knows the	Good	Knows the
	of management	independent	possibilities for	power of	knowledge of	potential of a
	efficiency of human	work	individual HR	management	the possibilities	diversified
	resources	presentation	management	efficiency of	for determining	human resource
	management		efficiency,	human	the	management by
			partially	resources	effectiveness of	identifying their
			understands	management	human resource	specificities
			their	and its	management, is	
			restrictions	restrictions	able to assess	
					their use in	
					practice	
3.	Can find	Independent	Can find	Can find	Can find	Knows how to
	information on	work	information on	information	information on	find information
	topical research in		topical research	on topical	topical research	on topical
	the field of human		in human	research in	in the field of	research in
	resources		resources	the field of	human	human
	management		management,	human	resources	resources

			with insufficient evaluation of the range of available information	resources management	management, exploring and evaluating several sources	management, with sufficient evaluation of the range of available information
4.	Can analyse the performance of various human resource management functions in the company	Independent task, discussion	Can carelessly analyse the performance of various human resource management functions in the company	Can analyse the performance of various human resource management functions in the company, but it is difficult to formulate conclusions	Can analyse the performance of various human resource management functions in the company, formulate reasoned conclusions	Can analyse the implementation of human resources management functions through a variety of methods by formulating conclusions on the causes and consequences
5.	Able to choose the human resources selection, evaluation, motivation and training methods for the company's needs	Classroom work, seminar, discussion	Able to choose the human resources selection, evaluation, motivation and training methods without going into relevance to the company's needs	Able to choose the human resources selection, evaluation, motivation and training methods in part according to the company's needs	Able to choose the human resources selection, evaluation, motivation and training methods according to the company's needs	Able to make a creative choice and justify the human resources selection, evaluation, motivation and training methods according to the company's needs
6.	Can identify problems in human resource management independently	Independent task, discussion	Carelessly identifies the problem of human resource management, without going into an analysis of reasons	Can identify problems in human resource management independently , partly explaining their reasons	Can identify problems in human resource management independently, partly explaining their reasons and ways of resolving them	Can identify problems in human resource management independently, explaining their reasons and ways of resolving them
7.	Can develop solutions of identified problems both independently and in a team	Classroom work, seminar, discussion	Partially justified solutions are developed to address the identified problems, insufficiently analysing their effectiveness	Able to develop semi-reasoned solutions to solve the company's human resource management problems	Able to develop reasoned solutions to solve the company's human resource management problems	Is able to build justified and detailed solutions to address human resource management problems, both independently and in a team
8.	Is capable of arguing about the current events of the company's human resources	Seminar, discussion	Is capable of arguing about the current events of the company's	Is capable of arguing about the current events of the company's	Is capable of arguing about the current events of the company's	Is capable of arguing about the current events of the company's

management,	1	human	human	human	human
understanding its	1	resources	resources	resources	resources
connection with	1	management,	management,	management,	management,
the company's	1	poorly	understanding	understanding	deeply
performance	l (	understanding	their	its connection	understanding
	1	their connection	connection	with the	its connection
	1	with the	with the	company's	with the
		company's	company's	performance	company's
		performance	performance		performance
					and offering
					measures for its
					development

Litera	ature and other sources of information:
Comp	pulsory literature and other sources of information
1.	Armstrong, M. (2011). Armstrong's handbook of strategic human resource management. Kogan Page Publishers.
2.	Jones, G. R. (2013). Organizational theory, design, and change. Upper Saddle River, NJ: Pearson
3.	Rees, G., & Smith, P. (Eds.). (2017). Strategic human resource management: An international perspective. Sage.
Reco	mmended literature
1.	Clegg, S. R., Kornberger, M., & Pitsis, T. (2015). Managing and organizations: An introduction to theory and
	practice. Sage.
2.	Dombrovska, L.R. (2009) Cilvēkresursu kapitāla vadība:teorija un prakse. Rīga, Zvaigzne ABC.
3.	Dubkevičs, L. (2011) Līderība vadīšanā. Rīga, RaKa.
4.	Ešenvalde, I. (2008). Personāla vadības mūsdienu metodes. Rīga: Merkūrijs LAT, 349.
5.	Gill, R. (2011). Theory and practice of leadership. Sage.
6.	Gosling, J., Sutherland, I., & Jones, S. (2012). Key concepts in leadership. Sage.
7.	Handbook of organizations (2015) Ed.March J., London, Routledge.
8.	Peiseniece, L. (2011). Cilvēkresursu vadīšanas novērtēšanas metodes un to pilnveidošanas virzieni Latvijas lielajos
	uzņēmumos.
9.	Vorončuka, I. (2009). Personāla vadība. Rīga: Latvijas Universitāte, 400.
10.	Zīlīte, L. (2013) Personāla vadība un socionika. Rīga, Turība.
Othe	r sources of information
1.	EBSCO HOST data base
2.	RESEARCHGATE data base
3.	Springer data base
4.	Google Scholar data base

#### Conflict management and alternative dispute resolution

Author/s of Study course:					
Mg. iur. Aija Leitāne					
Credit points:	Credit score in the ECTS system:				
4	6				
Test form:					
Examination					

### **Study course prerequisites:**

Communication psychology, human resource management

### **Course objectives are:**

- 1. To provide students with the necessary knowledge, skills and competences for conflict (controversy) and its constructive resolution.
- 2. Develop the practical skills of the student in alternative resolving conflicts.

## Course outcomes (knowledge, skills, competencies):

- 1. Aware of the causes of conflict, the nature of human behaviour in conflicts and the basic ways in which a person intervenes or tackles conflicts.
- 2. Knows the methods by which managers can assess their conflict resolution abilities and the strategies used during the conflict.
- 3. Knows the basic forms of alternative dispute resolution mechanisms.
- 4. Can analyse the situation in a conflict based on available information and find a solution by using several methods of resolving conflicts.

The	content of the study course required to attain the results of the study (thematic plan of the course):
1.	Subject, aims and tasks of the course. Disputes (conflicts) in the collective. Impact of conflicts on employees and customers. Combustion syndrome.
2.	Types of conflict, causes, possibility to predict them, conflict prevention.
3.	Conflict resolution strategies-theory and practice.
4.	Directing and using a conflict situation.
5.	Alternative dispute resolution methods and opportunities in nowadays' context Types of employment disputes, resolution of disputes of collective interest by method of conciliation. Mediation basics, methods, opportunities and development in Latvia.

## Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (t.sk workshops, discussions) number of contact hours			
No.	Theme	full-time studies	part-time studies	part-time studies with e-learning elements*	
129.	Subject, aims and tasks of the course. Disputes (conflicts) in the collective. Impact of conflicts on employees and customers. Combustion syndrome.	8	4	2	
130.	Types of conflict, causes, possibility to predict them, conflict prevention.  Discussion	8	4	2	
131.	Seminar Working in groups: forecasting potential conflicts and finding a solution	8	4	2	
132.	Conflict resolution strategies-theory and practice.	4	2	1	
133.	Directing and using a conflict situation. Discussion	6	3	1	
134.	Seminar Working in Groups: Finding a manager-client- employee conflict solution with different methods.	8	4	2	
135.	Alternative dispute resolution methods and opportunities in nowadays' context Types of employment disputes, resolution of disputes of collective interest by method of conciliation. Mediation basics, methods, opportunities and development in Latvia.	6	3	2	
	Total	48	24	12	

Study form	Type of independent assignment	Type of control
Full-time studies	1. Students are working in a group by preparing documents for a conflict resolution with several methods.	Work in writing must be submitted onto MOODLE by one of the group. The work is analysed and presented at seminar 1. Analysis during discussion.

	2. The student individually prepares a possible strategy for conflict resolution in a dispute between an employee and a client	The work will be submitted in writing onto MOODLE and analysed at Seminar 2
	3. A group of students prepares a solution for the conflict by settling collective interests with a conciliation method	The solution to the dispute must be submitted onto the MOODLE system and discussed at the lesson.
	4. Compulsory reading according to the list of themes on conflicts and their solution with different methods (volume of 200 pp.)	The analysis of the material read during Seminar 2.
	Students are working in a group by preparing documents for a conflict resolution with several methods.	Work in writing must be submitted onto MOODLE by one of the group. The work is analysed and presented at seminar 1. Analysis during discussion.
Part-Time Studies	2. The student individually prepares a possible strategy for conflict resolution in a dispute between an employee and a client	The work will be submitted in writing onto MOODLE and analysed at Seminar 2
	3. A group of students prepares a solution for the conflict by settling collective interests with a conciliation method	The solution to the dispute must be submitted onto the MOODLE system and discussed at the lesson.
	4. Compulsory reading according to the list of themes on conflicts and their solution with different methods (volume of 250 pp.)	The analysis of the material read during Seminar 2.
	Students are working in a group by preparing documents for a conflict resolution with several methods.	Work in writing must be submitted onto MOODLE by one of the group. The work is analysed and presented at seminar 1. Analysis during discussion.
Part-time studies with e-learning	2. The student individually prepares a possible strategy for conflict resolution in a dispute between an employee and a client	The work will be submitted in writing onto MOODLE and analysed at Seminar 2
elements	3. A group of students prepares a solution for the conflict by settling collective interests with a conciliation method	The solution to the dispute must be submitted onto the MOODLE system and discussed at the lesson.
	4. Compulsory reading according to the list of themes on conflicts and their solution with different methods (volume of 300 pp.)	The analysis of the material read during Seminar 2.

Study course organisation and the volume of the course:							
		Contact ho	ırs			Compulsory reading	Total
Study form	Lecture hours (incl. seminars,	Consultations, guest lectures, conferences,	Final Test (exam, test,	Total	Independent work hours	and/or audio and video material	course credit hours

	discussion)	study tours, applied games, etc.	defence)			listening/watc hing	
Full-time	48	8	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

Cour	Course acquisition requirements and evaluation of results:								
				Evaluatior	critoria				
No.	Learning outcomes	Evaluation method	Minimal level (from 40% to 64%)	Intermediate level (from 65% to 84%)	High level (from 85% to 94%)	With distinction (from 95% to 100%)			
1.	Aware of the causes of conflict, the nature of human behaviour in conflicts and the basic ways in which a person intervenes or tackles conflicts.	Seminar	Aware of the causes of conflict, the nature of human behaviour in conflicts and the basic ways in which a person intervenes or tackles conflicts.	Aware of the causes of conflict, the nature of human behaviour in conflicts and the basic ways in which a person intervenes or tackles conflicts. They are partially separated.	Aware of the causes of conflict, the nature of human behaviour in conflicts and the basic ways in which a person intervenes or tackles conflicts.	Aware of the causes of conflict, the nature of human behaviour in conflicts and the basic ways in which a person intervenes or tackles conflicts. Provides examples of all types.			
2.	Knows the methods by which managers can assess their conflict resolution abilities and the strategies used during the conflict.	Seminar	Knows the methods by which managers can assess their conflict resolution abilities, but confuses the methods and the strategies used during the conflict.	Knows the methods by which managers can assess their conflict resolution abilities and the strategies used during the conflict.	Knows the methods by which managers can assess their conflict resolution abilities and the strategies used during the conflict.	Knows the methods by which managers can assess their conflict resolution abilities and the strategies used during the conflict. Characterises methods and strategies with examples.			
3.	Knows the basic forms of alternative dispute resolution mechanisms.	Practical task at the exam	The basic forms of alternative dispute resolution mechanisms are known in theory but in practice can be used in part.	Knows the basic forms of alternative dispute resolution mechanisms, but confuses them in the solution.	Knows the basic forms of alternative dispute resolution mechanisms.	Knows the basic forms of alternative dispute resolution mechanisms, recommends successful solutions.			

4.	Can analyse the	Examinatio	Can analyse the	Can analyse the	Can analyse the	Can analyse the
	situation in a conflict	n	situation in a	situation in a	situation in a	situation in a
	based on available		conflict based on	conflict based on	conflict based on	conflict based on
	information and find a		available	available	available	available
	solution by using		information but	information but	information and	information and
	several methods of		finds a solution by	finds a solution by	find a solution by	find a solution by
	resolving conflicts.		using only one	using only two	using several	using several
			method of	methods of	methods of	methods of
			resolving conflicts.	resolving conflicts.	resolving	resolving conflicts.
					conflicts.	Justifies the
						advantages of the
						chosen method.

Lite	Literature and other sources of information:				
Con	pulsory literature and other sources of information				
1.	Butcher, C., Hallward, M.C. (2019). Understanding International Conflict Management. Routledge.				
2.	Cobb, S., Federman, S., Castel, A. (2019). Introduction to Conflict Resolution: Discourses and Dynamics. Rowman & Littlefield International.				
3.	Gereiša Z.,Kirstuka L.,Kļave E. (2018). Mediācija: jēdzieni, testi, lomu spēles. Rīga, Tiesu namu aģentūra.				
4.	F. Russell Crites, Jr. (2019). Assertiveness, Boundaries and Conflict Management: ABC Workbook. CreateSpace Independent Publishing Platform.				
5.	Liddle, D. (2017). Managing Conflict: A Practical Guide to Resolution in the Workplace 1st Edition. Kogan Page.				
Recommended literature					
1.	Bolis, J., Gereiša, Z. (2015). Mediācija un sarunas. Rīga, Juridiskā koledža.				
2.	Egidess E. (2016). Saskarsmes labirinti. Rīga, Jumava.				
3.	Leiendekers A. (2017). Konfliktu vadība. Profesionālās pilnveides un tālākizglītības iestāde MIERVIDI.				

## International marketing and trade

		-					
Autho	Author/s of the course:						
Dr.oe	c., Assistant Professor Ksenijaljevļeva						
Credi	t points (Latvian):	ECTS credits:					
2		3					
Final	evaluation form:						
Exam	ination						
Study	course prerequisites:						
Micro	peconomics, Macroeconomics, Management Basics, M	arketing					
Study	course aim:						
	ovide students with the necessary knowledge, skills an eting and trade.	d competence acquisition	in the field	of internatio	nal		
Study	course learning outcomes (knowledge, skills, compe	tences):					
<ol> <li>Un</li> <li>Ab</li> <li>Ab</li> </ol>	derstand the substance of the concepts "marketing" and derstand the substance of the international division of le to analyze the company's strategies in order to penelle to use pricing methods in foreign markets. He to analyze the types of international promotion of penelle to analyze the types of international promotion of penelle to analyze the types of international promotion of penelle to analyze the types of international promotion of penelle the types of types	labor and the reasons of getrate the foreign markets.	global trade		merce.		
The r	equired study course content to achieve the learning	outcomes (Study course t	hematic pla	n):			
1.	Marketing and trade concepts, functions and their sp	ecifics in the international	context.				
2.	International market identification and segmentation						
3.	The company's business strategies in foreign markets	i.					
4.	Pricing in foreign markets and their impact on the int						
5.	Product promotion in international markets and com	munication with the trade	channel rep	resentatives	j <b>.</b>		
Study	course calendar plan:						
In vie	w of the study group's/students' needs, interests, previ	ous knowledge and the lev	el of unders	tanding, the	plan can be		
adjus	ted in terms of the number of contact hours and the th	ematic sequence.					
				ntact hours ( discussions)	including		
No.	Topic	,	Full-time	Part-time	Part-time studies with e-		

Marketing and trade concepts, functions and their specifics in the

136.

international context.

studies

2

studies

2

learning elements\*

1

# Study course calendar plan:

		,		
			ntact hours (	including
		seminars, o	discussions)	
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e- learning elements*
	<ul> <li>The historical development of the concepts "marketing" and "trade" and related concepts and trends.</li> <li>Marketing and trade interaction within the framework of international business.</li> <li>International market research methods and basic elements of information systems.</li> <li>The reasons for a company's business dealings in foreign markets.</li> </ul>			
137.	International market identification and segmentation.	4	2	1
137.	<ul> <li>International division of labor and global niche formation.</li> <li>The substance of identifying the target audience and the research methods analyzing demand in foreign markets.</li> <li>Market segmentation process and methods.</li> <li>Positioning strategies in external markets.</li> </ul>	7	2	1
138.	<ul> <li>The company's business strategies in foreign markets.</li> <li>International business environment.</li> <li>The company's strategies in order to penetrate the foreign markets.</li> <li>Product development or adaptation strategies.</li> <li>Digital marketing in external markets.</li> <li>E-commerce concepts and technologies.</li> </ul>	8	6	4
139.	Pricing in foreign markets and their impact on the international product positioning.  Internal and external factors of pricing.  Pricing methods in terms of costs, demand and competitors in external markets.  Pricing strategies according to product positioning.	4	2	1
140.	Product promotion in international markets and communication with the trade channel representatives.  • Creation and management of international distribution channels.  • Wholesale and retail concept, functions and types in external markets.  • Product promotion types and their selection in foreign markets.  • The concept of marketing communications mix and the international factors of its building.	6	4	1
	Total:	24	16	8

Independent work description:				
Study form	Type of independent work	Form of control		
Full-time	1. Develop the company's strategies in order to penetrate the foreign markets.	Quiz, seminar		

studies	Mandatory literature: 1., 2., 3., 6. Further reading: 1., 7., 8., 9.,10., 11., 12.	
	Other sources of information: 3., 6., 12., 15., 17., 18.	
	2. Develop marketing communications mix for the external market	Presentation
	Mandatory literature: 1., 2., 5.	
	Further reading: 3., 4., 5., 6., 12.	
	Other sources of information: 2., 5., 7., 9., 10., 16., 17., 18.	
	1. Develop the company's strategies in order to penetrate the foreign markets.	Quiz, seminar
	Mandatory literature: 1., 2., 3., 6.	
D 4:	Further reading: 1., 7., 8., 9., 10., 11., 12.	
Part-time	Other sources of information: 3., 6., 12., 15., 17., 18.	
studies	2. Develop marketing communications mix for the external market.	Presentation
	Mandatory literature: 1., 2., 5.	
	Further reading: 3., 4., 5., 6., 12.	
	Other sources of information: 2., 5., 7., 9., 10., 16., 17., 18.	

Structure of the study course:								
		Contact hou	ırs			Mandatory		
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio	Total hours of the course	
Full-time	24	6	2	32	32	16	80	
Part-time	16	6	2	24	32	24	80	
Part-time studies with e-learning elements*	8	6	2	16	32	32	80	

During the study course, 2 independent work assignments have to be successfully completed, 2 seminars have to be participated in, at least 50% of the lectures have to be attended and the exam passed. The final grade for the course is formed as the mean of combined average grades for the independent work assignments and the exam.

				Evaluation criteria				
1	No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)	
1	L.	Understand the substance of the concepts "marketing" and "trade" in the context of the international commerce.	Discussion	Understand the basic concepts	Understand the key concepts, but there are difficulties with the explanation of concepts	Understand the key concepts and the differences among them in the international context	Freely able to analyze the concepts	

2.	Understand the substance of the international division of labor and the reasons of global trade existence.	Discussion, quiz	Understand the basic principles of international division of labor	Understand the basic principles, but there are difficulties with strategies identifying the target audience	Understand the strategies and regularities in foreign markets	Able to draft external market segmentation guidelines
3.	Able to analyze the company's strategies in order to penetrate the foreign markets.	Quiz, seminar, examination.	Able to identify the international business environment characteristics	Able to analyze the entry strategy, but is unable to determine implementation strategies	Able to analyze the entry and implementatio n strategies	Able to draft entry guidelines according to the specifics of company and external market
4.	Able to use pricing methods in foreign markets.	Discussion	Able to identify influencing factors, but have difficulty discerning regularities	Able to identify regularities, but there are difficulties with the method application	Able to calculate prices for different international markets	Able to anticipate demand changes, depending on the price changes
5.	Able to analyze the types of international promotion of products and trade communication.	Presentation, examination	Able to identify types of promotion, but are unable to clearly formulate the distribution channels	Able to evaluate the need for promotion types in various foreign markets	Able to provide arguments to justify the selection of the type of promotion and distribution channels	Able to develop marketing communication s mix

Litera	ture and other sources of information:
Mana	latory literature and information sources
1.	Albaum, G., Duerr, E. (2011). International marketing and export management. USA: Financial Times.
2.	Baack Da., Czarnecka B., Baack Do. (2019). International Marketing. Los Angeles: Sage Publications
3.	Bojārs, J. (2018). Starptautiskāstirdzniecības un komercijastiesības. Rīga: LU Akadēmiskaisapgāds.
4.	Feenstra R., Taylor A.(2017). International Trade. New York: Worth Publishers
5.	Praude, V., Šalkovska, J. (2018). Saturamārketingsinternetā. Rīga: Burtene.
6.	Reuvid, J., Sherlock, J. (2019). International trade. London, Philadelphia, New delhi: KOGAN PAGE.
Furth	er reading
1.	Ahenbahs, J., Beļčikovs, J. (1999). Uzņēmējdarbībatirdzniecībā. Rīga: Vaidelote.
2.	Bax, St., Meyer K., Wilkins, N. (2013). Cambridge Marketing Handbook: Digital Marketing. USA: Cambridge marketing
	press.
3.	Godins, S. (2014). Kāveicinātsavazīmola, produktu un pakalpojumuatpazīstamību. Rīga: Zoldneraizdevniecība.
4.	Grose, V. (2012). Concept to customer. Lausanne: AVA Academia.
5.	Kotler, K. (2016). Marketing Management. London: Pearson Education.
6.	Kumar, V., Reinartz, W. (2012). Customer relationship management: concept, strategy, and tools. Heidelberg:
	Springer.
7.	Latiševs, V. (2008). Praktiskspalīglīdzeklisārējāstirdzniecībasdarījumunoformēšanai. Rīga: Merkūrijs LAT.
8.	Oļevskis, G. (2003). Starptautiskātirdzniecība. Rīga: RSEBAA.
9.	Praude, V. (2009). Mārketings. Rīga: Izglītībassoļi.
10.	Praude, V., Liniņa, I. (2018). <i>Pārdošanasvadība</i> . Rīga: Turībasmācībucentrs.
11.	Štālberga, Z. (2007). Starptautiskātirdzniecība. Rīga: BVK.
12.	Terpstra, v. ,Sarathy, R. (1997). International marketing. Fort Worth etc.: Dryden Press.
Other	sources of information

1.	American Marketing Association (2018). What Are the Ethics of Neuromarketing? [viewed on 18.03.2019]. Available
	at: https://www.ama.org/marketing-news/what-are-the-ethics-of-neuromarketing/
2.	Amstrong, G., Kotler, Ph., Harker, M., Edition, Th. (2015). <i>Marketing an Introduction</i> . London: Pearson Education.
3.	Clarke, A. (2018). SEO 2018: Learn search engine optimization with smart internet marketing strategies. Amazon
	Digital Services. [viewed on 18.03.2019]. Available: https://www.amazon.com/Search-Optimization-Internet-
	Marketing-Strateg/dp/1979286973
4.	Godin, S. (2019). Time and money. [viewed on 18.03.2019]. Available at: https://seths.blog/2019/03/time-and-
	money/
5.	Jones, R. (2017). Branding. A very Short Introduction. UK: Oxford University Press.
6.	Kenneth, C.L., Carol, G.T. (2017). E-Commerce 2017. London: Pearson.
7.	Kotlers, F. (2006). Mārketingapamati. Rīga: Jumava.
8.	Liniņa, I. (2018). Kāpiesaisīt un noturētpircēju. Rīga: Turībasmācībucentrs.
9.	Manns, I. (2013). Bezbudžetamārketings: 50 efektīviinstrumenti. Rīga: Zvaigzne ABC.
10.	Mooij, de M. (2011). Consumer Behavior and Culture. Los Angeles, London, New Delhi: SAGE.
11.	Noel, H. (2009). Consumer behaviour. Lausanne: AVA Academia.
12.	Praude, V., Šalkovska, J. (2013). <i>Loģistika: (teorija un prakse</i> ). Rīga: Burtene.
13.	Praude, V., Šalkovska, J. (2015). Integrētāmārketingakomunikācija 1.sēj. Rīga: Burtene.
14.	Praude, V., Šalkovska, J. (2015). Integrētāmārketingakomunikācija 2.sēj. Rīga: Burtene.
15.	Reilijs, D., Giboss, D. (2001). Darījumuattiecībasarpircējiem. Rīga: Turība.
16.	Shimp, T. ,Anrews, C. (2013). Advertising, promotion, and other aspects of integrated marketing communications.
	Australia: South-Western.
17.	Stone, M., McCall, J. (2004). International strategic marketing: a European perspective. New York: Routledge.
18.	Williams, J. (2016). Social Media: Marketing Strategies for Rapid Growth Using: Facebook, Twitter, Instagram,
	LinkedIn, Pinterest and YouTube. USA: CreateSpace Independent Publishing Platform, 1 edition.
10.	

#### WORKSHOP "VISUAL COMMUNICATION"

# Author/s of the course: Assistant professor, Mg.art. Ksenija Miļča Credit points (Latvian): **ECTS** credits: 2 3 Final evaluation form: **Examination Study course prerequisites:** General knowledge in humanities, social sciences, design and photography. Study course aim: The aim of the course is to provide knowledge about the key practical and theoretical principles of visual identity development. Study course learning outcomes (knowledge, skills, competences): 1. Know the key principles of visual communication and trends. 2. Able to formulate visual communication objectives for each audience. 3. Able to apply visual communication tools practically. The required study course content to achieve the learning outcomes (Study course thematic plan): 1. Visual communication concept. Visual identity goals. 2.

Study	Study course calendar plan:					
	Tonic	Lecture contact hours (including seminars, discussions)				
No.	Topic	Full-time studies	Part-time studies	ding seminars,  Part-time studies with e-learning elements*  1  1		
141.	Visual communication 1.1. Composition and breakdown 1.2. The best examples of visual communications in the world	4	2	1		
142.	Visual identity goals 2.1. In terms of user 2.2. In terms of brand 2.3. In terms of marketing	4	2	1		
143.	Application of Adobe Illustrator and Adobe Photoshop	6	4	2		
144.	Practical task	10	8	4		

Application of Adobe Illustrator and Adobe Photoshop.

Study	Study course calendar plan:					
		Lecture contact hours (including seminars, discussions)		ng seminars,		
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*		
	Total:	24	16	8		

Independent work description:							
Study form	Type of independent work	Form of control					
All forms of	The semester task - visual identity development in the light of the study carried out about the needs of the brand, the target audience and the client	Evaluation					
studies	The study of the most successful examples of contemporary visual communication and its presentation	Evaluation					

Independent work organization and scope:								
	Contact hours					Mandatory		
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course	
Full-time	24	6	2	32	32	16	80	
Part-time	16	6	2	24	32	24	80	
Part-time studies with e-learning elements*	8	6	2	16	32	32	80	

				Evaluatio	on criteria	
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Intermediate level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (from 95% to 100%)
1.	Know the key principles of visual communication and trends	Discussions	Able to identify the latest visual communication trends	Able to explain the creation of innovation in cultural and historical context	Able to demonstrate the emergence of main regularities in visual communication, based on today's current	Able to explain the latest trend application in practice

					events	
2.	Able to formulate visual communication objectives for each audience	Discussions	Able to classify visual communication goals	Able to provide an overview of intended target audience for specific visual communication	Able to differentiate the required target audience for a specific project	Able to make hypotheses about why a certain brand has a specific audience
3.	Able practically apply visual communication tools	Task evaluation	Able to use the basic functions of Adobe Illustrator	Able to apply Adobe Illustrator and Photoshop graphic element mock up	Able to apply Adobe Illustrator and Photoshop in graphic print job development phase - prototypes	Able to apply Adobe Illustrator and Photoshop in graphic design, offering innovative solutions

Lite	rature and other sources of information:
Mai	ndatory literature and information sources
1.	Airey D.(2019). <i>Identity Designed</i> : The Definitive Guide to Visual Branding. Rockport, United States, Rockport Publishers Inc.
2.	Matīss K.(2015). <i>Saskarņu māksla</i> . Rīga, Autora izdevums
3.	Victionary (2019). Material Matters 04: Paper : Creative interpretations of common materials. North Point, Hong Kong, Victionery.
4.	Victionary (2019). TYPE FOR TYPE: Custom typeface solutions for modern visual identities. Hong Kong, Viction Workshop Ltd.
5.	Weinschenk S.(2020). 100 Things Every Designer Needs to Know about People. United States, Pearson Education.
Furt	her reading
1.	Jhonson M.(2016). Logo Design Theory: How Branding Design Really Works. London, United Kingdom, Thames & Hudson Ltd.
2.	Slade-Brooking C.(2016). Creating a Brand Identity: A Guide for Designers. London, United Kingdom, Laurence King Publishing
3.	Miller D.(2017). Building a Story Brand: Clarify Your Message So Customers Will Listen. Nashville, United States, Harpercollins Focus
4.	Schumate M.A.(2020). Logo Design Theory: How Branding Design Really Works. Elfstone Press
5.	Wheeler A.(2017). Designing Brand Identity: An Essential Guide for the Whole Branding Team. New York, United States, John Wiley & Sons Inc.
6.	Эйсман Л., Рекер К. (2020., История пантона. ХХ век в цвете. Москва, Эксмо
Oth	er sources of information
1.	https://onextrapixel.com
2.	https://issuu.com/mariaosokina/docs/big_pdf_printidbook_22.03dpi
3.	https://www.graphis.com
4.	https://novum.graphics/de/news/design-magazin/
5.	http://www.idea-mag.com/en/
6.	Žurnāls "Communication Arts"
7.	Žurnāls "Frame"
8.	Žurnāls "Aesthetica"
9.	Žurnāls "form"

10.	Žurnāls "Wallpaper"
11.	Žurnāls "Novum"

# Workshop "Digital marketing"

Author/s	Author/s of the course:					
MBA Edga	ars Koroņevskis, Mg.sc.soc. E.Čerkovskis					
Credit poi	ints (Latvian):	ECTS credits:				
2		3				
Final eval	uation form:					
Examinati	ion					
Study cou	ırse prerequisites:					
Marketing	g					
Study cou	ırse aim:					
Provide st	tudents with the acquisition of appropriate digita	l marketing knowledge and practical skills.				
Study cou	ırse learning outcomes (knowledge, skills, comp	etences):				
	Understand the importance of digital marketing in	,				
	Inderstand the user experience and usability prin	•				
	Jnderstand digital marketing methods and chann	els.				
	Understand social media marketing.					
10. A	Able to plan digital marketing activities, campaign	s and budget.				
The requi	red study course content to achieve the learning	g outcomes (Study course thematic plan):				
1. Dig	ital marketing functions and channels, e-commer	rce				
2. Cor	2. Content marketing					
3. Sea	Search Engine Optimization (SEO)					
4. Soc	Social media management					
5. Paid	d advertising					
6. Eva	aluation methods of marketing activities					

# Study course calendar plan:

		Lecture contact h	ours (including se	minars, discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e- learning elements*
145.	Digital marketing functions and channels, e- commerce  Business objectives and target audiences  Digital marketing planning, budget  Methods and channels  User experience, usability	4	3	1.5
146.	<ul> <li>Content marketing</li> <li>Principles, content plan</li> <li>Content types</li> <li>The basic principles of formatting</li> </ul>	4	3	1.5
147.	Search Engine Optimization (SEO)	4	2	1
148.	Social media management     Social media communication plan     The most popular channels: Facebook, Instagram, YouTube etc.     Content creation for social media networks	4	2	1
149.	Paid advertising	4	3	1.5
150.	<ul> <li>Evaluation methods of marketing activities</li> <li>Google Analytics</li> <li>Social media statistical tools</li> </ul>	4	3	1.5
	Total:	24	16	8

Independent work description:						
Study form	Type of independent work	Form of control				
Full-time studies, part-time studies, part-time studies with	Fill out target-audience matrix, to create at least 1 audience person and 1 client travel	Group work				
	Create Google Ads Display     advertising campaign in test     environment	Seminar				
e-learning	3. Creation a content marketing plan	Group work				
elements	4. Create a digital marketing campaign plan and budget	Presentation				

Structure of the	e study course:	Contact ho	ure				
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	Mandatory reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	24	6	2	32	32	16	80
Part-time	16	6	2	24	32	24	80
Part-time studies with e-learning elements	8	6	2	16	32	32	80

Evalu	Evaluation of the study course learning outcomes:								
	Evaluation criteria								
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)			
1.	Understand the importance of digital marketing in today's marketing communication.	Discussion, examination	Understand the basic concepts	Understand the importance of digital marketing	Understand the significance and principles of digital marketing	Freely able to describe the most popular digital marketing principles			
2.	Understand the user experience and usability principles.	Seminar	Understand basic terms, is able to recognize	Able to analyze and understand the importance of user	Able to demonstrate practical usability and	Able to illustrate the theory with practical			

			simplified examples	experience, understand its link with meeting the digital marketing objectives	poor user experience cases, understand the significance of these factors in marketing communicatio n	examples and point out the main user experience problems, draw conclusions based on user research
3.	Understand digital marketing methods and channels.	Seminar, examination	Able to list the most popular forms of digital marketing	Able to list and describe in detail the various forms of digital marketing, able to describe their advantages and disadvantages	Able to describe a significant number of the digital marketing methods, describing in detail the advantages and interaction of the channels	Able to compare, in a balanced way, digital marketing methods and channel use, based on the evaluation methods and research data
4.	Understand social media marketing.	Discussion	Able to name the most popular social media networks	Understand the main differences among the most popular social media channels, able to choose the most appropriate social media channel for the target audience	Able to devise appropriate strategy for each media channel	Able to devise appropriate strategy and assessment system for each social media channel, connecting it with other resources, such as websites
5.	Able to plan digital marketing activities, campaigns and budget.	Presentation	Understand the basic principles of planning, able to design a simplified plan	Able to design a detailed communication plan while planning the use of different channels	Able to create a digital marketing plan with activities, cost planning	Able to create a detailed plan with a budget, the assessment of other marketing methods and time schedule

Liter	ature and other sources of information:
Man	datory literature and information sources
1.	Chaffey D. (2019). Digital marketing. Harlow, United Kingdom.
2.	Hanlon A. (2019). Digital Marketing : Strategic Planning & Integration. London, United Kingdom.
3.	Kingsnorth S. (2019). Digital marketing strategy. New York:Kogan Page.
4.	Praude, V., Šalkovska, J. (2018). Satura mārketings internetā. Rīga, Latvija.
Furt	her reading
1.	Alhlou F., Asif S., Fettman E. (2016). Google Analytics Breakthrough: From Zero to Business Impact. NewYork, United States.
2.	Gothelf J. (2016). Lean UX. Sebastopol, United States.
3.	Kawasaki G. (2014). The Art of Social Media : Power Tips for Power Users. London, United Kingdom
4.	Kotlers F. (2007). Mārketings no A līdz Z. Jumava, Rīga.
5.	Praude, V. (2011). Mārketings 1.grāmata. Burtene, Rīga.
Othe	er sources of information
1.	https://digitalmarketinginstitute.com/
2.	https://digijourney.com/

## WORKSHOP "CREATIVE IDEAS"

Auth	or/s of the course:	
Dr.oe	c. Inga Šīna, Mg.sc.soc. Edgars Čerkovskis	
Credi	t points (Latvian):	ECTS credits:
2		3
Final	evaluation form:	
Exam	ination	
Study	course prerequisites:	
N/A		
Study	course aim:	
	im of the course is to raise awareness of the importan cation in search of interdisciplinary solutions, creating	ce of creativity, develop creative thinking skills and their innovative ideas, and increasing competitiveness.
Study	course learning outcomes (knowledge, skills, compe	tences):
1. Kr	now creative thinking tools, techniques.	
2. Al	ole to promote creative thinking in teamwork.	
3. Al	ole to demonstrate creativity in problem-solving and d	ecision-making situations.
4. Al	ole to use creative thinking to promote competitivenes	SS.
The r	equired study course content to achieve the learning	outcomes (Study course thematic plan):
1.	Creative thinking: nature and meaning.	
2.	The notions of intelligence, creativity, and talent.	

1.	Creative thinking: nature and meaning.
2.	The notions of intelligence, creativity, and talent.
3.	Theories of creativity.
4.	Creative competence.
5.	Creativity as a critical element in the innovation process.
6.	Thinking styles, their differences (Myers-Briggs, B. MacCartny etc.).
7.	Expressions of creative thinking and elements of creativity: competence, erudition, creative thinking skills,
	motivation, spirituality, etc.
8.	Creative idea development methods - Brainstorming, Six Thinking Hats, Reverse operation, Innovation walk, etc.

Study	course calendar plan:				
		Lecture contact hours (including seminars, discussions)			
No.	Topic		Part-time studies	part-time studies with e-learning elements*	
151.	Creative thinking: nature and meaning. The notions of intelligence, creativity, and talent. Theories of creativity.	2	0.5	0.5	
152.	Creative competence. Creativity as a critical element in the innovation process.	2	0.5	-	
153.	Thinking styles, their differences (Myers-Briggs, B. MacCartny etc.).	2	2	1	
154.	Expressions of creative thinking and elements of creativity: competence, erudition, creative thinking skills, motivation, spirituality, etc.	2	1	0.5	
155.	Creative idea development methods - Brainstorming, Six Thinking Hats, Reverse operation, Innovation walk, etc.	4	2	2	
156.	Practical work	12	10	4	

Study	course calendar plan:			
		Lecture co		uding seminars,
No.	lo. Topic		Part-time studies	part-time studies with e-learning elements*
		24	16	8

Independent v	Independent work description:							
Study form Type of independent work Form of contr								
	Resolving the problems of public importance with creative	Presentation						
All forms of	ideas using the "Six Thinking Hats" method.							
studies	Mandatory reading and/or audio and video material for	Get acquainted with the mandatory						
	listening/ watching (brief description)	literature sources						

Independent w	ork organization a	and scope:					
		Contact hou	ırs			Mandatory	
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	24	6	2	32	32	16	80
Part-time	16	6	2	24	32	24	80
Part-time studies with e-learning elements*	8	6	2	16	32	32	80

Evalu	ation of the study	course learning o	utcomes:				
10%	- work during classe	s, 70% - practical	tasks, 20% - exam				
			Evaluation criteria				
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Intermediate level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (from 95% to 100%)	
1.	Know creative thinking tools, techniques	Group work	Know creative thinking tools, techniques	Know creative thinking tools, techniques and their application possibilities	Know creative thinking tools, techniques and their application possibilities	Good grasp of creative thinking tool and technique application possibilities	
2.	Able to promote creative thinking in teamwork	Group work, exam	Able to promote creative thinking in teamwork	Able to promote creative thinking in teamwork, offering marketing solutions	Able to promote creative thinking in teamwork, offering marketing solutions	Able to promote creative thinking in teamwork, offering innovative marketing solutions	
3.	Able to demonstrate creativity in	Group work, exam	Able to demonstrate creativity in	Able to demonstrate creativity in	Able to demonstrate creativity in	Able to demonstrate creativity in	

	problem-solving and decision- making situations		problem-solving and decision- making situations	problem-solving and decision- making situations	problem-solving and decision- making situations, predicting their possible effectiveness	problem-solving and decision- making situations, offering innovative solutions
4.	Able to use creative thinking to promote competitiveness	Group work, exam	Able to use creative thinking to promote competitiveness	Able to use creative thinking to promote competitivenes, using various methods	Able to use creative thinking to promote competitiveness, using various methods and predicting their possible effectiveness	Able to use creative thinking to promote competitiveness, offering innovative solutions

Liter	ature and other sources of information:
Man	datory literature and information sources
1.	Kaufman, J.C., Sternberg, R.J. (2019). The Cambridge Handbook of Creativity. Cambridge University Press
2.	Hollins, P. (2020). Rapid Idea Generation: How to Create, Innovate, Conceive, and Invent From Scratch [Second Edition]. PH Learning Inc.
3.	Roberto, M.A. (2019). Unlocking Creativity: How to Solve Any Problem and Make the Best Decisions by Shifting Creative Mindsets. Wiley
Furtl	ner reading
1.	Nixon, N. (2020). The Creativity Leap: Unleash Curiosity, Improvisation, and Intuition at Work. Berrett-Koehler Publishers.
2.	Hollins, P. (2019). Think Like da Vinci: Practical Everyday Creativity for Idea Generation, New Perspectives, and Innovative Thinking. Pkcs Media, Inc.

## WORKSHOP "Content marketing"

	WORKSHOP CONT	ent marketing		
Auth	or/s of the course:			
Mg.s	c.soc. Laima Auza			
Cred	it points (Latvian):	credits:		
2	3			
Final	evaluation form:			
Exam	nination			
Study	y course prerequisites:			
Mark	eeting			
Study	y course aim:			
The a	aim of the course is to provide knowledge about content mark	eting trends a	nd to develop s	students' skills in creating
conte			·	· ·
Study	y course learning outcomes (knowledge, skills, competences	:		
1. Un	derstand key content creation and distribution principles.			
2 Un	derstand content creation tools and techniques.			
3. Ab	le to use content creation tools and techniques to reach the t	arget audience		
The r	required study course content to achieve the learning outcor	nes (Study cou	rse thematic p	lan):
1.	The essence of content marketing: what is content marketing	g, how it work	s, content mar	keting strategy
	foundations, identifying the target audience and its needs, t		only used tool	S
2.	Content - why is all this important? Basic principles of messa			
3.	The message "carriers" and obstacles - efficient and pitched	•	•	
4.	Brand storytelling: what it is, the key principles and story co			
5.	Content creation process management: types of content, ac	quisition of inf	ormation, prac	tical tools
Study	y course calendar plan:			
		Lecture co	ontact hours (ir	ncluding seminars,
NI-	Toute	discussion	ns)	
No.	Topic	Full-time	Part-time	5.1
		studies	studies	Distance learning
157.	The essence of content marketing: what is content marketin		0.5	0.5
	how it works, content marketing strategy foundation			
	identifying the target audience and its needs, the mo	st		
450	commonly used tools		0 -	0.5
158.	Content - why is all this important? Basic principles of	2	0.5	0.5
150	messaging	,d 0	4	4
159.	The message "carriers" and obstacles - efficient and pitche content prerequisites	ed 2	1	1
160.	Brand storytelling: what it is, the key principles and sto	ry 4	2	_
	concept, examples	'		
161.	Content creation process management: types of conter	nt, 2	2	2

10

16

8

12

24

Total:

acquisition of information, practical tools

162. Practical task

Study form		Type of independent work					
All forms of studies	"View and opinion create a short (up topic, including you prepare argument answers to them supported message The designated to an opinion and two	Form of control Presentation					
Mandatory reading and/or audio and video material for listening/ watching (brief description)  ndependent work organization and scope:					Get acquainted with the mandatory literature sources		
	Contact hours					Mandatory	
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	24	6	2	32	32	16	80
Part-time	16	6	2	24	32	24	80
Distance	8	6	2	16	32	32	80

10% - work during classes or independent work, 70% - practical task, 20% - exam.

	1	1							
			Evaluation criteria						
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Intermediate level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (from 95% to 100%)			
1.	Understand key content creation and distribution principles	Study, group or individual work	Understand key content creation and distribution principles	Understand key content creation and distribution principles seeing interrelationshi ps	Understand key content creation and distribution principles, able to analyze them	Good grasp of content creation and distribution principles			
2.	Understand content creation tools and techniques	Group or individual work, exam	Understand content creation tools and techniques	Understand content creation tools and techniques and their application	Understand content creation tools and techniques and their effectiveness	Good grasp of content creation tool and technique application possibilities			

3.	Able to use	Group or	Able to use content	Able to use	Able to use content	Able to use
	content	individual	creation tools and	content	creation tools and	content creation
	creation tools	work, exam	techniques to reach	creation tools	techniques	tools and
	and techniques		the target audience	and techniques	predicting its	techniques
	to reach the			using various	possible	creating
	target audience			methods	effectiveness	innovative
	target addience					solutions

Lite	rature and other sources of information:
Mai	ndatory literature and information sources
1.	Bly, R.W. (2020). The Content Marketing Handbook: How to Double the Results of Your Marketing Campaigns. Entrepreneur Press
2.	Bly, R.W. (2020). The Copywriter's Handbook: A Step-by-Step Guide to Writing Copy That Sells (4th Edition). St. Martin's Griffin
3.	Rodrigez, M. (2020). Brand Storytelling: Put Customers at the Heart of Your Brand Story. Kogan Page.
4.	Scott, D.M. (2020). The New Rules of Marketing and PR: How to Use Content Marketing, Podcasting, Social Media, AI, Live Video, and Newsjacking to Reach Buyers Directly. Willey.
Furt	l her reading
1.	Deziel, M. (2020). The Content Fuel Framework: How to Generate Unlimited Story Ideas (For Marketers and Creators). StoryFuel Press.
2.	Habdley, A. (2014). Everybody Writes: Your Go-To Guide to Creating Ridiculously Good Content . Willey.
3.	Hall, K. (2019). Stories That Stick: How Storytelling Can Captivate Customers, Influence Audiences, and Transform Your Business. HarperCollins Leadership.
4.	Marchetti, K.J. (2020). The Results Obsession: ROI-Focused Digital Strategies to Transform Your Marketing. Bowker

## **Consumer behavior in the market**

Autho	or/s of the course:			
Dr.oe	c., Assistant Professor Ksenija Ijevļeva			
Credi	t points (Latvian):	ECTS credits:		
2		3		
Final	evaluation form:			
Exam	ination			
Study	course prerequisites:			
Psych	ology of communication, Branding			
Study	course aim:			
	ovide students with the necessary knowledge, skills an narket.	d competence acquisition in the field of consumer behavior in		
Study	course learning outcomes (knowledge, skills, compe	tences):		
1. Un	derstand the substance of the concept of "consumer b	ehavior" and related concepts.		
	le to use the principles of identifying the target audien	ce and their psychographic segmentation models.		
	derstand the factors influencing consumer behavior.			
4. Abl	le to analyze consumer purchase decision-making stag	es.		
The r	equired study course content to achieve the learning	outcomes (Study course thematic plan):		
1.	The concept of consumer behavior and the methods	and models of its research.		
2.	The internal influencing factors of consumer behavior.			

# Study course calendar plan:

The external influencing factors of consumer behavior.

Consumer purchase decision-making process.

		Lecture contact hours (including seminars, discussions)				
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*		
163.	<ul> <li>The concept of consumer behavior, the methods and models of its research.</li> <li>The historical development of the "consumer behavior" concept and the trends related to it.</li> <li>The concept of "consumer behavior": related concepts.</li> <li>Neuromarketing: the methods and key elements of its research.</li> <li>Models of target audience segmentation in view of its psychographic characteristics.</li> </ul>	4	2			
164.	<ul> <li>The internal influencing factors of consumer behavior.</li> <li>Cognitive processes of the consumer.</li> <li>The social and psychological factors of consumer behavior.</li> </ul>	6	4			

# Study course calendar plan:

		Lecture contact hours (including seminars, discussions)				
No.	Topic	Full-time	Part-time	Part-time studies with		
		studies	studies	e-learning elements*		
	The motivation of consumption behavior.					
	Personal values, lifestyle and resources of the					
	consumer.					
	Consumer knowledge and attitudes.					
165.	The external influencing factors of consumer	6	4			
	behavior.					
	Cultural influence on consumer behavior.					
	Social stratification of society.					
	Personal and group influence on consumer					
	behavior.					
	The situational impact.					
166.	Consumer purchase decision-making process.	8	6			
	Model of consumer decision-making process.					
	Type of decision-making process.					
	The factors influencing the problem solving					
	breadth.					
	Total:	24	16			

Study form	Type of independent work	Form of control		
	1. Read the assigned scientific literature and critically analyze consumer behavior research methods and neuromarketing trends.	Seminar		
	Mandatory literature: 3., 4., 6., 8., 9. Further reading: 3., 6.			
	Other sources of information: 1., 2.			
	Design a product and marketing communication in accordance with the psychographic segments of the target audience	Quiz		
Full-time	Mandatory literature: 1., 2., 5., 7.,10., 11., 12.			
studies	Further reading: 3., 6.			
	3. Formulate consumer knowledge and attitude management tasks	Test		
	Mandatory literature: 1., 6., 8.			
	Further reading: 5.			
	4. Develop marketing strategy guidelines in accordance with the stages of	Presentation		
	consumer purchasing decision making process			
	Mandatory literature: 6., 10., 11., 13.			
	Other sources of information: 2., 4.			
	Read the assigned scientific literature and critically analyze consumer	Seminar		
	behavior research methods and neuromarketing trends.			
Part-time	Mandatory literature: 3., 4., 6., 8., 9.			
studies	Further reading: 3., 6.			
	Other sources of information: 1., 2.	Ouiz		
	2. Design a product and marketing communication in accordance with the	Quiz		
	psychographic segments of the target audience			
	Mandatory literature: 1., 2., 5., 7.,10., 11., 12.			

	Further reading: 3., 6.	
	3. Formulate consumer knowledge and attitude management tasks	Test
	Mandatory literature: 1., 6., 8.	
	Further reading: 5.	
	4. Develop marketing strategy guidelines in accordance with the process of	Presentation
	consumer purchase decision-making stages	
	Mandatory literature: 6., 10., 11., 13.	
	Other sources of information: 2., 4.	
Part-time		
studies with		
e-learning		
elements		

Structure of the study course:							
		Contact hou		Mandatory			
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	24	6	2	32	32	16	80
Part-time	16	6	2	24	32	24	80
Part-time studies with e-learning elements							

During the study course, 3 independent work assignments have to be successfully completed, 1 seminar has to be participated in, at least 50% of the lectures have to be attended and the exam passed. The final grade for the course is formed as the mean of combined average grades for the independent work assignments and the exam.

0.00	Evaluation criteria						
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)	
1.	Understand the substance of the concept of "consumer behavior" and related concepts.	Seminar, examination	Understand the basic concepts	Understand the key concepts, but there are difficulties with the explanation of research methods	Understand the key concepts and consumer behavior research methods	Have a good grasp of consumer behavior research methods	
2.	Able to use the principles of identifying the target audience and their psychographic	Quiz, discussion	Able to identify psychographic characteristics	Able to analyze the psychographic	Able to choose the segmentatio	Able to design a product and	

	segmentation models.			characteristics, but there are difficulties with the choice of the segmentation model	n model and, on the basis of which, develop a questionnair e	marketing communicati ons on the basis of the results of the questionnair e	
3.	Understand the factors influencing consumer behavior.	Test	Able to distinguish between internal and external influencing factors, but have difficulty discerning regularities	Understand the impact of cognitive processes and culture on consumer behavior	Understand the cycle stages of the consumer life	Able to formulate consumer knowledge and attitude managemen t tasks	
4.	Able to analyze consumer purchase decision-making stages.	Presentation, discussion, excursion	Able to identify the stages of consumer purchase decision- making process	Able to analyze the types of decision-making process	Able to assess the factors influencing the breadth of problem solving	Able to develop marketing strategy guidelines in accordance with the process stages	
Litera	Literature and other sources of information:						
Man	datory literature and information s	sources					
1.	Amstrong, G., Kotler, Ph., Harker,	M., Edition, Th. (2	2015). Marketing a	n Introduction. Lon	don: Pearson Ed	lucation.	
2.	Grose, V. (2012). Concept to custo	omer. Lausanne: A	VA Academia.				
3.	Hayden, N. (2009). Consumer beh	aviour. Lausanne:	AVA Academia.				
4.	Hawkins, I., Best, R., Coney, A. (19	989). Consumerbel	havior: implication:	sformarketingstrate	egy. Boston: BPI	/Irwin.	
5.	Kotler, K. (2016). Marketing Management. London: Pearson Education.						

- Kumar, V., Reinartz, W. (2012). Customer relationship management: concept, strategy, and tools. Heidelberg: Springer.
- 7. Liniņa, I. (2018). Kā piesaisīt un noturēt pircēju. Rīga: Turības mācību centrs.
- 8. Mooij, de M. (2011). Consumer Behavior and Culture. Los Angeles, London, New Delhi: SAGE.
- 9. Noel, H. (2009). Consumer behaviour. Lausanne: AVA Academia.
- Praude, V., Šalkovska, J. (2015). Integrētā mārketinga komunikācija 1.sēj. Rīga: Burtene. 10.
- 11. Praude, V., Šalkovska, J. (2015). Integrētā mārketinga komunikācija 2.sēj. Rīga: Burtene.
- 12. Praude, V., Šalkovska, J. (2018). Satura mārketings internetā. Rīga: Burtene.
- Shimp, T., Anrews, C. (2013). Advertising, promotion, and other aspects of integrated marketing communications. 13. Australia: South-Western.

### **Further reading**

- Garleja, R. (2001). Sociālā uzvedība patērētāja izveides vadīšanā. Rīga: Raka.
- Godins, S. (2014). Kā veicināt sava zīmola, produktu un pakalpojumu atpazīstamību. Rīga: Zoldnera izdevniecība.
- Jones, R. (2017). Branding. A very Short Introduction. UK: Oxford University Press.
- Manns, I. (2013). Bezbudžeta mārketings: 50 efektīvi instrumenti. Rīga: Zvaigzne ABC.
- Reilijs, D., Giboss, D. (2001). Darījumu attiecības ar pircējiem. Rīga: Turība.
- Voronovs, V., Grišins, A., Krasko, V. (2002). Patērētāju noskaņojums ekonomikā. Daugavpils: Saule.

## Other sources of information

- American Marketing Association (2018). What Are the Ethics of Neuromarketing? [viewed on 18.03.2019]. Available at: https://www.ama.org/marketing-news/what-are-the-ethics-of-neuromarketing/
- Blackwell, R.D., Miniard, P.W., Engel, J.F. (2006). Consumer Behavior. The University of Wisconsin Madison:

	Thomson/South-Western.
3.	Godin, S. (2019). Time and money. [viewed on 18.03.2019]. Available at: https://seths.blog/2019/03/time-and-
	money/
4.	Williams, J. (2016). Social Media: Marketing Strategies for Rapid Growth Using: Facebook, Twitter, Instagram,
	LinkedIn, Pinterest and YouTube. USA: CreateSpace Independent Publishing Platform, 1 edition.
5.	Гантер, Б. , Фернхам, А. (2001). Типыпотребителей :введение в психографику :
	[сегментированиерынканаосновестиляжизни, поведения и установокпотребителя]. Санкт-
	Петербург:Питер.
6.	Статт, Д. (2003). Психологияпотребителя. Москва-С.Петербург: Питер.

## PROFESSIONAL FOREIGN LANGUAGE I (ENGLISH)

# Author/-s of the study course:

 $Assistant\ professor\ Zane\ Veidenberga,\ mg.edu.mgmnt.,\ PhD\ candidate$ 

Credits (Latvian):	ECTS:
4	6
Final evaluation form:	
Examination	
Study course prerequisites:	
-	

#### Study course aim:

Study course calendar plan-

To provide the possibility to acquire the skills, knowledge and competence in the English language in line with B2 level requirements of the *Common European Framework of Reference for* language proficiency.

### Study course learning outcomes (Knowledge, Skills, Competencies):

- Students know management branch related terminology (e.g. international markets, human resources management, change management etc.) in English
- Students can apply business related terminology and business communication skills, including reading, speaking listening and writing skills to communicate in English on management related issues in different communicative situations (telephone conversations, job interviews, negotiations, business correspondence etc.)
- Students can find the required information in English and analyse it independently for performing assignments and producing written and oral end products
- Students can analyse management related cases and problems and support their opinion in English, applying the knowledge of terminology, acquired word stock and grammar
- Students can present their viewpoint in English, arguing and supporting it in line with business ethics and intercultural communication norms

#### Study course thematic plan: Introducing oneself. CV. Motivational letter 2. Business travel. People and organizations. Types of organizations and management styles. Career opportunities 3. 4. Human Resources: recruitment and management 5. Intercultural and interpersonal communication. Communication management. Negotiating 6. Advertising and brands 7. Marketing 8. Money and finance International markets, production and trade Business ethics and cultures 10. 11. Management and leadership Effective business communication: oral and written (telephoning, letter and email writing, formal presentations), 12. incl., grammar issues 13. Student presentations 14. Revision

Study	Study Course Culendar plan.					
		Lecture contact hours (incl. seminars, discussions)				
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements		
167.	Introducing oneself. CV. Motivational letter	6				
168.	Business travel.	4				
169.	People and organizations. Types of organizations and management styles. Career opportunities	4				

Study	Study course calendar plan:					
		Lecture contact hours (incl. seminars, discussions)				
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements		
170.	Human Resources: recruitment and management	4				
171.	Intercultural and interpersonal communication. Communication management. Negotiating	6				
172.	Advertising and brands	4				
173.	Marketing	4				
174.	Money and finance	6				
175.	International markets, production and trade	6				
176.	Business ethics and cultures	4				
177.	Management and leadership	4				
178.	Effective business communication: oral and written (telephoning, letter and email writing, formal presentations), incl., grammar issues	6				
179.	Student presentations	4				
180.	Revision	2				
	Total:	64				

Independent work description:						
Study form	Type of independent work	Form of control				
	Write your CV following Europass CV format and a cover/ motivational letter	Submission in Moodle – marking, grading				
	Write a formal email and business letter (following the given instructions in Moodle)	Submission in Moodle – marking, grading				
	Do a set of vocabulary development exercises provided by the lecturer (written assignment)	Peer assessment, classroom discussion				
full-time studies	Prepare a 5 minute presentation (PowerPoint + free speech) on a management related issue or problem (e.g., I as a future manager; My dream company; Human resource policy issues in my future company; Management style/ structure in my future company; Business culture specifics in my country etc.). The presentation shall - follow a formal presentation style and structure, including standard presentation phrases - contain professional vocabulary covered during this course (business, finance, communication, organizations, advertising etc.).	Presentation, discussion				
part-time						
pai t-time						

studies	
part-time	
studies with	
e -learning	
elements	

Structure of the study course:							
	Contact hours						
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	64	12	4	80	48	32	160
part-time studies							
part-time studies with e -learning elements							

### The evaluation of the study course learning outcomes:

Students shall:

- attend at least 70% of contact classes and take an active participation in classroom activities;
- complete successfully 4 independent work assignments (see *Independent work description* table) meeting the requirements for B2 level;
- deliver a successful presentation on one of the topics of this course (see *Independent work description* table for general requirements for the presentation) and participate in a discussion meeting the requirements for B2 level;
- pass interim test and final test.

The final grade for the course is formed by successful completion of the 4 above mentioned requirements, each of them constituting 25% of the total evaluation.

				Evaluation	criteria	
No.	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)
1.	Students know and understand management branch related terminology (e.g. international markets, human resources management, change management etc.) in English	Individual, pair and group work during classroom activities, test, examination	40-64% test questions answered and tasks completed correctly	65-84% test questions answered and tasks completed correctly	85-94% test questions answered and tasks completed correctly	95-100% test questions answered and tasks complete d correctly
2.	Students can apply business related terminology and business communication skills, including reading, speaking listening and writing skills to	Individual, pair and group work during classroom activities and discussions, test,	40-69% of discussion questions answered and activities	70-89% of discussion questions answered and activities	90-100% of discussion questions answered and activities	95-100% test questions and tasks complete

3.	communicate in English on management related issues in different communicative situations (telephone conversations, job interviews, business correspondence etc.)  Students can find the required	examination  Independent	completed using grammaticall y correct English and relevant business vocabulary 40-64% of the	completed using correct English	completed using grammaticall y correct English and relevant business vocabulary 85-94% of	d correctly
	information in English and analyse it independently for performing assignments and producing written and oral end products	work, presentation	written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	of the written and oral end product is performe d using grammati cally correct English and relevant business vocabular y
4.	Students can analyse management related cases and problems and support their opinion in English, applying the knowledge of terminology, acquired word stock and grammar	Case studies, classroom discussions, pair and group work, presentation	40-64% of the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	65-84% of the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	85-94% of the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	95-100% of the written and oral end product is performe d using grammati cally correct English and relevant business vocabular y
5.	Students can present their viewpoint, arguing and supporting it in line with business ethics and intercultural communication norms	Case studies, classroom discussions, presentation	40-64% of the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	65-84% of the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	85-94% of the written and oral end product is performed using grammaticall y correct English and relevant business vocabulary	95-100% of the written and oral end product is performe d using grammati cally correct English

			and
			relevant
			business
			vocabular
			у

Liter:	ature and information sources:		
	pulsory literature and information sources		
1.	Cotton D., Falvey D., Kent S., (2013). Market Leader. Intermediate. Business English Course Book. Pearson		
	Education Ltd.		
2.	Hughes, J., White, L. (2017). Business Result: Intermediate: Student's Book		
	and DVD. Oxford University Press.		
Addi	tional literature and information sources		
3.	Hughes, J., White, L. (2017). Business Result: Intermediate: Teacher's Book		
	and DVD. Oxford University Press.		
4.	Mascull.B (2017). Business Vocabulary in Use: Intermediate Book with		
	Answers: Self-Study and Classroom Use, 3rd Revised edition. Cambridge University Press.		
5.	Rodgers J. (2013). Market Leader. Intermediate. Business English. Practice File. Pearson Education Ltd.		
	r information sources		
6.	British Council's website for adult learners of English. [Accessed 14.11.2018.]. Available at:		
	http://learnenglish.britishcouncil.org		
7.	Internet news portal BBC News [Accessed 14.02.2018.]. Available at: http://www.bbc.co.uk/news		
8.	Online business information service about the EU. [Accessed 14.08.2018.]. Available at: www.eubusiness.com		

## **FINANCIAL MATHEMATICS**

Author of the course:	
Dr.oec., Adjunct Professor IngrīdaJakušonoka	
Credit points (Latvian):	ECTS credits:
4	6
Final evaluation form:	
Examination	
Study course prerequisites:	
Knowledge at the secondary school level.	
Study course aim:	
To provide students with the necessary knowledge, skills ar	d competence acquisition to make calculations of financial
transactions.	
Study course learning outcomes (knowledge, skills, compe	tences):

- 21. Know and understand the substance, methods and concepts of financial mathematics
- 22. Know the most important theoretical foundations of financial-commercial records
- 23. Able to apply the acquired knowledge in the practical use of financial algorithms
- 24. Able to conduct the analysis of financial transaction results, to draw up a loan repayment schedule, to calculate the future value of savings and deposits and transaction, deadlines, etc.
- 25. Able to express a well-argued and supported opinion, as well as able to defend it
- 26. Able to independently carry out calculations related to a financial transaction efficiency
- 27. Able to analyze the results obtained by calculations and make decisions

#### The required study course content to achieve the learning outcomes (Study course thematic plan):

- 1. The theoretical foundations of financial-commercial records. General concepts. Time factor in financial-commercial operations. The present and the future value of financial transactions.
- 2. Determination of future value. Basic algorithms of saving operations. Simple interest application scheme. The use of compound interest scheme.
- 3. Effective interest rate. The substance of effective interest rate and its application possibilities. Financial transaction comparison using the effective interest rate.
- 4. Determination of present value. Discounting operations, their substance. Mathematical discounting. Bank discount operations.
- 5. Determining the future and the present value using the financial tables. Financial functions of Excel, their application possibilities.
- 6. Payment flows. Payment flow types.
  - Financial rent. Irregular payment flows. Annuity. Prenumerando annuity and postnumerando annuity.
- 7. The impact of inflation in financial transactions. The substance of inflation and the need to evaluate it in commercial records. Inflation inclusion methods.
- 8. Loan repayment operations. Fixed and variable interest rates. Loan repayment methods. Loan repayment with the payments of equal size. Loan repayment with the payments of equal size amount.
- 9. Investment evaluation. Investment evaluation methods and the principles of their choice. Net present value method. Payback period method. Internal margin norm.
- 10. Calculations related to financial instruments (share calculations, bond calculations).

#### Study course calendar plan:

In view of the study group's/students' needs, interests, previous knowledge and the level of understanding, the plan can be adjusted in terms of the number of contact hours and the thematic sequence.

uujus	ted in terms of the number of contact hours and the thematic sequence.				
		Lecture contact hours (including seminars, discussions)			
No.	Торіс	- II (	5	Part-time	
		Full-time	Part-time	studies with	
		studies	studies	e-learning	
				elements*	
181.	The theoretical foundations of financial-commercial records. General	4	2	1	
	concepts.Time factor in financial-				
	commercial operations. The present and				
	the future value of financial transactions				
182.	Determination of future value. Basic algorithms of saving operations.	6	3	2	
	Simple interest application scheme. The use of compound interest scheme.				
3.3.	Effective interest rate. The substance of effective interest rate and its	2	1	1	
	application possibilities. Financial transaction comparison using the				
	effective interest rate.				
184.	Determination of present value. Discounting operations, their substance.	6	3	2	
	Mathematical discounting. Bank discount operations.				
185.	Determining the future and the present value using the financial tables.	4	2	1	
	Financial functions of Excel, their application possibilities.				
186.	Payment flows. Payment flow types.	4	2	1	
	Financial rent. Irregular payment flows. Annuity. Prenumerando annuity				
	and postnumerando annuity.				

## Study course calendar plan:

In view of the study group's/students' needs, interests, previous knowledge and the level of understanding, the plan can be adjusted in terms of the number of contact hours and the thematic sequence.

			Lecture contact hours (including seminars, discussions)			
No.	Торіс	Full-time studies	Part-time studies	Part-time studies with e-learning elements*		
187.	The impact of inflation in financial transactions. The substance of inflation and the need to evaluate it in commercial records. Inflation inclusion methods.	4	2	1		
188.	Loan repayment operations. Fixed and variable interest rates. Loan repayment methods. Loan repayment with the payments of equal size. Loan repayment with the payments of equal size of the basic amount.	6	3	1		
9.9.	Investment evaluation. Investment evaluation methods and the principles of their choice. Net present value method. Payback period method. Internal margin norm.	4	2	1		
190.	Calculations related to financial instruments (share calculations, bond calculations)	8	4	1		
	Total:	48	24	12		

<sup>\*</sup> If, in the program, the course is not available in this form, then these rows have to be highlighted with light gray color

Study	ent work description:	
form	Type of independent work	Form of control
	1. Practical work - acquiring the knowledge of financial mathematics algorithms for use in bank deposit operations by studying the identified sources of educational literature.	3 independent work assignments
	2. Practical work - acquiring the knowledge of financial mathematics algorithms for use in lending operations by studying the identified sources of educational literature.	3 quizzes
Full-time studies	3. Practical work - acquiring the knowledge of financial mathematics algorithms for use in security operations by studying the identified sources of educational literature.	
	Mandatory reading and/or audio and video material for listening/ watching brief description:	
	To study sources 1, 2 from the mandatory list of sources, source 1 from further reading list and sources 1, 2, 3, and 4 and from other sources of information list (Latvian laws and regulations) about the topics acquired during the course	
	1. Practical work - acquiring the knowledge of financial mathematics algorithms for use in bank deposit operations by studying the identified sources of educational literature.	2 independent work assignments;
	2. Practical work - acquiring the knowledge of financial mathematics algorithms for use in lending operations by studying the identified sources of educational literature.	2 quizzes
Part- time studies	3. Practical work - acquiring the knowledge of financial mathematics algorithms for use in security operations by studying the identified sources of educational literature.	
3244163	Mandatory reading and/or audio and video material for listening/ watching brief description:	
	To study sources 1, 2 from the mandatory list of sources, source 1 from further reading list and sources 1, 2, 3, and 4 and from other sources of information list (Latvian laws and regulations) about the topics acquired during the course	
Part-time	Practical work - acquiring the knowledge of financial mathematics algorithms for use	2 independent
studies	in bank deposit operations by studying the identified sources of educational literature.	work assignments;
with e- learning	2. Practical work - acquiring the knowledge of financial mathematics algorithms for use	2 quizzes
elements	in lending operations by studying the identified sources of educational literature.	

3. Practical work - acquiring the knowledge of financial mathematics algorithms for use in security operations by studying the identified sources of educational literature.

Mandatory reading and/or audio and video material for listening/watching brief description:

To watch video lectures and complete the tasks given during the lecture. To study sources 1, 2 from the mandatory list of sources, source 1 from further reading list and sources 1, 2, 3, and 4 and from other sources of information list (Latvian laws and regulations) about the topics acquired during the course

Structure of the st	Structure of the study course:						
		Contact ho		Mandatory			
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	work and/or audio hou (number of material		Total hours of the course
Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

#### **Evaluation of the study course learning outcomes:**

The final evaluation of the course for **full-time students** is formed from completed **three** independent work assignments, **three** quizzes passed, active participation in discussions during the classes, lecture attendance (at least 70% of the classes must be attended) and passed exam covering the studied topics of the course;

The final evaluation of the course for **part-time students** is formed from completed **two** independent work assignments, **two** quizzes passed, active participation in discussions during the classes, lecture attendance (at least 70% of the classes must be attended) and passed exam covering the studied topics of the course;

The final evaluation of the course for part-time students with e-learning elements is formed from completed two independent work assignments, two quizzes passed, active participation in discussions during the classes, lecture attendance and passed exam covering the studied topics of the course;

				Evaluat	tion criteria	
N	Lograina outcomo	Evaluation	Minimum level	Average level	High level	Excellent level (10)
0.	Learning outcome:	method/s	(from 40% to	(from 65% to	(from 85% to	(from 95% to
			64%)	84%)	94%)	100%)
1.	Know and	Independent	Know the most	Know the	Know the	Know and
	understand the	assignment,	important	methods and	methods,	understand the
	substance, methods	quiz	methods and	concepts of	concepts and	methods, concepts
	and concepts of		concepts of	financial	meaning of	and meaning of
	financial		financial	mathematics	financial	financial
	mathematics		mathematics		mathematics in	mathematics in
					financial	financial
					transactions	transactions
2.	Know the most	Practical	Partly know the	Know the	Familiar with	Have a good grasp
	important theoretical	work,	theoretical	theoretical	and able to	of the theoretical
	foundations of	quiz	foundations of	issues of	explain the	foundations of
	financial-commercial		financial-	financial-	theoretical	financial-
	records		commercial	commercial	foundations of	commercial
			records	records	financial-	records

					commercial	
3.	Able to apply the acquired knowledge in the practical use of financial algorithms	Practical work, individual assignment	Fragmented knowledge of financial algorithms in practical use	Able to apply knowledge of financial algorithms in practical use, but there are errors in calculations	Able to apply the knowledge in the practical use of financial algorithms	Freely able to apply the acquired knowledge in the practical use of financial algorithms
4.	Able to conduct the analysis of financial transaction results, to draw up a loan repayment schedule, to calculate the future value of savings and deposits and transaction, deadlines, etc.	Independent work, discussion, quiz	Able to carry out a financial transaction analysis of the results, but there are errors in schedules and other calculations	Able to independently apply knowledge in relation to the analysis of financial transaction results, to draw up a loan repayment schedule	Able to apply the acquired knowledge in conducting the analysis of financial transaction results, to draw up a loan repayment schedule, to calculate the future value of savings and deposits	Able to apply the acquired knowledge professionally in conducting the analysis of financial transaction results, to draw up a loan repayment schedule, to calculate the future value of savings and deposits
5.	Able to express a well-argued and supported opinion, as well as able to defend it	Discussion	Able to express opinion, but struggle to support and defend it	Able to express a well-argued opinion, but have difficulties to defend it with arguments	Able to express a well-argued opinion, discuss and defend it	Able to express well-argued and supported opinion, as well as discuss and defend it
6.	Able to independently carry out calculations related to a financial transaction efficiency	Independent assignment, quiz	Able to carry out calculations related to a financial transaction efficiency, but with errors	There are difficulties observed to independently carry out calculations related to a financial transaction efficiency	Able to independently carry out calculations related to a financial transaction efficiency	Able to independently carry out calculations related to a financial transaction efficiency, analyze
7.	Able to analyze the results obtained by calculations and make decisions	Independent work, discussion, quiz	Insufficient ability to analyze and evaluate the obtained results and make decisions	Able to analyze and evaluate the obtained results and make decisions, however, there are difficulties in problem identification and in the use of research methods	Able to independently analyze and evaluate the obtained results and make decisions, identify problems and, using various research methods, find possible solutions	Able to independently analyze and evaluate the obtained results and make decisions, observe problems and, using various research methods, find solutions

Liter	ature and other sources of information:					
Man	Mandatory literature and information sources					
1.	KathyTannous, W., Brown, R.L., Zima, P., Kopp. S. (2013). Mathematics of Finance. McGraw-Hill, Australia,.					
2.	Capinski M., Zastawniak T. (2011). Mathematics for finance. London, New-York, Springer.					
3.	Buiķis M. (2002) Finanšumatemātika. Rīga, RSEBAA.					
4.	Шиловская, Н. А. (2018). Финансоваяматематика :учебник и практикумдля СПО / Н. А. Шиловская. — 2-е					
	изд., испр. идоп. М., ИздательствоЮрайт.					
Furt	her reading					
1.	Apsītis, Ģ., Aščuks,I.,Cērps, U., Kokorevičs, G., Ozols,Ģ.,Sedlenieks, A., Zuļģis H. (2006). Vērtspapīrutirguszinības /					
	Otraispapild.izd. R.: Jumava, 222 lpp.					
2.	Dokuchaev, N. (2007). Mathematical Finance: chore theory, problems and statistical algorithms.London and New					
	York, Reutledge.					
3.	Коптева,Н.В., Семенов, С.П. Финансоваяматематика.					
	Электроноеучебноепособие./http://irbis.asu.ru/mmc/econ/u_finmath/pril5.ru.shtml.					
4.	Ross, S.M. (2011). An Elementary Introduction to Mathematical Finance. Cambridge University Press					
Othe	er sources of information					
1.	Finanšuinstrumentutirguslikums. (20.11.2003) Electronic resource. Available: https://likumi.lv/doc.php?id=81995					
2.	Finanšu un kapitālutirguskomisijasnormatīvieakti. Electronic resource. Available: /http://www.fktk.lv/lv/tiesibu-					
	akti/kreditiestades/fktk-izdotie-noteikumi/parskatu-sagatavosana.html					
3.	Žurnāls <i>Bilance:grāmatvedība, likumdošana, finanses:</i> žurnāls par grāmatvedību, likumdošanu un finansēm. Rīga:					
	Lietišķāsinformācijasdienests. ISSN 1407-5709					
4.	iFinanses: [žurnāls]. Rīga: SIA IzdevniecībaiŽurnāls					

## **INNOVATION ECONOMICS**

Author/s of the course:	
Adjunct lecturer, Mag.oec. Vita Brakovska	
Credit points (Latvian):	ECTS credits:
4	6
Final evaluation form:	
Examination	
Study course prerequisites:	
Management, Research Organization, Microeconomics, M	acroeconomics
Study course aim:	
Provide the students with the necessary in-depth knowledge	e and skills (competencies) about innovation as a process of

#### various forms of economy

#### Study course learning outcomes (knowledge, skills, competences):

- 1. Understand the concept, the substance and the role of innovation in a company.
- 2. Know about the available innovation support tools (grant programs, etc.) in Latvia.
- 3. Able to provide an evaluative review of the innovation processes in the country and in the company/organization represented by the student.
- 4. Able to use creative thinking techniques that focus on strengthening the competitiveness of the company.

#### The required study course content to achieve the learning outcomes (Study course thematic plan):

- 1. The concept of creativity and innovation and the practical aspects of strengthening the competitiveness of the company
- 2. My and the team's role in the formation and development of innovation as a process
- 3. Interdisciplinary collaboration for the future solution development and positioning
- 4. The practical aspects of new product development and commercialization
- 5. Innovation culture building in an economy
- 6. Innovation support tools and structures in Latvia
- 7. Creative features of the modern, low-budget marketing
- 8. Practical aspects of the protection of business ideas
- 9. Business model as a modern and effective planning tool
- 10. Social entrepreneurship as a viable business model in Latvian regions

#### Study course calendar plan:

In view of the study group's/students' needs, interests, previous knowledge and the level of understanding, the plan can be adjusted in terms of the number of contact hours and the thematic sequence.

		Lecture contact hours (including seminars, discussions)				
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e- learning elements*		
1.	The concept of creativity and innovation and the practical aspects strengthening the competitiveness of the company	4	2	1		
2.	My and the team's role in the formation and development of innovation as a process in a company	6	3	1		
3.	Interdisciplinary collaboration for the future solution development and positioning	4	2	1		
4.	The practical aspects of new product development and commercialization	4	2	2		
5.	Innovation culture building in a company	4	1	1		
6.	Innovation support tools and structures in Latvia	4	2	1		
7.	Creative features of the modern, low-budget marketing	6	3	1		
8.	Practical aspects of the protection of business ideas	6	3	1		
9.	Business model as a modern and effective planning tool	6	3	2		
10.	Social entrepreneurship as a viable business model in Latvian regions	4	3	1		
	Total:	48	24	12		

## **Independent work description:**

Study form	Type of independent work	Form of control
Full-time studies	<ol> <li>Innovation process, its formation</li> <li>Innovation processes in the country and in a company</li> <li>Available innovation support tools in Latvia</li> <li>Social entrepreneurship</li> <li>Independently read sources 1, 2, 3 and 5 from the mandatory list of sources and to prepare a report on the discussion of innovation as a process and an innovation support offer</li> </ol>	Group work presentations, discussion, test - a 10-minute quiz, an essay, a special-format presentation, exam
Part-time studies	1. Innovation process, its formation 2. Innovation processes in the country and in a company 3. Available innovation support tools in Latvia 4. Social entrepreneurship Independently read sources 1, 2, 3 and 5 from the mandatory list of sources and to prepare a report on the discussion of innovation as a process and an innovation support offer	Group work presentations, discussion, test - a 10-minute quiz, an essay, a special-format presentation, exam
Part-time studies with e-learning elements	<ol> <li>Innovation process, its formation</li> <li>Innovation processes in the country and in a company</li> <li>Available innovation support tools in Latvia</li> <li>Social entrepreneurship</li> <li>Independently read sources 1, 2, 3 and 5 from the mandatory list of sources and to prepare a report on the discussion of innovation as a process and an innovation support offer</li> </ol>	Essay, independent work, exam

Structure of the study course:							
		Contact ho		Mandatory			
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independe nt work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Part-time studies with e-learning elements	12	16	4	32	64	64	160

## **Evaluation of the study course learning outcomes:**

During the study course, 1 quiz and 1 test have to be passed, a group presentation has to be made with participation in discussions, at least 70% of the lectures have to be attended and the exam passed. The final grade of the course is formed as the mean of combined average grades for the assignments described above and the exam.

Part-time students with e-learning elements have to write an essay, prepare an individual work assignment and pass the exam.

	Learning outcome:	Evaluation method/s	Evaluation criteria				
No.			Minimum	Average level	High level	Excellent level	
			level	(from 65% to	(from 85% to	(10)	
			(from 40% to	84%)	94%)	(from 95% to	
			64%)			100%)	
1.	Understand the concept,	Quiz	40-64% of	65-84% of quiz	85-94% of	95- 100% of	
	the substance and the role		quiz questions	questions are	quiz questions	quiz questions	
	of innovation in a company.		are answered	answered	are answered	are answered	
			correctly	correctly	correctly	correctly	

2.	Know about the available innovation support tools (grant programs, etc.) in Latvia.	Independent work	Know some available innovation support tools in Latvia	Know about the available innovation support tools in Latvia	Know about the available innovation support tools in Latvia and their use	Know about the available innovation support tools in Latvia and the EU and their use
3.	Able to provide an evaluative review of the innovation processes in the country and in the company/organization represented by the student	Essay	Able to provide a general review of the innovation processes in the country and in the company/orga nization represented by the student	Able to provide a review of the innovation processes in the country and in the company represented by the student, but there is a lack of in-depth analysis	Able to provide a review of the innovation processes in the country and in the company represented by the student	Able to give an overview and to offer practical and innovative proposals for improvement
4.	Able to use creative thinking methods that focus on strengthening the competitiveness of the company	Practical work in teams and the presentation of results	Able to use the methods of creative thinking, but it is difficult to present possible solutions	Able to use the methods of creative thinking	Excellent use of creative thinking methods	Able to use the methods of creative thinking to offer new solutions

	rature and other sources of information:
1.	datory literature and information sources  Whittington D. (2018). Digital Innovation and Entrepreneurship. Cambridge: Cambridge University Press.
2.	Govindarajan V., Trimble Ch. (2013). Beyond the Idea: How to Execute Innovation in Any Organization. New York:
۷.	St. Martin, s Press.
3.	Ilgspējīga attīstība un sociālās inovācijas (2018). Rīga: LU Akadēmiskais apgāds
4.	Krippendorff, K. (2019). Driving Innovation from Within: A Guide for Internal Entrepreneurs. USA: Columbia University Press.
5.	Kuratko, D.F., Goldsby, M.G., Hornsby, J.S. (2018). Corporate Innovation. 1st Edition.
	UK: Routledge
6.	Rafinejad, D. (2017). Sustainable Product Innovation: Entrepreneurship for Human Well-being. J. Ross Publishing.
Furt	her reading
1.	Ābeltiņa A. (2008). Inovācijas – XXI gadsimta fenomens. Rīga: Turība
2.	Banks, K. (2016). Social Entrepreneurship and Innovation: International Case Studies and Practice. UK: Kogan Page
3.	Boļšakovs S. (2008). <i>Inovatīvā darbība</i> . Rīga: Jumava
4.	Dodgson M.&Gann D. (2010). Innovation: A Very Short Introduction. UK: Oxford University Press
5.	Lazzeretti L. (2013). Creative Industries and Innovation in Europe. UK: Routledge
6.	Wang B. (2017). Creativity and Data Marketing A practical guide to data innovation. UK: Kogan Page
Oth	er sources of information
1.	European innovation scoreboard. Electronic source [30.08.2019]. Available at: <a href="https://ec.europa.eu/growth/industry/innovation/facts-figures/scoreboards">https://ec.europa.eu/growth/industry/innovation/facts-figures/scoreboards</a> en
2.	Innovation Economics. Electronic source [30.08.2019]. Available at: <a href="http://www.innovationeconomics.net/">http://www.innovationeconomics.net/</a>
3.	LR Centrālā statistikas pārvalde. Elektroniskais resurss [30.08.2019]. Pieejams: www.csb.gov.lv
4.	Understanding the Innovation Economy. Electronic source [30.08.2019]. Available at: https://philmckinney.com/understanding-innovation-economy-impact-world/ [skat. 30.08.2019]
5.	Žurnāls "Innovations and Technologies News". Elektroniskais resurss [30.08.2019]. Pieejams:

ı	httn://	/innovat	tions	line.com/	/data3/
	HLLD://	HIHOVa	LIUHS	mie.com/	uatas/

### **Cross-cultural Communication (Master - 6 ECTS)**

Author/s of Study course:					
Larisa Turuševa, Dr. paed., assoc., prof.					
Credits (Latvian)	Credit score in the ECTS system:				
4	6				
Test form:					
Examination					
Study course prerequisites:					
Management theories					
Course objectives are:					
Promote the development of master students' competence	e in applied communication in the context of globalisation,				

enhancing the master student's self-cognitive abilities in creative intercultural dialogue, as well as the holistic perception of essence in the interaction process. Provide a practical basis for effective partnership in a globalised environment.

### Course outcomes (knowledge, skills, competencies):

- Understands concepts in the communication area
- Understands the difference in communication between different cultures
- Knows the challenges in intercultural communication
- Knows intercultural leadership concepts and fundamentals
- Knows intercultural communication risks and their management
- Understands behavioural/cultural/tradition norms for different cultures
- Is able to communicate successfully in international environment
- Can find the required information independently and analyse it for solving a problem

#### The content of the study course required to attain the results of the study (thematic plan of the course):

191. Stereotypes. Understanding of intercultural divergence and diversity.

	192.	Other hierarchies, individualism, age, women and men roles, families, distance issues.
	193.	Multiplicity of communication. The techniques of persuasion and influence across cultures.
	194.	Different cultures' attitude to time.
	195.	Tact and sensitivity in regards of religion, success and priorities.
Ì	196.	Decision making Meetings, conversations, presentations.

## Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

Lecture hours (incl. seminars, discussion)					
No.	Topic	full-time studies	full-time studies	part-time studies with e- learning elements*	
1.	Stereotypes. Understanding of intercultural divergence and diversity.	6			
2.	Other hierarchies, individualism, age, women and men roles, families, distance issues.	6			
3.	Multiplicity of communication. The techniques of persuasion and influence across cultures.	4			
4.	Different cultures' attitude to time.	12			
5.	Tact and sensitivity in regards of religion, success and priorities.	8			
6.	Decision making Meetings, conversations, presentations.	12			
	Total:	48			

Description of	of the independent tasks:							
Study form	Type of independent assignment  Type of control							
	Collect information on at least 3 different management types in the international environment	Presentation						
	Analyse the differences in communication in three different cultures (time, woman, hierarchy, etc.)	Presentation						
	To do Moodle test and analyse one's own mistakes.	Independent assignment						
	Preparation and delivering of a presentation related to the study field of the course	Presentation						
Full-time studies	Compulsory literature:  1. International Journal of Communication. (retrieved 27.07.2019).  Available at: http://ijoc.org.  2. DuPraw M. E. and Axner M. Working on Common Cross-cultural Communication Challenges. Toward a More Perfect Union in an Age of Diversity. (Retrieved on 29.08.2019)  http://www.pbs.org/ampu/crosscult.html  3. Lewis R. (2006). When Cultures Collede: leading across cultures.							
	3rd ed.,. ISBN -13. 9781904838029.  4. Cross-Cultural Communication   InterNations Magazine. (Retrieved on 29.08.2019) https://www.internations.org/magazine/11-cross-cultural-communication 5. Thill J., Courtland B. (2007). Excellence in business communication. Upper Saddle River, N.J.: Pearson Prentice Hall. 2007-1 vol. (split pagination). ISBN: 0131870769.  6. Cross-Cultural Communication. Communication Journals. (Retrieved on 9.08.2019) www.questia.com/library/p436938/cross-							

cultural-communication

- 7. Finnegan R. (2002). *Communicating. The multiple modes of human* interconnection. London and New York: Routledge, 2002. 306 pp. ISBN: 0-415
- 8. FitzPatrick L., Valskov K. and Mounter P. *Internal Communications*. (2014). A manual for practitioners. London: Kogan Page. 2014.272 pp. ISBN13: 9780749469320

Study course or	Study course organisation and the volume of the course:							
		Contact hou		Compulsory				
Study form	Lecture hours (incl. seminars, discussion)	Consultations, guest lectures, conferences, study tours, applied games, etc.	Final Test (exam, test, defence)	Total	Individual work hours	reading and/or audio and video material listening/watc hing	Total course credit hours	
Full-time	48	12	4	64	64	32	160	

## Course acquisition requirements and evaluation of results:

- At least 70% of class attendance, performing practical tasks, analysing own and team's performance and progress
- 4 independent tasks successfully completed (see "Description of the independent tasks")
- Successfully fulfilled Moodle test
- Successful exam (presentation on selected topic, related to course)

				Evaluatio	on criteria	
No.	Learning outcomes	Evaluation method	Minimal level (from 40% to 64%)	Intermediate level (from 65% to 84%)	High level (from 85% to 94%)	with distinction (from 95% to 100%)
1.	Understands concepts in the communication area	Theory knowledge test	40-69% test questions and tasks completed correctly	70-89% test questions and tasks completed correctly	90-100% test questions and tasks completed correctly	Knows and understands concepts in the communication area
2.	Understands the difference in communication between different cultures	Theory knowledge test	40-69% test questions and tasks completed correctly	70-89% test questions and tasks completed correctly	90-100% test questions and tasks completed correctly	knows and understands the difference in communication between different cultures
3.	Knows the challenges in intercultural communication	Theory knowledge test	40-69% test questions and tasks completed correctly	70-89% test questions and tasks completed correctly	90-100% test questions and tasks completed correctly	Knows the challenges in intercultural communication
4.	Knows intercultural leadership concepts and fundamentals	Theory knowledge test	40-69% test questions and tasks completed correctly	70-89% test questions and tasks completed correctly	90-100% test questions and tasks completed correctly	Knows and understands intercultural management concepts and principles
5.	Knows intercultural communication risks and their management	Theory knowledge test	40-69% test questions and tasks completed correctly	70-89% test questions and tasks completed	90-100% test questions and tasks completed	Knows and understands intercultural communication

				correctly	correctly	risks and their management
6.	Understands behavioural/cultural/tr adition norms for different cultures	Theory knowledge test	40-69% test questions and tasks completed correctly	70-89% test questions and tasks completed correctly	90-100% test questions and tasks completed correctly	Manages and understands behavioral/cultu ral/tradition norms for different cultures and knows how to use own knowledge in business relationship
7.	Is able to communicate successfully in international environment	Classroom discussion	Minimal skill to argue about intercultural communication issues	Can discuss legal issues, however there are difficulties to support one's own opinion with arguments	Is able to argue in the debate on intercultural communicatio n issues	Can demonstrate the understanding of the key concepts and rules of communication
8.	Can find the required information independently and analyse it for solving a problem	Independent homework. Results summary in a written report	Minimal ability to find the necessary information independently, minimal use of information obtained	Can find the required information independently, but cannot demonstrate a deep understanding about using the obtained information; there are difficulties to analyse information independently	Can select and analyse the required information independently in order to find an answer to complex and specific questions	Can find the required information independently and analyse it for solving a problem
9.	Is able to analyse the situation in the field of intercultural communication and solves problems independently.	Independent homework.	Minimal understanding of the situation analysed, there are difficulties in identifying problems	Can independently identify the problems in intercultural communicatio n, but lacks deep understanding of the problem	Is able to identify the problems of intercultural communication n independently, able to demonstrate deep understanding of the problem, can find ways to solve problems	Is able to analyse the situation in the field of intercultural communication and solves problems independently.

1.	International Journal of Communication. (retrieved 27.07.2019). Available at: http://ijoc.org.
2.	DuPraw M. E. and Axner M. Working on Common Cross-cultural Communication Challenges. Toward a More Perfect
	Union in an Age of Diversity. (Retrieved on 29.08.2019) http://www.pbs.org/ampu/crosscult.html
3.	Lewis R. (2006). When Cultures Collede: leading across cultures. 3rd ed., ISBN -13. 9781904838029.
4.	Cross-Cultural Communication   InterNations Magazine. (Retrieved on 29.08.2019)
	https://www.internations.org/magazine/11-cross-cultural-communication
5.	Thill J., Courtland B. (2007). Excellence in business communication. Upper Saddle River, N.J.: Pearson Prentice Hall.
	2007-1 vol. (split pagination). ISBN: 0131870769.
6.	Cross-Cultural Communication. Communication Journals. (Retrieved on 9.08.2019)
	www.questia.com/library/p436938/cross-cultural-communication
7.	Finnegan R. Communicating. (2002). The multiple modes of human interconnection. London and New York: Routledge,
	2002. 306 pp. ISBN: 0-415
8.	FitzPatrick L., Valskov K. and Mounter P. <i>Internal Communications</i> . (2014). A manual for practitioners. London: Kogan
	Page. 2014.272 pp. ISBN13: 9780749469320
9.	Warren T. (2017). Cross-cultural communication. London and New York: Routledge
Reco	mmended literature
1.	Multicultural Communication and the Process of Globalisation. (2003). Proceedings of the International Scientific
	Conference 25 - 26 April 2003. LLU: Jelgava, 2003. ISBN: 9984-596-73-7.
2.	Smith S. (2004). Business Communication Strategies in the International Business World - Brattleboro. Pro Lingua
	Associates. 247 pp. ISBN: 0-86647-314-9.
3.	The Cambridge Business English Dictionary. (2011). Cambridge University. ISBN: 0-86647-314-9.
Othe	r sources of information
1.	Advanced Communication Skills. (2010). MTD Training-Book Boon. 58 pp. ISBN-13:9788776816612.
2.	Dahl Ø., Jensen I., Nynäs P. (2006). Bridges of understanding perspectives of Intercultural communication. Oslo
	Academic Press. 7-21 pp. ISBN: 8274772695, 9788274772694.
3.	Duck S., McMahan D. (2009). The basics of communication: a relational perspective. London: Sage1 vol. Dal. Pag. ISBN: 9781412941532 (pbk.)

International Journal of Communication. (retrieved 27.05.2018). Available at: http://ijoc.org.

MSG (retrieved 27.08.2019.), available at: http://www.managementstudyguide.com/business\_communication.html

# Intellectual property rights

Auth	or/s of the course:					
Mg.iu	Mg.iur., Assistant Professor Inese Stankeviča					
Credi	t points (Latvian):	ECTS credits:				
4		6				
Final	evaluation form:					
Exam	ination					
Study	y course prerequisites:					
-						
Study	y course aim:					
To pr	ovide basic understanding in the area of intellectual pr	operty rights protection.				
Study	course learning outcomes (knowledge, skills, compe	tences):				
1	L. Know the basic concepts in the area of intellectual	property rights protection.				
2	2. Understand the difference between industrial prop	perty and copyright.				
3	3. Able to discuss the subject, express and support th	eir opinion and present it.				
4	4. Able to extract and analyze information necessary	for the projects.				
The r	equired study course content to achieve the learning	outcomes (Study course thematic plan):				
1.	The protection of intellectual property – an introduct	ion.				
2.	The protection of intellectual property – an introduct	ion.				
3.	Trademarks, an introduction.					
4.	Trademarks, an introduction.					
5.	5. Copyright. Protected work, unprotected work, copyright owners.					
6.	Copyright. Author's personal and proprietary rights, the essence of exception rights.					
7.	The rights of work use. Copyright restrictions.					
8.	Rights related to copyright. Collective management o	· · · · · · ·				
9.	Seminar – how do I observe on a daily basis the intell	ectual property rights and protected objects.				
10.	Copyright and tattoos. Copyright and graffiti.					
11	Ouiz					

# Study course calendar plan:

In view of the study group's/students' needs, interests, previous knowledge and the level of understanding, the plan can be adjusted in terms of the number of contact hours and the thematic sequence.

		Lecture contact hours (including seminars, discussions)			
No.	Topic	full-time studies	part-time studies	part-time studies with e- learning elements*	
197.	The protection of intellectual property – an	8			
	introduction				
198.	Trademarks, an introduction.	8			
199.	Copyright. Author's personal and proprietary	8			
	rights, the essence of exemption.				
200.	The rights of work use. Copyright	8			
	restrictions.				
201.	Rights related to copyright. Collective	8			
	management organizations of proprietary				
	rights.				
202.	Seminars.	8			
	Total:	48			

Independent work description:						
Study form	Type of independent work	Form of control				
	1. How do I observe the intellectual property in everyday life? Is intellectual property and its protection important and should it be	Independent work, discussion.				
	<ul><li>protected?</li><li>2. How a trade mark can be protected unlike a copyrighted work?</li><li>3. Laws and regulations include different terminology with regard to</li></ul>	Independent home work.				
Full-time studies	the intellectual property area. Perform a law and regulation analysis and a summary of these terms, as well as add your own recommendations.	Independent work or group work, 2-3 students.				
Studies	4. How do companies can safeguard and protect their intellectual property – trademarks, patents, copyright, computer programs? Conduct research on a company, by showing and analyzing the existing and potential IP property protection. Pay attention to whether what could be protected in the company is indeed protected or is not. If not, what are the reasons (not the knowledge in order to do this, inadequate law and regulation framework, etc.).	Presentation, report. Group work.				

Structure of the	Structure of the study course:						
	Contact hours				Mandatory		
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course
Full-time	48	12	4	64	64	32	160
Part-time							
Part-time studies with e-learning elements							

# **Evaluation of the study course learning outcomes:**

Students successfully complete all independent work assignments and pass the exam. The final grade for the course is the mean of combined average grades for the independent work assignments and the exam.

			Evaluation criteria				
No.	Learning outcome:	Evaluation method/s	Minimum level (from 40% to 64%)	Average level (from 65% to 84%)	High level (from 85% to 94%)	Excellent level (10) (from 95% to 100%)	
1.	Know the basic concepts in the area of intellectual property rights protection.	Examination Independent work	Understand the essence of the basic terms	Understand the nature of intellectual property rights, but it is difficult to distinguish types of intel. property rights	Understand the nature of intellectual property rights and are able to forcefully tell you about each of the types of rights, give examples	Understand the nature of intellectual property rights on such a level that are able to explain it to others and to participate in discussions with arguments	
2.	Understand the difference between industrial property and copyright.	Examination Independent work	Able to understand the differences between copyright and industrial property, but sometimes, however, comparisons are incorrect	Able to understand the differences between copyright and industrial property, but may have difficulty with the application of the knowledge in practice	Able to understand the differences between copyright and industrial property	Able to understand the differences between copyright and industrial property, as well as explain the differences and provide examples	
3.	Able to extract and analyze information necessary for the projects.	Examination Independent work Presentation	Know and understand, where and how to find information and seek further legal assistance, but sometimes these skills are used incorrectly	Know and understand, where and how to find information and seek further legal assistance, however, interpret the results with difficulty	Know and understand, where and how to find information and seek further legal assistance, able to interpret and understand the suggested results	Know and understand, where and how to find information and seek further legal assistance, evaluate offers, as well as, if necessary, to make additions to and improve them	
4.	Able to discuss the subject, express and support their opinion and present it.	Group work Presentation Discussion	Able to discuss only the basic questions	Able to discuss only the basic questions	Able to provide arguments to discuss the main issues in	Able to provide arguments to discuss the	

intellectual inte property property rights right difficulty supports info	the area of intellectual property rights hts, but it is ficult to find poporting ormation guments)	basic issues in the area of intellectual property rights, make suggestions for solving problems
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	ature and other sources of information:						
Man	datory literature and information sources						
1.	Karapapa, S., McDonagh, L., Norman, H. (2019). Intellectual Property Law. Oxford University Press.						
2.	Osborn, L.S. (2019). 3D Printing and Intellectual Property. Cambridge University Press.						
3.	Ward, M. (2019). Straightforward Guide To Intellectual Property And The Law. Straightforward Publishing.						
4.	World Intellectual Property Organization. Electronic resource [viewed on 25.09.2019]. Available: <a href="https://www.wipo.int">www.wipo.int</a>						
Furth	ner reading						
1.	Autortiesību likums. Electronic resource [viewed on 25.09.2019]. Available: https://likumi.lv/doc.php?id=5138						
	Bernes konvencija par literatūras un mākslas darbu aizsardzību. Electronic resource [viewed on 25.09.2019].						
	Available: https://likumi.lv/ta/lv/starptautiskie-ligumi/id/5						
2.	Patentu likums. Electronic resource [viewed on 25.09.2019]. Available: https://likumi.lv/doc.php?id=153574						
3.	Likums par preču zīmēm un ģeogrāfiskās izcelsmes norādēm. Electronic resource [viewed on 25.09.2019]. Available:						
	https://likumi.lv/doc.php?id=18863						
4.	Rome Convention for the Protection of Performers, Producers of Phonograms and Broadcasting Organisations.						
	Electronic source [25.09.2019.]. Available at:https://www.wipo.int/treaties/en/ip/rome/						
Othe	r sources of information						
1.	Pētersone, Z. (2013). Intelektuālā īpašuma civiltiesiskās aizsardzības līdzekļi. Tiesu namu aģentūra, Rīga.						
2.	Autortiesības. Rokasgrāmata. (1997). Sorosa fonds Latvija, Izdevniecība AGB, Rīga.						
3.	Ovena, L. (2017). Literāro darbu autortiesības un licencēšana, Zvaigzne ABC, Rīga.						
4.	Autortiesību kolektīvā pārvaldījuma likums. Electronic resource [viewed on 25.09.2019]. Available:						
	https://likumi.lv/doc.php?id=291146						
5.	Rozenfelds, J. Intelektuālais īpašums. Zvaigzne ABC, Riga.						

## **BUSINESS VALUE MANAGEMENT**

Aut	Author/-s of the study course:				
Ass	ociate Professor, Dr.oec., Jelena Titko				
Cre	dits (Latvian):	ECTS:			
4		6			
Fina	al evaluation form:				
Exa	m				
Stu	dy course prerequisites:				
Cor	porate Finance Management				
Stu	dy course aim:				
То	provide students with knowledge, skills and competer	nces in the field of business value management.			
Stu	dy course learning outcomes ( Knowledge, Skills, Cor	npetencies):			
1. L	Inderstands the core of the value-related concepts.				
2. L	Inderstands the principles of valuation fundamental a	pproaches.			
3. Is	s able to apply valuation techniques to perform busing	ess valuation.			
4. Is	s able to determine cost of capital.				
5. Is	s able to discuss value-related issues in well-argued m	anner.			
Stu	dy course thematic plan:				
1	Concept of Value and Value-based management (VE	:M)			
2	Valuation process: principles, stages, main approaches				
3	Techniques within the Asset approach to business valuation				
4	Techniques within the Income approach to business valuation				
5	Techniques within the Market approach to business	valuation			
6	Cost of capital				
7	Value creation				

Study	course calendar plan:			
		Lecture contact	hours (incl. sem	ninars, discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements
		studies	studies	-learning elements
203.	Concept of Value and Value-based Management (VBM)	4		
204.	Valuation process: principles, stages, main approaches	4		
205.	Techniques within the Asset approach to business valuation  • Net Adjusted Asset method	8		
	Other Asset approach methods			
206.	Techniques within the Income approach to business valuation  • Discounted Cash Flow (DCF) method  • Capitalization of income method	8		
207.	Techniques within the Market approach to business valuation  • Guideline public company method	8		
200	Guideline company transactions method	8		
208.	Cost of capital Cost of equity Cost of debt	8		
209.	Value creation	8		
	Total:	48		

Independent v	work description:	
Study form	Type of independent work	Form of control
full-time studies	Content analysis of the value- related text information     Compulsory literature: At least 10 scientific papers available in EBSCO data basis devoted to the value-related issues	Individual home task
	2. Cost of equity calculation, applying Capital Asset Pricing	

Model (CAPM)		Individual home task
Compulsory literature:	No. 4	
Additional literature: N	lo. 3	
Other information sou	rces: No. 1	
3. Cost of capital calcu	ation, applying build-up approach	Presentation
Compulsory literature	: No. 6	In-class reporting
4. Investigation of valu	e drivers in the selected industry/field;	Group work
Creating Balanced So	corecard	Presentation
Compulsory literature	: No. 1	In-class reporting
Additional literature: I	No. 1, No. 2, No. 4, No. 5	

Structure of the study course:								
	Contact hours							
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours	
full-time studies	48	12	4	64	64	32	160	

The evaluation of the study course learning outcomes:							
		- , ,;		Evalua	tion criteria		
No.	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)	
1	Understands	Tests	Understands	Understands the	Understands the	Understands the	
	the core of the value-related concepts	Exam	the meaning of basic terms	value-related concepts, but has some difficulties to discuss about	core of the concepts and is able to discuss about in a well- argued manner	value-related concepts at the leve to be able to explain them to others	
2	Understands the principles of valuation fundamental approaches	Tests Exam	Understands the basic principles	Understands the principles, but has some difficulties to discuss about	Understands the principles and is able to discuss about in a well- argued manner	Understands the principles of valuation fundamentals at the level to be able to explain them to others	
3	Is able to apply valuation techniques to perform business	Tests Exam	Is able to apply basic valuation techniques, but sometimes has difficulties to	Is able to apply valuation techniques, but has some difficulties to	Is able to apply various valuation techniques and interpret the	Is able to apply various valuation techniques, interprethe results and suggest application	

	valuation		apply them properly	interpret the results	results	improvements
4	Is able to determine cost of capital	Tests Exam	Is able to apply basic techniques to determine cost of capital, but sometimes has difficulties to apply them properly	Is able to apply various techniques to determine cost of capital, but has some difficulties to interpret the results	Is able to apply various techniques to determine cost of capital and interpret the results	Is able to apply various techniques to determine cost of capital, interpret the results and suggest application improvements
5	Is able to discuss value- related issues in well-argued manner	Group work Presentation Discussion	Is able to discuss only basic value- related issues	Is able to discuss value-related issues, but has some difficulties to find arguments	Is able to discuss value-related issues in well- argued manner	Is able to discuss value-related issues and suggest to solve problems

Lit	erature and information sources:
Co	ompulsory literature and information sources
1	Koller, T., Goedhart, M. & Wessels, D. (2015). <i>Measuring and Managing the Value of Companies</i> . 6 <sup>th</sup> ed. Hoboken, New Jersey: John Wiley & Sons, Inc.
2	Koller, T., Goedhart, M. & Wessels, D. (2015). Step-by-Step Exercises and Tests to Help You Master Valuation. Hoboken, New Jersey: John Wiley & Sons, Inc.
3	Atrill, P. (2017). Financial management for decision makers. 8 <sup>th</sup> ed. London: Pearson Education.
4	Anderson, P.L. (2012). The Economics of Business Valuation. Stanford: Stanford University Press.
5	Titko, J. & Lace, N. (2013). Bank Value Measurement Based on Fundamental Analysis. In International Conference on Management Innovation and Business Innovation (ICMIBI 2013), Singapore, April 21-22, 2013. Conference proceedings, 467-472.
6	Titko, J. & Lace, N. (2012). Cost of Equity for Bank Valuation: Empirical Study in Latvian Banking Sector. In International Conference "Trends in Economics and Management for the 21st Century", Brno, September 20-22, 2012. Conference proceedings, 10 p.
Ac	dditional literature and information sources
1	Titko, J. & Shina, I. (2017). Non-Financial Value Drivers: Case of Latvian Banks. <i>Procedia Engineering</i> , 178C, 192-199.
2	Bistrova, J., Titko, J. & Lace, N. (2014). Sustainable Shareholder Value: Analysis of Value Drivers. Economics and

Brigham, E.F. & Houston, J.F. (2013). Fundamentals of Financial Management. 3<sup>rd</sup> ed. South-Western Cengage Learning.

Ashton, R.H. (2007). Value-Creation Models for Value-Based Management: Review, Analysis, and Research Directions.

Witcher, B.J. &Chau, V.S. (2014). Strategic Management: Principles and Practice. Hampshire: Cengage Learning.

Management, 19(2), 129-139.

Other information sources

Advances in Management Accounting, 16, 1-62.

1	1	Damodaran, A. (2019). Damodaran Online. [viewed 25.01.2019]. Available: http://pages.stern.nyu.edu/~adamodar/
2		Rigby, D.K. (2017). Management Tools 2017: An Executive Guide. [viewed 24.01.2019]. Available: https://www.bain.com/contentassets/109d90597d774549850226aaa67e249e/bain_book_management_tools_2017.pdf
3	3	Latvia's Most Valuable Enterprises (2018). [viewed 25.01.2019]. Available from http://www.top101.lv

## **INTEGRATED MANAGEMENT SYSTEMS**

Autho	or/-s of the study course:				
Asoc.prof. Dr. oec. Oksana Lentjusenkova, Lecturer Mg.sc.soc. Edgars Cerkovskis					
Credi	ts (Latvian):	ECTS:			
4		6			
Final	evaluation form:				
Exam	1				
Study	course prerequisites:				
Mana	agement theories				
Study	course aim:				
To pr	ovide students with the necessary knowledge, skills ar	nd competences in the field of integrated management system.			
Study	course learning outcomes ( Knowledge, Skills, Comp	etencies):			
3. Un 4. Ab 5. Ab	derstands management systems and how they work. derstands the integration process and its influencing f le to analyze organizational processes. le to prepare process descriptions and diagrams. le to reasonably discuss the main issues of integrated				
Study	course thematic plan:				
1.	Introduction to Quality Management Systems.				
2.	CAF self-assessment system.				
3.	ISO standards and their interpretation.				
4.	OHSAS 18001 Occupational Safety and Health Standard.				
5.	EFQM Excellence Model.				
6.	5- Method S.				
7.	LEAN method.				
8.	Integration of management systems and processes in aspects and the stakeholder and holistic approach to	nto a common organization management system. Sustainability the integrated management system.			
Study	v course calendar plan:				
Study	Course suferious plans				

		Lecture contact hours (incl. seminars, discussions)		
No.	Topic	full-time studies	part-time studies part-time studies with e - learning elements	
210.	Introduction to Quality Management Systems.  Origin of management systems  The concept of processes	6		

Study	course calendar plan:					
		Lecture contact hours (incl. seminars, discussions)				
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements		
	<ul> <li>The essence of process management</li> <li>Modern quality management</li> <li>Development of quality</li> </ul>					
211.	management system in Latvia  CAF self-assessment system.  Valuation and its principles  Evaluation methods and process	6				
212.	ISO standards and their interpretation.  • ISO 9000 series standards  • ISO quality models	6				
213.	OHSAS 18001 Occupational Safety and Health Standard.  • General requirements  • Implementation methodology	6				
214.	<ul> <li>EFQM Excellence Model.</li> <li>The concept of excellence</li> <li>Deciphering the Excellence</li> <li>Model Criteria</li> <li>Criteria coefficients</li> </ul>	6				
215.	<ul> <li>5 -S system.</li> <li>The concept and essence of System</li> <li>Organization process and structure</li> </ul>	6				
216.	<ul> <li>LEAN method.</li> <li>The operating principle of LEAN</li> <li>Maintenance and continuous improvement of LEAN</li> <li>LEAN - internal culture of the company</li> <li>LEAN thinking</li> </ul>	6				
217.	Integration of management systems and processes into a common organization management system. Sustainability aspects and the stakeholder and holistic approach	6				

Study	Study course calendar plan:					
		Lecture contact hours (incl. seminars, discussions)				
No.	Topic	full-time studies	part-time studies part-time studies with e - learning elements			
	to the integrated management system.					
	Total:	48				

Study form	Type of independent work	Form of control		
	Read a defined book on Integrated Management and prepare a seminar with presentation and discussion elements.	Presentation, seminar discussion.		
full-time	Evaluate the identified organization according to the CAF self-assessment system by including 2 indicators from the facilitator part and 2 from the results part in the self-assessment. Self-assessment points must be greater than 100 points. Present the results to the audience.			
studies	Write an argumentative essay on the topic "Modern business management". Total words (700 to 800 words)	Essay.		
	Create a scheme with process integration, describe the process (mandatory including process owner (s), stakeholders, process outcomes, potential benefits of process integration) Compulsory reading: Compulsory literature and other sources of information: 2., 4.	Group work		

Structure of the study course:							
		Contact hour	S				
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	48	12	4	64	64	32	160

The e	The evaluation of the study course learning outcomes:							
No.	Lograina outcomo	Evaluation	Evaluation criteria					
NO.	Learning outcome	method/-s	Minimum level	Average level	High level	Excellent level		

			(40% till 64%)	(65% till 84%)	(85% till 94%)	(95% till 100%)
1.	Understands the concepts and nature of integrated management.	Presentation , seminar, group work, exam.	Understands basic concepts.	Understands basic concepts and terms, but there are difficulties in formulating definitions.	Understands the most important concepts, terms and definitions.	Freely orientated in essence, concepts, terms and definitions.
2.	Understands management systems and how they work.	Group work, exam.	Understands basic principles.	Understands the basic principles, but there are difficulties with the formulation of the systems.	Understands the most important systems and how they work.	Freely orientated in systems and their working principles.
3.	Understands the integration process and its influencing factors.	Group work, exam.	Understands operating environment.	Understands the integration process, however, there are difficulties in formulating factors.	Understands the integration process and its influencing factors.	Freely orientates in the integration process and easily formulates influencing factors.
4.	Able to analyze organizational processes.	Essay, seminar, presentation , group work.	Can analyze the obtained information, however, it is difficult to see regularities.	Can analyze the obtained information, however, it is difficult to form conclusions.	Can critically analyze the obtained information, formulate conclusions.	Can critically analyze the obtained information, formulate conclusions and propose solutions.
5.	Able to prepare process descriptions and diagrams	Group work.	Able to produce process descriptions and diagrams, but there are gaps in the descriptions.	Able to produce process descriptions and diagrams, but there are gaps in process integration.	Able to prepare process descriptions and diagrams.	Able to produce process descriptions and diagrams justifying the need for and benefits of integration.
6.	Is able to discuss reasonably the main issues of integrated management.	Discussion.	Can discuss basic issues of integrated management.	Can discuss the issues of integrated management reasonably but is not always aware of	Able to reasonably discuss integrated management issues, sees regularities.	Can discuss the issues of integrated management reasonably and freely orientates on the issues to

		regularities.	be discussed.

Lite	Literature and information sources:					
Compulsory literature and information sources						
1.	Barrie, G., D., Bamford, D., Wiele, T. (2016). <i>Managing quality: an essential guide and resource gateway</i> . Chichester, United Kingdom: Wiley.					
2.	Kepczynski, R., Jandhyala, R., Sankaran, G., Dimofte, A. (2018). Integrated Business Planning: How to Integrate Planning Processes, Organizational Structures and Capabilities, and Leverage SAP IBP Technology. Springer International Publishing AG.					
3.	Sartor, M., Orzes, G. (2019). Quality Management: tools, methods and standards. Bingley: Emerald Publishing					
4.	Sroufe, R. (2018). <i>Integrated Management: How Sustainability Creates Value for Any Business</i> . Emerald Publishing Group.					
Add	itional literature and information sources					
1.	Asif, M., Searcy, C., Zutshi, A. and Fisscher, O.A.M. (2013). "An integrated management systems approach to corporate social responsibility", <i>Journal of Cleaner Production</i> , Vol.56 pp.7-17.					
2.	Danilova, K.B. (2019). "Process owners in business process management: a systematic literature review", <i>Business Process Management Journal</i> , Vol.25 No.6, pp.1377-1412.					
3.	Gonsalez-Lopez, F., Bustos, G. (2019). "Business process architecture design methodologies – a literature review", Business <i>Process Management Journal</i> , Vol.25 No.6, pp.1317-1334.					
4.	Jeston, J. (2018), Business Process Management: Practical Guidelines to Successful Implementations, Routledge, London and New York.					
5.	Klute-Wenig, S. and Refflinghaus, R. (2015). Integrating sustainability aspects into an integrated management system", <i>The TQM Journal</i> , Vol.27 No.3, pp.303-315.					
6.	Malinova, M., and Mendling, J. (2018). "Identifying do's and don'ts using the integrated business process management framework", <i>Business Process Management Journal</i> , Vol. 24 No.4, pp.882-899.					
7.	Yahya, F., Boukadi, K., Ben-Abdallah, H. (2019), "Improving the quality of Business Process Models: Lesson learned from the State of the Art", <i>Business Process Management Journal</i> , Vol.25 No.6, pp.1357-1376.					
Oth	er information sources					
1.	Integrated Reporting Framework. Electronic resource [accessed 26.09.2019]. Available at: https://integratedreporting.org/resource/international-ir-framework/					

## **START-UPS MANAGEMENT**

Author/-s of the study course:						
Associate professor, Dr.oec., Anna Svirina						
Credits (Latvian):	ECTS:					
4	6					
Final evaluation form:						
Exam						
Study course prerequisites:						
Circular economy, Social entrepreneurship	, Design thinking					
Study course aim:						
To provide students with knowledge, skills their own business	s and competences to create entrepreneurial idea andensure development of					
Study course learning outcomes ( Knowle	dge, Skills, Competencies):					

- 1. Understands the core issues regarding entrepreneurial skills and competence
- 2. Understands the principles of developing a new business and entrepreneurial idea
- 3. Is able to properly apply customer development method
- 4. Is able to properly apply minimum viable product development method
- 5. Is able to develop a sustainable entrepreneurship idea
- 6. Is able to develop a business plan outline

## Study course thematic plan:

- 1. Introduction. Entrepreneurship and entrepreneurial skills.
- 2. Entrepreneurial idea and startup team

3.	Minimum viable product
4.	Customer development methodology and market analysis
5.	Developing a plan for business: HADI cycles methodology
6.	Business planning
7.	Presenting entreprneurial project

Study	Study course calendar plan:					
		Lecture contact hours (incl. seminars, discussions)				
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements		
1.	Introduction. Entrepreneurship and entrepreneurial skills	4				
2.	<ul> <li>Entrepreneurial idea and startup team</li> <li>Entrepreneurial idea development</li> <li>Design thinking</li> <li>Entrepreneurial team</li> </ul>	4				
3.	Minimum viable project	4				
4.	Customer development and market analysis	8				
5.	Developing a plan for business: HADI cycles methodology	16				
6.	Business planning  Business plan structure  Calculating business plan	8				
7.	Presenting entrepreneurial project	4				
	Total:	48				

Independent work description:					
Study form	Type of independent work	Form of control			
	1. Product and team of the startup				
	Compulsory literature: 1, 3	Individual home task			
	2. Minimum viable product	Individual home task			
	descriptionCompulsory literature:				
	No. 1 Additional literature: No. 1				
full-time	Other information sources: No. 1				
studies	3. Customer development interview				
		Individual home task			
	Compulsory literature: No. 1				
	Additional literature: Robert Fitzpatrick. The Mom test				
	Other information sources: No. 1				
	4. Business plan development	Individual home task or group			
	Compulsory literature: No. 1, No.	workPresentation, In-class			
	2	reporting Discussion			

Structure of the study course:								
	Conta	act hours Consultations, guest			_			
Study form	Lecture contact hours (incl. seminars, discussions etc.)	lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory readingand/or audio and video material listening/watching	Total course credit hours	
full-time studies	48	12	4	64	64	32	160	

# The evaluation of the study course learning outcomes:

In the framework of the study course, 4 individual tasks are to be completed, the developed project should be presented, and at least 20% of lectures must be attended and examination must be passed. The final assessment of the course of study was formed as an arithmetic mean of the assessment of independent works and exam.

	Learning	Evaluation	Ev	Evaluation criteria				
No.	outcome	method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)		
1	Understands	Discussion	Understands the	Understands the	Understands the	Understands the		
	thecore issues		keyterms of	role of key	role of key	roleof key		
	regarding		entrepreneurship	entrepreneurial	entrepreneurial	entrepreneurial		
	entrepreneurial			skills and	skills and	skillsand		
	skills and			competences,	competences,	competences, atthe		
	competence			buthas some	andis able to	level to be able to		
				difficulties to	discuss about in a	explain them to		
				discuss about	well- argued	others		
					manner			
2	Understands the	Discussion	Understands the	Understands the	Understands	Understands the		
	principles of		basic principles of	principles, but	the principles	principles of		
	developing a		developing a new	hasdifficulties to	and is able to	developing a new		
	newbusiness		business and	put them into	put them into	business and		
	and		entrepreneurial	practice	practice	entrepreneurial		
			idea			idea		
						at the level to be		

	entrepreneuria lidea					able to explain themto others
3	Is able to properlyapply customer development method	Discussion Exam	Is able to apply basiccustomer development techniques, but sometimes has difficulties to apply them properly	Is able to properly apply basic customer development methods, but has difficulty interpreting results	Is able to properly apply advanced customer development methods, but has difficulty interpreting results	Is able to properly apply advanced customer development methods, and interprets results properly
4	Is able to properlyapply minimum viable product development method	Discussion Exam	Is able to apply basic minimum viable product development methods, but sometimes has difficulties to apply them properly	Is able to properlyapply basic minimum viable product development methods	Is able to properly apply advanced minimum viable product development methods	Is able to properly apply minimum viable product development method and explainit to others
5	Is able to developa sustainable entrepreneurshi pidea individually or in team	Presentation Discussion Exam	Is able to develop a set of standard hypothesis to developbusiness	Is able to develop aset of standard hypothesis to develop business, but has some difficulties to assessthem	Is able to develop aset of hypothesis todevelop business and to assess them	Is able to develop aset of hypothesis to develop business, assess them and present to others
6	ls able to developa business plan outline	Presentation Discussion	Is able to develop a business plan outline,but has difficulties to structure it properly	Is able to develop astructured businessplan, but has difficulties with some core elements	Is able to develop aqualitative well- structured businessplan outline	Is able to develop a qualitative well- structured business plan outline and explain it to others ina well-argued manner

Lite	erature and information sources:					
Col	Compulsory literature and information sources					
1	Reis, E. 2011. Lean Startup.					
2	Godin, S. (2020). The Practice: Shipping Creative Work. Penguin Random House LLC					
3	Rafinejad, D. (2017). Sustainable Product Innovation. J.Ross Publishing					
Ad	Additional literature and information sources					
1	Fitzpatrick, R. (2013). The Mom test					
2	Kawasaki G. (2004). The Art of the Start					
Otl	her information sources					
1	Stanford Entrepreneurship Corner. https://ecorner.stanford.edu/					
2	The Lean Startup Methodology. http://theleanstartup.com/principles					

## **DESIGN THINKING**

Author/-s	Author/-s of the study course:						
	Dr.sc.admin. Iveta CīrulePhD Elīna Miķelsone						
Credits (La	tvian):	ECTS:					
4		6					
Final evalu	ation form:						
Exam							
Study cour	se prerequisites:						
_							
Study cour	se aim:						
their skills t	— ·	nces in design thinking and innovation field, develop entrepreneurship to create newproducts and services					
Study cour	se learning outcomes ( Knowledge, Skills, Com	petencies):					
1. Unders	tands the concept and stages of design thinking	g					
2. Unders	tands the principles of design thinking						
3. Is able	to put into practice the theory of design thinkir	ng					
4. Is able	to apply design thinking digital tools						
5. Is able to create and develop an idea, based on design thinking stages							
Study course thematic plan:							
Introduction "Basics of design thinking"							
2. Design	thinking stage "Empathise"						
3. Design	3. Design thinking stage "Define and go deeper"						

4.	Design thinking stage "Ideate and create"
5.	Design thinking stage "Prototype and test"
6.	Design thinking stage "Implement"
7.	Design thinking stage "Communicate"

		Lecture contact hours (incl. seminars, discussions)			
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements	
	Introduction "Basics of design thinking"  History and theory of design thinking  Design thinking stages  Application of design thinking	4			
2.	Design thinking stage "Empathise"  User identification, user profile  Context cards  Research tools, observation methods, inteview methods  Introduction to the method "design probes"	8			
3.	Design thinking stage "Define and go deeper"  SWOT analysis in the context of product or service  Creation and visualisation of user scenario for ownproduct/service  Formulation of the statement  Creation of target group for conducting a survey  Mapping of stakeholders and eco-systems	8			
•	<ul> <li>Design thinking stage "Ideate and create"</li> <li>Brainstorming method and its effective application</li> <li>Role playing as an ideation technique</li> <li>Selection of ideas and testing</li> <li>Feedback getting technique</li> <li>Idea management as a tool in the innovation process</li> </ul>	8			
•	Design thinking stage "Prototype and test"  • Fast prototyping as a method, its goal  • Introduction to prototyping, its differenet methods andstages  • Prototyping with co-operation engagement  • Experience prototyping  • Testing method "test by standing in someone's shoes"  • Diffeernet testing methods of prototypes  • Methods analysis of the prototype testing results  • Skills to accept and use criticism	8			
	Design thinking stage "Implement"  Pilot project development  Plan development  Team creation to implement the solution  Project communication, encouraging of mutualunderstanding  Saving of modifications, adaptation solutions with afeedback	6			

Study	Study course calendar plan:						
		Lecture contact hours (incl. seminars, discussions)					
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements			
7.	<ul> <li>Design thinking stage "Communicate"</li> <li>Communication role in the process of design thinking</li> <li>Learning of positive reaction on critics, application of critics in design thinking</li> <li>Basics of presentation technique</li> <li>Creation of own company's story and storytelling pre-requisites</li> </ul>	6					
	Total:	48					

Independent work description:						
Study form	Type of independent work	Form of control				
	1. Defining own idea	Individual work				
	Compulsory literature: 2.					
	2. Research work / essay on design thinking-related topic	Individual research work				
	Compulsory literature: At least 5 scientific papers available in EBSCOdata basis, devoted to design thinking issues					
full-time studies	3. Analysis and presentation of international design thinking casestudies	Individual work				
studies	Compulsory literature: 2.	Presentation				
	4. Observation of the development of own idea, based on design thinking stages. Students consequently develop the	Exam				
	idea, adapting the experience acquired during the classes, creativity and digital tools.					
	Compulsory literature: 2. Additional literature: 1, 2.					

Structure of th	e study course:						
	Contac	Contact hours					
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory readingand/or audio and video material listening/watching	Total course credit hours
full-time studies	48	12	4	64	64	32	160

### The evaluation of the study course learning outcomes:

In the framework of the study course, 2 independent works must be successfully completed (30% of the assessment), 1 seminar must be attended (10% of the assessment), at least 70% of lectures must be attended (10% of the assessment), and examination must be passed (50% of the assessment). The final assessment of the course is formed as an arithmetic mean of the weighted assessment grades.

	Lograins	Evaluation	Ev	aluation criteria		
No.	Learning outcome	method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)
1	Understands theconcept and stages of design thinking	Test Exam	Understands basicterms	Understands the core of the concept, but has some difficulties to discuss about	Understands the concept and is ableto discuss about in a well-argued manner	Understands the concept at the level tobe able to explain it toothers
2	Understands theprinciples of design thinking	Test Exam	Understands thebasic principles	Understands the principles, but has some difficulties todiscuss about	Understands theprinciples and is able to discuss about in a well- argued manner	Understands the principles at the levelto be able to explain them to others
3	Is able to put into practice the theory of design thinking	Eksāmens	Is able to put into practice the theory of design thinking partially	Is able to put into practice the theory of design thinking, but has difficulties to use it in development of own idea	Is able to put into practice the theory of design thinking	Is able to put into practice the theory of design thinking and explain it to others
4	Is able to apply design thinking digital tools	Test Exam	Is able to apply some of design thinking digital tools	Is able to apply design thinking digital tools, but hasdifficulties to use them in development of own idea	Is able to apply design thinking digital tools	Is able to apply designthinking digital tools and explain their application to others
5	Is able to createand develop an idea, based on design thinking stages	Test Exam	Is able to createidea, but has difficulties to explain ti to others	Is able to create and explain idea, but has difficultiesto develop idea futher	Is able to create and develop idea, but has difficultiesin some design thinking stages	Is able to create and develop idea, based ondesign thinking stages

## Literature and information sources:

## Compulsory literature and information sources

- Toolkit: Creative problem solving and design thinking. Erasmus Plus project "InnovatiVET", 2017. Available: <a href="https://epale.ec.europa.eu/sites/default/files/io3">https://epale.ec.europa.eu/sites/default/files/io3</a> toolkit cpsdt en final.pdf
- Mueller-Roterberg, Ch. (2018). *Handbook of Design Thinking*. Available: <a href="https://www.researchgate.net/publication/329310644\_Handbook\_of\_Design\_Thinking">https://www.researchgate.net/publication/329310644\_Handbook\_of\_Design\_Thinking</a>

Busmane, E. (2019). Design Thinking Toolkit. Design Elevator. Available: https://designelevator.com/product/designthinking- toolkit/ Oxman, R. (2017). Thinking difference: Theories and models of parametric design thinking. Available: https://doi.org/10.1016/j.destud.2017.06.001 Additional literature and information sources Mikelsone, E. (2017). Bridging the Gap of Idea Management Systems Application and Organizational Effectiveness with Adaptive Structuration Theory, Contemporary Issues In Business, Management And Education, eISSN 2029-7963/eISBN 978-609-476-012- 9 Mikelsone, E. un Lielā, E. (2014). Virtual Idea Management Products: Use and Potentialities, Journal of Business Management,8(1), 63-73. Mikelsone, E. un Lielā, E. (2016). Web-based Idea Management Systems as a Tool to Solve Globalization Challenges Locally. In Proceedings of International Scientific Conference Globalization and Its Socio-Economic Consequences, 5th - 6th October 2016 in Rajecke Teplice in the Slovak Republic, 1370 -1377. Ravasi, D., & Stigliani, I. (2012). Product design: A review and research agenda for management studies. International Journal ofManagement Reviews, 14, 464-488. Other information sources www.creatingminds.org www.mindtools.com www.edwardebono.com www.thinkingschool.co.uk/resources/thinkers-toolbox/ www.mindwerx.com

www.fivewhys.files.wordpress.com

# RESEARCH METHODS AND ORGANIZATION OF ACADEMIC WORK

Aut	hor/-s of the study course:					
Associate Professor, Dr.oec., Jelena Titko						
Credits (Latvian): ECTS:						
4		6				
Fina	al evaluation form:					
Exa	m					
Stu	dy course prerequisites:					
-						
Stu	dy course aim:					
	provide students with knowledge, skills and compet thods	tences to conduct a research and properly apply research				
Stu	dy course learning outcomes ( Knowledge, Skills, C	Competencies):				
1. L	Inderstands the core issues regarding research ethi	cs				
2. L	Inderstands the principles of research planning and	l structuring				
3. Is	s able to properly apply data collection methods for	r a selected research topic				
4. Is	s able to properly apply data processing methods to	analyse collected data				
5. Is	s able to analyse the research results					
6. Is	s able to develop a qualitative research report					
TOS	Study course thematic plan:					
1.	Introduction. Research ethics.					
2.	Research process and its planning					
3.	Research design					
4.	. Data collection methods					
5.	5. Data processing methods					
6.	6. Analysis and interpretation of the research results. Reliability of the research results					
7. Development of the research report						

Juan	course curenaur plan.			
		Lecture contact	hours (incl. se	minars, discussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements
218.	Introduction. Research ethics	4		
219.	Research process and its planning  Choice of research topic  Research relevance and problem statement  Research goal and tasks, object and subject  Development of research hypothesis	4		
220.	Research design  Research structure  Choice of research methods	4		

Stud	y course calendar plan:			
		T		
		Lecture conta	act nours (incl. s	eminars, discussions)
No.	Topic	full-time	part-time	part-time studies with e
		studies	studies	-learning elements
221.	Data collection methods	8		
	Data sources and overview of data collection			
	methods			
	Methods and techniques of sampling			
000	• Survey, interview	4.6		
222.	Data processing methods  Content analysis	16		
	Content analysis			
	Descriptive statistics			
	Correlation and regression analysis     Factor analysis			
000	1 actor analysis	1		
223.	Analysis and interpretation of the research results.	4		
224.	Reliability of the research results  Development of the research report	8		
ZZ4.	Development of a scientific paper	0		
	Development of a Scientific paper     Development of a Master Thesis			
	Total:	48		
	Total:	40		

Study form	Type of independent work	Form of control
	Content analysis of the MS topic-related text information.  Development of a reference list	La dividual la constant
	Compulsory literature: At least 10 scientific papers available in EBSCO data basis	Individual home task
	2. Search for MS topic related keywords in data bases	
	Other information sources: Data bases available at EKA library or others	Individual home task
	3. Development of a questionnaire. Data analysis	Group work
full-time studies	Compulsory literature: No. 2 Additional literature: No. 1 Other information sources: No. 1	Presentation In-class reporting
	4. Regression analysis, based on industry data in a selected country. Work in Excel	Individual home task
	Compulsory literature: No. 1, No. 2 Additional literature: No. 2 Other information sources: No. 2	
	5. Development of a research (Master Thesis) presentation	
	Compulsory literature: No. 1, No. 2, No. 3	Individual home task Presentation In-class reporting

# Structure of the study course:

	Contact hours						
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	48	12	4	64	64	32	160

The e	The evaluation of the study course learning outcomes:					
	, .	- I !:		Evalua	tion criteria	
No.	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)
1	Understands the core issues regarding research ethics (issues)	Discussion	Understands the meaning of basic terms	Understands the issues, but has some difficulties to discuss about	Understands the issues, and is able to discuss about in a well-argued manner	Understands the issues, at the level to be able to explain them to others
2	Understands the principles of research planning and structuring (principles)	Discussion	Understands the basic principles	Understands the principles, but has some difficulties to apply them in the research process	Understands the principles and is able to apply them in the research process	Understands the principles at the level to be able to explain them to others
3	Is able to properly apply data collection methods for a selected research topic	Presentation Discussion Test Exam	Is able to apply basic techniques, but sometimes has difficulties to apply them properly	Is able to properly apply basic data collection methods	Is able to properly apply advanced data collection methods	Is able to properly apply advanced data collection methods and to adapt them to meet the research needs
4	Is able to properly apply data processing methods to analyse collected data	Presentation Discussion Test Exam	Is able to apply basic techniques, but sometimes has difficulties to apply them properly	Is able to properly apply basic data processing methods	Is able to properly apply advanced data processing methods	Is able to properly apply advanced data processing methods and to adapt them to meet the research needs
5	Is able to analyse the research results	Presentation Discussion Test	Is able to provide a basic research results' analysis with no	Is able to analyse the research results, but has some difficulties	Is able to analyse the research results and interpret them in	Is able to analyse the research results, interpret them and test the reliability

		Exam	interpretation	to interpret them	a well-argued manner	
6	Is able to develop a qualitative research report	Presentation Discussion	Is able to develop a research report, but has difficulties to structure it properly	Is able to develop a structured research report, but has difficulties with some core report's elements	Is able to develop a qualitative well- structured research report	Is able to develop a research report that meets standards of high-quality research publications

### **Literature and information sources:**

### **Compulsory literature and information sources**

- Fisher, C. (2010). Researching and Writing Dissertation: An Essential Guide for Business Students. Harlow: Pearson Education Ltd.
- 2 Kothari, C. R. (2004). Research Methodology: Methods and Techniques. New Delhi: New Age International
- Ragin, C.C. & Amoroso, L.M. (2019). *Constructing Social Research: The Unity and Diversity of Methods.*Thousand Oaks: Sage Publication

### Additional literature and information sources

- 1 Walliman, N. (2006). Social Research Methods. New Delhi: SAGE Publications
- 2 | Gill, J. & Johnson, P. (2010). Research Methods for Managers. Los Angeles: SAGE Publications

### Other information sources

- 1 CLES (2011). Research Methods Handbook: Introductory guide to research methods for social research.

  [viewed 03.05.2019]. Available: <a href="http://www.cles.org.uk/wp-content/uploads/2011/01/Research-Methods-Handbook.pdf">http://www.cles.org.uk/wp-content/uploads/2011/01/Research-Methods-Handbook.pdf</a>
- 2 Flynn, D. (n. d.) *Student Guide to SPSS*. [viewed 03.05.2019]. Available: https://barnard.edu/sites/default/files/inline/student\_user\_guide\_for\_spss.pdf

# **Corporate Financial Management**

Auth	or/-s of the study course:					
Dr.oec. Vita Zarina						
Cred	its (Latvian):	ECTS:				
4		6				
Final	evaluation form:					
Exan	1					
Stud	y course prerequisites:					
Micro	oeconomic, Accounting, Entrepreneurship					
Stud	y course aim:					
	•	petences required in corpotrate financial management				
Stud	y course learning outcomes ( Knowledge, Skills, Co	mpetencies):				
	fine the types of costs and their impact on the perf					
	able to calculate the cost and price of a product / s					
	able to analyze financial information of the compa able to Prepare company budget	ny for evaluating business performance				
	able to argue to present your point					
э. Бс	able to digue to present your point					
Study course thematic plan:						
1.	Revenues, costs, its types, impact on performance	:				
2.	Cost calculation methods, cost price calculations					
3.	Financial statements, structure, information					
4.	Financial ratios , structure, information					
5.	Investments, repayment periods, methods					
6.	Budget of the company, structure, way of compila	ition				

Study	Study course calendar plan:						
Lecture contact hours (incl. seminars, discussions)							
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements			
225.	Revenues, costs, types, impact on performance	6	3	1			
226.	Cost calculation methods, cost price calculations	6	3	2			
227.	Financial statements, structure, information	4	2	1			
228.	Financial ratios , structure, information	12	6	3			
229.	Investments, repayment periods, methods	8	4	2			

Study	Study course calendar plan:						
		Lecture contact hours (incl. seminars, discussions)					
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements			
230.	Budget of the company, structure, way of compilation	12	6	3			
	Total:	48	24	12			

ndependent	work description:	
Study form	Type of independent work	Form of control
6.11.11	Preparing an investment project by calculating the payback period with at least three methods to justify your choice and choose one of the most appropriate for a particular project. Estimation of the business activity of a particular company by calculating the financial ratios, explaining them	Presentation 2 tests seminar
full-time studies	Reading:  To study three sources from the list of compulsory sources, 1st and 3rd additional literature  Independently read material about evaluation of investment projects and preparation of budget	
	Preparing an investment project by calculating the payback period with at least three methods to justify your choice and choose one of the most appropriate for a particular project. Estimation of the business activity of a particular company by calculating the financial ratios, explaining them	Presentation 2 tests seminar
part-time studies	Reading: To study three sources from the list of compulsory sources, 1st and 3rd additional literature  Independently read material about evaluation of investment projects and preparation of budget	
part-time studies with e -learning elements	Preparing an investment project by calculating the payback period with at least three methods to justify your choice and choose one of the most appropriate for a particular project.	Presentation 2 tests

Estimation of the business activity of a particular company by calculating the financial ratios, explaining them

Reading:

To study three sources from the list of compulsory sources, 1st and 3rd additional literature

Independently read material about evaluation of investment projects and preparation of budget

## Structure of the study course:

		Contact hours	S				
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	52	8	4	64	64	32	160
part-time studies	24	8	4	36	64	60	160
part-time studies with e -learning elements	12	16	4	32	64	64	120

The evaluation of the study course learning outcomes: The final assessment of the study course for full-time students consists of successfully passed 2 tests, presented budget, participation in the seminar and successfully passed the exam. Final assessment is formed by: 30% assessment of tests, 40% evaluation of the buget; 10% participation in the seminar; 20% exam evaluation.

The final evaluation of the study course for part-time students consists of successfully completed independent work - a budget, a successfully passed test and a successfully passed exam. Final assessment is formed by: 30% assessment of tests, 40% evaluation of the business plan developed during the semester; 10% participation in the seminar; 20% exam evaluation.

		Evaluation	Evaluation criteria				
No.	Learning outcome	method/-s	Minimum level	Average level	High level	Excellent level	
			(40% till 64%)	(65% till 84%)	(85% till 94%)	(95% till 100%)	
1.	Define the types of	test	Understand cost	Has good	Good	Very well	
	costs and their impact		structure	understanding	understanding	understood cost	
	on the performance			of the cost	of the cost	structure, impact	
				structure, is	structure, can	on performance	
				able to justify	well justify the		
				mainly impact	impact on		
				on	performance		

				performance		
3.	Be able to calculate the cost and price of a product / service	test	Understands costing methodologies, able to name pricing methods	Good understanding of costing methods, the ability to choose the most suitable, is able to name the pricing methods	Good understanding of costing methods, ability to choose the most suitable and apply in the calculation of cost, well able to offer pricing methods, choose the most appropriate	Understands the cost-costing methods very well, they are able to choose the most suitable and apply in the cost calculation, are very well able to offer pricing methods, choose the most appropriate
3.	Be able to analyze financial information of the company for evaluating business performance	test	Knows the main types of financial ratios and can calculate them	Knows the main types of financial ratios and can calculate them and explain the result	Knows most of the financial ratios to be acquired in the study course, can calculate them and explain the result	Know most of the financial ratios you can learn in the study course, can calculate them and explain the result, the impact on the company's overall performance
4.	Be able to Prepare a budget for the company	Presentation discusion	Are able to prepare at least the main components budget	Is able to prepare the main components of the budget, understands the flow of information in them	Able to prepare a full company budget plan, can explain, can work independently or in the team work	Perfectly able to prepare a full company budget, all budget components are properly prepared and properly calculated, is able to work independently and in a group
5.	Be able to argue to present your point	presentation	Company budget prepared and presented, able to tell about the calculations made, is able to answer at least the most important issues	Company budget prepared and presented, able to tell about the research done and calculations, is mostly able to answer questions	Well-prepared and presented company budget, able to tell about the research done and calculations, well answered questions	Well-grounded and well-presented presentation of the prepared company budget, free to tell about the researches and calculations carried out, comprehensive answers to questions

Literature and information sources:				
Com	pulsory literature and information sources			
1.	Shefrin H., Behavioral corporate finance, McGraw-Hill Education, 2017 (300 lpp.)			
2.	Terence C.M., Corporate Finance, Routledge, London and New York, 2018 (137 pp)			

3.	Drury C., Management and Cost Accounting, Cengage, 2018 (842 lpp)
4.	Atrill P., Financial Management for Decision Makers, Pearson, 2017 (655 p.)
Addi	itional literature and information sources
1.	Jones C., Investments: principles and concepts, Wiley, Hoboken, N.J., 2010 (608 pp)
2.	Bittlestone R., Financial management for business :cracking the hidden code , Cambridge University Press, 2010 (201 pp.)
3.	Houston, Joel F., Fundamentals of financial management :study guide, South-Western Cengage Learning, 2013 (422 pp.)
4.	Eun C., Resnick B., International financial management, McGraw-Hill/Irwin, 2007 (536 pp.)
5.	Arnold G., Corporate financial management, Financial Times Prentice Hall, 2008 (996 lpp.)
Othe	er information sources
1.	Budget, sources: https://www.entrepreneur.com/article/247574 [used 28.11.2018]
2.	Costs, cost behavior, source: <a href="https://www.investopedia.com/terms/v/variablecost.asp">https://www.investopedia.com/terms/v/variablecost.asp</a> [used 28.11.2018]
3.	Costs behavior, source: <a href="https://www.accountingcoach.com/blog/what-is-cost-behavior">https://www.accountingcoach.com/blog/what-is-cost-behavior</a> [used 28.11.2018]
4.	Capital budgeting, source: <a href="https://www.investopedia.com/terms/c/capitalbudgeting.asp">https://www.investopedia.com/terms/c/capitalbudgeting.asp</a> [used 28.11.2018]

# **Marketing Management**

Author/s of the course:	
Dr.oec., Professor Inga Shina	
Credit points (Latvian):	ECTS credits:

4		6			
Final	evaluation form:				
Exam	nination				
Stud	y course prerequisites:				
no					
Stud	y course aim:				
	rovide students with the necessary knowledge, skill egy and competitive positioning.	s and competence acquisition in the field of marketing			
Stud	y course learning outcomes (knowledge, skills, cor	mpetences):			
1. Un	derstand the substance of the concept of "marketi	ing strategy", marketing strategy types, tasks, stages			
(phas	ses) of development and the place of positioning in	them.			
2. Ab	le to use primary and secondary data to determine	e competitive positioning.			
3. Ab	le to prepare a budget for the implementation of r	narketing strategy.			
4. Ab	le to develop marketing campaigns to achieve com	petitive positioning in accordance with the company's			
mark	eting strategy.				
The required study course content to achieve the learning outcomes (Study course thematic plan):					
1.	Marketing strategy and positioning concepts, type	es and tasks.			
2.	Marketing strategy development stages and implementation tools.				
3.	Determination and management of competitive p	positioning.			
4	Marketing strategy's hudgeting methods				

# Study course calendar plan:

Marketing activities for the positioning formation.

5.

In view of the study group's/students' needs, interests, previous knowledge and the level of understanding, the plan can be adjusted in terms of the number of contact hours and the thematic sequence.

		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*	
231.	<ul> <li>Marketing strategy and positioning concepts, types and tasks.</li> <li>The substance of marketing strategy and peculiarities of its tasks.</li> <li>The hierarchy of the marketing strategies' conceptual types.</li> <li>The integration of marketing strategy in the company's strategy.</li> <li>The place of positioning in marketing strategies and tactics and its objectives.</li> <li>The classification of competitors and their impact on the formation of positioning.</li> <li>Marketing ethics and laws and regulations affecting the brand positioning.</li> </ul>	10			
232.	<ul> <li>Marketing strategy development stages and implementation tools.</li> <li>Aims and differences of various marketing strategies.</li> <li>Marketing strategy's development process phases, tools and software.</li> <li>Marketing strategy's automation capabilities and its necessity.</li> <li>Key performance indicators (KPI) of marketing strategy's implementation and competitive</li> </ul>	12			

# Study course calendar plan:

In view of the study group's/students' needs, interests, previous knowledge and the level of understanding, the plan can be adjusted in terms of the number of contact hours and the thematic sequence.

		Lecture contact hours (including seminars, discussions)			
No.	Topic	Full-time studies	Part-time studies	Part-time studies with e-learning elements*	
	<ul><li>positioning achievement.</li><li>Marketing tools for strategy and positioning implementation.</li></ul>				
233.	<ul> <li>Competitive positioning determination and management.</li> <li>Data collection and use for competitive positioning determination.</li> <li>The alignment of the development phases (stages) of positioning with the marketing strategy.</li> <li>Positioning peculiarities of B2B/B2C segments and mass/premium markets.</li> <li>Positioning alignment with the characteristics of the target audience, product, distribution, pricing policy, promotion and competitors' strategies.</li> <li>Planning, organizing, controlling and involved employee motivational characteristics of positioning.</li> <li>Positioning planning characteristics of a new product.</li> </ul>	8			
234.	<ul> <li>Marketing strategy's budgeting methods.</li> <li>Marketing strategy's budget items and variables.</li> <li>Marketing strategy's budgeting methods according to prices, costs, demand and competitors.</li> <li>Pricing strategies in different markets and niches.</li> <li>Marketing strategy's budgeting software.</li> <li>The impact of positioning on marketing strategy's implementation objectives.</li> </ul>	6			
235.	<ul> <li>Marketing activities for the positioning formation.</li> <li>Marketing campaign creation and mutual adjustment to achieve positioning.</li> <li>The development and choice of communication with target audience channels.</li> <li>The role of price in shaping the process of positioning.</li> <li>Product distribution channel development and choice.</li> <li>Target audience outreach forecasting methods.</li> </ul>	12			
	Total:	48			

Independent	work description:	
Study form	Type of independent work	Form of control
Full-time	1. Read the assigned mandatory literature and understand the substance of the concept of "marketing strategy", marketing strategy types, objectives, phases of development and the place of positioning in them.	Seminar
studies	Mandatory literature: 1., 2., 3. Further reading: 1., 4., 6., 8., 9., 10., 11., 12. Other sources of information: 2., 5., 6., 7., 9., 12., 16.	

	2. Develop guidelines for the creation of competitive positioning strategy and integrate them in the company's marketing strategy  Mandatory literature: 1., 2., 3.  Further reading: 1., 3., 4., 5., 6., 7., 8., 10.  Other sources of information: 2., 5., 6., 7.,8., 10., 16.	Seminar, quiz
	3. Develop the marketing strategy's implementation budget for two years according to three methods  Mandatory literature: 1., 2., 3.  Further reading: 1., 4., 7., 8.  Other sources of information: 2., 12., 16.	Quiz
	4. Develop the marketing campaign plan to achieve a competitive positioning in accordance with the company's marketing strategy  Mandatory literature: 1, 2  Further reading: 2., 4., 5., 7., 8., 10., 11., 12., 13.  Other sources of information: 1., 3., 4., 5., 7., 11., 14., 15.	Presentation
Part-time studies		
Part-time studies with e-learning elements		

# Structure of the study course:

		Contact ho	urs		Mandatory			
Study form	Lecture contact hours (including seminars, discussions)	Consultations, guest lectures, conferences, field trips, business games, etc.	Final evaluation (exam, test, defense)	Total	Independent work (number of hours)	reading and/or audio and video material watching/ listening	Total hours of the course	
Full-time	48	8	4	64	64	32	160	
Part-time								
Part-time studies with e-learning elements								

# **Evaluation of the study course learning outcomes:**

During the study course, 3 independent work assignments have to be successfully completed, 2 seminars have to be participated in, at least 50% of the lectures have to be attended and the exam passed. The final grade for the course is formed as the mean of combined average grades for the independent work assignments and the exam.

No. Learning o				Evaluation o	riteria	
		Evaluation	Minimum level	Intermediate	High level	Excellent
	Learning outcome:	method/s	(from 40% to	level (from 859	(from 85%	level
		method/s	64%)	(from 65% to	to 94%)	(from 95%
				84%)		to 100%)

1.	Understand the substance of the concept of "marketing strategy", marketing strategy types, tasks, stages of development and the place of positioning in them.	Seminar, examination	Understand the key concepts, but there are difficulties with the differentiation between sales and marketing strategy	Understand the conceptual form hierarchy of marketing strategies and the effects of competition on positioning formation	Understan d the developme nt process phases of marketing strategy	Have a good grasp of key performanc e indicators of marketing strategy implementa tion and positioning
2.	Able to use primary and secondary data to determine competitive positioning.	Seminar, quiz	Understand the methods of data collection, but there are difficulties with their use in determining competitive positioning	Able to determine a competitive position in the market, using at least two positioning matrices	Able to develop guidelines for a competitiv e positioning strategy creation	Able to integrate positioning strategy in the company's marketing strategy
3.	Able to prepare a budget for the implementation of marketing strategy.	Quiz, examination	Able to identify the marketing strategy's budget items, but there are difficulties with acknowledging of budget affecting factors	Able to identify budget influencing factors, but have difficulty with applying methods	Able to develop a marketing budget for one year according to two methods	Able to develop a marketing budget for two years according to three methods
4.	Able to develop marketing campaigns to achieve competitive positioning in accordance with the company's marketing strategy.	Presentation, game, examination	Able to set the campaign's aim, objectives and KPIs, but there are difficulties with their integration in the campaign's planning	Able to develop a single marketing campaign's plan to achieve positioning	Able to determine the place of a marketing campaign in the marketing strategy	Able to calculate the effectivenes s of a marketing campaign

Lite	rature and other sources of information:
Mai	ndatory literature and information sources
1.	Foxall, G. (2015). Strategic Marketing Management. London and New York: Routledge.
2.	Percy, L. (2018). Strategic Integrated Marketing Communications. London and New York: Routledge.
3.	Witcher, B., Chau, V. (2014). Strategic Management. Australia, Brazil, Japan, Korea: Cengage Learning.
Furt	ther reading
1.	Aaker, A, David, A. (2005). Strategic market management. Hoboken, NJ: John Wiley & Sons.
2.	Autoru kopums (2008). <i>Stratēģiskā pārdošanas vadība</i> . Rīga: Lietišķās informācijas dienests.
3.	Baack, D., Czarnecka, B., Baack, D. (2019). International marketing. Los Angeles: Sage Publications.
4.	Chaffey, D., Chadwick, F.E. (2016). Digital Marketing Strategy, Implementation and Practice. UK: Pearson Education.
5.	Godins, S. (2014). Kā veicināt sava zīmola, produktu un pakalpojumu atpazīstamību. Rīga: Zoldnera izdevniecība.
6.	Hall, S. (2017). Innovative B2B Marketing New Models, Processes and Theory. UK: Kogan Page.
7.	Kingsnorth, S. (2019). Digital marketing strategy. New York: Kogan page.

8.	Kumar, V., Reinartz, W. (2012). Customer relationship management: concept, strategy, and tools. Heidelberg:
	Springer.
9.	Leventhal, B. (2018). Predictive Analiytics for Marketers. UK: Kogan Page.
10.	Mahoney, L., Tang, T. (2017). Strategic social media. West Sussex: Wiley Blackwell.
11.	Mooij, M. (2019). Consumer behavior & culture. Los Angeles: Sage Publications.
12.	Shimp, T., Anrews, C. (2013). Advertising, promotion, and other aspects of integrated marketing communications.
	Australia: South-Western.
13.	Wang, B. (2017). Creativity and Data Marketing A practical guide to data innovation. UK: Kogan Page.
Othe	r sources of information
1.	Blānčards, K. , Boulss Š. (2013). Sajūsminātie klienti: ģeniāla pieeja klientu apkalpošanai. Rīga: Zvaigzne ABC.
2.	Elliot, R., Percy, L. (2007). Strategic brand management. Oxford: Oxford University Press.
3.	Godin, S. (2019). Time and money. [viewed on 18.03.2019]. Available at: https://seths.blog/2019/03/time-and-
	money/
4.	Grose, V. (2012). Concept to customer. Lausanne: AVA Academia.
5.	Ithia, A. (2019). <i>Product management</i> . United Kingdom: Matador.
6.	Jansons, V., Kozlovskis, K. (2012). Ekonomiskā prognozēšana SPSS 20 vidē: mācību grāmata. Rīga: Rīgas Tehniskā
	universitāte.
7.	Jones, R.(2017). Branding. A very Short Introduction. UK: Oxford University Press.
8.	Kadens, R. (2008). Partizānu mārketinga tirgus izpēte: tirgus izpētes tehnikas ikvienam uzņēmumam. Rīga: Lietišķās
	informācijas dienests.
9.	Praude, V. (2011). Mārketings: teorija un prakse. Rīga: Burtene.
10.	Praude, V., Šalkovska, J. (2015). <i>Integrētā mārketinga komunikācija</i> 1. Un 2. sēj. Rīga: Burtene.
11.	Silvermans, Dž. (2008). Mutvārdu atsauksmju mārketinga noslēpumi: kā panākt pārdošanas pieaugumu, izmantojot
	mutvārdu atsauksmes. Rīga: Lietišķās informācijas dienests.
12.	Stone, M., McCall, J. (2004). International strategic marketing: a European perspective. New York: Routledge.
13.	Šķiltere, D. (2001). Pieprasījuma prognozēšana: mācību līdzeklis. Rīga: Latvijas Universitāte.
14.	Untāls, E. (2011). <i>Pārdošanas burvis</i> . Rīga: Zvaigzne ABC.
15.	Untāls, E. (2013). Nelieciet man domāt. Rīga: ZvaigzneABC.
16.	Vestvuds, Dž. (2008). Kā rakstīt mārketinga plānu. Rīga: Zvaigzne ABC.

#### INTELLECTUAL CAPITAL MANAGEMENT

Author/-s of the study course:	
Asoc.prof. Dr.oec. Oksana Lentjušenkova	
Credits (Latvian):	ECTS:
4	6
Final evaluation form:	
Exam	
Study course prerequisites:	
Management theories	
Study course aim:	
Provide students with knowledge and to develop stude	ents' skills and competence in the field of intellectual capital

## Study course learning outcomes (Knowledge, Skills, Competencies):

management.

- 1. Understands the concept of intellectual capital and related concepts.
- 2. Understands the principles of the intellectual capital management.
- 3. Is able to define main directions of the intellectual capital development strategy in enterprise.
- 4. Is able to calculate return on the intellectual capital investments.
- 5. Is able to analyze situation, based on available information and using research methods, and to define problems.
- 6. Is able to discuss about certain questions in the field of intellectual capital management.

Stud	Study course thematic plan:				
1.	The concept of intellectual capital				
2.	Intellectual capital management				
3.	Intellectual capital influence on entrepreneurship and economic performance				
4.	Return on the intellectual capital investments				

Study course calendar plan:								
The number of contact hours could be changed due to students prerequisites, interests and needs								
		Lecture conta	ect hours (incl.	seminars, discussions)				
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements				
236.	<ul> <li>The concept of intellectual capital</li> <li>The formation and development of the concept of intellectual capital</li> <li>Related concepts and theories to intellectual capital</li> <li>Intellectual capital in modern management theory</li> <li>The structure of intellectual capital</li> </ul>	12						
237.	Intellectual capital management  The concept of intellectual capital management  Intellectual capital management strategies  The concept of intellectual capital investments  Classification of intellectual capital investments  Factors influencing intellectual capital in enterprises	12						
238.	Intellectual capital influence on entrepreneurship and economic performance  Necessary amount of intellectual capital in enterprise Predicted outcomes form intellectual capital investments: financial and non - financial outcomes.  The global trends of intellectual capital from macroeconomic perspective	12						
239.	Return on the intellectual capital investments  • Methods of return from the intellectual capital investments calculation  • Financial return on the investments  • Non – financial return on the investments	12						
	Total:	48						

Independent work description:						
Study form	Type of independent work	Form of control				
	Read scientific articles published in the Moodle and prepare critical analysis of concept of intellectual capital	Essay, Seminar, Discussion				
	Compulsory literature: 1, 3, 4, 5					
	2. Define directions of intellectual capital development	Presentation, Seminar, Discussion				
	strategy at enterprise					
	Compulsory literature: 2, 10					
	Additional literature: 4					
	Other information sources: 1					
full-time studies	3. Describe types of intellectual capital in enterprise and	Presentation, Seminar, Discussion				
	evaluate amount of it. Explain what are main factors					
	influencing decision about intellectual capital investments					
	in the enterprise					
	Compulsory literature: 2, 7, 8					
	Additional literature: 9					
	4. Calculate non-financial return from the intellectual capital	Workshop				
	investments.					
	Compulsory literature: 9					

Independent work description:				
Study form	Type of independent work	Form of control		
	Other information sources: 3, 4			

Structure of the	e study course:						
		Contact hours	S				
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	48	12	4	64	64	32	160

# The evaluation of the study course learning outcomes:

Students have to attend 50% of online lectures, 2 seminars, 1 workshop and prepare 3 tasks according requirements. The final mark consists of: student's activity during the lectures and seminars, marks for tasks and final exam.

IIIIai	mai mark consists of: student's activity during the lectures and seminars, marks for tasks and final exam.								
				Evaluation cr	·				
No.	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)			
1.	Understands the concept of intellectual capital and related concepts.	Essay, seminar, exam	Understands of main concepts	Understands main concepts, but has difficulties with understanding of relationships among different concepts	Understands main concepts and relationships among them	Could explain and analyze relationships among concepts			
2.	Understands the principles of the intellectual capital management.	Presentation seminar, exam	Understands of main principles	Understands main principles, but has difficulties with understanding of relationships among different concepts	Understands main Principles and relationships among them	Could explain and analyze relationships among principles			
3.	Is able to define main directions of the intellectual capital development strategy in enterprise.	Presentation seminar	Is able to define main directions of intellectual capital development	Is able to define strategic directions, but has difficulties with definition of the predicted outcomes	Is able to define strategic directions and predicted outcomes	Is able to prepare intellectual capital development strategy			
4.	Is able to calculate return on the intellectual capital investments.	Workshop, exam	Is able to calculate return on investments, but has difficulties with definition of predicted outcomes and usage of methods	Is able to define some outcomes and calculate return on investments	Is able to calculate return on investments using certain methods and to define predicted outcomes	Is able to calculate return on investments, to define predicted outcomes and to analyze results			
5.	Is able to analyze situation, based on available information and using research	Discussion	Is able to analyze information, but has difficulties	Is able to analyze information, to apply research methods, but has	Is able to analyze information and define	Is able to analyze information and to define			

	methods, and to define problems.		with application of research methods and problem definition	difficulties with problem definition	problems	problems and propose solutions
6.	Is able to discuss about certain questions in the field of intellectual capital management.	Discussion	Can discuss about actualities, but cannot argue own opinion	Can discuss about actualities, but has difficulties with reasoning	Can discuss about actualities and argue own opinion	Excellent rhetoric skills

Liter	ature and information sources:
	pulsory literature and information sources
1.	Andriessen, D. (2006). On the Metaphorical Nature of Intellectual Capital: a Textual Analysis. <i>Journal of</i>
	Intellectual Capital, 7 (1), 93-109.
2.	Canibano, L., Sánchez, M. P., García-Ayuso, M. and Chaminade, C. (2002). Guidelines for Managing and
	Reporting on Intangibles: Intellectual Capital Report [skatīts 20.02.2018.]. Pieejams:
	http://www.pnbukh.com/files/pdf_filer/MERITUM_Guidelines.pdf
3.	Dumay, J., Garanina, T. (2013). Intellectual Capital Research: a Critical Examination of the Third Stage. <i>Journal</i>
	of Intellectual Capital, 14 (1), 10-25.
4.	Edvinsson, L. (2013). IC 21: Reflections from 21 Years of IC Practice and Theory. Journal of Intellectual Capital,
	14 (1), 163-172.
5.	Inkinen, H., Kianto, A., Vahala, M., Ritala, P. (2017). Structure of Intellectual Capital an International
	Comparision. Accounting, Auditing&Accountability Journal, 30 (5), 1160 – 1183.
6.	Lentjušenkova, O., Lapiņa, I. (2014). Intellectual Capital Investments Influence on Entrepreneurship and
	Economics Performance. In: Business and Management: 8th International Scientific Conference, Lithuania,
	Vilnius, 15-16 May, 2014. Conference Proceedings, 93-100.
7.	Lentjušenkova, O., Lapiņa, I. (2015). Factors Influencing Investments in Intellectual Capital: Case of Latvia.
	In: Proceedings of the 19th World Multi-Conference on Systemics, Cybernetics and Informatics (WMSCI
	2015), Vol. 1, United States of America, Orlando, 12–15 July, 2015. Conference Proceedings, 82–87.
8.	Lentjušenkova, O., Titko, J., Lapiņa, I. (2016). Intellectual Capital Investments: Analysis of the Predicted
	Outcomes. In: 21st International Scientific Conference, Economics and Management 2016 (ICEM 2016)
	"SMART and Efficient Economy: Preparation for the Future Innovative Economy" Proceedings, Czech
	Republic, Brno, May 19-20. Conference proceeding, 94-101.
9.	Ordonez de Pablos, P., Edvinsson, L. (2018). Intellectual Capital in Organizations: Non-Financial Reports and
40	Accounts. New York: Routledge.
10.	Roos, G., Pike, S. (2018). Strategic Management of Intellectual Capital. 2nd Edition. New York: Routledge.
	tional literature and information sources
1.	Asiaei, K., Jusoh, R., Bontis, N. (2018). Intellectual capital and performance measurement systems in Iran.
2	Journal of Intellectual Capital, 19 (2), 294-320.
2.	Dumay, J. (2009). Intellectual capital measurement: a critical approach. <i>Journal of Intellectual Capital</i> , 10 (2), 190–210.
3.	Dumay, J. (2012). Grand theories as barriers to using IC concepts. <i>Journal of Intellectual Capital</i> , 13 (1), 4-15.
-	Gogan, L.M., Rennung, F., Istis, G., Drahici, A. (2014). A proposed tool for managing intellectual capital in
4.	small and medium size enterprises. <i>Procedia Technology</i> , 16, 728-736.
	Jordão, R. V. D., Novas, J. C. (2017). Knowledge management and intellectual capital in networks of small and
5.	medium-sized enterprises. <i>Journal of Intellectual Capital</i> , 18 (3), 667-692.
6.	Kianto, A., Andreeva, T., Pavlov J. (2013). The impact of intellectual capital management on company
0.	competitiveness and financial performance. <i>Knowledge Management Research and Practice</i> , 11, 12-22.
7.	Lapina I., Borkus I., Starineca O. (2012). Corporate Social Responsibility and Creating Shared Value: Case of
/.	Latvia. World Academy of Science, Engineering and Technology: Special International Journal Issues, 68,
	1886-1892.
8.	Lentjušenkova, O., Lapina, I. (2016). The transformation of the organization's intellectual capital: from
0.	resource to capital. Journal of Intellectual Capital, 17 (4), 610-631.
9.	Lentjušenkova, O., Lapiṇa, I. (2015). Intellectual Capital Investments: Company's Additional Expenditures or
'`	Creating Shared Value? In: Perspectives of Business and Entrepreneurship Development: Economic,
	Management, Finance and System Engineering from the Academic and Practioners Views: Proceedings of
	Selected Papers, Czech Republic, Brno, 28-29 May, 2015. Conference Proceeding, 207-216.
10.	Petty, R., Guthrie, J. (2000). Intellectual capital literature review: measurement, reporting and management.
10.	Journal of Intellectual Capital, 1 (2), 155-176.

11. Piekkola, H. (2011). Intangible capital: The key to growth in Europe. Intereconomics, 4 (4), 222-228. Zéghal, D., Maaloul, A. (2011). The accounting treatment of intangibles - A critical review of the literature. Accounting Forum, 35, 262-274. 13. Zéghal, D., Maaloul, A. (2010). Analyzing value added as an indicator of intellectual capital and its consequences on company performance. Journal of Intellectual Capital, 11 (1), 39 - 60. 14. Viedma, J.M. (2001). ICBS Intellectual Capital Benchmarking System. Journal of Intellectual Capital, 2 (2), 148-164. Other information sources Confédération Européenne des Associations de Petites et Moyennes Entreprises (CEA-PME), Fraunhofer Institut für Produktionsanlagen und Konstruktionstechnik (Fraunhofer IPK), London School of Economics and Political Sciences (LSE) (2007). Intellectual capital statement - Made in Europe (InCaS). [skatīts 12.01.2019.] Pieejams: http://www.psych.lse.ac.uk/incas/page114/files/page114\_1.pdf 2. OECD (2013). Supporting Investment in Knowledge Capital, Growth and Innovation. [skatīts 12.01.2019.]. Pieejams: doi:10.1787/9789264193307-ne 3. Social Value UK (2012). A Guide to Social Return on Investment. [skatīts 12.01.2019.]. Pieejams: http://www.socialvalueuk.org/resources/sroi-guide/ 4. Sveiby, K.E. (2001b). Methods for Measuring Intangible Assets. [Skatīts 12.01.2019]. Pieejams: http://www.sveiby.com/articles/InvisibleBalance.html

#### **HUMAN RESOURCES AND LEADERSHIP**

Auth	or/-s of the study course:			
Dr. so	c. pol. I. Āboliņa			
Credi	ts (Latvian):	ECTS:		
4 6				
Final	evaluation form:			
Exam	1			
Study	ocourse prerequisites:			
-				
Study	course aim:			
orgar	de knowledge and understanding of human resour nization and raise awareness of systemic, coordinat agement and leadership.	ce management, its functions and leadership within an ed and targeted approaches to human resource		
Study	course learning outcomes (Knowledge, Skills, Co	ompetencies):		
1. Kn	ow Human Resource management models, functio	ns and their implementation in organizations.		
1	able to evaluate the efficiency of Human Resource overnent possibilities according to the needs of the			
	able to choose and use different methods of Huma evaluation.	n Resource planning, selection, work analysis, motivation		
4. Lea	adership skills and competencies.			
Study	course thematic plan:			
1.	Introduction to the course. Aspects and tasks of I	· · · · · · · · · · · · · · · · · · ·		
		source policy. Strategic Human Resource management.		
2.		selection process. Functions and types of Human		
		ompetency Model development. Employee search		
	methods. Employee selection and evaluation.			
3.	Development of employee motivation and remur	•		
4.	Employee evaluation, its role in ensuring the com	petitiveness of the company.		

5. Human resource development and process management. Leadership. Leadership skills and competences.

Study	Study course calendar plan:						
		Lecture contact hours (incl. seminars, discussions)					
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements			
240.	Introduction to the course. Aspects and tasks of Human	10					
	Resource Management. Company strategy, mission and vision. Human Resource policy. Strategic Human Resource management.						
241.	Human Resource planning. Employee search and selection process. Functions and types of Human Resource planning. Job analysis and evaluation. Competency Model development. Employee search methods. Employee selection and evaluation.	8					
242.	Development of employee motivation and remuneration system.	10					
243.	Employee evaluation, its role in ensuring the competitiveness of the company.	10					
244.	Human resource development and process management. Leadership. Leadership skills and competences.	10					
	Total:	48					

Independent work description:					
Study form	Type of independent work	Form of control			
full-time studies	To create and develop a Presentation on a topic: Different aspects of Human Resources Management. Evaluation of Case studies	Presentation Seminars References in the presentation Discussion in the seminar			
	Read the literature.				

Structure of the study course:							
	Contact hours						
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	48	12	4	64	64	32	160

# The evaluation of the study course learning outcomes:

- 15% Attendance at classes
- 35% Presentation on the topic: Different aspects of human resource management
- 35% Seminars: case study evaluation and analysis
- 15% Exam

NI-		Evaluation		Evaluation criteria				
No.	Learning outcome	method/-s	Minimum level	Average level	High level	Excellent level		

			(40% till 64%)	(65% till 84%)	(85% till 94%)	(95% till 100%)
1.	Knows Human Resource management models, functions and their implementation in organizations.	Discussion of HR, case analysis	Basic understanding of the most important components of Human Resource management theories	Understands Human Resource management, however, there are difficulties with the formulation of the theory	Understands the most important Human Resource management theories and can formulate the achievement of the result	In addition, activities have been performed to create excellence in the theory cognition
2.	Is able to evaluate the efficiency of Human Resource management in the company by determining its improvement possibilities according to the needs of the company.	Presentation	The presentation reflects the understanding about the effectiveness of Human Resource management in the company, but is created on a basic level without proposals	During the presentation, student understands the information obtained, but there are difficulties with the formulation	During the presentation, student understands the information obtained and the determination of the efficiency of Human Resource management	In addition, activities have been presented by interpretation of research data and the creation of a presentation for excellence
3.	Is able to choose and use different methods of Human Resource planning, search, selection, work analysis, motivation and evaluation.	Discussion	Basic understanding of key Human Resource planning, search, selection, job analysis, motivation, and evaluation methods	Can choose but is not able to use different methods of Human Resource planning, search, selection, work analysis, motivation and evaluation.	Understands how to choose and use different methods of Human Resource planning, search, selection, job analysis, motivation and evaluation.	In addition, explanations for excellence have been made
4.	Have developed leadership skills and competences.	Discussion	Basic understanding of the development of leadership skills and competences	Understands how the result should be obtained, but there is a difficulty in practicing leadership skills and competences	Understands the most important leadership skills and competences and can show them in practice	In addition, outstanding leadership skills and competences have been recognized in practice
	ature and information sources:					
1.	bulsory literature and informati Hollenbeck, J.R., Noe, R.A., Wr Hill		Gerhart, B. (2018). Hum	nan Resource Man	nagement. 11Th E	dition. McGraw
2.	Lussier, R.N., Hendon, J.R. (202)  Development Second Edition. Second Edition. Second Edition.	SAGE Publication				

Navin, P. (2018). The CMO of People: Manage Employees Like Customers with an Immersive Predictable Experience

Sengupta, A. (2019). Human Resource Management: Concepts, Practices, and New Paradigms. SAGE Publications Pvt.

that Drives Productivity and Performance. De | G Press

Northouse, P. (2016). Leadership: Theory and practice. London: SAGE Publications.

3.

4.

5.

Addi	tional literature and information sources					
1.	Kellerman, B. (2012). The End of Leadership. Harper Collins Publishers.					
2.	Wilton, N. (2011). An introduction to Human Resource Management. London, Sage.					
3.	Keohane, N. & Keohane, R. (2010). Thinking about Leadership. Princeton University Press.					
4.	Rees, G., & Smith, P. (Eds.). (2017). Strategic human resource management: An international perspective. Sage.					
5.	Pearce, C., Wassenaar, C. L., & Manz, C. C. (2014). Is shared leadership the key to responsible leadership? Academy of					
	Management Executive, 28(3), 275-288.					
6.	Robbins, S. P. (2019). Organizational Behavior. Pearson.					
7.	Snell, S. (2015). Managing Human Resources. Cengage Learning; 17 ed.					
Othe	r information sources					
1.	Journal of Occupational and Organizational Psychology.					
2.	Journal of Organizational Behavior.					
3.	European Association for People					
	Management, http://www.eapm.org/					

# STRATEGIC AND CHANGE MANAGEMENT

Author/-s of the stu	dy course:					
Dr.oec. Kaspars Štei	nbergs					
Credits (Latvian):	Credits (Latvian): ECTS:					
4	4 6					
Final evaluation for	m:					
Exam						
Study course prereq	uisites:					
Management theori	es					
Study course aim:						
To provide students management.	with in-depth knowledge and resea	rch capabilities in the field of strategic and change				
Study course learning	ng outcomes (Knowledge, Skills, Co	mpetencies):				
<ol> <li>To know an</li> <li>To be able to</li> <li>To be able to</li> </ol>	<ol> <li>To know analysis of strategic direction and its elements</li> <li>To be able to use analysis tools of external environment of a company</li> <li>To be able to use analysis tools of internal environment of a company</li> <li>To be able to analyse change process and its management of a company</li> </ol>					
Study course thema	tic plan:					
1. Strategic man	agement theories, current developn	nent tendencies				
2. Strategic direct	Strategic direction, its elements					
3. External envir	External environment: macroenvironment, industry environment, competitor's analysis					
4. Internal enviro	onment					
5. Strategy types	, implementation and control					
6. Change and cl	nange management					

Study	Study course calendar plan:					
		Lecture contact hours (incl. seminars, discussions)				
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements		
245.	Strategic management theories, current development tendenci					
246.	Strategic direction, its elements	6				
247.	External environment: macroenvironment, industry environment, competitor's analysis	8				
248.	Internal environment	8				

Study course calendar plan:						
		Lecture contact hours (incl. seminars, discussions)				
No.	Topic	full-time studies	part-time studies	part-time studies with e - learning elements		
249.	Strategy types, implementation and control	4				
250.	Change and change management	12				
	Total:	48				

Independent work description:						
Study form	Type of independent work	Form of control				
	Strategic management case study	Report, presentation				
	Change management case study	Report, presentation				
	Review of academic publication on the topic of strategic and change	Review, seminar,				
	management	presentation				
	Analysis of strategic and change management issues in audiovisual work	Essay, seminar				
full-time	Literature studies:	Test, exam				
studies	• Hill, C. W., Jones, G. R., Schilling, M. A. (2019). Strategic Management:					
Studies	Theory & Cases: An Integrated Approach 13th Edition. South-Western					
	College Pub. (Chapter 1– 4)					
	• Kotter, J. P. (2017). Our Iceberg is Melting: Changing and Succeeding					
	Under Any Conditions. Macmillan.					
	<ul> <li>Scientific articles about strategic and change management from Ebsco</li> </ul>					
	database					

Structure of the study course:							
	Contact hours						
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	48	8	4	64	64	32	160

## The evaluation of the study course learning outcomes:

The final grade of the course will be calculated as follows:

- grade for strategic management case study x 0.20
- + grade for change management case study x 0.20
- + grade for review x 0.25
- + grade essay x 0.10
- + average grade of two tests x 0.10
- + grade for the exam x 0.15

All assignments must be graded "4" or more – that allows to pass the exam. All assignments must be passed by the deadline otherwise they will receive – 2 points. Participation at 75% of all lectures and seminars is mandatory.

ŀ								
	No. Learning outcome		Evaluation method/-s	Evaluation criteria				
		Learning outcome		Minimum level	Average level	High level	Excellent level	
		-		(40% till 64%)	(65% till 84%)	(85% till 94%)	(95% till 100%)	
	1.	To know main concepts	Essay,	Demonstrates a	Demonstrates a	Demonstrates	Demonstrates	
		of strategic and change	presentation,	superficial	superficial	an in-depth	an in-depth	
		management theories	test, exam	understanding	understanding	understanding	understanding	
		1		of strategic and	of strategic and	of strategic and	of strategic and	

			change management theoretical guidelines and definitions, and is able to appraise gaps in the knowledge	change management theoretical guidelines and definitions, and understands their correlations in a wider context	change management theoretical guidelines and definitions, and understands their correlations in a wider context	change management theoretical guidelines and definitions. Has an understanding of its historical development and its contemporary trends
2.	To know analysis of strategic direction and its elements	Report, presentation	An analysis has been carried out only with some conditions being observed and some information provided being used. The results of the analysis are provided in a structured presentation. The student is partly able to perform the necessary calculations, draw conclusions, and propose practical solutions	An analysis has been carried out with all conditions being observed and the information provided being used. The results of the analysis are provided in a structured presentation. The student is able to perform the necessary calculations, draw conclusions, and propose practical solutions	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The results of the analysis are provided in a comprehensive and reasoned presentation. The student has the ability to provide detailed calculations, draw conclusions, make practical propositions, base them on justified grounds, and to clarify them when necessary	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The analysis is based on the research and its results are provided in a detailed and reasoned presentation. The student has the ability to perform detailed calculations, draw conclusions, make practical propositions and base them on justified grounds, and to clarify them when necessary
3.	To be able to use analysis tools of external environment of a company	Report, presentation	An analysis has been carried out only with some conditions being observed and some information provided being used. The results of the analysis are provided in a structured presentation. The student is partly able to perform the necessary	An analysis has been carried out with all conditions being observed and the information provided being used. The results of the analysis are provided in a structured presentation. The student is able to perform the necessary calculations, draw	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The results of the analysis are provided in a comprehensive and reasoned presentation. The student has the ability to	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The analysis is based on the research and its results are provided in a detailed and reasoned presentation.

			calculations, draw conclusions, and propose practical solutions	conclusions, and propose practical solutions	provide detailed calculations, draw conclusions, make practical propositions, base them on justified grounds, and to clarify them when necessary	The student has the ability to perform detailed calculations, draw conclusions, make practical propositions and base them on justified grounds, and to clarify them when necessary
4.	To be able to use analysis tools of internal environment of a company	Report, presentation	An analysis has been carried out only with some conditions being observed and some information provided being used. The results of the analysis are provided in a structured presentation. The student is partly able to perform the necessary calculations, draw conclusions, and propose practical solutions	An analysis has been carried out with all conditions being observed and the information provided being used. The results of the analysis are provided in a structured presentation. The student is able to perform the necessary calculations, draw conclusions, and propose practical solutions	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The results of the analysis are provided in a comprehensive and reasoned presentation. The student has the ability to provide detailed calculations, draw conclusions, make practical propositions, base them on justified grounds, and to clarify them when necessary	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The analysis is based on the research and its results are provided in a detailed and reasoned presentation. The student has the ability to perform detailed calculations, draw conclusions, make practical propositions and base them on justified grounds, and to clarify them when necessary
5.	To be able to analyse change process and its management of a company	Report, presentation, essay	An analysis has been carried out only with some conditions being observed and some information provided being used. The results of the analysis are provided in a structured presentation. The student is partly able to	An analysis has been carried out with all conditions being observed and the information provided being used. The results of the analysis are provided in a structured presentation. The student is able to perform the necessary	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The results of the analysis are provided in a comprehensive and reasoned presentation.	An in-depth analysis is performed with all of the conditions being complied with and the available information widely used. The analysis is based on the research and its results are provided in a detailed and

			perform the necessary calculations, draw conclusions, and propose practical solutions	calculations, draw conclusions, and propose practical solutions	The student has the ability to provide detailed calculations, draw conclusions, make practical propositions, base them on justified grounds, and to clarify them when necessary	reasoned presentation. The student has the ability to perform detailed calculations, draw conclusions, make practical propositions and base them on justified grounds, and to clarify them when necessary
6.	To be able to analyse scientific publications of strategic and change management	Review, presentation, seminar	The review is rather descriptive, and the presentation contains little substance. The information analysis is sufficient, but not always critical and reasoned	The review is analytical and in presentation the student shows a superficial knowledge. Information analysis provided is somewhat reasoned and comparative	The review is analytical and in presentation the student shows an indepth knowledge. Information analysis provided is reasoned and comparative	The review is analytical, and its presentation reflects a wide view. The information analysis carried out is reasoned and critical

Liter	Literature and information sources:				
Com	Compulsory literature and information sources				
1.	Hill, C. W., Jones, G. R., Schilling, M. A. (2019). Strategic Management: Theory & Cases: An Integrated				
	Approach 13th Edition. South-Western College Pub.				
2.	Kotter, J. P. (2017). Our Iceberg is Melting: Changing and Succeeding Under Any Conditions. Macmillan.				
3.	Freedman, L. (2017). Strategy: A history. Oxford University Press.				
Addi	tional literature and information sources				
1.	Harris, J. D., Lenox, M. J. (2013). The Strategist's Toolkit. Charlottesville. VA: Darden Business Publishing.				
2.	Kotter, J. P. (2012). Leading change. Harvard Business Press.				
3.	Pitt, M. R., Koufopoulos, D. (2012). Essentials of strategic management. Sage.				
4.	Lasserre, P. (2012). Global strategic management. Palgrave Macmillan.				
5.	Dess, G. G., Lumpkin, G. T., Eisner, A. B., McNamara, G., Kim, B. (2012). Strategic Management: Text and				
	Cases. Six Edition (Global Edition).				
6.	Porter, M. (1996). What is Strategy. Harvard Business Review.				
Othe	Other information sources				
1.	Journal of Competitiveness				
2.	Baltic Journal of Management				
3.	Journal of Business Management				

#### **MANAGEMENT THEORIES**

Author/-s of the study course:			
Dr.oec., assistant professor Anna Svirina			
Credits (Latvian):	ECTS:		
4	6		
Final evaluation form:			
Exam			
Study course prerequisites:			
-			
Study course aim:			

To ensure the course outcomes, which include in-depth theoretical knowledge and research skills development in the field of management theories

## Study course learning outcomes (Knowledge, Skills, Competencies):

- 1. Knowledge of contemporary management theories and approaches
- 2. Knowledge of the limitations for management theories implementation in practice of management
- 3. Ability to distinguish system and process management approaches
- 4. Ability to assess managerial decisions on the basis of management theories
- 5. Ability to implement decision-making algorithm
- 6. Ability to assess the quality of management functions performance
- 7. Ability to assess managerial situation and define key factors
- 8. Competence to independently define the core research question in management research, and to acquired and evaluate relevant information
- 9. Competence in managerial situation analysis and tactics/strategy creation on the basis of factor evaluation
- 10. Competence is choosing appropriate management style and tools

10. (	10. Competence is choosing appropriate management style and tools			
Stud	Study course thematic plan:			
1	1 gement			
2	Management theory deveopment directions			
3	System management approach			
4	Process management approach			
5	Management culture and art			
6	Management system research			
7	Management levels			
8	Management styles, management tools			
9	Decisions, decision-making process			
10	Management functions: planning, organization, motivation, control			
11	Manager			
12	Psycology of organizations			
13	Information management process			
14	Conflict management			

Study	y course calendar plan:			
		Lecture contact ho	urs (incl. seminars, di	scussions)
No.	Topic	full-time studies	part-time studies	part-time studies with e -learning elements
251.	gement	4		
252.	Management theory deveopment directions	4		
253.	System management approach	2		
254.	Process management approach	2		
255.	Management culture and art	2		
256.	Management system research	4		
257.	Management levels	2		
258.	Management styles, management tools	4		
259.	Decisions, decision-making process	4		
260.	Management functions: planning, organization, motivation, control	8		
261.	Manager	2		
262.	Psycology of organizations	2		
263.	Information management process	4		
264.	Conflict management	4		
	Total:	48		

Independent v	Independent work description:			
Study form	Type of independent work	Form of control		
full time	Information collection and analysis	In-class discussion		
full-time studies	Case studies	Assignments		
studies	Problem assessment			
	Obligatory reading:			
	Daft R., Benson A. (2016)			
	Management. Cengage Learning.			

Structure of the	Structure of the study course:						
		Contact hours	S				
Study form	Lecture contact hours (incl. seminars, discussions etc.)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watchin g	Total course credit hours
full-time studies	48	12	4	64	64	32	160

# The evaluation of the study course learning outcomes:

Sudents have to prepare 4 individual tasks, attend 50% of lectures.

Final evaluation mark for the course: 50% assignments for the tasks; 10% attendance; 40% exam.

Fina	Final evaluation mark for the course: 50% assignments for the tasks; 10% attendance; 40% exam.					
				Evaluation	n criteria	
No	Lograina outcomo	Evaluation	Minimum level	Average level	High level	Excellent level
No.	Learning outcome	method/-s	(40% till 64%)	(65% till 84%)	(85% till 94%)	(95% till
						100%)
1.	Knowledge of		40-64% of tasks	65-84% of	85-94% of	95-100% of
	contemporary	Practical work	are fulfilled	tasks are	tasks are	tasks are
	management theories and	Practical WOLK	correctly	fulfilled	fulfilled	fulfilled
	approaches		Correctly	correctly	correctly	correctly

		7	η	η	η	
2.	Knowledge of the limitations for management theories implementation in practice of management	Independent work	40-64% of tasks are fulfilled correctly	65-84% of tasks are fulfilled correctly	85-94% of tasks are fulfilled correctly	95-100% of tasks are fulfilled correctly
3.	Ability to distinguish system and process management approaches	Case study evaluation	Lack of the understanding of more than 51-64% of system and process management tools	Lack of the understanding of more than 65-84% of system and process management tools	Understandin g of 85-94% of system and process management tools	Understandin g of 95% or more of system and process management tools
4.	Ability to assess managerial decisions on the basis of management theories	Discussion at the lecture	Is capable to discuss current management theories, unable to argue own views	Lack of skills to discuss current management theories, but is able to argue own views	Able to discuss current management theories, but there are difficulties in arguing own views	Able to provide arguments when discussing current management theories, formulate and justify own views
5.	Ability to implement decision-making algorithm	Practical work	Able to implement decision-making algorithm only in typical managerial situations	Able to implement decision-making algorithm, but is not able to justify priority approach to make decisions in exact situation	Able to implement decision-making algorithm, but has difficulty justifying priority approach to make decisions in exact situation	Able to implement decision-making algorithm, and to justify priority approach to make decisions in exact situation
6.	Ability to assess the quality of management functions performance	Practical work, case study	Lack of the understanding of more than 51-64% of management functions quality evaluation instruments	Lack of the understanding of more than 65-84% of management functions quality evaluation instruments	Understandin g of 85-94% of management functions quality evaluation instruments	Understandin g of 95% or more of management functions quality evaluation instruments
7.	Ability to assess managerial situation and define key factors	Practical work, case study	Able to assess 40-64% of factors relevant to managerial situation	Able to assess 65-84% of factors relevant to managerial situation and define the most significant ones	Able to assess 85-94% of factors relevant to managerial situation and define the most significant ones	Able to assess more than 95% of factors relevant to managerial situation and define the most significant ones
8.	Competence to independently define the core research question in management research, and to acquired and evaluate relevant information	Independent work	Noticeable difficulty in independent defining necessary information and	Some difficulty in independent defining necessary information and in	Able to define and find the necessary information, but there are difficulties in analyzing it	Able to define and find the necessary information and analyze it

			in analyzing it	analyzing it		
9.	Competence in managerial situation analysis and tactics/strategy creation on the basis of factor evaluation	Practical work, case study	Able to analyze certain management situation, but is not able to assess decision making process and evaluating organizational specific features, unable to suggest a solution	analyzing it Able to analyze certain management situation, has difficulties in assessing decision making process and evaluating organizational specific features, unable to suggest a solution	Able to analyze certain management situation, assess decision making process and evaluate organizational specific features, but has difficulties to suggest a solution	Able to analyze certain management situation, assess decision making process and evaluate organizational specific features, and to suggest a solution
10.	Competence is choosing appropriate management style and tools	Practical work, case study	Is able to choose and implement appropriate management style in certain management situation, but lacks the ability to assess possible tools	Has difficulties in choosing and implementing appropriate management style in certain management situation	Able to choose and implement appropriate management style in certain management situation, but has difficulty justifying the proposed solution	Able to choose and implement appropriate management style in certain management situation, can justify the proposed solution

Liter	ature and information sources:
	pulsory literature and information sources
1.	Adizes, I. (2016). Mastering Change - Introduction to Organizational Therapy. Adizes Institute.
2.	Adizes, I. (2014). Managing Corporate Lifecycles (2nd edition). Embassy Books.
3.	Daft R., Benson A. (2016). Management. Cengage Learning.
4.	Michel, L. (2015). Management design. LID Publishing Ltd. London, New York.
Addi	tional literature and information sources
1.	Clegg Stewart R. (2011). Managing & organizations: an introduction to theory & practice. Thousand Oaks,
	CA. SAGE Publications.
2.	Hatch, M. (2018).Organization Theory: Modern, Symbolic, and Postmodern Perspectives. Oxford
	University Press.
3.	Scott, Jonathan. (2005). The concise handbook of management :a practitioner's approach. Haworth
	Business Press. Binghamton, NY.
4.	Academy or Management Journal
5.	Academy of Management Perspectives
6.	Academy of Management Annals
Othe	r information sources
1.	Industrial Marketing Management (Open Acess Articles). Electronic source [26.09.2019]. Available at:
	http://www.journals.elsevier.com/industrial-marketing-management/open-access-articles/
2.	Journal of Co-operative Organization and Management Open Access Articles. Electronic source
	[26.09.2019]. Available at:
	http://www.journals.elsevier.com/journal-of-co-operative-organization-and-management/open-access-
	<u>articles</u>
3.	Human Resource Management Review. Electronic source [26.09.2019]. Available at:
	http://www.journals.elsevier.com/human-resource-management-review/open-access-articles
4.	Business Research. Electronic source [26.09.2019]. Available at:
	http://link.springer.com/journal/40685

# **HIGHER MATHEMATICS**

Author/-s of the study course:		
Mg.sc.ing., Mg.math., docent, Patriks Morevs		
Credits (Latvian):	ECTS:	
3 4.5		
Final evaluation form:		

# Examination

#### **Study course prerequisites:**

Course of Mathematics in the secondary school

### Study course aim:

To provide to students the necessary information, knowledge, skills and competencies in application of Mathematics in Computer Science, in Linear Algebra, Functions, Derivatives and Integrals.

### Study course learning outcomes (Knowledge, Skills, Competencies):

- 1. Knows principles of Linear Algebra, is able to solve Systems of Linear Equations
- 2. Understands the definition of function and is able to study behaviour of functions. Knows the definition of the limit of the function. Is able to determine limits of elementary functions. Is able to draw graphs of functions, knows the meaning of the function increment
- 3. Is able to explain the meaning of function derivative and to find derivatives of elementary functions and compositions thereof
- 4. Knows the definition of the primitive function Is able to find the primitive function of elementary functions
- 5. Is able to explain the meaning of integral and applications thereof (at least two). Is able to find definite and indefinite integral of elementary functions

# Study course thematic plan: 1. Linear Algebra. Matrices, determinants and systems of linear equations 2. Function. Function limits 3. Derivative. Derivatives of elementary and composed functions 4. Primitive function 5. Integral. Definite and indefinite integral.

# Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact hours (incl. seminars, discussions)			
No Topic	Topic	full-time studies	part-time studies	distance learning	
265.	Linear Algebra	8	4	2	

# Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact hours (incl. seminars, discussions)			
No	Topic	full-time studies	part-time studies	distance learning	
	<ul><li>Matrices</li><li>Determinants</li><li>Systems of Linear Equations</li><li>Gauss Method</li></ul>				
266.	Functions      Limits     Graphs     Break Points	8	4	2	
267.	Differential calculus	8	4	2	
268.	Primitive function	4	4	2	
269.	<ul> <li>Integral</li> <li>Definite Integral</li> <li>Area</li> <li>Indefinite Integral</li> <li>practical tasks</li> </ul>	8	4	2	
	Total:	36	20	10	

Independent work description:				
Study form	Type of independent work	Form of control		
	Calculations in Linear Algebra	Solving tasks		
	Compulsory literature: sources			
full-time studies	Computation of functions and derivatives	Solving tasks		
	Compulsory literature: sources			
	Computations - Integral	Solving tasks		
	Compulsory literature: sources			
	Calculations in Linear Algebra	Solving tasks		
	Compulsory literature: sources			
part-time studies	Computation of functions and derivatives	Solving tasks		
	Compulsory literature: sources			
	Computations - Integral	Solving tasks		
	Compulsory literature: sources			
distance	Calculations in Linear Algebra	Solving tasks		

learning	Compulsory literature: sources	
	Computation of functions and derivatives	Solving tasks
	Compulsory literature: sources	
	Computations - Integral	Solving tasks
	Compulsory literature: sources	

Structure of the study course:								
		Contact ho	urs					
Study form	Lecture contact hours (incl. seminars, discussions)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watc hing	<b>Total</b> course credit hours	
full-time studies	36	8	4	48	48	24	120	
part-time studies	20	12	4	36	48	36	120	
distance learning	10	12	2	24	48	48	120	

The evaluation of the study course learning outcomes:							
No	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Evaluation Average level (65% till 84%)	criteria High level (85% till 94%)	Excellen level (95% till 100%)	
1.	Knows principles of Linear Algebra, is able to solve Systems of Linear Equations	Self-check test, discussion, solution of tasks	Is able to explain with examples	Is able to explain with examples, is able to solve standard tasks	Is able to explain with examples, is able to solve simple tasks, is able to analyse and solve non- standard exercises	Is able to explain with examples , is able to solve simple tasks, is able to analyse and solve non-standard exercises is able to apply the obtained	

						knowledg e in other spheres
2.	Understands the definition of function and is able to study behaviour of functions. Knows the definition of the limit of the function. Is able to determine limits of elementary functions. Is able to draw graphs of functions, knows the meaning of the function increment	Self-check test, discussion, solution of tasks	Is able to explain with examples	Is able to explain with examples, is able to solve standard tasks	Is able to explain with examples, is able to solve simple tasks, is able to analyse and solve non- standard exercises	Is able to explain with examples , is able to solve simple tasks, is able to analyse and solve non-standard exercises, is able to apply the obtained knowledg e in other spheres
3.	Is able to explain the meaning of function derivative and to find derivatives of elementary functions and compositions thereof	Self-check test, discussion, solution of tasks	Is able to explain with examples	Is able to explain with examples, is able to solve standard tasks	Is able to explain with examples, is able to solve simple tasks, is able to analyse and solve non- standard exercises	Is able to explain with examples , is able to solve simple tasks, is able to analyse and solve non-standard exercises, is able to apply the obtained knowledg e in other spheres
4.	Knows the definition of the primitive function Is able to find the primitive function of elementary functions	Self-check test, discussion, solution of tasks	Is able to explain with examples	Is able to explain with examples, is able to solve standard tasks	Is able to explain with examples, is able to solve simple tasks, is able to analyse and solve non- standard exercises	Is able to explain with examples , is able to solve simple tasks, is able to analyse and solve non-standard

						exercises, is able to apply the obtained knowledg e in other spheres
5.	Is able to explain the meaning of integral and applications thereof (at least two). Is able to find definite and indefinite integral of elementary functions	Self-check test, discussion, solution of tasks	Is able to explain with examples	Is able to explain with examples, is able to solve standard tasks	Is able to explain with examples, is able to solve simple tasks, is able to analyse and solve non- standard exercises	Is able to explain with examples , is able to solve simple tasks, is able to analyse and solve nonstandard exercises, is able to apply the obtained knowledg e in other spheres

Litera	Literature and information sources:					
Com	pulsory literature and information sources					
1.	Chris McMullen, Calculus with Multiple Variables Essential Skills Workbook: Includes Vector Calculus and Full Solutions, Publisher: Zishka Publishing (June 29, 2021), Language: English, Paperback: 173 pages, ISBN-10: 1941691374, ISBN-13: 978-1941691373					
2.	Elizabeth S. Meckes, Mark W. Meckes, Linear Algebra (Cambridge Mathematical Textbooks), Publisher: Cambridge University Press; 1st edition (May 24, 2018), Language: English, Hardcover: 442 pages, ISBN-10: 9781107177901, ISBN-13: 978-1107177901					
3.	David Bock M.S., Dennis Donovan M.S., Shirley O. Hockett Ph.D., AP Calculus Premium, 2022-2023: 12 Practice Tests + Comprehensive Review, Publisher: Barrons Educational Services; Sixteenth edition (January 4, 2022), Language: English, Paperback: 672 pages, ISBN-10: 1506263941, ISBN-13: 978-1506263946					
Addi	tional literature and information sources					
1.						
2.						
3.						
Othe	r information sources					
1.	www.geogebra.org					
2.	https://www.wolframalpha.com					
•••						

#### **PROGRAMMING I**

Author/s of Study course:					
Mg.sc.comp., docent, Andrejs Liepiņš					
Credit points:	Credit score in the ECTS system:				
4	6				
Test form:					
Examination					

# Course objectives are:

None

**Study course prerequisites:** 

To acquire basic knowledge of algorithms, the process of program development, as well as to acquire skills and competences in program development in the programming language C++.

### Course outcomes (knowledge, skills, competencies):

- 4. Knows the syntax of the programming language C++
- 5. Able to practically develop simple programs in C++, debug them and analyse the program code even if the program has not been developed by him/ her.
- 6. Able to find and justify a solution to the problem according to the wording of the task
- 7. Able to independently find, evaluate and creatively use information for the implementation of tasks and solutions to problems

	solutions to problems						
The c	The content of the study course required to attain the results of the study (thematic plan of the course):						
1.	Introduction. Programming environment.						
2.	C++ basics. The structure of a simple C++ program. Compilation and execution of the program, correction of errors.  Comments.						
3.	Algorithms. Descriptions of algorithms.						
4.	Branching. Branching operators						
5.	Loops. Types of loops and syntax.						
6.	Random number generator						
7.	Functions. Arguments and parameters for the function.						
8.	References, types of variables, structured variables.						
9.	Arrays. Multidimensional arrays.						
10.	Strings of symbols. Functions that manipulate strings of symbols.						
11.	Modules. Definition and use of modules.						
12.	Files. Operations on files.						

# Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (incl. workshops, discussions) number of contact hours				
No.	Theme	full-time studies	part-time studies	distance learning		
270.	Introduction. Programming environment.	2	1	1		
271.	C++ basics. The structure of a simple C++ program. Compilation and execution of the program, correction of errors. Comments.	6	3	1		
272.	Algorithms. Descriptions of algorithms.	2	1	1		
273.	Branching. Branching operators	3	2	1		
274.	Loops. Types of loops and syntax.	4	2	1		
275.	Random number generator	2	1	1		
276.	Functions. Arguments and parameters for the function.	6	3	1		
277.	Indications, types of variables, structured variables.	4	2	1		
278.	Arrays. Multidimensional arrays.	5	2	1		
279.	Strings of symbols. Functions that manipulate strings of symbols.	5	2	1		
280.	Modules. Definition and use of modules.	3	2	1		
281.	Files. Operations on files.	6	3	1		
	Total:	48	24	12		

# Description of the independent tasks:

Ctudy forms	Type of independent assignment	Type of central
Study form	Type of independent assignment	Type of control
	1) 5 programming independent works:	Written work, discussion
	Use of basic operators	Tasks of self-testing
	2. Solving tasks using functions.	
Full-time	3. Using two-dimensional arrays	
studies	4. Using string type variables	
	<ol><li>File based, simple database implementation</li></ol>	
	5-10 additional programming tasks for each topic.	
	Compulsory reading according to the topics of the study course	_
	2) 5 programming independent works:	Written work, discussion
	1. Use of basic operators	Tasks of self-testing
	<ol><li>Solving tasks using functions.</li></ol>	
Part-Time	3. Using two-dimensional arrays	
Studies	4. Using string type variables	
Studies	5. File based, simple database implementation	
	5-10 additional programming tasks for each topic.	
	Compulsory reading according to the topics of the study course	_
5:1	3) 5 programming independent works:	Written work, discussion
Distance 	1. Use of basic operators	Tasks of self-testing
learning	2. Solving tasks using functions.	
	3. Using two-dimensional arrays	

- 4. Using string type variables
- 5. File based, simple database implementation 5-10 additional programming tasks for each topic.

Compulsory reading according to the topics of the study course

Study course organisation and the volume of the course:

		Contact ho		Compulsory					
Study form	Lecture hours (incl. seminars, discussion)	Consultations, guest lectures, conferences, study tours, applied games, etc.	Final Test (exam, test, defence)	Total	Independent work hours	reading and/or audio and video material listening/watc hing	Total course credit hours		
Full-time	48	12	4	64	64	32	160		
Part-time	24	18	6	48	64	48	160		
Distance learning	12	16	4	32	64	64	160		

# **Course acquisition requirements and evaluation of results:**

				Evaluatio	n criteria	
No.	Learning outcomes	Evaluation method	Minimal level (from 40% to 64%)	Intermediate level (from 65% to 84%)	High level (from 85% to 94%)	With distinction (from 95% to 100%)
1.	Knows the syntax of the programming language C++	Programming tasks, exam	Demonstrates understanding of C++ syntax according to lecture materials, but is unable to explain it and is not always able to justify its application.	Demonstrat es understandi ng of C++ syntax according to lecture materials, but is unable to explain it.	Demonstrat es understandi ng of C++ syntax according to lecture materials, is able to justify its application.	Demonstrates a deep understanding of C++ syntax, is able to justify its application. Able to analyse the code of a complex program even if the program itself has not been developed by himself/ herself.
2.	Able to practically develop simple programs in C++, debug them and analyse the program code even if the program has not been developed by him/ her.	Programming tasks, exam	Knows how to develop quite simple programs in C++, is not able to debug and analyse programs that	Knows how to develop simple programs in C++, is able to debug them or analyse	Able to practically develop simple programs in C++, debug them and analyse the	Able to practically develop simple programs in C++, debug them and analyse the

			s/ he has not developed himself.	program code, but is not able to analyse programs that s/ he has not developed himself/ herself.	program code even if the program has not been developed by him/ herself.	program code even if the program has not been developed by him/ herself.
3.	Able to find and justify a solution to the problem according to the wording of the task	Programming tasks, exam	Is able to find and justify a solution only using literature or Internet resources, if the wording of the task gives instructions for execution.	Is able to independent ly find and justify a solution using literary or Internet resources even if the wording of the task does not give instructions for execution.	Is able to independent ly find and justify a solution using literary or Internet resources if the wording of the task gives instructions for execution.	Is able to independently find and justify a solution to more complex problems without the use of literature or Internet resources, even if the wording of the task does not give instructions for execution.
4.	Able to independently find, evaluate and creatively use information for the implementation of tasks and solutions to problems	Programming tasks, exam	Is able to find and use information for the execution of a task and solutions to problems, if instructions are given, but is not able to assess the reliability / relevance of the information found.	Able to independent ly find, evaluate and creatively use information for the implementat ion of tasks and solutions to problems	Able to independent ly find, evaluate and creatively use information for the implementat ion of tasks and solutions to problems	Able to independently find, evaluate and creatively use information for the implementatio n of tasks and solutions to problems outside the topics covered in the course.

Liter	Literature and other sources of information:					
Com	Compulsory literature and other sources of information					
1.	Deitel H.M., Deitel P.J. (2016). C++ How to Program (10th Edition). United States of America: Pearson					
Reco	Recommended literature					
1.	Stroustrup B. (2014). Programming - Principles and Practice Using C++. Addison-Wesley Professional.					
2.	Stroustrup B. (1994). The Design and Evolution of C++. Addison-Wesley Professional.					

Oth	er sources of information
1.	C++ Language Tutorial [skatīts 06.2019]. Pieejams: http://www.cplusplus.com/doc/tutorial/
2.	C++ Tutorial, C++ Made Easy: Learning to Program in C++ [skatīts 06.2019]. Pieejams: https://www.cprogramming.com/tutorial.html
3.	C++ Tutorial [skatīts 06.2019]. Pieejams: https://www.tutorialspoint.com/cplusplus/index.htm
4.	Free interactive C++ tutorial [skatīts 06.2019]. Pieejams: https://www.learn-cpp.org/
5.	C++ Coding Standard [skatīts 06.2019]. Pieejams: https://users.ece.cmu.edu/~eno/coding/CppCodingStandard.html
6.	Niranjan Kumar P. (2013). Impact Of Indentation In Programming. International Journal of Programming Languages and Applications ( IJPLA ) Vol.3, No.4.
7.	JTC1/SC22/WG21 - The C++ Standards Committee - ISOCPP [skatīts 06.2019]. Pieejams: http://www.open-std.org/jtc1/sc22/wg21/

# **DATABASE TECHNOLOGIES I**

# Author/s of Study course:

Mg.sc.comp., docent, Andrejs Liepiņš

Credit points:	Credit score in the ECTS system:
4	6

#### Test form:

Examination

### **Study course prerequisites:**

Secondary school informatics course knowledge

#### **Course objectives are:**

To provide students with the necessary knowledge about the operation and benefits of using database management systems (DBMS), to provide insight into various relational DBMS that are popular today, to teach students how to create databases using both SQL language and graphical user interface, as well as to learn how to create queries in SQL language.

# Course outcomes (knowledge, skills, competencies):

- 8. Knows and is able to explain the basics of the structure and functioning of relational DBMS.
- 9. Knows the stages of database development.
- 10. Is able to collect and apply the acquired knowledge by designing and implementing the structure of a simple database in accordance with the requirements of the project.
- 11. Able to practically develop the structure of a simple database using the SQL language or graphical user interface.
- 12. Able to engage in software development projects, with the use of DBMS.

# The content of the study course required to attain the results of the study (thematic plan of the course): 13. Introduction. Database management systems. Relational model. 14. Insight into DBMS. Access, Oracle, MySQL. 15. SQL Language Basics 16. Aggregate functions. 17. Table joins.

- 18. Subqueries.
- 19. Data operations.
- 20. Creating and modifying DB objects.
- 21. DB design basics.
- 22. Development of the DB structure and interface.

#### Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (incl. workshops, discussions) number of contact hours				
No.	Theme	full-time studies	part-time studies	distance learning		
282.	Introduction. Database management systems. Relational model.	4	2	1		
283.	Insight into DBMS. Access, Oracle, MySQL.	4	2	1		
284.	SQL Language Basics	4	2	1		
285.	Aggregate functions.	4	2	1		

# Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

	Theme	Lectures (incl. workshops, discussions) number of contact hours				
No.		full-time studies	part-time studies	distance learning		
286.	Table joins.	4	2	1		
287.	Subqueries.	4	2	1		
288.	Data operations. Modifying DB content.	4	2	1		
289.	Creating and modifying DB objects.	6	3	2		
290.	DB design basics.	4	2	1		
291.	Development of the DB structure and interface.	10	5	2		
	Total:	48	24	12		

# **Description of the independent tasks:**

Study form	Type of independent assignment	Type of control
	4 independent works	Practical work, discussion
	6. Basics of using the SQL language	Tasks of self-testing
Full-time	7. Creating and modifying DB objects.	
studies	8. Development of the DB structure and interface.	
	9. Design and implementation of a simple database	
	Compulsory reading according to the topics of the study course	
	4 independent works	Practical work, discussion
	<ol> <li>Basics of using the SQL language</li> </ol>	Tasks of self-testing
Part-Time	<ol><li>Creating and modifying DB objects.</li></ol>	
Studies	3. Development of the DB structure and interface.	
	4. Design and implementation of a simple database	
	Compulsory reading according to the topics of the study course	
	4 independent works	Practical work, discussion
	<ol> <li>Basics of using the SQL language</li> </ol>	Tasks of self-testing
Distance	<ol><li>Creating and modifying DB objects.</li></ol>	
learning	3. Development of the DB structure and interface.	
	4. Design and implementation of a simple database	
	Compulsory reading according to the topics of the study course	

Study course or	rganisation and the						
Study form	Contact hours  Lecture hours (incl. seminars, discussion)  Consultations, guest lectures, conferences, study tours, applied games, etc.  Final Test (exam, test, defence)				Independent work hours	Compulsory reading and/or audio and video material listening/watc hing	Total course credit hours
Full-time	48	12	4	64	64	32	160

Part-time	24	18	6	48	64	48	160
Distance learning	12	16	4	32	64	64	160

# Course acquisition requirements and evaluation of results:

			Evaluation criteria			
			Minimal level	Intermediate	n criteria High level	With
No.	Learning outcomes	Evaluation method	(from 40% to	level	(from 85% to	distinction
140.	Learning outcomes	Evaluation method	64%)	(from 65% to	94%)	(from 95% to
			0470)	84%)	74/0)	100%)
1.	Knows and is able to	DBMS use, DB	Knows and	Knows and	Knows and	Perfectly
1.			understands	understands	understands	understands
	explain the basics of the	design and				
	structure and functioning	formation tasks,	the basics of	the basics of	the basics of	the basics of
	of relational DBMS.	exam.	the structure	the	the	the structure
			and	structure	construction	and
			functioning of	and	and	functioning of
			DBMS, but	functioning	functioning	the DBMS,
			does not know	of DBMS,	of DBMS,	and knows
			how to apply	has	and knows	how to apply
			them.	difficulties	how to apply	them.
				with their	them.	
				application.		
2.	Knows the stages of	DBMS use, DB	There are	Knows the	Knows the	Freely orients
	database development.	design and	difficulties	stages of	stages of	himself at the
		formation tasks,	with	database	database	stages of
		exam.	understanding	developmen	developmen	database
			and using the	t, however,	t.	development,
			stages of	there are		is able to
			database	difficulties		apply them in
			development.	with		practice.
			development	understandi		practice.
				ng the		
				individual		
				stages.		
3.	Is able to collect and apply	DBMS use, DB	There are	Able to	Able to	Able to design
	the acquired knowledge	design and	difficulties	design and	design and	and
	by designing and	formation tasks,	with the	implement	implement	implement
	implementing the	exam.	design and	the DB	the DB	the DB
	structure of a simple		implementatio	structure,	structure in	structure in
	database in accordance		n of DB	but not	accordance	accordance
	with the requirements of		structures.	always	with the	with the
	the project.		Structures.	completely	requirement	requirements
					s of the	
				in		of the project,
				accordance	project.	taking into
				with the		account the
				requirement		possibilities of
				s of the		expanding the
				project.		project.
4.	Able to practically develop	DBMS use, DB	There are	Able to	Able to	Able to
''	the structure of a simple	design and	difficulties	assess the	assess the	practically
	database using the SQL	formation tasks,	with assessing	problem and	problem and	develop
	language or graphical user		_	choose the	choose the	
	interface.	exam.	the problem,			complex
			choosing the	right DB	right DB	databases.

			right structures and elements, practical use of DB objects.	construction s and elements.	construction s and elements. Able to develop simple databases.	Demonstrates excellent knowledge of SQL language and DBMS interface.
5.	Able to engage in software development projects, with the use of DBMS.	DBMS use, DB design and formation tasks, exam.	There are difficulties with engaging in software development projects with the use of DBMS.	Able to participate in software developmen t projects with the use of DBMS, but there are problems with the use of individual components .	Able to engage in software developmen t projects with the use of DBMS.	Able to engage in software development projects with the use of DBMS. Able to offer options for improving the structure and implementatio n of the project.

Liter	Literature and other sources of information:					
Com	pulsory literature and other sources of information					
1.	Alan Beaulieu (2022), Learning SQL: Generate, Manipulate, and Retrieve Data (3rd Edition), O'Reilly Media					
Reco	ommended literature					
1.	Walter Shields (2019), SQL QuickStart Guide: The Simplified Beginner's Guide to Managing, Analyzing, and Manipulating Data With SQL, ClydeBank Media LLC; Illustrated edition					
2.	Julie Meloni (2017), PHP, MySQL & JavaScript All in One, Sams Teach Yourself (6th Edition), Sams Publishing					
Othe	er sources of information					
1.	Ben Brumm (2019), Beginning Oracle SQL for Oracle Database 18c: From Novice to Professional (1st Edition), Apress					
2.	SQL Tutorial [skatīts 07.2022] Pieejams: https://www.w3schools.com/sql/					
3.	SQL Tutorial [skatīts 07.2022] Pieejams: https://www.tutorialspoint.com/sql/index.htm					
4.	SQL Tutorial [skatīts 07.2022] Pieejams: https://www.sqltutorial.org					
5.	MySQL Tutorial [skatīts 07.2022] Pieejams: https://www.mysqltutorial.org					
6.	MySQL Tutorial [skatīts 07.2022] Pieejams: https://www.w3schools.com/mySQl/default.asp					

# **COMPUTER NETWORKS I**

Study course author (s):	
Mg.sc.ing., visiting teacher, Maksims Žigunovs	
Credit points:	Number of credits in the ECTS system:

3	4.	5						
Evalu	Evaluation form:							
Exan	m							
Requ	uired prior knowledge:							
Appl	olications, Operating systems, Computer system structu	re and computer architecture						
Aim/	n/s of the study course:							
	provide practical work skills and knowledge of compute work operation.	network technologies, principles of computer						
Stud	dy course results ( Knowledge , skills , competences ):							
2) U 3) K 4) K 5) K 5) C	Understands the general principles of computer network computer network terminology and regulatory acts of in Understands computer network standardization and price Knows computer network addressing and routing, Knows the use of passive and active computer network Knows the use of computer network monitoring and massolutions,  Can install and configure simple computer network serverse to achieve the	ndustry law, otocols, hardware, anagement software, computer network security vices.						
	content of the study course necessary to achieve the	study results (thematic plan of the study course):						
1	Basic concepts of computer networks.  General characteristics, definition and classification of the need for computer networks, the general princip Normative regulation in computer networks (internal IEEE).  Laws governing the operation of Internet Service Pro Computer network related concepts: architecture, te organization, etc	oles of their operation, benefits and threats. tional and LR laws, standards, organizations - ISO, viders (IPS).						
2	Standardization in computer networks, protocols. Standards, protocols (IP, TCP, UDP, FTP, ARP, RARP, HTTP, SMTP, DHCP, POP, IMAP, DNS, NetBIOS, IPX/SPX etc.) OSI model. Data formats and their change in the process of data circulation (at the levels of the OSI model). Units of data transfer speed, measurement methodology.							
3	Computer network addressing, routing, technologies Protocols ARP and IP. Reserved IP addresses, their us 5G, etc							
4	Passive and active computer network hardware. Ca connections, etc. Connectors, multipliers, switches, c							
5	<b>Computer network monitoring and management.</b> C solutions included in hardware software and Operati							

 $net stat\ ,\ nslook up\ ,\ route\ print\ ,\ Remote\ Desktop\ ,\ etc.)\ Specialized\ computer\ network\ management$ 

Computer network services. Web services (IIS, Apache), FTP, CMS, VPN, Cloud Disks, etc

(Winbox , Dude, CiscoNetwork \*, netscan , tcpview , NetTools , etc.)

programs

6

# Study course calendar plan:

Taking into account the needs, interests, previous existing knowledge and level of understanding of the study group/students, the plan may adjust the number of contact hours and the sequence of topics

No. Topic		Number of contact hours of lectures (including seminars, discussions).			
	'	full time studies	part-time studies	distance learning	
292.	Basic concepts of computer networks.	4	2	1	
293.	Standardization in computer networks, protocols.	4	2	1	
294.	Computer network addressing, routing, technologies.	6	4	2	
295.	Passive and active computer network hardware.	6	4	2	
296.	Computer network monitoring and management.	8	4	2	
297.	Computer network services.	8	4	2	
	Together:	36	20	10	

Characteristics of independent tasks:						
Study form	Type of self-employment	Type of control				
Full time studies	Working with video/text material	Test, practical/homework				
Part-time studies	Working with video/text material	Test, practical/homework				
Distance learning	Working with video/text material	Test, practical/homework				

and scope of the study course:							
	Contact hours					Mandatory	
Study form	Number of contact hours of lectures (including seminars, discussions).	Consultations, guest lectures, conferences, study tours, practical games, etc.	Final exam (exam, test, defense)	Total	Number of hours of independent work	reading and/or watching/liste ning to audio/video material	Total hours per study course
Full time	36	8	4	48	48	24	120
Part time	20	12	4	36	48	36	120
Distance learning	10	12	2	24	48	48	120

				Evaluation	criteria	
		Evaluation	Minimum	average level	High level	Excellent
No.	The result of the study course	method/s	level	(from 65% to	(from 85%	(from 95%
		methou/s	(from 40% to	84%)	to 94%)	to 100%)
			64%)			
1.	Understands the general	Practical/	40-64% of	65-84% of	94-95% of	95-100%

Study course requirements and evaluation of results:

	principles of computer network functioning, computer network technologies, computer network terminology and regulatory acts of industry law.	homework/ test	tasks performed correctly	tasks performed correctly	tasks performed correctly	of tasks performed correctly
2.	Understands computer network standardization and protocols,	Practical/ homework/ test	40-64% of tasks performed correctly	65-84% of tasks performed correctly	94-95% of tasks performed correctly	95-100% of tasks performed correctly
3.	Knows computer network addressing and routing,	Practical/ homework/ test	40-64% of tasks performed correctly	65-84% of tasks performed correctly	94-95% of tasks performed correctly	95-100% of tasks performed correctly
4.	Knows the use of passive and active computer network hardware,	Practical/ homework/ test	40-64% of tasks performed correctly	65-84% of tasks performed correctly	94-95% of tasks performed correctly	95-100% of tasks performed correctly
5.	Knows the use of computer network monitoring and management software, computer network security solutions,	Practical/ homework/ test	40-64% of tasks performed correctly	65-84% of tasks performed correctly	94-95% of tasks performed correctly	95-100% of tasks performed correctly
6.	Can install and configure simple computer network services	Practical/ homework/ test	40-64% of tasks performed correctly	65-84% of tasks performed correctly	94-95% of tasks performed correctly	95-100% of tasks performed correctly

Lite	rature and other sources of information:
Mar	ndatory literature and sources of information
1.	Olifer V., Olifer N., Computer Networks: Principles Technologies and Protocols for Network Design, ISBN: 978-0-470-86982-6, Wiley, 2006
2.	Olifer V., Olifer N., Computer networks: principles, technologies, protocols, 5th edition, ISBN: 978-5-496-01967-5, Peter, 2016
3.	O'Reilly , TCP/IP Network Administration , ISBN 1-56592-322-7, 630 pages , 1997
Add	itional literature
1.	Information Society Services Law: Law of the Republic of Latvia. Adopted on 04.11.2004. Published: www.likumi.lv
2.	Information Technology Security Law: Law of the Republic of Latvia. Adopted on 28.10.2010. Published: www.likumi.lv 3. Electronic Communications Law: Law of the Republic of Latvia. Adopted on 28.10.2004. Published: www.likumi.lv
3.	The law on the processing of data of natural persons: the law of the Republic of Latvia. Adopted on 21.06.2018 Published: www.likumi.lv
4.	Behrouz A. Forouzan . TCP/IP protocol suite - 4th ed . 2010
5.	Tutorialspoint.com e-book, Data communication and computer network, 2014.
6.	Hunt C., TCP/IP Network Administration. Third Edition, O'Reilly & Associates. 2008.
Oth	er sources of information
1.	Learning materials, links and directions to Internet resources [viewed 14.06.2022]  Available: http://www.glis.lv/p/computer-networks.html
2.	Mikrotik computer network training course [viewed 10.06.2022]
	Available: https://mikrotik.com/training/academy
3.	Cisco Networking Training Resource [viewed 22.03.2022]

Available: http://www.freeccnastudyguide.com

4. Software and nardware user instructions and tutorials.	4.	Software and hardware user instructions and tutorials.
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Author/-s of the study course:				
Mg.sc.ing., Mg.math., docent, Patriks Morevs				
Credits (Latvian):	ECTS:			
4	6			

#### **Final evaluation form:**

#### **Examination**

#### **Study course prerequisites:**

Computer Science and Informatics Course in the Secondary School, the course Computer System Organization and Architecture

### Study course aim:

To provide students with the necessary information, knowledge, skills and competences when working with operating systems, starting from choosing the operating system, finishing with installation, practical use and configuration thereof.

#### Study course learning outcomes (Knowledge, Skills, Competencies):

- 6. Knows modern operating systems, types, principles thereof, file systems, licensing
- 7. Knows principles of hardware and drivers, is able to install operating systems and configure them, knows software applications and how they interact with the operating systems
- 8. Is able to configure user and group policies, is able to install operating systems
- 9. Is able to look for errors, determine problems in operating systems and eliminate them by cooperating with other colleagues
- 10. Is able to independently configure and adjust operating systems and to evaluate efficiency thereof, is able to perform system audit and compose documents on such audit

# Study course thematic plan: Operating system classification and development tendencies Conditions for usage of operating systems, licences and installation, hardware drivers Software and applications, interaction thereof with the OS, file systems, data management and organization Users of operating systems, user environment and policies, user management Maintenance of operating systems, security and audits Energy efficiency.

#### Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact hours (incl. seminars, discussions)			
No	Topic	full-time studies	part-time studies	distance learning	
298.	Operating system classification and development tendencies  Introduction to OS, OS components. OS classification	8	4	2	
299.	Conditions for usage of operating systems, licences and installation, hardware drivers  • Usage conditions	10	5	2	

# Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact he	ours (incl. seminars, o	discussions)
No	Topic	full-time studies	part-time studies	distance learning
	<ul> <li>OS installation</li> <li>OS structure</li> <li>OS licences</li> <li>Hardware drivers</li> <li>Driver installation</li> <li>Basic computer components</li> <li>Problems with drivers</li> </ul>			
300.	Software and applications, interaction thereof with the OS, file systems, data management and organization  System memory OS structure File systems	10	5	2
	<ul><li>Data management</li><li>Data organization</li><li>Parameters</li></ul>			
301.	Users of operating systems, user environment and policies, user management       User policies     User rights     User registration tools     User management     Quotas     Problems     Maintenance	10	5	3
302.	Maintenance of operating systems, security and audits Energy efficiency      OS maintenance     Connection of external devices     Parameters     Energy efficiency     Workstations and servers, mainframes and supercomputers     Adjustment of the OS to the computer	10	5	3
	Total:	48	24	12

Independent work description:					
Study form	Type of independent work	Form of control			
full-time studies	To prepare information about the requirements of the given operating system by summarizing the data in the given table. To prepare information about software usage conditions and licences for various fields of activities education, private use and	Theses			

	commercial use	
	Compulsory literature: sources	
	To install the given operating system by performing the set of defined actions and to configure the system according to the sample	Theses
	Compulsory literature: sources	
	To prepare a report on two various architectures of the chosen operating systems according to the sample, by filling in the given table	Theses
	Compulsory literature: sources	
	To prepare information about the requirements of the given operating system by summarizing the data in the given table. To prepare information about software usage conditions and licences for various fields of activities education, private use and commercial use	Theses
	Compulsory literature: sources	
part-time studies	To install the given operating system by performing the set of defined actions and to configure the system according to the sample  Compulsory literature: sources	Theses
	To prepare a report on two various architectures of the chosen operating systems according to the sample, by filling in the given table  Compulsory literature: sources	Theses
distance learning	To prepare information about the requirements of the given operating system by summarizing the data in the given table. To prepare information about software usage conditions and licences for various fields of activities education, private use and commercial use	Theses
	Compulsory literature: sources	
	To install the given operating system by performing the set of defined actions and to configure the system according to the sample	Theses
	Compulsory literature: sources	
	To prepare a report on two various architectures of the chosen operating	Theses

systems	according	to	the	sample,	by
filling in	the given ta	able	е		

Compulsory literature: sources

# Structure of the study course:

	Contact hours							
Study form	Lecture contact hours (incl. seminars, discussions)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watc hing	<b>Total</b> course credit hours	
full-time studies	48	12	4	64	64	32	160	
part-time studies	24	18	6	48	64	48	160	
distance learning	12	16	4	32	64	64	160	

# The evaluation of the study course learning outcomes:

	Γ	T	T		., .	
No	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Evaluation Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)
1.	Knows modern operating systems, types, principles thereof, file systems, licensing	Self-check test, discussion, theses	Understands the basic definitions, basic elements of OS, file systems	Is able to analyse and independentl y determine OS settings, file systems, OS configuration s on the computer	Is able to deeply analyse computer OS, is able to determine, which OS settings work together better and is able to explain this	In addition to the above criteria, there was experienc e in working with computer OS
2.	Knows principles of hardware and drivers, is able to install operating systems and configure them, knows software applications and how they interact with the operating systems	Self-check test, discussion, theses	Is able to explain OS principles and basics of configuration	Knows the reasons why and in which directions the new Operating Systems have to develop	Is able to analyse, explain and make forecast for development tendencies, regularly renews own knowledge	Is able to show how the obtained knowledg e can be use in practice

		0.16.1.1				
3.	Is able to configure user and group policies, is able to install operating systems	Self-check test, discussion, theses	Understands what are user and group policies	Is able to configure user and group policies	Is able to use creative approach for OS configuration . Shows alternative solutions and explains them.	In addition to the items above there was practical experienc e
4.	Is able to look for errors, determine problems in operating systems and eliminate them by cooperating with other colleagues	Self-check test, discussion, theses	Is able to perform simple works and understands what to do in order to solve the situation in more complicated cases	Is able to analyse and elaborate solutions for elimination of OS malfunctions and faults	Shows excellent ability to perform diagnostics and eliminate problems.	There has been practical experienc e, which can be shared
5.	Is able to independently configure and adjust operating systems and to evaluate efficiency thereof, is able to perform system audit and compose documents on such audit	Self-check test, discussion, theses	Is able to adjust the OS according to the standards	Is able to configure computer for any purpose	Is able to use creative approach for OS configuration . Shows alternative solutions and explains them.	In addition to the items above there was practical experienc e in configura tion of computer systems

Lite	rature and information sources:
Con	npulsory literature and information sources
1.	Abraham Silberschatz, Peter B. Galvin and, Greg Gagne, Operating System Concepts, tenth edition, February 9, 2021, 1040 pages; ISBN-10: 1119800366; ISBN-13: 978-1119800361
2.	Greg Tomsho, Guide to Operating Systems, June 18, 2020, 608 pages;
3.	Andrew S Tanenbaum, Modern Operating Systems, March 25, 2016, 1136 pages; ISBN-10: 9789332575776; ISBN-13: 978-9332575776;
Add	litional literature and information sources
1.	Dr. William Stallings, Operating Systems: Internals and Design Principles, March 13, 2017, 800 pages, Publisher: Pearson India; 9th edition (October 3, 2018), ISBN-10: 9352866711; ISBN-13: 978-9352866717
2.	
3.	

Othe	er information sources
1.	www.logic.ly
2.	

# WEB PROGRAMMING II

Author/-s of the study course:					
Mg.sc.ing., Mg.math., docent, Patriks Morevs					
Credits (Latvian):	ECTS:				
4	6				
Final evaluation form:					
Examination					

### Study course prerequisites:

Web programming I, Programming

#### Study course aim:

To provide knowledge about website creation methods and user interface creation principles, and also to provide acquisition of practical skills in creation of websites.

### Study course learning outcomes (Knowledge, Skills, Competencies):

- 1. Knows PHP language syntax and operators.
- 2. Is able to write PHP scripts to access database and use such scripts for creation of website content.
- 3. Is able to write PHP scripts for using cookies. Is able to use server session parameters.
- 4. Is able to demonstrate own grounded opinion when creating website server scripts, data model and functionality.
- 5. Is able to find, select, evaluate and fully use the information for fulfilment of website creation tasks.

### **Study course thematic plan:**

- 1. Introduction into server script based website development technologies.
- 2. PHP script language syntax, operators, constructions.
- 3. Paradigms of Object Oriented Programming of PHP script language. Classes, properties, methods.
- 4. Application of database technologies in the process of website creation.
- 5. Use of cookies and sessions when developing websites.
- 6. Server-client interaction and implementation in websites.
- 7. Principles of website content and design localization and implementation using PHP scripts

#### Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact hours (incl. seminars, discussions)				
No	Topic	full-time studies	part-time studies	distance learning		
303.	Introduction into server script based website development technologies.	4	2	1		
304.	PHP script language syntax, operators, constructions.	8	4	2		
305.	Paradigms of Object Oriented Programming of PHP script language. Classes, properties, methods.	8	4	2		
306.	Application of database technologies in the process of website creation.	10	4	2		
307.	Use of cookies and sessions when developing websites.	6	4	2		
308.	Server-client interaction and implementation in websites.	8	4	2		
309.	Principles of website content and design localization and implementation using PHP scripts	4	2	1		
	Total:	48	24	12		

### **Independent work description:**

Study form	Type of independent work	Form of control
	1) Elaboration of an object oriented data model of a website in PHP language.	Written project
	Compulsory reading according to the topic. Reading of the indicated internet resources.	
full-time studies	2) Development of websites with database support: database creation according to indications, embedding database API in the Object Oriented Model of the site, creation connections to the database, data processing and mapping in websites.	Written project
Staares	Compulsory reading according to the topic. Reading of the indicated internet resources.	
	3) Development of website forms. Data uploading to the server, saving in a database, validation of data. The task according to specifications.	Written project
part-time	1) Elaboration of an object oriented data model of a website in PHP language.	Written project
studies	Compulsory reading according to the topic, reading of the indicated internet resources.	
	2) Development of websites with database support: database creation according to indications, embedding database API in the Object Oriented Model of the site, creation connections to the database, data processing and mapping in websites.	Written project
	Compulsory reading according to the topic. Reading of the indicated internet resources.	
	3) Development of website forms. Data uploading to the server, saving in a database, validation of data. The task according to specifications.	Written project
	Compulsory reading according to the topic. Reading of the indicated internet resources.	
	1) Elaboration of an object oriented data model of a website in PHP language.	Written project
	Compulsory reading according to the topic. Reading of the indicated internet resources.	
distance learning	2) Development of websites with database support: database creation according to indications, embedding database API in the Object Oriented Model of the site, creation connections to the database, data processing and mapping in websites.	Written project
	Compulsory reading according to the topic. Reading of the indicated internet resources.	
	3) Development of website forms. Data uploading to the server, saving in a database, validation of data. The task according to specifications.	Written project
	Compulsory reading according to the topic. Reading of the indicated internet resources.	

Structure of the	e study course:						
		Contact ho	urs			Compulsory	
Study form	Lecture contact hours (incl. seminars, discussions)	Consultations, guest lectures, conferences, study visits, workshops, husiness	Final evaluation in the course	Total	Individual work (hours)	reading and/or audio and video material listening/watc hing	Total course credit hours

		games and simulations etc.					
full-time studies	48	12	4	64	64	32	160
part-time studies	24	18	6	48	64	48	160
distance learning	12	16	4	32	64	64	160

# The evaluation of the study course learning outcomes:

During the course it is necessary to fulfil 3 independent works, attendance shall be not less than 50% (e-lectures) and examination shall be passed.

The final grade is composed is the same manner for all study forms: full-time studies, part-time studies and e-learning. It is composed of marks for two independent works and the examination with such weights:

- The first independent work 20%
- The second independent work 20%
- The third independent work 20%
- Examination 40%

All works shall be passed (at least at the minimum level).

All W	orks shall be passed (at least	at the minimum	Evaluation criteria					
No	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)		
1.	Knows PHP language syntax and operators.	Independent works, examination	Shows weak orientation in PHP language operators and application. There is an understanding of the principles of Object Oriented Programming.	Understands application of various PHP functions, knows syntax and operators.  Knows basics of Object Oriented Programming.	Understands application of various PHP functions well, knows syntax and nuances of application of operators.  Knows and understands paradigms of Object Oriented Programming.	Is able to use various PHP language constructions freely. Freely created object hierarchies, excellently understands paradigms of object oriented programming.		
2.	3. Is able to write PHP scripts to access database and use such scripts for creation of website content.	Independent works, seminars	With some difficulties is able to use PHP scripts in order to access the database.	Is able to use PHP scripts in order to access the database. Is able to perform simple operations with the database.	Is able to use PHP scripts to access database and use such scripts for website content. Is able to use the website data model.	Freely uses database technologies with PHP language opportunities. Is able to use the website data model.		
3.	4. Is able to write PHP scripts for using cookies. Is able to use server session parameters.	Independent works	With difficulties is able to use PHP scripts for working with the server session.	Is able to develop the simplest PHP scripts for using cookies. Is able to use	Is able to write PHP scripts for using cookies. Is able to use server session	Is able to write complicated PHP scripts for using cookies and server session		

				server session parameters for the simplest tasks.	parameters.	parameters.
4.	Is able to demonstrate own grounded opinion when creating website server scripts, data model and functionality.	Independent works, discussion	Not sufficient ability to substantiate own opinion when creating website server scripts data model and functionality.	Partially is able to substantiate own opinion when creating website server scripts data model and functionality.	Is able to substantiate own opinion when creating website server scripts data model and functionality.	Is able to substantiate and defend own opinion when creating website server scripts data model and functionality.
5.	Is able to find, select, evaluate and fully use the information for fulfilment of website creation tasks.	Independent works, discussion	Is able to find, but is not able to critically evaluate and fully use the information for fulfilment of website creation tasks.	Is able to find and use information for fulfilment of website creation tasks. There are difficulties in evaluation of the found information.	Is able to find, select, evaluate and fully use the information for fulfilment of website creation tasks.	Is able to find, select, evaluate and fully use the information for fulfilment of nonstandard website creation tasks.

Liter	rature and information sources:
Com	pulsory literature and information sources
1.	Kevin Tatroe, Peter MacIntyre, (2020), Programming PHP, 4th Edition, Publisher(s): O'Reilly Media, Inc., ISBN: 9781492054139
2.	Robin Nixon, (2021), Learning PHP, MySQL & JavaScript, 6th Edition, Publisher(s): O'Reilly Media, Inc., ISBN: 9781492093824
3.	Jon Duckett, (2022), PHP & MySQL: Server-side Web Development, Wiley; 1st edition, 672 pages, ISBN-10: 1119149223
Add	itional literature and information sources
1.	Jon Duckett, (2022), Front-End Back-End Development with HTML, CSS, Jav aScript, jQuery, PHP, and MySQL, Wiley, 1824 pages, ISBN-10:1119813093
Othe	er information sources
1.	w3schools, [seen 06.2022]. Available: https://www.w3schools.com/php/
2.	w3schools, [seen 06.2022], https://www.tutorialspoint.com/php/index.htm
3.	PHP net, [seen 06.2022], https://www.php.net/manual/en/tutorial.php

# ARTIFICIAL INTELLIGENCE

Study course author (s):				
Dr.sc.comp., docent, Marcis Pinnis				
Credits:	Credit score in the ECTS system:			
3	4.5			
Form of examination:				
Exam				
Necessary background:				
Mathematics, Programming I, Data Structures and Algorithms, Programming II				
Objective(s) of the course:				
Provide students with the necessary knowledge, skills and competencies to develop artificial intelligence solutions.				
Results of the study course (knowledge, skills, competencies):				

#### Student:

- 1. understands the basic principles of how artificial intelligence solutions work;
- 2. understands methods for evaluating artificial intelligence solutions;
- 3. is able to analyse data for the development of artificial intelligence solutions;
- 4. is able to prepare data for the development of artificial intelligence solutions;
- 5. is able to select appropriate machine learning methods to address specific artificial intelligence problems in different areas;
- 6. is able to implement different machine learning algorithms to solve practical problems;
- 7. is able to evaluate the quality of various artificial intelligence solutions.

#### Content of the study course necessary for achievement of study results (thematic plan of the study course): Introduction to artificial intelligence. Models of knowledge representation. 1. 2. Artificial intelligence planning. Optimization tasks. A\* algorithm. 3. Representation of knowledge with templates and rules, regular expressions, semantic networks. 4. Virtual assistants and dialogue systems. Question answering systems. Bot frameworks. Introduction to machine learning methods, their tasks and applications. 5. Methods for evaluating the quality of artificial intelligence solutions. Examples: 6. 7. Regression tasks Classification tasks 9. Neural networks. Perceptron. Deep neural networks. 10. Clustering tasks. K-means clustering. Recommendation systems. 11. Examples of artificial intelligence technologies in natural language processing (speech recognition, machine translation, and other technologies).

# Calendar plan of the study course:

Taking into account the needs, interests, the level of prior existing knowledge and the level of understanding of the study group/student, there may be adjustments of the number of contact hours and the order of topics in the plan

group	o/student, there may be adjustments of the num	ber of contact hou	rs and the order of top	pics in the plan		
		Number of contact hours of lectures (including seminars, discussions)				
No.	Topic	full-time studies	part-time studies	distance learning		
310.	Introduction to artificial intelligence. Models of knowledge representation.	2	1	1		
311.	Artificial intelligence planning. Optimization tasks. A* algorithm.	2	1	1		
312.	Representation of knowledge with templates and rules, regular expressions, and semantic networks.	3	2	1		
313.	Virtual assistants and dialogue systems. Question answering systems. Bot frameworks.	4	3	1		
314.	Introduction to machine learning methods, their tasks and applications.	2	1	1		
315.	Methods for evaluating the quality of artificial intelligence solutions. Examples:	2	2	1		
316.	Regression tasks	4	2	1		
317.	Classification tasks	4	2	1		
318.	Neural networks. Perceptron. Deep neural networks.	6	2	1		
319.	Clustering tasks. K-means clustering.	4	2	1		

Caler	Calendar plan of the study course:				
1	Taking into account the needs, interests, the level of prior existing knowledge and the level of understanding of the study group/student, there may be adjustments of the number of contact hours and the order of topics in the plan				
		Number of contact hours of lectures (including seminars, discussions)			
No.	Topic	full-time studies	part-time studies	distance learning	
	Recommendation systems.				
320.	Examples of artificial intelligence technologies in natural language processing (speech recognition, machine translation, and other technologies).	3	2	0	

Total:

Description of	Description of individual tasks:				
Form of studies	Type of individual work	Form of control			
Full-time studies	<ul> <li>Three individual tasks:</li> <li>implementation of an optimization algorithm to find the shortest path;</li> <li>developing an example of a bot dialogue system for a simple task;</li> <li>implementation of machine learning algorithms for solving a practical artificial intelligence classification problem.</li> <li>Mastering compulsory literature on course topics.</li> </ul>	The results of the individual tasks have been presented, and the work on the solution is presented to the lecturer.  The acquisition of compulsory literature is tested with discussions during lectures and with a test.			
Part-time studies	<ul> <li>Three individual tasks:</li> <li>implementation of an optimization algorithm to find the shortest path;</li> <li>developing an example of a bot dialogue system for a simple task;</li> <li>implementation of machine learning algorithms for solving a practical artificial intelligence classification problem.</li> <li>Mastering compulsory literature on course topics.</li> </ul>	The results of the individual tasks have been presented, and the work on the solution is presented to the lecturer.  The acquisition of compulsory literature is tested with discussions during lectures and with a test.			
Distance learning	<ul> <li>Three individual tasks:</li> <li>implementation of an optimization algorithm to find the shortest path;</li> <li>developing an example of a bot dialogue system for a simple task;</li> <li>implementation of machine learning algorithms for solving a practical artificial intelligence classification problem.</li> <li>Mastering compulsory literature on course topics.</li> </ul>	The results of the individual tasks have been presented, and the work on the solution is presented to the lecturer.  The acquisition of compulsory literature is tested with discussions during lectures and with a test.			

Organisation an	Organisation and scope of the study course:								
_		Contact hou	urs		Number of	Compulsory reading	Total		
Form of studies	Number of contact hours of lectures	Consultations, guest lectures, conferences,	Final examination (exam, test,	Total	hours for individual work	and/or viewing/listeni ng to	hours in study course		

	(including seminars, discussions)	training tours, business games, etc.	defence)			audio/video material	
Full-time	36	8	4	48	48	24	120
Part-time	20	12	4	36	48	36	120
Distance learning	10	12	2	24	48	48	120

# Requirements for learning of the study course and grading of results:

Students have to successfully complete three individual tasks during the study course, attend 50% lectures, and pass the exam successfully.

The final grade consists of:

- 75% three individual tasks have been completed;
- 25% exam.

	• 25% - exam.						
		Assessment		1	on criteria		
No.	Result of the study course	method/s	Minimum level				
		metriou/3	(40% to 64%)	(65% to 84%)	(85% to 94%)	(95% to 100%)	
1.	The student understands	Test	40-64% of	65-84% of	85-94% of	95-100% of	
	basic principles of how		questions were	questions	questions were	questions were	
	artificial intelligence		answered	were	answered	answered	
	solutions work.		correctly.	answered	correctly.	correctly.	
2.	The student understands	Discussions	40-64% of	correctly. 65-84% of	85-94% of	95-100% of	
2.	methods for evaluating	during	questions were	questions	questions were	questions were	
	artificial intelligence	lectures, test	answered	were	answered	answered	
	solutions.	Total os, tost	correctly.	answered	correctly.	correctly.	
				correctly.			
3.	The student is able to	Individual	The student	The student	The student	The student	
	analyze data for developing	work, test	partially	understands	also	understands	
	artificial intelligence		understands	structured	understands	different types	
	solutions.		data structures,	data, is able	unstructured	of data	
			therefore, does	to make	data and is	structures	
			not make sound	sound	able to make	(including	
			decisions on the	decisions	sound	combined data	
			use of data.	about using	decisions	structures) and	
				data to	about using	is able to make	
				develop artificial	data to	sound decisions	
				intelligence	develop simple artificial	on the use of structured and	
				solutions.	intelligence	unstructured	
				Solutions.	solutions.	data to develop	
					Solutions.	complex	
						artificial	
						intelligence	
						solutions.	
4.	The student is able to	Individual	The student	The student	The student is	The student is	
	prepare data for the	work	lacks	knows how	able to process	able to process	
	development of artificial		understanding	to process	both	both structured	
	intelligence solutions.		of the	structured	structured and	and	
			preparation of	data and	unstructured	unstructured	
			unstructured	prepare it for	data and	data and	
			and structured	developing	prepare it to	prepare it to	
			data; however,	artificial	develop	develop	
			is able to read the data into	intelligence solutions.	unrelated artificial	artificial	
			memory.	SOIULIONS.	intelligence	intelligence solutions.	
			inciliory.		solutions.	301ULIO113.	
5.	The student is able to make	Discussions	The student	The student	The student	The student	
	decisions about selecting	during	knows about	knows about	knows and is	knows and is	
	appropriate machine	lectures, test	artificial	artificial	able to tell	able to tell	
	learning methods to solve		intelligence	intelligence	about artificial	about artificial	

	γ	7	γ	Υ	Υ	
	specific artificial intelligence		applications in	applications	intelligence	intelligence
	problems in different fields.		some areas; not	in some	applications in	applications in
			enough	areas; can	different fields;	a variety of
			knowledge to	engage in a	can engage in a	fields; can
			debate.	discussion	discussion	extensively
				about simple	about simple	discuss
				applications	applications of	practical
				of artificial	artificial	applications of
				intelligence.	intelligence.	artificial
						intelligence.
6.	The student is able to	Individual	The student	The student	The student	The student
	implement various machine	work	knows how to	knows how	knows how to	knows how to
	learning algorithms to solve		implement with	to implement	implement	implement
	practical problems.		errors a selected	without	without errors	without errors
			binary	errors a	a binary	a multi-class
			classification	selected	classification	classification
			algorithm.	binary	algorithm and	algorithm and a
				classification	a clustering	clustering
				algorithm.	algorithm.	algorithm.
7.	The student is able to	Test	40-64% of	65-84% of	85-94% of	95-100% of
	perform evaluation of		questions were	questions	questions were	questions were
	various artificial intelligence		answered	were	answered	answered
	solutions.		correctly.	answered	correctly.	correctly.
				correctly.		

Lita	rature and other sources of information:
	pulsory literature and sources of information
1.	Chowdhary, K.R. Fundamentals of Artificial Intelligence. (2020). Springer Nature.
2.	Mohri, M., Rostamizadeh, A., & Talwalkar, A. (2018). Foundations of machine learning. MIT Press. Available online at: https://cs.nyu.edu/~mohri/mlbook/
3.	Nielsen, M. (2019). Neural Networks and Deep Learning. Available online at: http://neuralnetworksanddeeplearning.com/
Add	itional literature
1.	Becker, K. Artificial Intelligence Planning with STRIPS, A Gentle Introduction. (2015). Electronic resource [seen 03.07.2022]. Available at: http://www.primaryobjects.com/2015/11/06/artificial-intelligence-planning-with-strips-a-gentle-introduction/
2.	Online book of deep learning: Zhang, A. Lipton, Z.C., Li, M., Smola, A.J. (2021). Dive into Deep Learning. Available online at: https://d2l.ai/
3.	Merono-Penuela, A., Lisena, P., Martinez-Ortiz, C. (2021). Web Data APIs for Knowledge Graphs: Easing Access to Semantic Data for Application Developers. Morgan & Claypool Publishers
Oth	er sources of information
1.	Description of the A* algorithm: Red Blob Games. "Introduction to A*". (2020). Electronic resource [seen 03.07.2022]. Available at: http://www.redblobgames.com/pathfinding/a-star/introduction.html.
2.	RDF standard: W3C. "RDF 1.1 Concepts and Abstract Syntax". (2014). Electronic resource [seen 03.07.2022]. Available at: https://www.w3.org/TR/2014/REC-rdf11-concepts-20140225/.
3.	Turtle Standard: W3C. "RDF 1.1 Turtle". (2014). Electronic resource [seen 03.07.2022]. Available at: https://www.w3.org/TR/turtle/.
4.	Artificial Intelligence Markup Language 2.0 Specification: Wallace, R.S. "AIML 2.0 Working Draft". (2014). Electronic resource [seen 03.07.2022]. Available at: https://docs.google.com/document/d/1wNT25hJRyupcG51aO89UcQEiG-HkXRXusukADpFnDs4/pub.
5.	Comparison of bot frameworks:  Bashmakov, P. "Advanced Natural Language Processing Tools for Bot Makers - LUIS, Wit.ai, Api.ai and others". (2016). Electronic resource [seen 03.07.2022]. Available at: https://stanfy.com/blog/advanced-natural-language-processing-tools-for-bot-makers/.
6.	Examples of evaluation metrics and Python implementations of regression and classification tasks:  Brownlee, J. "Metrics To Evaluate Machine Learning Algorithms in Python." Electronic resource [seen 03.07.2022]. (2020). Available at: http://machinelearningmastery.com/metrics-evaluate-machine-learning-algorithms-python/.

## PROBABILITY THEORY AND MATHEMATICAL STATISTICS

Author/s of Study course:	
Mg.math., visiting teacher, Oskars Rasnačs	
Credit points:	Credit score in the ECTS system:
4	6
Test form:	

#### Test form:

Examination

#### **Study course prerequisites:**

Secondary school maths standard

## **Course objectives are:**

Study course aim is: using a statistical theory of key issues, build awareness about the role of business statistics, statistical data collection methods, their application for economic, social and demographic phenomena and processes of analysis and forecasting, decision making.

#### Course outcomes (knowledge, skills, competencies):

## Knowledge

- 1. Knows and understands statistical indicators and their graphical representation
- 2. Understands what statistical tests are and knows their classification

#### Skills

- 1. Knows how to obtain data with the help of internet surveys
- 2. Knows how to calculate statistical indicators and construct graphs in MS Excel or PSPP programs
- 3. Knows how to generate pseudo-random numbers in MS Excel
- 4. Knows how to apply statistical tests in MS Excel or PSPP programs
- 5. Able to interpret the obtained results

#### Competences

1. Able to make decisions on data analysis methods suitable for a given situation

The content of the study course required to attain the results of the study (thematic plan of the course):

1.	Object and methods of statistics
2.	A statistical observation
3.	Statistical grouping
4.	Allocation rows
5.	The statistical data representation
6.	Statistical indicators
7.	Mean values
8.	Indicators of variation
9.	Probability theory
10.	Random observation
11.	Time series
12.	Indices
13.	Statistical methods for studying the interrelationships of socio-economic phenomena

# Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (incl. workshops, discussions) number of contact hours		
No.	Theme	full-time studies	part-time studies	distance learning
1.	Object and methods of statistics	2	1	0.5
2.	A statistical observation	2	1	0.5
3.	Statistical grouping	4	2	1
4.	Allocation rows	4	2	1
5.	The statistical data representation	4	2	1
6.	Statistical indicators	4	2	1
7.	Mean values	4	2	1
8.	Indicators of variation	4	2	1
9.	Probability theory	4	2	1
10.	Random observation	4	2	1
11.	Time series	4	2	1
12.	Indices	4	2	1
13.	Statistical methods for studying the interrelationships of socio-economic phenomena	4	2	1
	Tota	ıl: 48	24	12

# Description of the independent tasks:

Study form	Type of independent assignment	Type of control
	Studying literature	Independent work, exam
Full-time studies	Data acquisition and analysis - 5	
	works	
	Presentation on theoretical issues	
Part-Time	Studying literature	Independent work, exam
Studies	Data acquisition and analysis – 5	
Studies	works	
Distance	Studying literature	Independent work, exam
	Data acquisition and analysis – 5	
learning	works	

# Study course organisation and the volume of the course:

		Contact ho	urs			Compulsory	
Study form	Lecture hours (incl. seminars, discussion)	Consultations, guest lectures, conferences, study tours, applied games, etc.	Final Test (exam, test, defence)	Total	Independent work hours	reading and/or audio and video material listening/watc hing	Total course credit hours
Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Distance learning	12	16	4	32	64	64	160

# **Course acquisition requirements and evaluation of results:**

During the course of study, 5 independent assignments must be successfully completed, participation in 1 seminar, no less than 50% of lectures attended and the exam must be passed. The final assessment in the course of study is the arithmetic mean of the assessments of independent works and the exam.

Know	ledge	and	una	lerstand	ling
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MIOW	rieuge una unaerstanaing	1	1			
			Evaluation criteria			
			Minimal level	Intermediate	High level	With
No.	Learning outcomes	Evaluation method	(from 40% to	level	(from 85% to	distinction
			64%)	(from 65% to	94%)	(from 95% to
			·	84%)		100%)
1.	Knows and understands	Presentation,	40 - 64% of	65 - 84% of	85 - 94% of	95 - 100% of
	statistical indicators and	examination	questions	questions	questions	questions
	their graphical	examination	answered	answered	answered	answered
	representation		correctly	correctly	correctly	correctly
2.	Understands what		40 - 64% of	65 - 84% of	85 - 94% of	95 - 100% of
	statistical tests are and	Presentation,	questions	questions	questions	questions
	knows their	examination	answered	answered	answered	answered
	classification		correctly	correctly	correctly	correctly
Skills						
				Evaluation	n criteria	
			Minimal level	Intermediate	High level	With
No.	Learning outcomes	Evaluation method	(from 40% to	level	(from 85% to	distinction
			64%)	(from 65% to	94%)	(from 95% to
				84%)		100%)
1.	Knows how to obtain		40 - 64% of	65 - 84% of	85 - 94% of	95 - 100% of
	data with the help of	Independent work	tasks solved	tasks solved	tasks solved	tasks solved
	internet surveys		correctly	correctly	correctly	correctly
2.	Knows how to calculate	Independent work	40 - 64% of	65 - 84% of	85 - 94% of	95 - 100% of
	statistical indicators and		tasks solved	tasks solved	tasks solved	tasks solved

	construct graphs in MS		correctly	correctly	correctly	correctly
	Excel or PSPP programs					
3.	Knows how to generate		40 - 64% of	65 - 84% of	85 - 94% of	95 - 100% of
	pseudo-random	Independent work	tasks solved	tasks solved	tasks solved	tasks solved
	numbers in MS Excel		correctly	correctly	correctly	correctly
4.	Knows how to apply		40 - 64% of	65 - 84% of	85 - 94% of	95 - 100% of
	statistical tests in MS	Independent work	tasks solved	tasks solved	tasks solved	tasks solved
	Excel or PSPP programs		correctly	correctly	correctly	correctly
5.	Abla to interpret the		40 - 64% of	65 - 84% of	85 - 94% of	95 - 100% of
	Able to interpret the	Independent work	tasks solved	tasks solved	tasks solved	tasks solved
	obtained results		correctly	correctly	correctly	correctly
Com	petences					
				Evaluatio	n criteria	
			Minimal level	Intermediate	High level	With
No.	Learning outcomes	Evaluation method	(from 40% to	level	(from 85% to	distinction
			64%)	(from 65% to	94%)	(from 95% to
				84%)		100%)
1.						Makes
			Makes	Makes	Makes	decisions,
			decisions, the	decisions, the	decisions, the	the
	Able to make decisions		suitability of	suitability of	suitability of	suitability of
	on data analysis	Independent work	which should	which should	which should	which
	methods suitable for a		be assessed in	be assessed	be assessed in	should be
	given situation		the range of	in the range	the range of	assessed in
			40-64%	of 65-84%	85-94%	the range of
						95-100%

Litera	Literature and other sources of information:						
Com	Compulsory literature and other sources of information						
1.	Arhipova, I., Bāliņa S. (2003). Statistika ekonomikā. Risinājumi ar PSPP un						
	Microsoft Excel. Rīga: Datorzinību Centrs, 352.						
2.	Orlovska A. (2012). Statistika. Rīga: Rīgas Tehniskā Universitāte, 191.						
Reco	mmended literature						
1.	Krastiņš, O. (2003). Ekonometrija. Rīga: Latvijas Republikas Centrālā statistikas pārvalde, 207.						
2.	Newbold, P (2003). Statistics for Business and Economics. Prentice – Hall International, Inc, 930.						
3.	Smotrovs, J. (2004). Varbūtību teorija un matemātiskā statistika. Rīga: Zvaigzne ABC, 264.						
Othe	Other sources of information						
1.	WEBResearch. [skatīts 11.07.2019]. Pieejams: www.datuapstrade.lv						
2.	GNU PSPP (2019). [skatīts 11.07.2019]. Pieejams: https://www.gnu.org/software/pspp/						

#### COMPUTER SYSTEM ORGANIZATION AND ARCHITECTURE

Author/-s of the study course:					
Mg.sc.ing., Mg.math., docent, Patriks Morevs					
Credits (Latvian): ECTS:					
3	4.5				

#### Final evaluation form:

#### Examination

#### **Study course prerequisites:**

Computer Science and Informatics Course in the Secondary School

#### Study course aim:

To provide for students the necessary knowledge, skills and competencies in Computer System organization and architecture. To provide for students a wide insight into modern computer systems and future tendencies.

#### Study course learning outcomes (Knowledge, Skills, Competencies):

- 11. Knows computer components, computer architecture, computer elements and interaction thereof
- 12. Knows main computer development tendencies and history
- 13. Is able to compose a computer from parts, to choose the corresponding components for computer systems when building them so that they work effectively
- 14. Is able to look for errors, determine problems in computer systems and eliminate them by cooperating with other colleagues
- 15. Is able to independently configure computer systems and evaluate the efficiency of computer system operation

# Study course thematic plan: Computer system classification and development tendencies Data representation and principles of computer system operation

	3.	Computer system elements, memory, processor
ľ	4.	Computer system diagnostics and maintenance
Ī	5.	Connection of devices and types of computer systems

# Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact hours (incl. seminars, discussions)				
No	Topic	full-time studies	part-time studies	distance learning		
321.	Computer system classification and development tendencies  Introduction to computer systems and architecture,  System components	4	4	2		
322.	<ul> <li>Classification of computers</li> <li>Data representation and principles of computer system operation</li> <li>Coding and decoding of information</li> <li>Units of information</li> <li>Numbering systems</li> <li>Binary code, ASCII and Unicode, RGB</li> <li>Machine operations</li> <li>Boolean operators, triggers</li> <li>Basic computer components</li> <li>Programme, instructions, operands</li> <li>Type of addressing, effective addressing</li> <li>Control nodes</li> <li>Micro operations</li> </ul>	8	4	2		
323.	Computer system elements, memory, processor  System memory Read-only memory Cache memory Flash memory Different data storage devices (magnetic, optical, etc.) Virtual memory Processor Types and principles thereof Parameters	8	4	2		
324.	Computer system diagnostics and maintenance      Organizational issues     Documentation     Safety equipment     Ergonomics     Components     Faults	8	4	2		

# Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact hours (incl. seminars, discussions)				
No	Topic	full-time studies	part-time studies	distance learning		
	Maintenance					
325.	Connection of devices and types of computer systems	8	4	2		
	Total:	36	20	10		

Study form	Type of independent work  To compare Apple and IBM PC type computers, to generalize information and make conclusions.	Theses
full-time studies	Compulsory literature: sources  To analyse parameters and performance of various processors  Compulsory literature: sources	Theses
	To create various computer systems and explain them.  Compulsory literature: sources	Theses
	To compare Apple and IBM PC type computers, to generalize information and make conclusions.  Compulsory literature: sources	Theses
part-time studies	To analyse parameters and performance of various processors  Compulsory literature: sources	Theses
	To create various computer systems and explain them.  Compulsory literature: sources	Theses
distance learning	To compare Apple and IBM PC type computers, to generalize information and make conclusions.  Compulsory literature: sources	Theses
	To analyse parameters and	

performance of various processors	Theses
Compulsory literature: sources	
To create various computer systems and explain them.	Theses
Compulsory literature: sources	

Structure of the study course:							
	Contact hours						
Study form	Lecture contact hours (incl. seminars, discussions)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)	Compulsory reading and/or audio and video material listening/watc hing	Total course credit hours
full-time	36	8	4	48	48	24	120
studies			-7	70	70	27	120
part-time	20	12	4	36	48	36	120
studies	20	12	7	30	40	30	120
distance	10	12	2	24	48	48	120
learning			_				120

# The evaluation of the study course learning outcomes:

				Evaluation	criteria	
No	Learning outcome	Evaluation method/-s	Minimum level (40% till 64%)	Average level (65% till 84%)	High level (85% till 94%)	Excellent level (95% till 100%)
1.	Knows computer components, computer architecture, computer elements and interaction thereof	Self-check test, discussion, theses	Understands basic definitions, knows main computer components	Is able to analyse and independentl y determine each computer component, knows interaction thereof	Is able to deeply analyse computer components, is able to determine, which components work together better and is able to explain this	In addition to the above criteria, there was experienc e in working with computer compone nts
2.	Knows main computer development tendencies and history	Self-check test, discussion, theses	Is able to retell history and tendencies	Knows the reasons why and in which directions the new technologies	Is able to analyse, explain and make forecast for development	Is able to show how the obtained knowledg e can be

				in computer architecture have to develop	tendencies, regularly renews own knowledge	use in practice
3.	Is able to compose a computer from parts, to choose the corresponding components for computer systems when building them so that they work effectively	Self-check test, discussion, theses	Is able to compose the computer system according to the standards	Is able to configure computer for any purpose	Is able to use creative approach for computer configuration . Shows alternative solutions and explains them.	In addition to the items above there was practical experienc e in configura tion of computer systems
4.	Is able to look for errors, determine problems in computer systems and eliminate them by cooperating with other colleagues	Self-check test, discussion, theses	Is able to perform simple works and understands what to do in order to solve the situation in more complicated cases	Is able to analyse and elaborate solutions for elimination of malfunctions and faults of computes systems	Shows excellent ability to perform diagnostics and eliminate problems.	There has been practical experienc e, which can be shared
5.	Is able to independently configure computer systems and evaluate the efficiency of computer system operation	Self-check test, discussion, theses	Is able to compose the computer system according to the standards	Is able to configure computer for any purpose	Is able to use creative approach for computer configuration . Shows alternative solutions and explains them.	In addition to the items above there was practical experienc e in configura tion of computer systems

# Literature and information sources:

# Compulsory literature and information sources

1. David A. Patterson, John L. Hennesy (2021). Computer Organization and Design RISC-V Edition. The Hardware Software Interface,

# WEB PROGRAMMING I

Auth	Author/-s of the study course:					
Mg.s	c.ing., Mg.math., docent, Patriks Morevs					
Cred	its (Latvian):	ECTS:				
3		4.5				
Final	evaluation form:					
Exan	nination					
Stud	y course prerequisites:					
Not	necessary					
Stud	y course aim:					
	rovide knowledge about website creation methods isition of practical skills in creation of websites.	and user interface creation principles, and also to provide				
Stud	y course learning outcomes ( Knowledge, Skills, Co	ompetencies):				
	<ol> <li>Knows website creation technologies HTML and CSS, understands principles of website structure and content creation.</li> <li>Is able to create website content using HTML tags.</li> <li>Is able to create website models and design using CSS technology.</li> <li>Is able to use a creative approach when elaborating the website and design thereof</li> <li>Is able to demonstrate own grounded opinion when creating website structure, web page models and the content.</li> </ol>					
Stud	y course thematic plan:					
1.	Introduction. HTML, language syntax.					
2.	HTML Tag groups. Usage of tags. Tag attributes ar					
3.	Types of documents. Validation of HTML docume	nts.				
4.	CSS technology. Cascading and Inheritance. Select	tors and types thereof.				
5.	CSS parameters and values thereof. Units.					
6.	CSS media parameters. Use of CSS in modelling website pages.					
7.	JavaScript language, syntax, variables, language constructions.					
8.	JavaScript object oriented programming. Embedded classes, creation of user classes.					
9.	Document Object Model (DOM) and use thereof.	Tag events and processing thereof in JavaScript.				
10.	Introduction into jQuery library of JavaScript.					

# Study course calendar plan:

Taking into account the needs of the group/students, interests, previous and existing level of knowledge and understanding, the number of contact hours and sequence of topic can be adjusted in the plan

		Lecture contact ho	ours (incl. seminars, dis	cussions)
No	Topic	full-time studies	part-time studies	distance learning
326.	Introduction. HTML, language syntax.	4	2	1
327.	HTML Tag groups. Usage of tags. Tag attributes and parameters.	4	2	1
328.	Types of documents. Validation of HTML documents.	2	1	1
329.	CSS technology. Cascading and Inheritance. Selectors and types thereof.	4	2	1
330.	CSS parameters and values thereof. Units.	4	3	1
331.	CSS media parameters. Use of CSS in modelling website pages.	6	4	1
332.	JavaScript language, syntax, variables, language constructions.	4	2	1
333.	JavaScript object oriented programming. Embedded classes, creation of user classes.	2	1	1
334.	Document Object Model (DOM) and use thereof. Tag events and processing thereof in JavaScript.	4	2	1
335.	Introduction into jQuery library of JavaScript.	2	1	1
	Total:	36	20	10

Independent work description:				
Study form	Type of independent work	Form of control		
	1) The first stage of website development: elaboration of website structure, web page model, and description of the design.	Written project		
	Compulsory reading according to the indicated sections (source 1: chapters 2 - 9 or source 1: chapters 1 - 6). Reading of the indicated internet resources.			
full-time studies	2) The second stage of website development: writing the code of website in HTML, creation of CSS code and joining it with the HTML code according to the elaborated website models and designs, validation of the code, testing of the website pages in various browsers.	Written project		
	Compulsory reading according to the indicated sections (source 1: chapters 11 - 15, 17 or source 11: chapters 1 - 13). Reading of the indicated internet resources.			
	1) The first stage of website development: elaboration of website structure, web page model, and description of the design.	Written project		
part-time studies	Compulsory reading according to the indicated sections (source 1: chapters 2 - 9 or source 1: chapters 1 - 6). Reading of the indicated internet resources.			
	2) The second stage of website development: writing the code of website in HTML, creation of CSS code and joining it with the HTML code according to the elaborated website models and designs, validation of the code, testing of the	Written project		

	website pages in various browsers.	
	Compulsory reading according to the indicated sections (source 1: chapters 11 - 15, 17 or source 11: chapters 1 - 13). Reading of the indicated internet resources.	
	1) The first stage of website development: elaboration of website structure, web page model, and description of the design.	Written project
	Compulsory reading according to the indicated sections (source 1: chapters 2 - 9 or source 1: chapters 1 - 6). Reading of the indicated internet resources.	
distance learning	2) The second stage of website development: writing the code of website in HTML, creation of CSS code and joining it with the HTML code according to the elaborated website models and designs, validation of the code, testing of the website pages in various browsers.	Written project
	Compulsory reading according to the indicated sections (source 1: chapters 11 - 15, 17 or source 11: chapters 1 - 13). Reading of the indicated internet resources.	

## Structure of the study course:

		Contact ho	urs			and video	
Study form	Lecture contact hours (incl. seminars, discussions)	Consultations, guest lectures, conferences, study visits, workshops, business games and simulations etc.	Final evaluation in the course	Total	Individual work (hours)		<b>Total</b> course credit hours
full-time studies	36	6	2	48	48	24	120
part-time studies	20	12	4	36	48	36	120
distance learning	10	12	2	24	48	48	120

# The evaluation of the study course learning outcomes:

During the course it is necessary to fulfil 3 independent works, attendance shall be not less than 50% (e-lectures) and examination shall be passed.

The final grade is composed is the same manner for all study forms: full-time studies, part-time studies and e-learning. It is composed of marks for two independent works and the examination with such weights:

- The first independent work 20%
- The second independent work 20%
- The third independent work 20%
- Examination 40%

All works shall be passed (at least at the minimum level).

			Evaluation criteria					
No	Learning outcome	Evaluation	Minimum level	Average level	High level	Excellent level		
		method/-s	(40% till 64%)	(65% till 84%)	(85% till 94%)	(95% till 100%)		
1.	5. Knows website	Independent	Insufficiently	Understands	Perfectly	Outstandingly		
	creation technologies	works,	understands	well the	understands	understands		
	HTML and CSS,	examination	website creation	website	website	website		
	understands principles of		technologies and	creation	creation	creation		
	website structure and		principles of	technologies.	technologies.	technologies.		
			website	Understands	Understands	Understands		

	content creation.		structure and design modelling and creation.	website modelling and design creation principles.	well the website modelling and design creation principles.	well the website modelling and design creation principles.
2.	6. Is able to create website content using HTML tags.	Independent works	Uses logical tags with difficulties, syntax mistakes.	Uses CSS selectors, is able to set parameters, is able to create WEB page models.	Is able to create a compact and structurally correct WEB page HTML code.	Fully and widely uses all opportunities of HTML technologies.
3.	7. Is able to create website models and design using CSS technology.	Independent works	Uses CSS selectors with difficulties, experiences difficulties when writing HTML text.	Uses CSS selectors, is able to set parameters, is able to create WEB page models.	Is able to use CSS selectors when applying inheritance, is able to create an adaptive WEB page model.	Fully and widely uses all opportunities of CSS technologies.
4.	Is able to use a creative approach when elaborating the website and design thereof	Independent works, discussion	Is able to make design and development of website.	Able to design simple website design projects and create standard website designs.	Proficient in designing complex web sites and developing modern designs.	Can creatively design websites of various levels of complexity and develop modern page design.
5.	Is able to demonstrate own grounded opinion when creating website structure, web page models and the content.	Independent works, discussion	Is able to insufficiently defend own opinion when creating website structure web page models and the content.	Is able to partly defend own opinion when creating website structure web page models and the content.	Is able to defend own opinion when creating website structure web page models and the content.	Is able to substantiate and defend own opinion when creating website structure web page models and the content.

# Literature and information sources:

## **Compulsory literature and information sources**

- Jennifer Robbins, Learning Web Design: A Beginner's Guide to HTML, CSS, JavaScript, and Web Graphics, O'Reilly Media, 2018, 808 pages, ISBN-10: 1491960205
   Chapters: 2 - 9, 11 - 15, 17
- 2. Anne Boehm, Zak Ruvalcaba, Murach's HTML5 and CSS3, Mike Murach & Associates; 4th ed. edition, 2018, English, 736 pages, ISBN-10: 1943872260

  Chapters: 1 9, 11 13

## Additional literature and information sources

1. iCode Academy, HTML5 & CSS3 For Beginners: Your Guide To Easily Learn HTML5 & CSS3 Programming in 7 Days, 2017, 251 pages, English, ASIN: B071ZBDTXZ

Eric A. Meyer, Estelle Weyl, CSS: The Definitive Guide: Visual Presentation for the Web, O'Reilly Media, 4 edition, 2017, 1090 pages, ISBN-10: 1449393195 3. Jason Cranford Teague, DHTML and CSS for the World Wide Web, Peachpit Press; 3 edition, 2004, English, 544 pages ISBN-10: 0321199588, ISBN-13: 978-0321199584 Robin Nixon, Learning PHP, MySQL & JavaScript: With jQuery, CSS & HTML5, O'Reilly Media, 5 edition, 2018, 4. 832 pages, ISBN-10: 1491978910 Other information sources Raggett D. More advanced features. [seen 07.2019]. Link: http://www.w3.org/MarkUp/Guide/Advanced.html Raggett D. Adding a touch of style. [seen 07.2019]. Link: http://www.w3.org/MarkUp/Guide/Style 2. 3. commonplaces.com (2010). The Balance Between Web Design and Usability. [seen 07.2019]. Link: http://www.commonplaces.com/inspiring-conversation/team-posts/balance-between-web-design-andusability

#### PROGRAMMING III

# Author/s of Study course: Mg. sc. comp., docent, Andrejs Liepiņš Credit points: Credit score in the ECTS system: 6

#### **Test form:**

Examination

#### **Study course prerequisites:**

completed study courses "Programming I", "Programming II", "Database technologies I"

#### Course objectives are:

To provide students with a set of knowledge and skills in the development of software projects in an integrated development environment, using visual and non-visual components and tools.

## Course outcomes (knowledge, skills, competencies):

- 1. Familiar with an integrated visual development environment, the types and organization of possible application projects within it.
- 2. Able to visually design desktop application forms and dialogues, filling them with visual and non-visual components, customizing their properties.
- 3. Able to use data source components in the development environment when designing the database structure and connecting data sources to the needs of applications, integrate the functionality of databases into applications.
- 4. Able to develop an application system that includes different types of functionality.

#### The content of the study course required to attain the results of the study (thematic plan of the course): 1. Introduction to the .Net platform 2. C# basics. 3. Arrays and Symbol Strings. 4. **Sub-programmes** 5. Classes **Files** 6. 7 **Databases** 8. Graphics and multimedia

## Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (incl. workshops, discussions) number of contact hours				
No.	Theme	full-time studies	part-time studies	distance learning		
1.	Introduction to the .Net platform	4	2	1		
2.	C# basics. Basic constructions of the	4	2	1		
	language.	4	2			
3.	Arrays and Symbol Strings. Structures of					
	data and visual components, their	6	3	1		
	processing functions					
4.	Sub-programmes Using and creating	8	1	2		
	different sub-programmes. Event		4	2		

# Study course schedule:

Taking into account the needs of the study group/learners, the interests, the level of existing knowledge and understanding, the plan may adjust the number of contact hours and the order of topics

		Lectures (incl. workshops, discussions) number of contact hours				
No.	Theme	full-time studies	part-time studies	distance learning		
	processing.					
5.	OOP fundamentals. Classes. Inheritance. Polymorphism.	8	4	2		
6.	Files. Input/ Output flows.	4	2	1		
7	Databases. Use of databases in the project.	8	4	2		
8.	Graphics and multimedia. Graphics, sound, printing.	6	3	2		
	Total:	48	24	12		

Description of the independent tasks:							
Study form	Type of independent assignment	Type of control					
Full-time studies	5 programming independent works:  10. graphical components and methods  11. using sub-programs  12. Realization of class structure  13. working with databases  14. building a simple app  Compulsory reading according to the topics of the study course	Written work, discussion, exam					
Part-Time Studies	5 programming independent works:  1. graphical components and methods  2. using sub-programs  3. Realization of class structure  4. working with databases  5. building a simple app  Compulsory reading according to the topics of the study course	Written work, discussion, exam					
Distance learning	5 programming independent works:  1. graphical components and methods  2. using sub-programs  3. Realization of class structure  4. working with databases  5. building a simple app  Compulsory reading according to the topics of the study course	Written work, discussion, exam					

Study course or	ganisation and the	volume of the co	urse:				
		Contact hou		Compulsory reading	Total		
Study form	Lecture hours (incl. seminars, discussion)	Consultations, guest lectures, conferences, study tours.	Final Test (exam, test, defence)	Total	Independent work hours	and/or audio and video material listening/watc	course credit hours

		applied games, etc.				hing	
Full-time	48	12	4	64	64	32	160
Part-time	24	18	6	48	64	48	160
Distance learning	12	16	4	32	64	64	160

# Course acquisition requirements and evaluation of results:

			Evaluation criteria						
No.	Learning outcomes	Evaluation method	Minimal level (from 40% to 64%)	Intermediate level (from 65% to 84%)	High level (from 85% to 94%)	With distinction (from 95% to 100%)			
1.	Familiar with an integrated visual development environment, the types and organization of possible application projects within it.	Programming tasks, exam	Difficulty navigating an integrated visual development environment, its possible application project types and organization.	Knows an integrated visual development environment, but does not always know how to correctly choose the type of application projects possible in it or how to use it optimally.	Familiar with an integrated visual development environment, the types and organization of possible application projects within it.	Familiar with an integrated visual development environment, the types and organization of possible application projects within it. Freely navigates in the nuances of its application.			
2.	Able to visually design desktop application forms and dialogues, filling them with visual and non-visual components, customizing their properties.	Programming tasks, exam	There are difficulties with the visual design of the desktop, adjusting the properties of forms and dialogs.	Able to visually design desktop application forms and dialogs, has difficulty adjusting their properties.	Able to visually design desktop application forms and dialogs, filling them with visual and non-visual components, adjusting their properties.	Able to visually design complex application forms and dialogs, filling them with visual and non-visual components, adjusting their properties.			
3.	Able to use data source components in the development environment when designing the database structure and connecting data sources to the needs of applications, integrate the functionality of databases into	Programming tasks, exam	There are difficulties with the use of data source components, designing the database structure in the	Able to use data source components in the development environment when designing the database	Able to use data source components in the development environment when designing the database	Able to design and develop complex projects with deep database integration. Able to use different data			

	applications.		development environment and connecting data sources to the needs of applications, there are problems with the integration of database functionality into applications.	structure and connecting data sources to the needs of applications, there are problems with the integration of database functionality into applications.	structure and connecting data sources to the needs of applications, integrate the functionality of databases into applications.	sources.
4.	Able to develop an application system that includes different types of functionality.	Programming tasks, exam	There are difficulties with the development of the application system.	Can develop an application system with limited functionality.	Able to develop an application system that includes different types of functionality.	Able to develop a complex application system that includes different types of functionality.

#### **Literature and other sources of information:**

## Compulsory literature and other sources of information

Paul Deitel and Harvey Deitel, (2016), Visual C# How to Program (6th Edition), United States of America: Pearson.

#### **Recommended literature**

- 1. Nathan Clark (2017), C#: Programming Basics for Absolute Beginners (Step-By-Step C#) (2nd Edition), United States of America: CreateSpace Independent Publishing Platform
- 2. John Sharp (2018), Microsoft Visual C# Step by Step (8th Edition) United States of America: Microsoft Press

# Other sources of information

- 1. C# programming guide [skatīts 07.2019]. Pieejams: <a href="https://docs.microsoft.com/en-us/dotnet/csharp/programming-guide/">https://docs.microsoft.com/en-us/dotnet/csharp/programming-guide/</a>
- 2. Free interactive C# tutorial [skatīts 07.2019]. Pieejams: https://www.learncs.org
- 3. C# Tutorial [skatīts 07.2019]. Pieejams: https://www.tutorialspoint.com/csharp/